

California Energy Commission  
**CONSULTANT REPORT**

# 2015–2017 California Vehicle Survey

Prepared for: **California Energy Commission**  
Prepared by: **RSG**



**California Energy Commission**

Edmund G. Brown Jr., Governor

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# California Energy Commission

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## ABSTRACT

California Vehicle Survey report summarizes the work performed for the 2015–2017 California Vehicle Survey project. The 2015–2017 California Vehicle Survey includes revealed preference and stated preference surveys for the residential light-duty vehicle sector and the commercial light duty vehicle sector in California, as well as an add-on survey for respondents who own or lease plug-in hybrid electric and battery electric vehicles. The results of the survey will be used to update the residential and commercial light duty vehicle demand forecasting models. These updated models will be used in generating a light duty vehicle fuel demand forecast for the *2017 Integrated Energy Policy Report*.

The California Vehicle Survey has been conducted periodically over the past two decades to support updated forecasts as vehicle technologies and preferences change over time. As in previous iterations of the California Vehicle Survey, the 2015–2017 survey comprised two questionnaires: one for the household survey and one for the commercial fleet owner survey. Each survey consisted of two primary components: the revealed preference module, which collected information about current household and establishment vehicle ownership and use behavior, and the stated preference module, which collected information about vehicle preferences and future vehicle ownership and use behavior. In the 2015-2017 survey, the revealed preference module included a set of questions specific to plug-in hybrid electric and battery electric vehicle owners to better understand their purchase decision and charging behavior.

Volume one presents the main report, including chapters on survey design and implementation, sampling plan, commercial and residential focus groups, pretest and main survey results, as well as the main system of equations that form the residential and commercial vehicle choice models.

This volume includes the appendices related to the design of the survey questionnaires and instruments, the focus groups and survey pretests, and additional equations related to the system of statistical models that were developed based on the 2015-2017 survey data.

**Keywords:** Light Duty Vehicles, Plug-in Hybrid Electric, Battery Electric, Commercial, Residential, 2015–2017 California Vehicle Survey

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# APPENDIX A: Survey Web Screenshots

Figure A-1: Survey Website Homepage

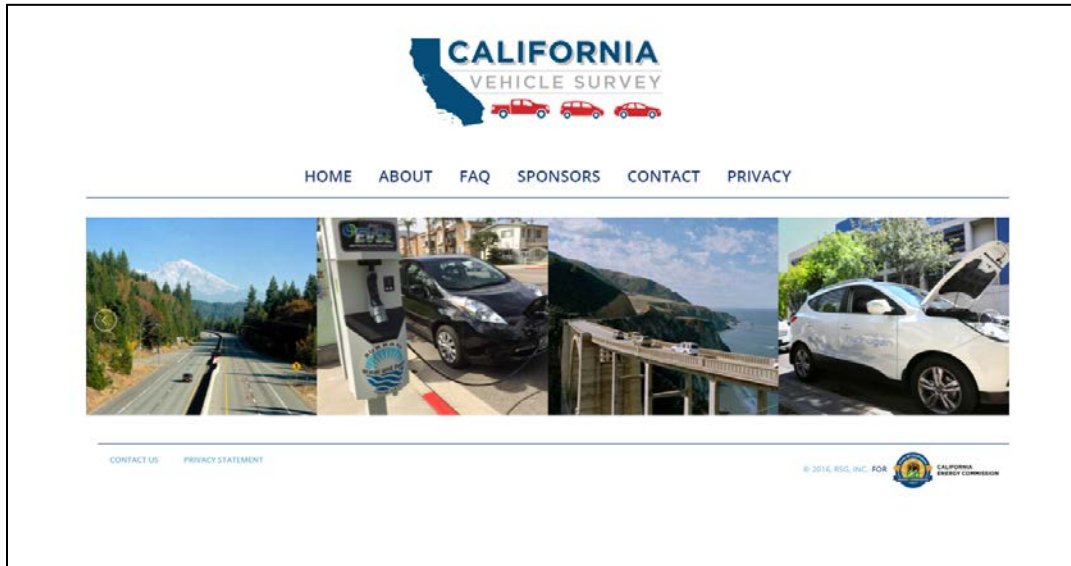


Figure 2: About the Study

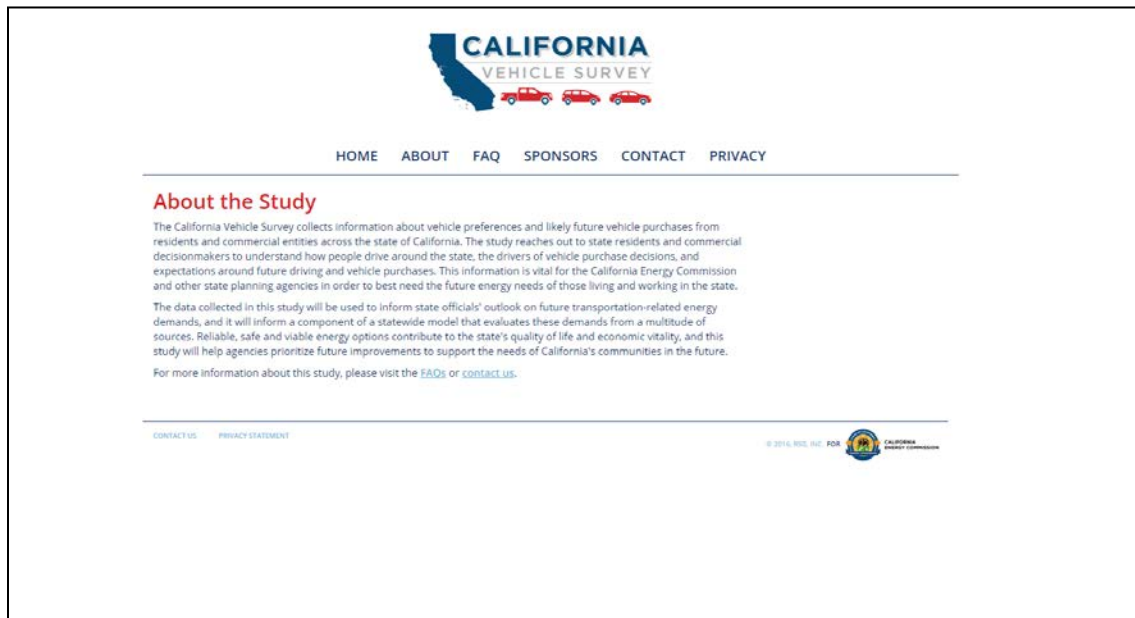
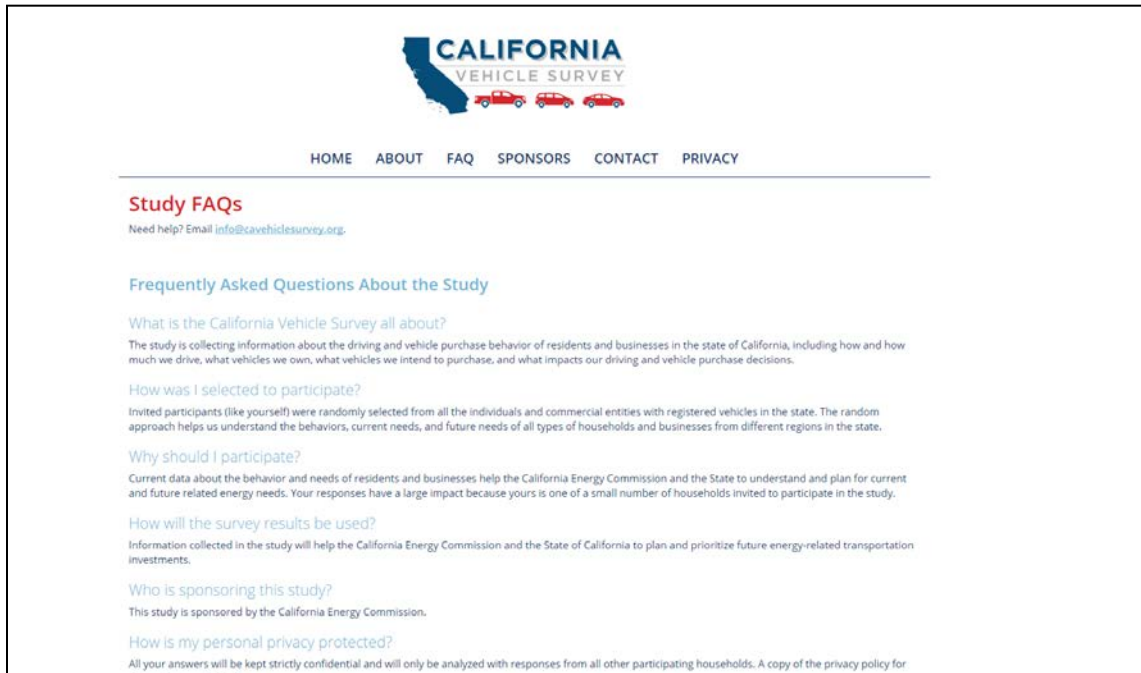
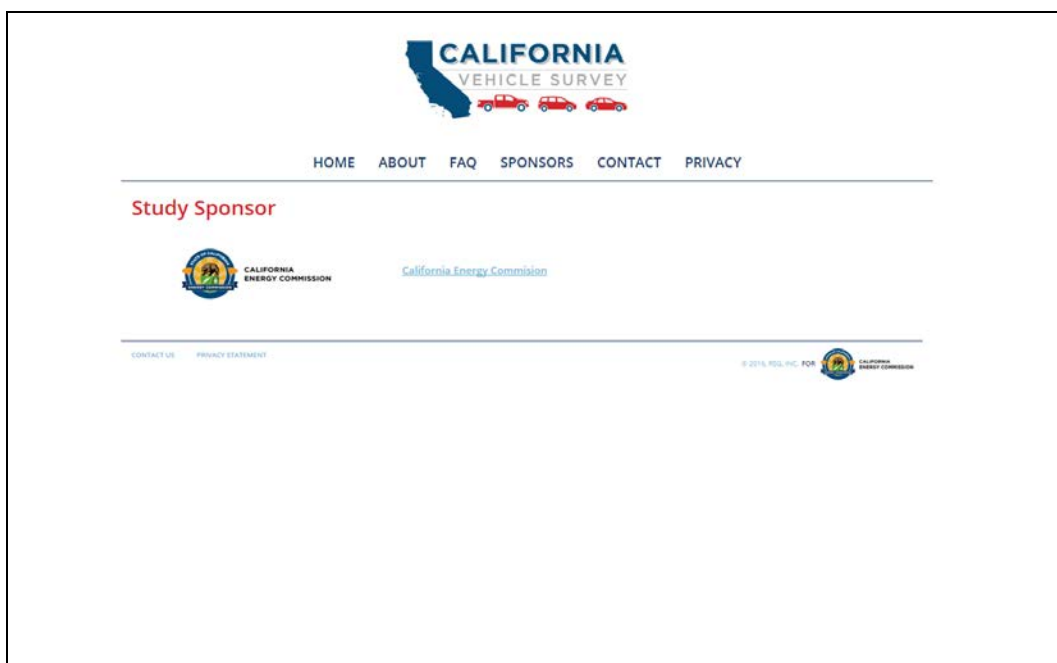


Figure 3: FAQs



The screenshot shows the 'Study FAQs' page of the California Vehicle Survey website. At the top is the survey logo, which includes a map of California and three red cars. Below the logo is a navigation menu with links for HOME, ABOUT, FAQ, SPONSORS, CONTACT, and PRIVACY. The main heading is 'Study FAQs' in red, followed by a sub-heading 'Frequently Asked Questions About the Study'. The page lists several questions and their answers, including: 'What is the California Vehicle Survey all about?', 'How was I selected to participate?', 'Why should I participate?', 'How will the survey results be used?', 'Who is sponsoring this study?', and 'How is my personal privacy protected?'. Each question is followed by a brief explanatory paragraph.

Figure 4: Study Sponsor



The screenshot shows the 'Study Sponsor' page of the California Vehicle Survey website. It features the same survey logo and navigation menu as Figure 3. The main heading is 'Study Sponsor' in red. Below this, the California Energy Commission logo is displayed, along with the text 'California Energy Commission'. At the bottom of the page, there are links for 'CONTACT US' and 'PRIVACY STATEMENT', and a copyright notice: '© 2016, PEG, INC. FOR THE CALIFORNIA ENERGY COMMISSION'.

Figure 5: Contact Information

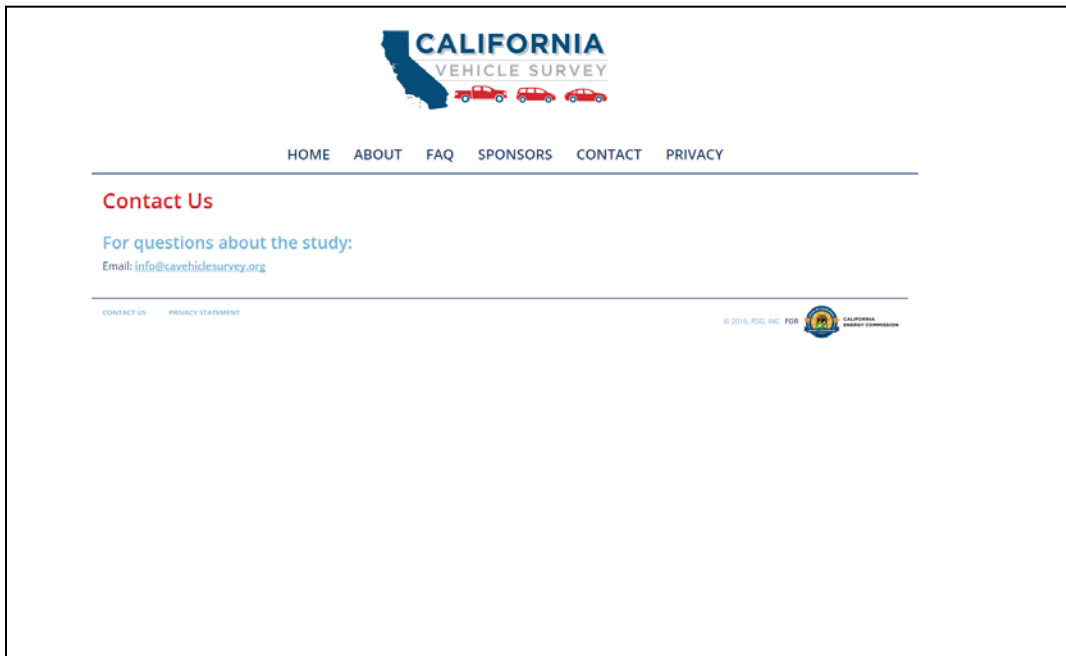


Figure 6: Privacy Statement



## **APPENDIX B: Stated Preference Design**

This appendix summarizes the stated preference (SP) survey design conducted under the 2015–2017 California Vehicle Survey (CVS) project. This appendix includes 1) the attributes and levels used to create the alternatives presented in the eight SP exercises; and 2) a brief description of the underlying experimental design.

The 2015–2017 CVS included both revealed preference (RP) and SP surveys for the residential light-duty vehicle (LDV) sector and the commercial LDV sector in California. Respondents began the survey by completing the RP component of the survey before moving on to the SP component of the survey.

Data from the RP survey was used to construct a set of eight SP exercises for the survey. In the RP survey, respondents were asked to indicate the type of vehicle they were most likely to purchase next for their household (or fleet), including information about the vehicle type, fuel type, purchase price, vehicle age, and estimated number of miles the vehicle would be driven annually.

Each SP exercise presented respondents with four hypothetical vehicles as alternatives. The reference vehicle was presented as the new or used vehicle the respondent plans to purchase next for his/her household [or fleet], as indicated in the RP survey. The attributes that describe the reference vehicle were consistent with what the respondent reported in the RP survey. The next three alternatives were presented as vehicles of different sizes, fuel types, and MPG, among other varying attributes. The four alternatives—including the reference vehicle—for a given respondent were assigned in random order to A, B, C, and D for each choice situation.

The four alternative vehicles in each exercise were described by a set of 14 attributes, including the vehicle type and fuel type presented. Respondents were asked to select the vehicle they would most prefer to purchase based on the attribute values presented in each alternative. The values of each attribute varied according to an experimental design, requiring respondents to value attributes against each other.

Table B-1 presents an example of one of the eight SP exercises for a hypothetical respondent.

**Table B-1: Example SP Exercise**

|   | Vehicle A                        | Vehicle B                                  | Vehicle C                               | Vehicle D                        |
|---|----------------------------------|--|---|----------------------------------|
| Vehicle Type  | Midsized SUV                     | Small Pickup Truck                         | Van                                     | Van                              |
| Fuel Type   | Gasoline                         | Compressed Natural Gas                     | Hydrogen Fuel Cell Vehicle (FCV)        | Gasoline                         |
| Vehicle Models to Choose From                                       | 15                               | 2  | 1                                       | 7                                |
| Model Year  | New (2016)                       | New (2016)                                 | New (2016)                              | 2012                             |
| Vehicle Price   | \$41,518                         | \$32,316                                   | \$55,090                                | \$29,831                         |
| Purchase Incentive  | None                             | HOV lane access                            | None                                    | None                             |
| MPG/Fuel Economy  | 18.2                             | 21.4                                       | 34.9                                    | 13.4                             |
| Fuel Cost Per 100 Miles   | \$13.80                          | \$16.50                                    | \$21.60                                 | \$12.00                          |
| Fuel Availability<br>(Time it takes to get to this type of station) | Refuel at station<br>(5 minutes) | Refuel at "fast fill" station (15 minutes) | Hydrogen refueling station (15 minutes) | Refuel at station<br>(5 minutes) |
| Refueling Time  | 1 minute                         | 14 minutes                                 | 14 minutes                              | 1 minute                         |
| Vehicle Range   | 500 miles                        | 250 miles                                  | 400 miles                               | 400 miles                        |
| Trunk/Cargo Space   | 77 cubic feet                    | 30 cubic feet                              | 215 cubic feet                          | 222 cubic feet                   |
| Annual Maintenance Cost   | \$461                            | \$319                                      | \$524                                   | \$322                            |
| Acceleration (0-60 mph)   | 8.2 seconds                      | 14.4 seconds                               | 9.1 seconds                             | 10.5 seconds                     |
| Select One  | <input type="radio"/>            | <input type="radio"/>                      | <input type="radio"/>                   | <input type="radio"/>            |

RSG worked closely with the California Energy Commission to finalize the attributes and levels used to describe each alternative. Respondents can become overwhelmed if too many attributes are presented in each choice exercise; therefore, only the most important attributes that have the greatest influence on vehicle choice behavior were

presented. The survey also retained similar attributes and levels from to the previous SP surveys conducted for this study for consistency and comparison purposes.

## **Stated Preference Attributes and Levels**

---

This section summarizes the attributes and levels used to create the alternatives presented in the eight SP exercises. Many of the vehicle attributes—except vehicle type and fuel type—varied around base values that represent average values for all vehicles of a vehicle type, fuel type, and model year. The values for vehicle type and fuel type were selected using weighted draws; the values for the remaining attributes varied according to an efficient experimental design.

### **Vehicle Type and Fuel Type**

The first two attributes for each vehicle alternative were vehicle type and fuel type. A total of 13 vehicle types and 10 fuel types were selected for the exercises.

#### **Vehicle Type**

The vehicle type was fixed to the response given in the RP survey for the reference vehicle. For the remaining three alternatives, vehicle type was drawn from one of the following 13 types:

1. Subcompact Car
2. Compact Car
3. Midsize Car
4. Large Car
5. Sports Car
6. Crossover, Small
7. Crossover, Midsize
8. SUV, Small/Midsize
9. SUV, Full-Size/Large
10. Pickup Truck, Small
11. Pickup Truck, Full-Size/Large
12. Van, Small
13. Van, Full-Size/Large

The selection of vehicles was made using weighted draws based on the respondent's reference vehicle type (any vehicle could be selected for the three alternative vehicles). Weighted draws were used because it was expected that respondents would have relatively strong preferences for at least a broad category of vehicle (e.g., small or large); as a result, presenting a respondent with a choice between a reference subcompact car

and a large van made little sense. In that situation, vehicle type would dominate the choice process and little or no information could be gained for the sensitivities to other attributes. On the other hand, it was also not seen as appropriate to completely restrict the different combinations of vehicle types presented to a respondent.

A set of weights was developed for each reference vehicle type. Table B-2 presents the weights that were used for the vehicle type selection for the three alternative vehicles, with the reference vehicle types presented in the table's header. With these weights, all vehicle types had a nonzero probability of being included in an exercise, but the probability was higher for vehicles that are more like the reference vehicle type. An especially high weight of over 50% was used for the reference vehicle type, which ensured that, at least for one pair of alternatives, the relative preference was not influenced by vehicle type. The reference vehicle could repeat in one other alternative, allowing respondents to compare attributes other than vehicle type. No other vehicle types were repeated across alternatives within a single exercise.

Table B-2: Vehicle Type Weights

| Alternative Vehicle Type      | Reference Vehicle Type |             |             |             |             |                  |                    |                    |                     |             |                      |                     |                               | Total        |
|-------------------------------|------------------------|-------------|-------------|-------------|-------------|------------------|--------------------|--------------------|---------------------|-------------|----------------------|---------------------|-------------------------------|--------------|
|                               | Subcompact Car         | Compact Car | Midsize Car | Large Car   | Sports Car  | Crossover, Small | Crossover, Midsize | SUV, Small/Midsize | SUV Full-Size/Large | Van, Small  | Van, Full-Size/Large | Pickup Truck, Small | Pickup Truck, Full-Size/Large |              |
| Subcompact Car                | 0.52                   | 0.05        | 0.03        | 0.03        | 0.05        | 0.04             | 0.03               | 0.03               | 0.03                | 0.03        | 0.03                 | 0.03                | 0.03                          | 0.93         |
| Compact Car                   | 0.05                   | 0.52        | 0.05        | 0.03        | 0.05        | 0.05             | 0.04               | 0.03               | 0.03                | 0.03        | 0.03                 | 0.03                | 0.03                          | 0.97         |
| Midsize Car                   | 0.05                   | 0.05        | 0.52        | 0.05        | 0.05        | 0.03             | 0.05               | 0.04               | 0.03                | 0.04        | 0.03                 | 0.04                | 0.03                          | 1.01         |
| Large Car                     | 0.03                   | 0.04        | 0.05        | 0.52        | 0.03        | 0.04             | 0.04               | 0.05               | 0.05                | 0.03        | 0.04                 | 0.04                | 0.04                          | 1.00         |
| Sports Car                    | 0.05                   | 0.05        | 0.05        | 0.03        | 0.52        | 0.04             | 0.03               | 0.03               | 0.03                | 0.03        | 0.03                 | 0.03                | 0.03                          | 0.95         |
| Crossover, Small              | 0.05                   | 0.05        | 0.04        | 0.04        | 0.04        | 0.52             | 0.05               | 0.04               | 0.04                | 0.04        | 0.04                 | 0.03                | 0.04                          | 1.02         |
| Crossover, Midsize            | 0.04                   | 0.04        | 0.05        | 0.04        | 0.04        | 0.05             | 0.52               | 0.05               | 0.05                | 0.04        | 0.04                 | 0.04                | 0.04                          | 1.04         |
| SUV, Small/Midsize            | 0.04                   | 0.04        | 0.04        | 0.05        | 0.05        | 0.05             | 0.05               | 0.52               | 0.05                | 0.05        | 0.04                 | 0.04                | 0.04                          | 1.06         |
| SUV, Full-Size/Large          | 0.03                   | 0.03        | 0.03        | 0.04        | 0.03        | 0.05             | 0.05               | 0.05               | 0.52                | 0.05        | 0.05                 | 0.05                | 0.05                          | 1.03         |
| Van, Small                    | 0.04                   | 0.04        | 0.04        | 0.03        | 0.04        | 0.04             | 0.04               | 0.05               | 0.04                | 0.52        | 0.05                 | 0.05                | 0.05                          | 1.03         |
| Van, Full-Size/Large          | 0.03                   | 0.03        | 0.03        | 0.05        | 0.03        | 0.03             | 0.03               | 0.04               | 0.05                | 0.05        | 0.52                 | 0.05                | 0.05                          | 0.99         |
| Pickup Truck, Small           | 0.04                   | 0.03        | 0.04        | 0.04        | 0.04        | 0.03             | 0.04               | 0.04               | 0.04                | 0.05        | 0.05                 | 0.52                | 0.05                          | 1.01         |
| Pickup Truck, Full-Size/Large | 0.03                   | 0.03        | 0.03        | 0.05        | 0.03        | 0.03             | 0.03               | 0.03               | 0.04                | 0.04        | 0.05                 | 0.05                | 0.52                          | 0.96         |
| <b>Total</b>                  | <b>1.00</b>            | <b>1.00</b> | <b>1.00</b> | <b>1.00</b> | <b>1.00</b> | <b>1.00</b>      | <b>1.00</b>        | <b>1.00</b>        | <b>1.00</b>         | <b>1.00</b> | <b>1.00</b>          | <b>1.00</b>         | <b>1.00</b>                   | <b>13.00</b> |



## Fuel Type

Fuel type was fixed to the respondent's RP response for the reference vehicle. The remaining fuel types were derived from the following list:

1. Gasoline
2. Gasoline Hybrid Electric Vehicle (HEV)
3. Gasoline Plug-in Hybrid Electric Vehicle (PHEV)
4. Gasoline—Ethanol Flex Fuel Vehicle
5. Diesel
6. Diesel HEV
7. Compressed Natural Gas (CNG)
8. CNG HEV
9. Battery Electric Vehicle (BEV)
10. Hydrogen Fuel Cell Vehicle (FCV)

The selection of fuel type was also made using weighted draws based on the respondent's reference fuel type as in the case of the vehicle type attribute. It was expected that respondents would have relatively strong preferences for their reference fuel type; therefore, presenting respondents with a choice between a reference gasoline car and a CNG car was not deemed appropriate. On the other hand, it was also not seen as appropriate to completely restrict the different combinations of fuel types presented to a respondent. As a result, a set of weights was developed for each reference fuel type. Table B-3 presents the weights that were used for the fuel type selection for the three alternative vehicles, with the reference fuel types presented in the table's header.

Some fuel types, including HEV, diesel HEV, CNG, and hydrogen FCV are not as common as the other fuel types and respondents may have limited knowledge of these vehicle fuel technologies. Additionally, diesel HEV and CNG HEV do not currently exist in the US market. Therefore, it was decided to reduce the probability associated with these four fuel type categories. The reference vehicle fuel type could repeat in one (at most) of the three alternative vehicles; this allowed respondents to compare attributes other than fuel type. No other fuel types could repeat across alternatives within a single choice exercise.

**Table B-3: Fuel Type Weights**

| Alternative Fuel Type | Reference Fuel Type |              |               |                      |             |             |             |              | Total       |
|-----------------------|---------------------|--------------|---------------|----------------------|-------------|-------------|-------------|--------------|-------------|
|                       | Gasoline Only       | Gasoline HEV | Gasoline PHEV | Gasoline—Ethanol FFV | Diesel Only | CNG Only    | BEV         | Hydrogen FCV |             |
| Gasoline Only         | 0.25                | 0.11         | 0.11          | 0.11                 | 0.11        | 0.11        | 0.11        | 0.11         | 1.02        |
| Gasoline HEV          | 0.11                | 0.25         | 0.11          | 0.11                 | 0.11        | 0.11        | 0.11        | 0.11         | 1.02        |
| Gasoline PHEV         | 0.11                | 0.11         | 0.25          | 0.11                 | 0.11        | 0.11        | 0.11        | 0.11         | 1.02        |
| Gasoline—Ethanol FFV  | 0.11                | 0.11         | 0.11          | 0.25                 | 0.11        | 0.11        | 0.11        | 0.11         | 1.02        |
| Diesel only           | 0.11                | 0.11         | 0.11          | 0.11                 | 0.25        | 0.11        | 0.11        | 0.11         | 1.02        |
| Diesel HEV            | 0.03                | 0.03         | 0.03          | 0.03                 | 0.03        | 0.03        | 0.03        | 0.03         | 0.24        |
| CNG Only              | 0.11                | 0.11         | 0.11          | 0.11                 | 0.11        | 0.25        | 0.11        | 0.03         | 0.94        |
| CNG HEV               | 0.03                | 0.03         | 0.03          | 0.03                 | 0.03        | 0.03        | 0.03        | 0.03         | 0.24        |
| BEV                   | 0.11                | 0.11         | 0.11          | 0.11                 | 0.11        | 0.11        | 0.25        | 0.11         | 1.02        |
| Hydrogen FCV          | 0.03                | 0.03         | 0.03          | 0.03                 | 0.03        | 0.03        | 0.03        | 0.25         | 0.46        |
| <b>Total</b>          | <b>1.00</b>         | <b>1.00</b>  | <b>1.00</b>   | <b>1.00</b>          | <b>1.00</b> | <b>1.00</b> | <b>1.00</b> | <b>1.00</b>  | <b>8.00</b> |

### Model Year

The model year of each vehicle depended on the respondent's response from the RP survey. The reference vehicle model year was always presented as the same model year as the response from the RP survey. Diesel HEVs and CNG HEVs were fixed as new vehicles only. Plug-in hybrid electric (PHEV), battery electric (BEV), and hydrogen FCVs were presented at the following levels:

1. Two years older than the reference vehicle (min. of 2012).
2. One year older than the reference vehicle (min. of 2012).
3. Same age as the reference vehicle.
4. New vehicle.

Vehicles with other fuel types were selected from one of the following levels:

1. Three years older than the reference vehicle.
2. Two years older than the reference vehicle.
3. Same age as the reference vehicle.
4. Two years younger than the reference vehicle (max. of current year/new).
5. Three years younger than the reference vehicle (max. of current year/new).
6. New vehicle.

## **Other Vehicle Attributes**

The remaining vehicle attributes were dependent on the vehicle type, fuel type, and model year. While values for vehicle type and fuel type were selected using weighted draws, the values for the remaining attributes varied according to an efficient experimental design.

Many of the vehicle attributes varied around a base value. In the cases of number of vehicle models available, new vehicle purchase price, maintenance cost, trunk space, fuel economy, and acceleration, the Energy Commission provided tables of base values, and RSG worked with the Energy Commission to refine the base values for use in the survey. These base values represent average values for all vehicles of a vehicle type, fuel type, and model year; these base values are reported in a separate Vehicle Attributes file.

### **Vehicle Models Available**

The attribute for number of vehicle models available is the number of available makes and models for a given combination of vehicle type, fuel type, and model year. The base values are reported in the Vehicle Attributes file. The levels for this attribute varied based on the fuel type. Gasoline, diesel, E85 FFV, or HEV vehicles had percentage-based levels:

1. Base number of models +30%
2. Base number of models +10%
3. Base number of models -10% (min. of 1)
4. Base number of models -30% (min. of 1)

There were many fewer PHEV, diesel hybrid electric, CNG-only, CNG hybrid electric, BEV, and FCV vehicles available in the market (at the time of the survey) compared to gasoline diesel, flex fuel, and hybrid vehicles. Because of this, the levels for these alternative fuel vehicles were based on the following:

1. Base number of models +3
2. Base number of models +1
3. Base number of models -1 (min. of 1)
4. Base number of models -3 (min. of 1)

### **Vehicle Purchase Price**

The purchase price of the vehicle varied around an adjusted base value. For the reference vehicle, the adjusted base value was the response given in the RP survey. For the three remaining alternative vehicles, the base value given in the Vehicle Attributes file represents a “list price” determined from the combination of vehicle type, fuel type, and model year. The list price represented an average price for all vehicles of a particular vehicle type, fuel type, and model year. Therefore, the base price was adjusted by the

ratio between the indicated price of the reference vehicle in the RP survey and the list price for that vehicle; this accounted for the possibility that a respondent was considering a higher- or lower-than-average price for the reference vehicle.

This is represented by the equation:

Adjusted base price for alternative vehicles =

$$\frac{\text{Base price for vehicle} \times \text{RP survey price for reference vehicle}}{\text{Base price for reference vehicle}}$$

The adjusted base price values were varied using the following levels:

1. Adjusted base price -20%
2. Adjusted base price -7%
3. Adjusted base price +7%
4. Adjusted base price +20%

### **Purchase Incentive**

The purchase incentives levels varied based on the fuel type. Gasoline, Diesel, E85 FFV, or HEV vehicles were presented with no purchase incentive, shown as “None,” while the remaining alternative fuel vehicles had one of the following levels:

PHEV, BEV, or hydrogen vehicles:

1. No purchase incentive (“None”).
2. HOV lane access.
3. Tax credit (\$2,500, \$5,000, or \$7,500).
4. Rebate (\$1,000, \$1,500, or \$2,500, \$5,000).

CNG vehicles:

1. No purchase incentive (“None”).
2. HOV lane access.
3. Tax credit (\$1,000).
4. Rebate (\$500, \$1,000, \$1,500, or \$2,500).

### **Miles per Gallon Equivalent (MPGe)**

A base value for miles per gallon equivalent for a given vehicle type, fuel type, and model year is provided in the Vehicle Attributes file. This value was varied according to the following levels:

1. Base miles per gallon equivalent -25%
2. Base miles per gallon equivalent -10%
3. Base miles per gallon equivalent +10%

4. Base miles per gallon equivalent +25%

### **Fuel Cost per Gallon Equivalent**

Fuel cost per gallon equivalent was not shown to respondents; however, this value was used to calculate the annual fuel cost and fuel cost per 100 miles. Fuel cost in gasoline gallon equivalents was calculated for each type of fuel using different levels for fuel prices, which was applied to a base value for each type of fuel:

1. Base fuel cost per gallon equivalent -40%
2. Base fuel cost per gallon equivalent
3. Base fuel cost per gallon equivalent +50%
4. Base fuel cost per gallon equivalent +100%

Vehicle alternatives with the same fuel type in each experiment were constrained to use the same fuel cost per gallon equivalent in the fuel cost per 100 miles calculation.

### **Cost Per 100 Miles**

The fuel cost per 100 miles was calculated using the fuel cost in gasoline gallon equivalents; the vehicle efficiency was calculated in miles per gallon equivalent. This attribute did not vary independently; rather, it was a calculated value based on the independently varying fuel cost and vehicle efficiency attributes.

### **Fuel Availability**

Fuel availability represents the driving time required to refuel a vehicle. The fuel availability attribute had different levels based on fuel type. Refueling at a station with the following travel time levels was the only option for all gasoline, diesel, E85 FFV, and HEV vehicles:

1. 3 minutes
2. 5 minutes
3. 7 minutes
4. 10 minutes

Refueling at home, work, or at a charging station with the following travel time levels were the options for battery electric and plug-in electric vehicles:

1. Plug-in only at home (0 min.)
2. Plug-in at work (0 min.)
3. Plug-in at a charging station.
  - 5 minutes
  - 10 minutes
  - 15 minutes
  - 20 minutes

Respondents had the option of refueling at a “fast fill” station with the following travel time levels for CNG-only vehicles:

1. 5 minutes
2. 10 minutes
3. 15 minutes
4. 20 minutes

Similarly, for hydrogen vehicles, the only option was refueling at a hydrogen fueling station with the following travel time levels:

1. 5 minutes
2. 10 minutes
3. 15 minutes
4. 20 minutes

## **Refueling Time**

Refueling time represents the time needed to refuel a vehicle. This attribute had different levels based on fuel type as with the fuel availability attribute. All gasoline, diesel, E85 FFV, and HEV vehicles had the following levels:

1. 3 minutes
2. 5 minutes
3. 8 minutes
4. 10 minutes

All battery electric and plug-in electric vehicles had the following levels:

1. 30 minutes
2. 2.5 hours
3. 3.5 hours
4. 8 hours

All hydrogen and CNG-only vehicles had the following levels:

1. 5 minutes
2. 10 minutes
3. 15 minutes
4. 20 minutes

## **Vehicle Range**

Vehicle range represented the maximum distance a vehicle could travel on a full tank of fuel or a full charge without refueling. This attribute had four levels for each fuel type. The levels for gasoline, diesel, E85 FFV, HEV, and PHEV vehicles were pivoted off the base values given in the Vehicle Attributes file:

1. Base range -10%
2. Base range -5%
3. Base range +5%
4. Base range +10%

All BEVs had the following levels:

5. 80 miles
6. 100 miles
7. 150 miles
8. 300 miles

All CNG and hydrogen vehicles had the following levels:

7. 150 miles
8. 200 miles
9. 250 miles
10. 300 miles

### **Trunk/Cargo Space**

Trunk/cargo space represents the trunk space measured in cubic feet. This attribute was also presented in terms of number of suitcases that could be accommodated. The levels were pivoted off the base values given in the Vehicle Attributes file:

1. Base trunk space -15%
2. Base trunk space -10%
3. Base trunk space +10%
4. Base trunk space +15%

### **Annual Maintenance Cost**

The annual maintenance cost represents the cost to maintain a vehicle over the course of a year. Maintenance costs include all costs associated with normal routine maintenance during a year including oil and filter changes. It does not include insurance, registration, fees, or unexpected repairs. A base maintenance cost per year for each vehicle was given in the Vehicle Attributes file, based on the vehicle type, fuel type, and model year. These annual maintenance costs were varied according to the following levels:

1. Base annual maintenance cost -25%
2. Base annual maintenance cost -10%
3. Base annual maintenance cost +10%
4. Base annual maintenance cost +25%

## **Acceleration**

The acceleration attribute represents the time (in seconds) it takes a vehicle to accelerate to 60 mph. The acceleration of each vehicle was given in the Vehicle Attributes file, based on the vehicle type, fuel type and model year, and was varied according to the following two levels:

1. Two seconds slower than the base acceleration value
2. Two seconds faster than the base acceleration value

Appendix C summarizes the attributes and levels described above.



# APPENDIX C: Attributes and Levels for the SP Survey

| Attribute                     | Notes   | Vehicle A<br>Reference Vehicle   | Vehicle B<br>SP Alternative 1  | Vehicle C<br>SP Alternative 2  | Vehicle D<br>SP Alternative 3  |
|-------------------------------|---|--|--|--|--|
| Vehicle Type                  | Reference vehicle fixed to RP vehicle type. Other vehicle types weighted based on reference vehicle | RP vehicle type [fixed]  | RP is only reported in 1 alternative<br>Subcompact Car<br>Compact<br>Mid-size Car<br>Large Car<br>Sports Car<br>Small cross-over<br>Mid-size cross-over<br>Small/Mid-size SUV<br>Mid-size SUV<br>Small Pick-up truck<br>Standard Pick-up truck<br>Minivan  | RP is only reported in 1 alternative<br>Subcompact Car<br>Compact<br>Mid-size Car<br>Large Car<br>Sports Car<br>Small cross-over<br>Mid-size cross-over<br>Small/Mid-size SUV<br>Mid-size SUV<br>Small Pick-up truck<br>Standard Pick-up truck<br>Minivan  | RP is only reported in 1 alternative<br>Subcompact Car<br>Compact<br>Mid-size Car<br>Large Car<br>Sports Car<br>Small cross-over<br>Mid-size cross-over<br>Small/Mid-size SUV<br>Mid-size SUV<br>Small Pick-up truck<br>Standard Pick-up truck<br>Minivan  |
| Fuel type                     | Vehicle A fixed to RP fuel type. RP may be repeated across vehicles B, C, or D                      | RP fuel type [fixed]   | RP is only reported in 1 alternative<br>Gasoline only vehicle<br>Gasoline Hybrid Electric vehicle (HEV)<br>Gasoline Plug-in Hybrid Electric vehicle (PHEV)<br>Gasoline-ethanol Flex Fuel vehicle (E85 FFV)<br>Diesel only vehicle<br>Compressed Natural Gas (CNG) only vehicle<br>CNG Hybrid Electric Vehicle (HEV)<br>Battery Electric vehicle (BEV)<br>Hydrogen Fuel Cell vehicle (FCV)  | RP is only reported in 1 alternative<br>Gasoline only vehicle<br>Gasoline Hybrid Electric vehicle (HEV)<br>Gasoline Plug-in Hybrid Electric vehicle (PHEV)<br>Gasoline-ethanol Flex Fuel vehicle (E85 FFV)<br>Diesel only vehicle<br>Compressed Natural Gas (CNG) only vehicle<br>CNG Hybrid Electric Vehicle (HEV)<br>Battery Electric vehicle (BEV)<br>Hydrogen Fuel Cell vehicle (FCV)  | RP is only reported in 1 alternative<br>Gasoline only vehicle<br>Gasoline Hybrid Electric vehicle (HEV)<br>Gasoline Plug-in Hybrid Electric vehicle (PHEV)<br>Gasoline-ethanol Flex Fuel vehicle (E85 FFV)<br>Diesel only vehicle<br>Compressed Natural Gas (CNG) only vehicle<br>CNG Hybrid Electric Vehicle (HEV)<br>Battery Electric vehicle (BEV)<br>Hydrogen Fuel Cell vehicle (FCV)  |
| Vehicle Models Available      | Number of vehicles available with similar features  | All<br>Base number of models + 30% (min + 3)<br>Base number of models + 10% (min + 1)<br>Base number of models - 10% (min of 1)<br>Base number of models - 30% (min of 1)  | All<br>Base number of models + 30% (min + 3)<br>Base number of models + 10% (min + 1)<br>Base number of models - 10% (min of 1)<br>Base number of models - 30% (min of 1)  | All<br>Base number of models + 30% (min + 3)<br>Base number of models + 10% (min + 1)<br>Base number of models - 10% (min of 1)<br>Base number of models - 30% (min of 1)  | All<br>Base number of models + 30% (min + 3)<br>Base number of models + 10% (min + 1)<br>Base number of models - 10% (min of 1)<br>Base number of models - 30% (min of 1)  |
| Model Year                    | Reference vehicle fixed to RP model year  | RP model year [fixed]  | PHEV, BEV, or Hydrogen<br>RP model year - 2 (min 2012)<br>RP model year - 1 (min 2012)<br>RP age<br>New<br>Diesel HEV and CNG HEV<br>New<br>All other fuel types<br>RP model year - 3<br>RP model year - 2<br>RP age<br>RP model year + 2 (max 2016/New)<br>RP model year + 3 (max 2016/New)<br>New  | PHEV, BEV, or Hydrogen<br>RP model year - 2 (min 2012)<br>RP model year - 1 (min 2012)<br>RP age<br>New<br>Diesel HEV and CNG HEV<br>New<br>All other fuel types<br>RP model year - 3<br>RP model year - 2<br>RP age<br>RP model year + 2 (max 2016/New)<br>RP model year + 3 (max 2016/New)<br>New  | PHEV, BEV, or Hydrogen<br>RP model year - 2 (min 2012)<br>RP model year - 1 (min 2012)<br>RP age<br>New<br>Diesel HEV and CNG HEV<br>New<br>All other fuel types<br>RP model year - 3<br>RP model year - 2<br>RP age<br>RP model year + 2 (max 2016/New)<br>RP model year + 3 (max 2016/New)<br>New  |
| Vehicle Purchase Price (MSRP) | Base price dependent on vehicle type, model year, and fuel type                                     | RP vehicle price (based on RP) - 20%<br>RP vehicle price (based on RP) - 7%<br>RP vehicle price (based on RP) + 7%<br>RP vehicle price (based on RP) + 20%   | Base SP price - 20%<br>Base SP price - 7%<br>Base SP price + 7%<br>Base SP price + 20%   | Base SP price - 20%<br>Base SP price - 7%<br>Base SP price + 7%<br>Base SP price + 20%   | Base SP price - 20%<br>Base SP price - 7%<br>Base SP price + 7%<br>Base SP price + 20%   |
| Purchase Incentive            | Some vehicles will always see "none"  | Gasoline, Diesel, E85 FFV, HEV<br>None [fixed]   | Gasoline, Diesel, E85 FFV, HEV<br>None<br>None<br>None<br>HOV access<br>Tax credit (\$2,500, \$5,000, or \$7,500)<br>Rebate (\$500, \$1,000, \$1,500, or \$2,500)  | Gasoline, Diesel, E85 FFV, HEV<br>None<br>None<br>None<br>HOV access<br>Tax credit (\$2,500, \$5,000, or \$7,500)<br>Rebate (\$500, \$1,000, \$1,500, or \$2,500)  | Gasoline, Diesel, E85 FFV, HEV<br>None<br>None<br>None<br>HOV access<br>Tax credit (\$2,500, \$5,000, or \$7,500)<br>Rebate (\$500, \$1,000, \$1,500, or \$2,500)  |
| Fuel Cost per Gallon          | The fuel cost per gallon equivalent will remain the same for same fuel types in a given             | Gasoline, Diesel, E85 FFV, HEV<br>None [fixed]   | Gasoline, Diesel, E85 FFV, HEV<br>None<br>None<br>None<br>HOV access<br>Tax credit (\$2,500, \$5,000, or \$7,500)<br>Rebate (\$500, \$1,000, \$1,500, or \$2,500)  | Gasoline, Diesel, E85 FFV, HEV<br>None<br>None<br>None<br>HOV access<br>Tax credit (\$2,500, \$5,000, or \$7,500)<br>Rebate (\$500, \$1,000, \$1,500, or \$2,500)  | Gasoline, Diesel, E85 FFV, HEV<br>None<br>None<br>None<br>HOV access<br>Tax credit (\$2,500, \$5,000, or \$7,500)<br>Rebate (\$500, \$1,000, \$1,500, or \$2,500)  |
| MPG Equivalent                | Base MPGE dependent on vehicle type, model year, and fuel type                                      | Gasoline, Diesel, E85 FFV, HEV<br>None [fixed]   | Gasoline, Diesel, E85 FFV, HEV<br>None<br>None<br>None<br>HOV access<br>Tax credit (\$2,500, \$5,000, or \$7,500)<br>Rebate (\$500, \$1,000, \$1,500, or \$2,500)  | Gasoline, Diesel, E85 FFV, HEV<br>None<br>None<br>None<br>HOV access<br>Tax credit (\$2,500, \$5,000, or \$7,500)<br>Rebate (\$500, \$1,000, \$1,500, or \$2,500)  | Gasoline, Diesel, E85 FFV, HEV<br>None<br>None<br>None<br>HOV access<br>Tax credit (\$2,500, \$5,000, or \$7,500)<br>Rebate (\$500, \$1,000, \$1,500, or \$2,500)  |
| Cost per 100 miles            |   | (Fuel cost per gallon) x 100 / (MPGE)  | (Fuel cost per gallon) x 100 / (MPGE)  | (Fuel cost per gallon) x 100 / (MPGE)  | (Fuel cost per gallon) x 100 / (MPGE)  |
| Fuel Availability             | Time responder must drive out of way to refuel vehicle  | Gasoline, Diesel, E85 FFV, HEV<br>BEV/PHEV<br>Refuel at station<br>3 min<br>5 min<br>7 min<br>10 min<br>15 min<br>20 min<br>BEV/PHEV<br>Plug-in at home (0 min)<br>Plug-in at work (0 min)<br>Plug-in at a charging station<br>5 min<br>10 min<br>15 min<br>20 min<br>CNG/Hydrogen<br>Refuel at "last fill" station (CNG only)<br>5 min<br>10 min<br>15 min<br>20 min<br>Hydrogen fueling station (Hydrogen only)<br>5 min<br>10 min<br>15 min<br>20 min | Gasoline, Diesel, E85 FFV, HEV<br>BEV/PHEV<br>Refuel at station<br>3 min<br>5 min<br>7 min<br>10 min<br>15 min<br>20 min<br>BEV/PHEV<br>Plug-in at home (0 min)<br>Plug-in at work (0 min)<br>Plug-in at a charging station<br>5 min<br>10 min<br>15 min<br>20 min<br>CNG/Hydrogen<br>Refuel at "last fill" station (CNG only)<br>5 min<br>10 min<br>15 min<br>20 min<br>Hydrogen fueling station (Hydrogen only)<br>5 min<br>10 min<br>15 min<br>20 min | Gasoline, Diesel, E85 FFV, HEV<br>BEV/PHEV<br>Refuel at station<br>3 min<br>5 min<br>7 min<br>10 min<br>15 min<br>20 min<br>BEV/PHEV<br>Plug-in at home (0 min)<br>Plug-in at work (0 min)<br>Plug-in at a charging station<br>5 min<br>10 min<br>15 min<br>20 min<br>CNG/Hydrogen<br>Refuel at "last fill" station (CNG only)<br>5 min<br>10 min<br>15 min<br>20 min<br>Hydrogen fueling station (Hydrogen only)<br>5 min<br>10 min<br>15 min<br>20 min | Gasoline, Diesel, E85 FFV, HEV<br>BEV/PHEV<br>Refuel at station<br>3 min<br>5 min<br>7 min<br>10 min<br>15 min<br>20 min<br>BEV/PHEV<br>Plug-in at home (0 min)<br>Plug-in at work (0 min)<br>Plug-in at a charging station<br>5 min<br>10 min<br>15 min<br>20 min<br>CNG/Hydrogen<br>Refuel at "last fill" station (CNG only)<br>5 min<br>10 min<br>15 min<br>20 min<br>Hydrogen fueling station (Hydrogen only)<br>5 min<br>10 min<br>15 min<br>20 min |
| Refueling Time                | Additional time to refuel the vehicle   | Gasoline, Diesel, E85 FFV, HEV<br>3 min<br>5 min<br>7 min<br>10 min<br>PHEV<br>30 min charging (5 min gas)<br>2.5 hr charging (5 min gas)<br>3.5 hr charging (5 min gas)<br>8 hr charging (5 min gas)<br>BEV<br>30 min<br>2.5 hours<br>3.5 hours<br>8 hours<br>CNG/Hydrogen<br>5 min<br>10 min<br>15 min<br>20 min   | Gasoline, Diesel, E85 FFV, HEV<br>3 min<br>5 min<br>7 min<br>10 min<br>PHEV<br>30 min charging (5 min gas)<br>2.5 hr charging (5 min gas)<br>3.5 hr charging (5 min gas)<br>8 hr charging (5 min gas)<br>BEV<br>30 min<br>2.5 hours<br>3.5 hours<br>8 hours<br>CNG/Hydrogen<br>5 min<br>10 min<br>15 min<br>20 min   | Gasoline, Diesel, E85 FFV, HEV<br>3 min<br>5 min<br>7 min<br>10 min<br>PHEV<br>30 min charging (5 min gas)<br>2.5 hr charging (5 min gas)<br>3.5 hr charging (5 min gas)<br>8 hr charging (5 min gas)<br>BEV<br>30 min<br>2.5 hours<br>3.5 hours<br>8 hours<br>CNG/Hydrogen<br>5 min<br>10 min<br>15 min<br>20 min   | Gasoline, Diesel, E85 FFV, HEV<br>3 min<br>5 min<br>7 min<br>10 min<br>PHEV<br>30 min charging (5 min gas)<br>2.5 hr charging (5 min gas)<br>3.5 hr charging (5 min gas)<br>8 hr charging (5 min gas)<br>BEV<br>30 min<br>2.5 hours<br>3.5 hours<br>8 hours<br>CNG/Hydrogen<br>5 min<br>10 min<br>15 min<br>20 min   |
| Vehicle Range                 | Range dependent on vehicle type and fuel type   | Gasoline, Diesel, E85 FFV, HEV<br>BEV/PHEV<br>Base range - 5%<br>Base range + 5%<br>Base range + 10%<br>Base range + 15%<br>CNG/Hydrogen<br>150 miles<br>200 miles<br>250 miles<br>300 miles   | Gasoline, Diesel, E85 FFV, HEV<br>BEV/PHEV<br>Base range - 5%<br>Base range + 5%<br>Base range + 10%<br>Base range + 15%<br>CNG/Hydrogen<br>150 miles<br>200 miles<br>250 miles<br>300 miles   | Gasoline, Diesel, E85 FFV, HEV<br>BEV/PHEV<br>Base range - 5%<br>Base range + 5%<br>Base range + 10%<br>Base range + 15%<br>CNG/Hydrogen<br>150 miles<br>200 miles<br>250 miles<br>300 miles   | Gasoline, Diesel, E85 FFV, HEV<br>BEV/PHEV<br>Base range - 5%<br>Base range + 5%<br>Base range + 10%<br>Base range + 15%<br>CNG/Hydrogen<br>150 miles<br>200 miles<br>250 miles<br>300 miles   |
| Trunk/Cargo Space             | Base trunk space dependent on vehicle and fuel type   | Gasoline, Diesel, E85 FFV, HEV<br>BEV/PHEV<br>Base trunk space - 15%<br>Base trunk space + 10%<br>Base trunk space + 10%<br>Base trunk space + 15%   | Gasoline, Diesel, E85 FFV, HEV<br>BEV/PHEV<br>Base trunk space - 15%<br>Base trunk space + 10%<br>Base trunk space + 10%<br>Base trunk space + 15%   | Gasoline, Diesel, E85 FFV, HEV<br>BEV/PHEV<br>Base trunk space - 15%<br>Base trunk space + 10%<br>Base trunk space + 10%<br>Base trunk space + 15%   | Gasoline, Diesel, E85 FFV, HEV<br>BEV/PHEV<br>Base trunk space - 15%<br>Base trunk space + 10%<br>Base trunk space + 10%<br>Base trunk space + 15%   |
| Maintenance Costs             | Base cost dependent on vehicle type and fuel type   | Gasoline, Diesel, E85 FFV, HEV<br>BEV/PHEV<br>Base cost - 25%<br>Base cost - 10%<br>Base cost + 10%<br>Base cost + 25%   | Gasoline, Diesel, E85 FFV, HEV<br>BEV/PHEV<br>Base cost - 25%<br>Base cost - 10%<br>Base cost + 10%<br>Base cost + 25%   | Gasoline, Diesel, E85 FFV, HEV<br>BEV/PHEV<br>Base cost - 25%<br>Base cost - 10%<br>Base cost + 10%<br>Base cost + 25%   | Gasoline, Diesel, E85 FFV, HEV<br>BEV/PHEV<br>Base cost - 25%<br>Base cost - 10%<br>Base cost + 10%<br>Base cost + 25%   |
| Acceleration                  | Acceleration dependent on vehicle type and fuel type  | Gasoline, Diesel, E85 FFV, HEV<br>BEV/PHEV<br>Base acceleration - 2 sec<br>Base acceleration + 2 sec   | Gasoline, Diesel, E85 FFV, HEV<br>BEV/PHEV<br>Base acceleration - 2 sec<br>Base acceleration + 2 sec   | Gasoline, Diesel, E85 FFV, HEV<br>BEV/PHEV<br>Base acceleration - 2 sec<br>Base acceleration + 2 sec   | Gasoline, Diesel, E85 FFV, HEV<br>BEV/PHEV<br>Base acceleration - 2 sec<br>Base acceleration + 2 sec   |

## **APPENDIX D: Experimental Design**

The experimental design for the SP survey was based on an underlying efficient design. In contrast to an orthogonal design, which was used in previous iterations of CVS, an efficient design does not merely minimize the correlation between attribute levels, but also aims to result in a design that generates coefficient estimates with minimum possible standard errors.

The generation of an efficient design requires prior parameter values for all coefficients, and *a priori* decisions in relation to model structure and utility specification. It was possible to generate an efficient design to estimate the coefficient parameters with minimal standard errors since the prior information about all parameters and the likely utility structures were available from the previous iterations of this study. Efficient designs always perform better than orthogonal designs in cases where information about the parameters is available. The efficient design helps derive the most information from each choice experiment by using the knowledge of the prior parameters to optimize the design (e.g., dominant alternatives can be avoided as the utilities can be computed).

Vehicle type and fuel type were not included directly in the design. Instead, they were added to the design in a second stage after the generation of the base efficient design. This reduced the complexity of the efficient design and obviated the need to generate a large number of different designs for different combinations of vehicle types and fuel types. The final design combined the efficient design with random allocation of fuel type and weighted random allocation of vehicle types.

### **Base Efficient Design**

The base design was split into several blocks of eight choices. The blocking was used to avoid any correlation between the attributes and the blocks (e.g., avoiding the situation where one respondent gets all the high-priced options). The design contained the levels for 12 attributes (the attributes other than vehicle type and fuel type) and four alternatives. The vehicle types and fuel types drawn according to the approach were used as inputs for calculating the base values for the levels in the underlying design.

In the survey, each respondent was presented with one block of eight choice situations. Care was taken to ensure that the different blocks were presented the same number of times and that there was no correlation between sample subgroups and blocks. The choice situations were constructed based on the set of vehicle type/fuel type combinations drawn for that respondent, and the block of eight choice situations used from the experimental design for that respondent. The order in which the eight choice situations from a given block were presented to a respondent was also randomized across respondents.

## **Ordering of Alternatives**

Several steps were taken to eliminate potential ordering effects in the design. In each choice set, a respondent was faced with four alternatives: the reference alternative and three remaining alternatives. All four alternatives in each of the eight choice situations were assigned in random order. In this way, each alternative had an equal probability of being assigned the reference vehicle type.

# APPENDIX E: Survey Instrument Design



## Residential Questionnaire

### Outline

| Survey Section | Information Collected   |
|----------------|---|
|                | Check age, residency, decision role, & intent to purchase vehicle in the next 5 years.                                |
|                | Household size & identifying names to be used in individual info section.   |
|                | Demographic & commuting info for everyone 16 years of age or older.   |
|                | Full details for each vehicle in the household.   |
|                | Experience and satisfaction questions for current PEV owners.   |
|                | Seen if replacing a vehicle only. Full details on the expected <u>next replacement vehicle</u> .                      |
|                | Only seen if adding an additional vehicle to household. Full details on the expected <u>next additional vehicle</u> . |
|                | Information on the vehicle purchase tradeoffs are contained in a separate document.                                   |
|                | Interest level and primary concerns relating to PEV's and vehicle automation.   |
|                | Miscellaneous household questions   |

Non-qualifiers (those not purchasing a vehicle) skip to this section for a few questions.

## Screener

1. *[language]* In which language would you prefer to take the survey?  
¿En qué idioma prefiere para tomar la encuesta?
  - English
  - Español

2. *If [language] = “Español”*

*[Spanish email]* Actualmente estamos en la fase piloto del estudio y la encuesta sólo está disponible en Inglés. Si proporciona su dirección de correo electrónico, le notificaremos cuando en la versión en español está disponible. Por favor, seleccione una opción a continuación:

- Me gustaría continuar la encuesta en Inglés →continue to *[intro]*
- Introducir correo electrónico para recibir una notificación cuando la versión en español está disponible: \_\_\_\_\_ *[open end]* → **End Survey**. Message: “Gracias por su interés usted. Nos pondremos en contacto con usted cuando que la versión española de la encuesta está disponible.”

3. *[intro]* Welcome to the California Vehicle Survey. Your answers will help the California Energy Commission, a State of California agency, understand your vehicle needs now and in the future. The information you provide will be kept confidential by the California Energy Commission and RSG (the company that is collecting the survey data), based on the California Information Practices Act and the non-disclosure agreement between RSG and the Energy Commission.

*(skip if Research Now)* Complete this survey and you will have the option to **receive a \$10 gift** card to spend at Amazon.com or Walmart.

Please use the **“Next”** button in the lower left-hand corner of the screen to go forward. To review and change a previous question, use the **“Previous”** button. It is important that you **do not use** your web browser’s “forward” or “back” buttons because your new answers may not be recorded.

On average, answering all of the questions will take approximately 30 minutes.

*(skip if Research Now)* If you can’t finish the survey in one sitting, you can stop at any time and return to where you left off by re-entering your password.

*(skip if Research Now)* Please enter the password from the postcard and click “Next” to begin.

Password: \_\_\_\_\_

<Error: Sorry the password you entered is not valid, please check the postcard and try again.>

4. *[age]* **First, which of these four groups does your age fall into?**  
Please select all that apply.

- Under 18 years old → [Disqualify]
- 18 to 34
- 35 to 64
- 65 or older

•

5. *[california]* **Is your permanent residence in the state of California?**

*For the purpose of this survey, a permanent resident is someone who lives in California for at least 6 months out of the year and holds a valid State of California Driver’s License or Identification Card.*

- Yes
- No → [Disqualify]

6. *[county]* **What county do you currently live in?**

Select county from list: <Drop down list of counties>

*[county]* drop-down list

- |                        |                        |                            |
|------------------------|------------------------|----------------------------|
| 1. Alameda County      | 18. Lassen County      | 34. Sacramento County      |
| 2. Alpine County       | 19. Los Angeles County | 35. San Benito County      |
| 3. Amador County       | 20. Madera County      | 36. San Bernardino County  |
| 4. Butte County        | 21. Marin County       | 37. San Diego County       |
| 5. Calaveras County    | 22. Mariposa County    | 38. San Francisco County   |
| 6. Colusa County       | 23. Mendocino County   | 39. San Joaquin County     |
| 7. Contra Costa County | 24. Merced County      | 40. San Luis Obispo County |
| 8. Del Norte County    | 25. Modoc County       | 41. San Mateo County       |
| 9. El Dorado County    | 26. Mono County        | 42. Santa Barbara County   |
| 10. Fresno County      | 27. Monterey County    | 43. Santa Clara County     |
| 11. Glenn County       | 28. Napa County        | 44. Santa Cruz County      |
| 12. Humboldt County    | 29. Nevada County      |                            |
| 13. Imperial County    | 30. Orange County      |                            |
| 14. Inyo County        | 31. Placer County      |                            |
| 15. Kern County        | 32. Plumas County      |                            |
| 16. Kings County       | 33. Riverside County   |                            |
| 17. Lake County        |                        |                            |

- 45. Shasta County
- 46. Sierra County
- 47. Siskiyou County
- 48. Solano County
- 49. Sonoma County
- 50. Stanislaus County

- 51. Sutter County
- 52. Tehama County
- 53. Trinity County
- 54. Tulare County
- 55. Tuolumne County
- 56. Ventura County

- 57. Yolo County
- 58. Yuba County
- 59. Other

7. *(skip if Research Now)* [email] [phonenum] **Can you provide an email address and phone number for us to contact you?**

*Your personal contact information will only be used to provide technical assistance, survey completion reminders or to gather feedback about the questionnaire and your experience. We will not sell or distribute your email address for any commercial marketing purposes.*

Name (optional): \_\_\_\_\_

Email (optional): \_\_\_\_\_ [allow no answer, enforce a valid email if text is entered]

Phone number (optional):

(  )  -  ext.

[allow no answer, enforce a valid phone # (area code + number)]

8. [future decision role] **For your household, what will be the extent of your involvement in future vehicle purchase or lease decisions?**

- o I will be the sole decision maker
- o I will be the primary decision maker with input from another household member
- o I will share equally in making the decision with another household member(s)
- o I will provide input into the decision, but I will not be the primary decision maker → [Disqualify]
- o Another person will be the sole decision maker → [Disqualify]

9. [household vehicles] **How many vehicles do you or any member of your household currently own or lease?**

*Please include cars, SUVs, minivans, vans, or pick-up trucks that are used for general transportation of household members and are not employer/company owned. This does not include motorcycles, RVs, or vehicles owned/leased by household members who are away at school.*

Number of vehicles: \_\_\_\_ [allow 0-8]

10. [housing] **What type of housing do you live at?**

- Single family house not attached to any other house
- Single family house attached to one or more houses (townhouse, duplex, triplex) each with separate entry
- A mobile home
- Building with 2-4 apartments/ condos / studios /rooms
- Building with 5-19 apartments/ condos / studios / rooms
- Building with 20 or more apartments/ condos / studios / rooms
- Boat, RV, Van, etc.
- Other, please specify: \_\_\_\_\_

11. *[parking type]* What type of parking do you primarily use at your residence?

- Personal garage
- Personal driveway
- Parking garage
- Parking lot
- Street parking
- 

12. *[parking pay]* Do you pay to park at your residence?

- Yes
- No

•

13. *If 'yes' in [parking pay]*

- *[park amt] [park period]* How much do you pay to park?
- 
- I pay \$\_\_\_ *[allow .50 to \$500]*
- per \_\_\_\_ *[drop down: day, week, month]*

14. *[company vehicles]* **Do you or any member of your household have access to a company or employer supplied vehicle for personal use?**

- Yes
- No

•

15. *[purchase 10years]* **How many vehicles have you or any member of your household purchased or leased over the last 10 years?**

*Please include vehicles that are no longer part of your household*

Vehicles purchased new: \_\_\_\_\_ *[allow 0-50]*

Vehicles purchased used: \_\_\_\_\_ *[allow 0-50]*

Vehicles leased: \_\_\_\_\_ *[allow 0-50]*



16. *Shown to everyone*

*If 0 cars and expect to purchase w/in 10 year, go to [hhsizel] questions then to #22 (# of cars)*

**[future first] When do you anticipate purchasing or leasing a car, SUV, van, or pickup truck in your household?**

*Do NOT include vehicles that will be supplied by employers.*

- Less than 1 year
- 1 to 2 years
- 3 to 5 years
- 6 to 10 years
- More than 10 years
- I never plan to purchase or lease a vehicle [Demo only flag: if Research Now, disqualify]

•

17. *If [household vehicles] > 0*

**[PEV owner] Do you or any other members of your household currently own a Plug-In Electric Vehicle (plug-in hybrid or full electric)?**

- Yes
- No

# Household Size & Names

18. *[household members]*

- In order to help us understand your household’s current and future vehicle needs we first need to ask about the basic characteristics of your household. All identifying information you provide will be kept confidential.

How many people in the following age groups, including yourself, are part of your household either part-time or full-time?

**Include** in this number children, roommates, housemates, people living there most of the time while working, even if they have another place to live.

**Do not include** college students living away while attending college or people who live at another place most of the time.

Under the age of 5: \_\_\_\_\_

Between the ages of 5 to 11: \_\_\_\_\_

Between the ages of 12 to 15: \_\_\_\_\_

16 or older (including yourself): \_\_\_\_\_

Total Household Members: <automatic sum>

Everyone with a “**Demo Only Flag**” is now sent to Demo Only section and then disqualified.

## Individual Information

This page is repeated for each household member.

19. *[individual info]* Please complete the form below with information about <yourself / the next member of your household>.

Show table at the right of the page with each name after info is entered.

|   |               |
|---|---------------|
| • <i>[name]</i> Name/nickname/initials: | • _____       |
| • <i>[age]</i> Age:                     | • <DROP DOWN> |
| • <i>[gender]</i> Gender:               | • <DROP DOWN> |

|   |  |
|---|--|
| <ul style="list-style-type: none"> <li>• <i>[ethnicity]</i> <b>Ethnic background:</b></li> </ul>  | <ul style="list-style-type: none"> <li>• &lt;DROP DOWN&gt;<br/>If 'other' then open end</li> </ul> |
| <ul style="list-style-type: none"> <li>• <i>[education]</i> <b>Highest level of education completed:</b></li> </ul>   | <ul style="list-style-type: none"> <li>• &lt;DROP DOWN&gt;</li> </ul>                              |
| <ul style="list-style-type: none"> <li>• <i>[driving frequency]</i> <b>How often does this person drive?</b></li> </ul>   | <ul style="list-style-type: none"> <li>• &lt;DROP DOWN&gt;</li> </ul>                              |
| <ul style="list-style-type: none"> <li>• <i>[transit frequency]</i> <b>One-way public transit trips per week (bus, metro, etc.)?</b></li> <li>• <i>(Please consider a round trip - for instance, from home to work and then back - as two one-way trips)</i></li> </ul> | <ul style="list-style-type: none"> <li>• ----- trips</li> </ul>                                    |
| <ul style="list-style-type: none"> <li>• <i>[employment status]</i> <b>Employment status:</b></li> </ul>  | <ul style="list-style-type: none"> <li>• &lt;DROP DOWN&gt;</li> </ul>                              |
| <ul style="list-style-type: none"> <li>• <i>If work 'full-time' or 'part-time' or 'both' in [employment status]</i></li> <li>• <i>[commute work]</i> <b>Does this person leave home to travel to work?</b></li> </ul>   | <ul style="list-style-type: none"> <li>• &lt;DROP DOWN&gt;</li> </ul>                              |
| <ul style="list-style-type: none"> <li>• <i>If work 'full-time' or 'part-time' or 'both' in [employment status]</i></li> <li>• <i>[work transport]</i> <b>Primary type of transportation used to get to work:</b></li> </ul>  | <ul style="list-style-type: none"> <li>• &lt;DROP DOWN&gt;<br/>If 'other' then open end</li> </ul> |
| <ul style="list-style-type: none"> <li>• <i>If 'yes' on [commute work]</i></li> <li>• <i>[commute distance]</i> <b>Miles to <u>primary</u> workplace (one way):</b></li> </ul>  | <ul style="list-style-type: none"> <li>• ----- miles</li> </ul>                                    |
| <ul style="list-style-type: none"> <li>• <i>If 'yes' on [commute work]</i></li> <li>• <i>[weekly commute]</i> <b><u>Total weekly</u> miles driven for <u>work</u>:</b></li> </ul>   | <ul style="list-style-type: none"> <li>• ----- miles</li> </ul>                                    |
| <ul style="list-style-type: none"> <li>• <i>If 'yes' on [commute work]</i></li> <li>• <i>[work days]</i> <b><u>Number of days per week</u> with travel to <u>primary</u> workplace:</b></li> </ul>  | <ul style="list-style-type: none"> <li>• &lt;DROP DOWN&gt;</li> </ul>                              |
| <ul style="list-style-type: none"> <li>• <i>If work 'full-time' or 'part-time' or 'both' in [employment status] and [household vehicles] &gt; 0</i></li> <li>• <i>[work vehicle]</i> <b>Use household vehicle for part or all of the trip to work?</b></li> </ul>       | <ul style="list-style-type: none"> <li>• &lt;DROP DOWN&gt;</li> </ul>                              |
| <ul style="list-style-type: none"> <li>•</li> </ul>   | <ul style="list-style-type: none"> <li>•</li> </ul>  |
| <ul style="list-style-type: none"> <li>• <i>[enrolled]</i> <b>Currently enrolled in college/university?</b></li> </ul>  | <ul style="list-style-type: none"> <li>• &lt;DROP DOWN&gt;</li> </ul>                              |
| <ul style="list-style-type: none"> <li>• <i>If school 'full-time' or 'part-time' [employment status]</i></li> <li>• <i>[school commute]</i> <b>About how many miles is it one-way from your home to school?</b></li> </ul>  | <ul style="list-style-type: none"> <li>• -----</li> </ul>  |
| <ul style="list-style-type: none"> <li>• <i>If work 'full-time' or 'part-time' or 'both' in [employment status]</i></li> <li>• <i>[school transport]</i> <b>What is the primary type of transportation you use to get to school?</b></li> </ul>                         | <ul style="list-style-type: none"> <li>• &lt;DROP DOWN&gt;</li> </ul>                              |

*[age] drop-down list*  
[allow 16 to 115]

*[gender] drop-down list*

- Male
- Female
- Other
- Prefer not to answer

*[ethnicity] drop-down list*

- American Indian or Alaska Native
- Asian
- Black or African American
- Hispanic or Latino
- Native Hawaiian or Other Pacific Islander
- White
- Other, please specify\_\_\_\_\_
- Prefer not to answer

*[education] drop-down list*

- Less than high school
- High school graduate/GED
- Technical school/professional business school
- Some college
- Community college graduate (Associate degree, 2-year degree)
- College graduate (4-year degree)
- Post-graduate work
- Post graduate degree

*[driving frequency] drop-down list*

- Frequently (i.e. every day)
- Sometimes (i.e. once or twice a week)
- Rarely (i.e. once a month or less)
- Never
- Not applicable, no license

*[transit frequency]*  
[allow 0 - 100]

*[employment status] drop-down list*

- Full-time (total 35 or more hours per week)
- Part-time (total less than 35 hours per week)
- Both full- and part-time
- Do not work for pay (e.g. retired, unemployed)
- Self employed

*[commute work] drop-down list*

- Yes
- No

*[commute distance]*

[allow 0 to 200]

[weekly commute]

[allow 0 to 2,000]

[work days] *drop-down list*

- One
- Two
- Three
- Four
- Five
- Six
- Seven

[work vehicle] *drop-down list*

- Part
- All
- Not at all

[work transport] *drop-down list*

- Drive alone using a personal vehicle
- Carpool/vanpool
- Rail (light/heavy, subway/metro, etc.)
- Bus
- Walk
- Motorcycle
- Bicycle
- Telecommute
- Other

[enrolled] *drop-down list*

- Full-time on campus
- Part-time on campus
- Full-time or part-time online
- Not currently enrolled

•

[school commute]

[allow 0 - 200]

[school transport] *drop-down list*

- Drive alone using a car, SUV, pickup, or van
- Carpool/vanpool
- Rail (light/heavy, subway/metro, trolley, etc.)
- Bus
- Walk
- Motorcycle
- Bicycle
- Online courses/online programs
- Other

## Current Vehicle Details

20. *[current vehicle intro]*

- Thanks for providing information about your household, now we need some more detailed information about the vehicle(s) in your household. Just to remind you, vehicles include cars, SUVs, pick-ups, or vans, NOT including vehicles supplied by employers.
- **You indicated that you have <[household vehicles] total> vehicle(s) in your household. Please provide some additional details for each vehicle in the table below.**
- Vehicle <n> of <[household vehicles]> household vehicles.
- *Allow input for the number of vehicles entered in [household vehicles]. If [household vehicles] = 0 then skip to ADDITIONAL VEHICLE section.*

|                         |   |
|-------------------------|---|
| <p><b>Vehicle 1</b></p> | <ul style="list-style-type: none"> <li>• <b>Vehicle type</b> ⓘ: &lt;DROP DOWN&gt;</li> <li>• <b>Model year</b> ⓘ: &lt;DROP DOWN&gt; <ul style="list-style-type: none"> <li>• <b>Make</b> ⓘ: &lt;DROP DOWN&gt;</li> <li>• <b>Model</b> ⓘ: _____</li> </ul> </li> <li>• <b>Engine / fuel type</b> ⓘ: &lt;DROP DOWN&gt;</li> </ul> |
| <p><b>Vehicle 2</b></p> | <ul style="list-style-type: none"> <li>• <b>Vehicle type:</b> &lt;DROP DOWN&gt;</li> <li>• <b>Model year:</b> &lt;DROP DOWN&gt; <ul style="list-style-type: none"> <li>• <b>Make:</b> &lt;DROP DOWN&gt;</li> <li>• <b>Model:</b> _____</li> </ul> </li> <li><b>Engine / fuel type:</b> &lt;DROP DOWN&gt;</li> </ul>             |
| <p><b>Vehicle n</b></p> | <ul style="list-style-type: none"> <li>• <b>Vehicle type:</b> &lt;DROP DOWN&gt;</li> <li>• <b>Model year:</b> &lt;DROP DOWN&gt; <ul style="list-style-type: none"> <li>• <b>Make:</b> &lt;DROP DOWN&gt;</li> <li>• <b>Model:</b> _____</li> </ul> </li> <li>• <b>Engine / fuel type :</b> &lt;DROP DOWN&gt;</li> </ul>          |

*[vehicle type] drop-down list*

- Subcompact car
- Compact car
- Midsize car
- Large car
- Sports car
- Cross-over, small
- Cross over, midsize
- SUV small/midsize

- SUV full-size/large
- Pick-up truck, small
- Pick-up truck, full-size/large
- Van, small
- Van, full-size/large

[vehicle type] ⓘ info text

| Vehicle Type                   | Examples  |
|--------------------------------|---|
| Subcompact Car                 | Ford Fiesta, Chevrolet Spark, Kia Rio, Hyundai Accent, Fiat 500, Smart Fortwo, MINI Cooper, Toyota Prius C, Toyota Yaris, Nissan Versa  |
| Compact Car                    | Toyota Corolla, Honda Civic, Hyundai Elantra, Mazda3, Chevrolet Cruz, Ford Focus, Volkswagen Jetta, Toyota Prius, Chevrolet Volt, Subaru Impreza  |
| Midsize Car                    | Toyota Camry, Honda Accord, Hyundai Sonata, Chevrolet Malibu, Chrysler 200, Ford Fusion, Kia Optima, Nissan Altima, Subaru Legacy, Volkswagen Passat, Acura TLX, Audi A4, BMW 3 Series, Mercedes-Benz C-Class |
| Large Car                      | Chevrolet Impala, Ford Taurus, Nissan Maxima, Kia Cadenza, Toyota Avalon, Cadillac CTS, Chrysler 300, Lincoln MKZ, Buick LaCrosse, BMW 7 Series, Lexus LS, Mercedes-Benz S-Class, Porsche Panamera            |
| Sports Car                     | Mazda Miata, Ford Mustang, Chevrolet Camaro, Dodge Challenger, Nissan 370Z, Audi TT, BMW Z4, Porsche Boxster, Mercedes-Benz SLK, Tesla Model S, Chevrolet Corvette  |
| Cross-over, small              | Nissan Juke, Nissan Rogue, Mazda CX-3, Honda HR-V, Mini Countryman, BMW X1, Buick Encore, Jeep Renegade, Volkswagen Tiguan  |
| Cross-over, midsize            | Nissan Murano, Ford Edge, Volkswagen Touareg, Subaru Forester, Subaru Outback, BMW X3   |
| SUV, Small/Midsize             | Ford Escape, Honda CR-V, Toyota RAV4, Toyota Highlander, Chevrolet Equinox, Jeep Wrangler, Jeep Compass, GMC Terrain, Kia Sportage, Ford Edge, Hyundai Santa Fe, Jeep Cherokee                                |
| SUV, Full-size/Large           | GMC Yukon, Ford Expedition, Chevrolet Tahoe, Chevrolet Suburban, Toyota Sequoia, Volvo XC90, Cadillac Escalade  |
| Pick-up Truck, Small           | Toyota Tacoma, GMC Canyon, Ford Ranger, Chevrolet Colorado, Nissan Frontier   |
| Pick-up Truck, Full-size/Large | Ford F-150, Chevrolet Silverado, Dodge Ram, GMC Sierra, Nissan Titan, Toyota Tundra, Ford Super Duty  |
| Van, Small                     | Honda Odyssey, Toyota Sienna, Chrysler Town and Country, Kia Sedona, Nissan Quest, Dodge Grand Caravan  |
| Van, Full-size/Large           | Chevrolet Express, Ford Econoline, Ford Transit, Mercedes-Benz Sprinter, Volkswagen Multivan  |

[model year] drop-down list

Range from 2017 to 1900

[model year] ⓘ info text

Model year describes approximately when the manufacturer produced the vehicle. It may or may not match the year that you purchased the vehicle.

*[make] drop-down list*

|              |             |               |            |
|--------------|-------------|---------------|------------|
| Acura        | GMC         | Maserati      | Saab       |
| Aston Martin | Honda       | Maybach       | Saturn     |
| Audi         | HUMMER      | Mazda         | Scion      |
| Bentley      | Hyundai     | Mercedes-Benz | Smart      |
| BMW          | Infiniti    | Mercury       | Subaru     |
| Acura        | Isuzu       | MINI          | Suzuki     |
| Buick        | Jaguar      | Mitsubishi    | Toyota     |
| Cadillac     | Jeep        | Nissan        | Tesla      |
| Chevrolet    | Kia         | Oldsmobile    | Volkswagen |
| Chrysler     | Lamborghini | Panoz         | Volvo      |
| Dodge/Ram    | Land Rover  | Pontiac       | Other      |
| Ferrari      | Lexus       | Porsche       |            |
| Fiat         | Lincoln     |               |            |
| Ford         | Lotus       | Rolls-Royce   |            |

if 'Other' is selected show text box to enter make

*[make]* ⓘ *info text*

Vehicle make is the manufacturer name or brand of the vehicle.

*[model]* ⓘ *info text*

Model is the name given to a vehicle by the manufacturer. Examples of vehicle models are Accord, Civic or Taurus.

*[engine /fuel type] drop-down list*

- Gasoline
- Hybrid (Gasoline)
- Plug-in Hybrid Electric vehicle (PHEV)
- Gasoline - ethanol Flex Fuel vehicle (E85 FFV)
- Diesel
- Compressed Natural Gas (CNG) vehicle
- Full Electric vehicle
- Hydrogen vehicle



[engine /fuel type] ⓘ info text

| Fuel Type                                      | Description of Fuel Type  |
|--|---|
| Gasoline                                       | A vehicle that operates on gasoline only.   |
| Hybrid (Gasoline)                              | A gasoline vehicle with a small battery that is charged inside the car and does not plug in for charging the battery (e.g. Toyota Prius).   |
| Plug-in Hybrid Electric vehicle (PHEV)         | A gasoline vehicle with a larger battery that plugs into an electrical outlet to charge (e.g. Chevy Volt) which allows the vehicle to operate like a battery electric vehicle for a short distance (10-50 miles) and then operate on gasoline for a much longer distance (~300-400 miles) |
| Gasoline - ethanol Flex Fuel vehicle (E85 FFV) | A vehicle that will operate on gasoline and/or ethanol (E85 with 85% ethanol), or any blend of the two fuels.   |
| Diesel   | A vehicle that operates on diesel or biodiesel  |
| Hybrid (Diesel)                                | A diesel vehicle with a small battery that is charged inside the car and does not plug in for charging the battery.   |
| Compressed Natural Gas (CNG) vehicle           | A vehicle that only operates on compressed natural gas (CNG). It can be filled up at home, with special equipment, or at a fast fill station.   |
| Hybrid (CNG)                                   | A CNG vehicle with a small battery that is charged inside the car and does not plug in for charging the battery.  |
| Full Electric vehicle                          | A vehicle that operates only on electricity, with a battery that charges by plugging into an electrical outlet at home, at work, or at a fast charge station (e.g. Nissan Leaf, Tesla).   |
| Hydrogen vehicle                               | A vehicle that uses hydrogen to generate its own electricity in a fuel cell (e.g. Toyota Mirai). Hydrogen is stored in a tank onboard the vehicle and can be filled up at a hydrogen station.   |

This section loops for each vehicle entered in [current vehicle intro].

21. [current vehicle info] Please complete the form below focusing on your <vehicle x year> <vehicle x make> <vehicle x model>.

| <year> <make> <model>  |             |
|--|-------------|
| • [how acquired] How was this vehicle acquired by your household?                        | <DROP DOWN> |
| • [replacement] Was this vehicle a replacement for a previous vehicle in your household? | <DROP DOWN> |
| • [year acquired] What year was this vehicle acquired?                                   | <DROP DOWN> |
| • [season acquired] What time of year was this vehicle acquired?                         | <DROP DOWN> |
| • [purchase mileage] What was the mileage when it was acquired?                          | -----       |
| • [current mileage] What is the mileage on odometer today?                               | -----       |

|  |             |
|--|-------------|
| <ul style="list-style-type: none"> <li>• <i>[annual mileage]</i> <b>How many miles per year is this vehicle driven?</b></li> </ul>   | -----       |
| <ul style="list-style-type: none"> <li>• <i>[MPG]</i> <b>About how many miles per gallon (MPG or MPGe ⓘ) does this vehicle get?</b></li> </ul>   | -----       |
| <ul style="list-style-type: none"> <li>• <i>Please enter the expected city/highway combine average.</i></li> <li>• <i>Skip if [household members] = 1 and populate with [name]</i></li> <li>• <i>[primary driver]</i> <b>Who is the primary driver of this vehicle?</b></li> </ul> | <DROP DOWN> |
| <ul style="list-style-type: none"> <li>• <i>if [household over 16] &gt; 1</i></li> <li>• <i>[other drivers]</i> <b>How often is this vehicle driven by other members of the household?</b></li> </ul>  | <DROP DOWN> |
| <ul style="list-style-type: none"> <li>• <i>[replace intent]</i> <b>When do you expect to replace this vehicle?</b></li> </ul>   | <DROP DOWN> |
| <ul style="list-style-type: none"> <li>• <i>if plan to 'replace' or 'dispose and not replace' in [replace intent]</i></li> <li>• <i>[dispose]</i> <b>How will you dispose of this vehicle?</b></li> </ul>  | <DROP DOWN> |
| <ul style="list-style-type: none"> <li>• <i>if plan to replace in [replace intent]</i></li> <li>• <i>[replace type]</i> <b>What type of vehicle do you expect to purchase or lease as a replacement?</b></li> </ul>  | <DROP DOWN> |
| <ul style="list-style-type: none"> <li>• <i>if plan to replace in [replace intent]</i></li> <li>• <i>[replace new used]</i> <b>Do you expect the replacement vehicle to be new or used?</b></li> </ul>   | <DROP DOWN> |
| <ul style="list-style-type: none"> <li>• <i>if plan to replace in [replace intent]</i></li> <li>• <i>[replace powertrain]</i> <b>What type of engine/fuel type ⓘ do you expect the replacement vehicle to have?</b></li> </ul>   | <DROP DOWN> |

*[how acquired] drop-down list*

- Purchased new
- Leased new
- Purchased used or previously owned
- Other (e.g. gifted or inherited)

*[replacement] drop-down list*

- Yes
- No, it was an additional vehicle

*[acquired year] drop-down list*

Range 2016 to 1960

*[season acquired] drop-down list*

- Winter (January-March)
- Spring (April-June)
- Summer (July-September)
- Fall (October-December)
- Don't know

[purchase mileage]  
[allow 0-500,000]

[current mileage]  
[allow 0-500,000]

[annual mileage]  
[allow 0-100,000]

[mpg]  info text

MPGe, or miles per gasoline gallon equivalent, is a measure of the average distance traveled per unit of energy consumed. It is used to compare energy consumption of alternative fuel vehicles and plug-in electric vehicles with conventional fuel (gasoline/diesel) vehicles.

[primary driver] drop-down list

- I am the primary driver
- <name/nickname/initials from [household names]
- <name/nickname/initials from [household names]
- ...

[other drivers] drop-down list

- Frequently (i.e. every day)
- Sometimes (i.e. once or twice a week)
- Rarely (i.e. once a month or less)
- Never

[replace time] drop-down list

- In less than 1 year
- In 1 to 3 years
- In 3 to 5 years
- In 5 to 10 years
- In more than 10 years
- Never, I am going to keep it
- Never, I am going to dispose of it and NOT replace it

[dispose] drop-down list

- Trade it in
- Sell it
- Give it away to family/friends
- Donate it to charity
- Junk it, scrap it
- Return it to leasing company
- Other
- Don't know

[replace type] drop-down list

- use same example list as [vehicle type]

[replace type] info text

use same example info as [vehicle type] info text

[replace new used] drop-down list

- New
- Used, 1 to 3 years old
- Used, 3 to 5 years old

- Used, 5 to 10 years old
- Used, 10+ years old

[replace powertrain] *drop-down list*

- Gasoline
- Hybrid (Gasoline)
- Plug-in Hybrid Electric vehicle (PHEV)
- Gasoline - ethanol Flex Fuel vehicle (E85 FFV)
- Diesel
- Compressed Natural Gas (CNG) vehicle
- Full Electric vehicle
- Hydrogen vehicle

[replace powertrain] ⓘ *info text*  
*Use same table as [engine /fuel type]*

**\*Repeat section until information is known for all household vehicles.\***

## PEV Owners Only

These questions are currently available in a separate document.

## Next Replacement Vehicle Details

**Identify the vehicle to be replaced soonest from [replace intent].**

22. *If 'Never replace' in [replace intent & Indicated they would purchase a new vehicle w/in 10 years in]*

[replace catch] **Thanks for all the information so far! We have just a few more sets of questions to ask before we're finished.**


**At the beginning of the survey you indicated that you plan to purchase a vehicle. Will this purchase be a replacement for a current vehicle or an additional vehicle for the household?**

- This vehicle will be a replacement for my <year1 / make1 / model1>
- This vehicle will be a replacement for my <year2 / make2 / model2>
- ....
- This vehicle will be an additional vehicle for my household → skip to Additional vehicle

23. *If replacement chosen in [replace catch]*

[replace catch2] **Please answer the following questions about the replacement of your <year/make/model from [replace catch]>.**

|  |                          |
|--|--------------------------|
| <p>• [replace type] <b>What type of vehicle do you expect to purchase or lease as a replacement?</b></p> | <p>&lt;DROP DOWN&gt;</p> |
|--|--------------------------|

|  |             |
|--|-------------|
| • <i>[replace new used]</i> Do you expect the replacement vehicle to be new or used?   | <DROP DOWN> |
| • <i>[replace powertrain]</i> What type of engine/fuel type  do you expect the replacement vehicle to have? | <DROP DOWN> |

Use the same drop-down lists as Current Vehicle section.

24. *If tie in [replace intent]*

*[replace soonest]* Which vehicle do you expect to replace first?


- <year / make / model of vehicle tied for next replacement>
- <year / make / model of vehicle tied for next replacement>
- ...

25. *[replacement details]* Thank you for providing information on your household's current vehicles. You indicated that your <year/make/model of vehicle to be replaced soonest> is the vehicle you plan to replace next. We will now ask you questions about what type of vehicle you plan to purchase or lease as a replacement.

In the previous section you provided the following information about the most likely replacement vehicle for your <year/make/model of vehicle to be replaced soonest>:

|  |
|--|
| • <i>&lt;[replace new used] response&gt;</i>   |
| • <i>&lt;[replace powertrain] response&gt;</i> |
| • <i>&lt;[replace type] response&gt;</i>       |

Please complete the following with additional information about this replacement vehicle: Please respond to the best of your ability. If you're not sure about these details, please provide your best guess.

|   |               |
|---|---------------|
| • <i>[replace make]</i> What make do you expect this vehicle to be?   | • <DROP DOWN> |
| • <i>[replace price]</i> About how much do you plan on spending for this vehicle?   | • -----       |
| • <i>[home fuel]</i> Do you expect to purchase home refueling equipment and/or upgrade your current house to be able to refuel this vehicle?<br>• <i>if [replace powertrain] is 'PHEV' or 'CNG' or 'BEV'</i>  | • <DROP DOWN> |
| • <i>[replace mpg]</i> About how many miles per gallon (MPG or MPGe  ) do you expect this vehicle to get?<br>• Please enter the expected city/highway combine average. | • -----       |

|   |   |
|---|---|
| <ul style="list-style-type: none"> <li>• <i>[replace annual miles]</i> <b>About how many miles per year do you expect this vehicle to be driven?</b></li> </ul> | <ul style="list-style-type: none"> <li>• -----</li> </ul>             |
| <ul style="list-style-type: none"> <li>• <i>[replace primary driver]</i> <b>Who do you expect will be the primary driver of this vehicle?</b></li> </ul>        | <ul style="list-style-type: none"> <li>• &lt;DROP DOWN&gt;</li> </ul> |

*[replace make] drop-down list*

Use the same list as *[make]*  
 Include "Don't know" option

*[replace price]*  
 [allow 500-300,000]

*[home fuel] drop-down list*

- Yes
- No

*[replace mpg]*  
 [allow 0-200]

*[replace mpg]* ⓘ *info text*

MPGe is a measure of the average distance traveled per unit of energy consumed. It is used to compare energy consumption of alternative fuel and vehicles (such as natural and plug in electric) with conventional fuel (gasoline/diesel) vehicles.

*[replace annual mileage]*  
 [allow 0-100,000]

*[replace primary driver] drop-down list*

- I will be the primary driver
- <name/nickname/initials from [household names]
- <name/nickname/initials from [household names]
- ...
- Other

## Next Additional Vehicle Details

26. *If NEXT REPLACEMENT vehicle questions are completed [future addition]*

**Do you anticipate purchasing or leasing an ADDITIONAL car, SUV, van, or pick-up truck for your household?**

*Do NOT include vehicles supplied by employers.*

- Yes, in less than 1 year
- Yes, in 1 to 3 years
- Yes, in 3 to 5 years
- Yes, in 5 to 10 years
- Yes, in more than 10 years
- No, I never plan to add another vehicle to my household → **Skip to CBC**

27. *If [replacement catch] is ‘This vehicle will be an additional vehicle for my household’ [future addition catch]* **When do you anticipate purchasing or leasing the**

**ADDITIONAL car, SUV, van, or pick-up truck for your household?**


*Do NOT include vehicles supplied by employers.*

- In less than 1 year
- In 1 to 3 years
- In 3 to 5 years
- In 5 to 10 years
- In more than 10 years

•  
28. *[Additional number]* **In total, how many vehicles do you plan to add to your household over the next 10 years?**

- 1
- 2
- 3
- 4
- 5 or more

29. *[Additional details]* **We would like to ask some details about the ADDITIONAL vehicle you plan to purchase or lease NEXT. Please complete the following for the NEXT ADDITIONAL vehicle you plan to add to your household:**

|   |             |
|---|-------------|
| <ul style="list-style-type: none"> <li>• <i>[if plan to add in [add intent]</i></li> <li>• <i>[additional type]</i> What type  of vehicle do you expect to add to your household?</li> </ul> | <DROP DOWN> |
| <ul style="list-style-type: none"> <li>• <i>[if plan to add in [replace intent]</i></li> <li>• <i>[additional new used]</i> Do you expect this vehicle to be new or used?</li> </ul>  | <DROP DOWN> |
| <ul style="list-style-type: none"> <li>• <i>[if plan to replace in [replace intent]</i></li> </ul>  | <DROP DOWN> |

|  |  |
|--|--|
| <ul style="list-style-type: none"> <li>• <i>[additional powertrain]</i> What type of engine/fuel type ⓘ do you expect this vehicle to have?</li> </ul> |  |
| <p>&lt;INCLUDE ALL QUESTIONS FROM [replacement details] FORM&gt;</p>   |  |

*[additional type]* drop-down list

- Use same list as *[vehicle type]*

*[additional type]* ⓘ info text  
 Use same table as *[vehicle type]*

*[additional new used]* drop-down list

- New
- Used, 1 to 3 years old
- Used, 3 to 5 years old
- Used, 5 to 10 years old
- Used, 10+ years old

- *[additional powertrain]* drop-down list
  - Gasoline
  - Hybrid (Gasoline)
  - Plug-in Hybrid Electric vehicle (PHEV)
  - Gasoline - ethanol Flex Fuel vehicle (E85 FFV)
  - Diesel
  - Compressed Natural Gas (CNG) vehicle
  - Full Electric vehicle
  - Hydrogen vehicle
  - I don't know

*[additional powertrain]* ⓘ info text  
 Use same table as *[engine /fuel type]*

## Tradeoff Exercises

- *For Phone survey this needs to be moved after [income]*

30. *[cbc intro]* **You're almost done! Thanks for hanging in there!**

- 
- For the next part of the survey, we have created sets of vehicle choices for you with each set including four vehicles. Please carefully review the features for each of the vehicles and select the ONE vehicle you would most likely buy or lease. Please choose one vehicle from each set of options.
- 
- We understand that some of the combinations of features and fuel types may not currently exist. For these hypothetical scenarios, please assume the combinations of features do exist and you could buy any of the vehicles presented to you.
-



- Some features that you may find important are not listed here, such as warranty, safety, technology and entertainment features, etc. Please assume that these features are identical across the four vehicles and only focus on the features that are listed when making your decision.
- 
- We also understand that the vehicles offered may not completely suit your needs. For the purpose of this study, please assume the four vehicles on each page are the only four available and you must buy one.
- 
- You will see that each feature has an information icon ⓘ next to it. If you put your cursor over the ⓘ you will see a definition. It is important that you take some time to read and consider the definitions of any unfamiliar terms before answering any questions.

## Alternative Vehicle Consideration

*[autonomous agree]* You're doing great! Before finishing up we'd like to know a little bit about your thoughts about some newer and emerging technologies that will affect how Californians move around in the future.

31.

- How strongly do you agree or disagree with the following statements?
- 

|  | Strongly agree | Moderately agree | Neither agree nor disagree | Moderately disagree | Strongly disagree |
|--|----------------|------------------|----------------------------|---------------------|-------------------|
| I would consider purchasing a vehicle that has automated driver assistance capabilities, such as smart/adaptive cruise control, self-parking, vehicle to vehicle communication, etc. | • ○            | • ○              | • ○                        | • ○                 | • ○               |
| I would consider purchasing a vehicle that is fully self-driving, (i.e. the vehicle drives itself).  | • ○            | • ○              | • ○                        | • ○                 | • ○               |

|   |     |     |     |     |     |
|---|-----|-----|-----|-----|-----|
| Self-driving vehicles will become successful mainstream vehicles in the future. | • O | • O | • O | • O | • O |
| I am concerned about the safety of self-driving vehicles.                       | • O | • O | • O | • O | • O |

•  
32. *[consider alt]* **Have you purchased or considered purchasing any of the following vehicle types for your household?**

- Hybrid
- Plug-In Hybrid
- Diesel
- Natural Gas (CNG or LNG)
- Propane (LPG)
- Fuel Cell (Hydrogen)
- Full Battery Electric
- None of the above

33. *[BEV concerns]* **What are your top five concerns about purchasing/leasing an electric only vehicle?**

*Please select your top five concerns*

• *[Randomize list]*

- Too expensive
- Limited driving range on the electric battery
- Limited seating capacity
- Limited hauling capacity
- Limited vehicle body/styling of vehicle
- Battery life uncertainty
- Uncertain gasoline/electricity price
- Cost of installing charging equipment for your home
- Lack of charging facilities
- Time to charge the battery
- Uncertain resale value
- Technology is still too new/unreliable
- Fear of getting stranded
- Other: *\_\_\_Please specify...\_\_\_\_\_ [anchor]*
- I don't have any concerns *[anchor]*
- I don't know enough about this technology *[anchor]*

34. *[PHEV concerns]* **What are your top five concerns about purchasing/leasing a plug-in hybrid electric vehicle?**

*Please select your top five concerns*

- Too expensive
- Limited driving range on the electric battery

- Limited seating capacity
- Limited hauling capacity
- Limited vehicle body/styling of vehicle
- Battery life uncertainty
- Uncertain gasoline/electricity price
- Cost of installing charging equipment for your home
- Lack of charging infrastructure outside your home
- Time to charge the battery
- Uncertain resale value
- Technology is still too new/unreliable
- Other: \_\_\_*Please specify...*\_\_\_\_\_ [*anchor*]
- I don't have any concerns [*anchor*]
- I don't know enough about this technology [*anchor*]

35. [*FCV concerns*] **What are your top five concerns about purchasing/leasing a hydrogen fuel cell vehicle?**

*Please select your **top five** concerns*

- Too expensive
- Limited seating capacity
- Limited hauling capacity
- Limited vehicle body/styling of vehicle
- Safety of hydrogen tank
- Uncertain hydrogen price
- Cost of installing fueling equipment for your home
- Lack of fueling infrastructure outside your home
- Uncertain resale value for vehicle
- Technology is still too new/unreliable
- Other: \_\_\_*Please specify...*\_\_\_\_\_ [*anchor*]
- I don't have any concerns [*anchor*]
- I don't know enough about this technology [*anchor*]

36. [*car-share*] **What is your level of participation in car-share programs where you can rent/access a car for short periods of time?**

*Example car-share programs include Zipcar, Car2Go, CarShare, JustShareIt, RelayRides, etc.*

- I currently participate
- I have participated in the past, but am not currently participating
- I have not participated in the past, but I plan to participate
- I might participate someday
- I am not interested in participating

37. *If NOT 'I currently participate' in [car-share]*

*[why not car-share]* **What is the primary reason you are not currently participating in a car-share?**

- I am not aware of these programs
- It's not available in my area
- Too expensive
- Not convenient
- Public transit already meets my needs

- o I already have access to a vehicle when I need one
- o Other: ---Please specify...-----

38. *[ride-share]* **What is your level of participation as a passenger in ride sharing and ride share programs, such as Uber, Lyft, Sidecar, etc.?**

- o I currently participate
- o I have participated in the past, but am not currently participating
- o I have not participated in the past, but I plan to participate
- o I might participate someday
- o I am not interested in participating

39. *If 'currently participates' or 'has participated in the past' on [ride-share]*  
*[ride-share why]* **When do you typically use ride share?**

*Please select all that apply.*

- Travel or special events (e.g. concerts, sporting events, etc.)
- Everyday commuting trips (e.g. trips to work, school, errands, etc.)
- Other: ---Please specify...-----

40. *If NOT 'I currently participate' on [ride-share]*

• **What is the primary reason you are not currently using ride sharing?**

- o I am not aware of these services
- o It's not available in my area
- o Too expensive
- o Not convenient
- o Public transit already meets my needs
- o I already have access to a vehicle when I need one
- o I prefer to ride alone
- o Other: ----Please specify...-----

41. *[ride-share agree]* **How strongly do you agree or disagree with the following statement?**

•  
• **“Car-sharing and ride-sharing programs will affect my decisions about owning a personal vehicle in the future.”**

- o Strongly agree
- o Moderately agree
- o Neither agree nor disagree
- o Moderately disagree
- o Strongly disagree

42. **When selecting a vehicle to buy or lease, what do you consider to be the top 3 attributes**

Select **3** attributes

- Vehicle price
- MPG/Fuel economy
- Acceleration
- Maintenance cost
- Fuel Cost
- Range
- Towing capacity
- Cargo capacity
- Seating capacity
- Reliability
- Fuel availability
- Refueling time
- Horsepower
- Warranty
- Brand/Vehicle make

43. *[future mileage]* **The current price of a gallon of regular gasoline in the State of California is about \$2.80. How much do you think gas will cost, per gallon, in 5 years?**

Expected price per gallon in dollars: \_\_\_\_\_ *[allow 0-99.99]*

## **Additional Household Questions**

44. *[solar]*

**This is the LAST set of questions. Thanks for your time and attention!**

**Do you currently have solar panels installed on your permanent residence?**

- Yes
- No

• *If 'No' on [solar]*

45. *[solar future]* **Are you planning on purchasing solar panels for your permanent residence within the next 5 years?**

- Yes
- No

46. *[income]* **To make certain our study represents all income groups in California could you select the range below that best represents your annual household income?**

- Less than \$9,999
- \$10,000 to \$24,999
- \$25,000 to \$34,999
- \$35,000 to \$49,999
- \$50,000 to \$74,999
- \$75,000 to \$99,999
- \$100,000 to \$149,999
- \$150,000 to \$199,999
- \$200,000 to \$249,999
- \$250,000 or more

•

*Phone survey only*

47. *[address verify]* Thank you for taking the time to answer these questions today. As I mentioned before we started there are a few additional questions that will be sent to you in the mail. Instructions for completing these will be included in the mailing. Would you like us to send this to the same address at which you received your postcard?

*<mailing address>*

- Yes
- No, please list correct address: \_\_\_\_\_

**You should receive the additional survey questions in the mail within 2 weeks. Once you have them please call back and complete the survey.**

*Phone survey only*

48. *[interviewer comment]* Note to interviewer: This concludes the first portion of the survey. Please enter any comments below in regards to the mailing and click "Next".

Comments: *[open end]*

*Phone survey only*

49. *[interviewer note]* Note to interviewer: Do not proceed to the next section of the survey until the participant has a printed copy of the tradeoff exercises. Please verify that they have received the follow-up mailing before clicking next.

•

- **Note to programmer: At this point the database needs to have completed all calculations for values displayed in the CBC so that we can extract these values into word a document and mail a copy of the to the respondent.**

•

*Phone survey only*

50. *[phone CBC]* Phone respondents should see the CBC here.

•

•

- *Skip if Phone survey or Research Now*

51. *[prize email]* Thanks for participating in the survey! Before you finish, please enter an email address where we can send you a \$10 electronic gift card from an online retailer of your choice. Your email address will only be used to send along your prize.

- email: \_\_\_\_\_ - *enforce a valid email address*

- 

- No thanks - *send to [end]*

- 

- *If entered a valid email*

- *Skip if Phone survey or Research Now*

52. *[prize]* Which online retailer would you like to have a \$10 electronic gift card to spend at?

*You should receive your prize at the email address you provided in three to four weeks from 'California Energy Commission'*

1. Walmart
2. Amazon.com

- 

*Phone survey only*

53. *[phone incentive]* Thank you for participating. You have completed the survey and now qualified to receive a \$10 VISA gift card. Are you interested in the gift card?

1. Yes → "Okay, the card will be mailed to the address we have on file. You should expect to receive the card in the next 2 weeks."
2. No thanks

- 

54. *[open end]* Thank you for participating!

- If you have additional comments or suggestions either about the survey or the survey experience itself, please enter them in the box below and click the "Next" button.

- **[Open End]**

- 

- 

- 

55. *[end]* Thanks again for completing the survey. All of your answers have been saved, you may now close your browser and exit the survey.

## Demo-Only questions for Non-Qualifiers

56. *[do not qualify]* Based on your responses you do not qualify to receive payment for participating in this survey. Would you be willing to answer a few questions about your household before you're finished?

- Yes
- No thanks → **End Survey**

57. *[number employed]* Of the members of your household who are 16 years of age or older, how many are employed full-time (35+ hours per week)?

Household members employed full time: \_\_\_\_\_ *[max = household members 16 or older]*

58. *[individual info]* Please complete the form below with information about yourself.

|  |   |
|--|---|
| • <i>[age]</i> Age:  | • <DROP DOWN>                             |
| • <i>[gender]</i> Gender:                                  | • <DROP DOWN>                             |
| • <i>[ethnicity]</i> Ethnic background:                    | • <DROP DOWN><br>If 'other' then open end |
| • <i>[education]</i> Highest level of education completed: | • <DROP DOWN>                             |
| • <i>[income]</i> Household income:                        | • <DROP DOWN>                             |

59. *[non-qualify end survey]* **No incentive Thank you text.**





# Commercial Questionnaire

## Outline

| Survey Section | Information Collected  |
|----------------|--|
|                | Checks business type, fleet size, vehicle types, vehicle purchase intentions                   |
|                | Additional details on up to five fleet vehicles  |
|                |  |
|                | Seen if replacing a vehicle only. Full details on the expected <u>next replacement vehicle</u> |
|                | Current refueling systems and expected cost of future installations                            |
|                | Alternative vehicle consideration and autonomous vehicle interest                              |
|                | Questions about company type, size, and refueling capabilities                                 |
|                | Information on the vehicle tradeoff exercises in contained in a separate document              |

## Screener

60. *[intro]* Welcome to the California Vehicle Survey. Your answers will help the California Energy Commission, a State of California agency, understand your organization’s vehicle and fuel needs now and in the future. The information you provide will be kept confidential by the California Energy Commission and RSG (the company that is collecting the survey data), based on the California Information Practices Act and the

non-disclosure agreement between RSG and the Energy Commission. *(skip if Research Now)* Complete this survey and you will have the option to receive a \$20 gift card to spend at Amazon.com or Walmart.

Please use the “Next” button in the lower left-hand corner of the screen to go forward. To review and change a previous question, use “Previous” button. It is important that you do not use your web browser’s “forward” or “back” buttons because your new answers will be lost.

Answering all of the questions will take approximately 30 minutes. *Infogroup only:* If you can’t finish the survey in one sitting, you can stop at any time and return to where you left off by clicking on the link in your invitation email.

*(skip if Research Now)* Please enter the password from the postcard and click “Next” to begin. If you can’t finish the survey in one sitting, you can stop at any time and return to where you left off by re-entering your password.

Password: \_\_\_\_\_

<Error: Sorry the password you entered is not valid, please check the postcard and try again.>

61. *[decision maker]* **First, are you the person that is most knowledgeable about all of the vehicles used and purchased for your company at this location?**

Please select all that apply.

- Yes
- No

62. *If ‘no’ on [decision maker]*

*[switch respondent]* **This survey must be completed by the person most knowledgeable about the vehicles used and purchased for your company at this location. Please ask that person to log on with the unique password provided on the postcard to continue the survey. Thank you.**

63. *[org type]* **Is your organization a for-profit company, a not-for-profit company, or a government agency?**

- For-profit company
- Not-for-profit company
- Car rental company → [Disqualify]
- Taxi cab company → [Disqualify]
- Government agency → [Disqualify]
- I don’t know → [Disqualify]

- 
- 64. *Infogroup only*
  - [zip] [county] **What is the zip code at your business's location?**
    - [Enforce a valid zip]

Zip code:

**Which county is your office or place of business located in?**

Select county from list: <Drop down list of counties>

- |                        |                            |                     |
|------------------------|----------------------------|---------------------|
| 1. Alameda County      | 29. Nevada County          | 55. Tuolumne County |
| 2. Alpine County       | 30. Orange County          | 56. Ventura County  |
| 3. Amador County       | 31. Placer County          | 57. Yolo County     |
| 4. Butte County        | 32. Plumas County          | 58. Yuba County     |
| 5. Calaveras County    | 33. Riverside County       | 59. Other           |
| 6. Colusa County       | 34. Sacramento County      |                     |
| 7. Contra Costa County | 35. San Benito County      |                     |
| 8. Del Norte County    | 36. San Bernardino County  |                     |
| 9. El Dorado County    | 37. San Diego County       |                     |
| 10. Fresno County      | 38. San Francisco County   |                     |
| 11. Glenn County       | 39. San Joaquin County     |                     |
| 12. Humboldt County    | 40. San Luis Obispo County |                     |
| 13. Imperial County    | 41. San Mateo County       |                     |
| 14. Inyo County        | 42. Santa Barbara County   |                     |
| 15. Kern County        | 43. Santa Clara County     |                     |
| 16. Kings County       | 44. Santa Cruz County      |                     |
| 17. Lake County        | 45. Shasta County          |                     |
| 18. Lassen County      | 46. Sierra County          |                     |
| 19. Los Angeles County | 47. Siskiyou County        |                     |
| 20. Madera County      | 48. Solano County          |                     |
| 21. Marin County       | 49. Sonoma County          |                     |
| 22. Mariposa County    | 50. Stanislaus County      |                     |
| 23. Mendocino County   | 51. Sutter County          |                     |
| 24. Merced County      | 52. Tehama County          |                     |
| 25. Modoc County       | 53. Trinity County         |                     |
| 26. Mono County        | 54. Tulare County          |                     |
| 27. Monterey County    |                            |                     |
| 28. Napa County        |                            |                     |

65. *(skip if Research Now)* [email] [phonenumber] **Can you provide an email address and phone number for us to contact you?**

*Your personal contact information will only be used to provide technical assistance, survey completion reminders or to gather feedback about the questionnaire and your experience. We will not sell or distribute your email address for any commercial marketing purposes.*

Name (optional): \_\_\_\_\_

Email (optional): \_\_\_\_\_ [allow no answer, enforce a valid email if text is entered]

Phone number(optional):

(  )  -  ext:

[allow no answer, enforce a valid phone # (area code +number)]

66. [biz type] **How would you describe the type of business activity or industry associated with your company?**

Business type: \_\_\_\_\_

67. [title] **What is your title or role in the company?**

Title: \_\_\_\_\_

68. [cal locations] **About how many business locations, in total, does your company have in California?**

Business locations in California: \_\_\_\_\_ [allow 1-500]

69. [total locations] **How many business locations, in total, does your company have in other U.S. states (not including California)?**

Business locations outside of California: \_\_\_\_\_ [allow 0-5,000]

70. [purchase 10years] **How many total light-duty vehicles (cars, SUVs, Cross-over, pickup trucks and vans) has your company purchased or leased at your location over the last 10 years?**

*Please include vehicles that are no longer part of your fleet.*

Vehicles purchased new: \_\_\_\_\_ [allow 0-500]

Vehicles purchased used: \_\_\_\_\_ [allow 0-500]

Vehicles leased: \_\_\_\_\_ [allow 0-500]

71. [num light] How many of each of the light-duty commercial vehicle types listed below does your company have registered for business purposes at least 50% of the time at <insert address> (Infoqgroup and RN respondents see “the location where you work”)?

- Note: Do **not include** any vehicles weighing over 10,000lbs below.

| Number of vehicles owned or leased<br>[allow 0-5,000 each]<br>[default each to 0] | Vehicle Type  | Examples   |
|---|---------------|--|
| _____   | Car           | Toyota Corolla, Honda Civic, Hyundai Elantra, Mazda3, Chevrolet Cruz, Ford Focus, Volkswagen Jetta, Toyota Prius, Chevrolet Volt, Subaru Impreza, Chevrolet Impala, Ford Taurus, Nissan Maxima, etc. |
| _____   | SUV/Crossover | Honda CRV, Toyota RAV4, Subaru Forester and Outback, Jeep Renegade, Hyundai Santa Fe, Chevrolet Tahoe, Toyota Sequoia, etc.  |
| _____   | Van/Mini Van  | Honda Odyssey, Toyota Sienna, Chrysler Town and Country, Kia Sedona, Dodge Grand Caravan, Chevrolet Express, Ford Econoline, etc.  |
| _____   | Pick-up Truck | Toyota Tacoma, Ford Ranger, Ford F-150, Dodge Ram, GMC Sierra, Ford Super Duty, etc.   |

**Total:** <sum of all vehicles entered>

If total (excluding Neighborhood electric) = “0” → [Disqualify]

-

72. [num alt] You indicated that your company has <num\_light total> light vehicles at at <insert address> (Infogroup and RN respondents see “the location where you work”)?

How many of each of the following types of light-duty vehicles does your company own or lease?

| Number of vehicles owned or leased | Vehicle Type                                   | Description   |
|------------------------------------|--|---|
| _____                              | Gasoline                                       | An engine that runs on gasoline only.   |
| _____                              | Hybrid (Gasoline)                              | A gasoline vehicle with a small battery that is charged inside the car and does not plug in for charging the battery (e.g. Toyota Prius).   |
| _____                              | Plug-in Hybrid Electric vehicle (PHEV)         | A gasoline vehicle with a larger battery that plugs into an electrical outlet to charge (e.g. Chevy Volt) which allows the vehicle to operate like a battery electric vehicle for a short distance (10-50 miles) and then operate on gasoline for a much longer distance (~300-400 miles) |
| _____                              | Gasoline - ethanol Flex Fuel vehicle (E85 FFV) | A vehicle that will operate on gasoline and/or ethanol (E85 with 85% ethanol), or any blend of the two fuels.   |
| _____                              | Diesel   | A vehicle that operates on diesel or biodiesel  |
| _____                              | Compressed Natural Gas (CNG) vehicle           | A vehicle that only operates on compressed natural gas (CNG). It can be filled up at home, with special equipment, or at a fast fill station.   |
| _____                              | Full Electric vehicle                          | A vehicle that operates only on electricity, with a battery that charges by plugging into an electrical outlet at home, at work, or at a fast charge station (e.g. Nissan Leaf, Tesla).   |
| _____                              | Hydrogen vehicle                               | A vehicle that uses hydrogen to generate its own electricity in a fuel cell (e.g. Toyota Mirai). Hydrogen is stored in a tank onboard the vehicle and can be filled up at a hydrogen station.   |

**Total Number of Vehicles: <sum of all vehicles entered>**

Total must < or = to [num light].

73. [purch intent 5] When do you think you may purchase or lease one or more light-duty vehicles that will be company-owned/leased and/or used for business purposes in California at least 50% of the time?

Again, by light duty vehicle, we mean vehicles that are 10,000 pounds or less.

- o Within the next 5 years
- o Within the next 6-10 years
- o More than 10 years from now
- o Never → [Disqualify]

74. *If >5 vehicles based on Polk data and [num light]*

*[veh current]* For the next part of this survey we'd like to know about some of the **light-duty (under 10,000lbs) vehicles your company uses for business purposes in California. This includes cars, cross over/station wagons, SUVs, pick-ups, or vans.**

*If no pre-loaded data*

You indicated that you have *<[num light] total>* light duty vehicle(s) in your company's fleet. Please provide some additional details *<if 6+ veh - for the five most frequently used vehicles in your fleet>* *<if 5 or fewer - for these vehicles>*.

Vehicle *<n>* of *<[num light]>*

|  |  |   |
|--|--|---|
|  |  | <ul style="list-style-type: none"> <li>• <i>If Polk data:</i><br/><i>&lt;Vehicle is no longer in fleet&gt;</i></li> </ul> |
| <b>Vehicle 1</b>                                       | <ul style="list-style-type: none"> <li>• Vehicle type ⓘ: &lt;DROP DOWN&gt;</li> <li>• Model year ⓘ: &lt;DROP DOWN&gt; <ul style="list-style-type: none"> <li>• Make ⓘ: &lt;DROP DOWN&gt;</li> <li>• Model ⓘ: _____</li> </ul> </li> <li>• Engine / fuel type ⓘ: &lt;DROP DOWN&gt;</li> </ul> | <input type="checkbox"/>  |
| <i>if [num light] total &gt; 1</i><br><b>Vehicle 2</b> | <ul style="list-style-type: none"> <li>• Vehicle type: &lt;DROP DOWN&gt;</li> <li>• Model year: &lt;DROP DOWN&gt; <ul style="list-style-type: none"> <li>• Make: &lt;DROP DOWN&gt;</li> <li>• Model: _____</li> </ul> </li> <li>• Engine / fuel type: &lt;DROP DOWN&gt;</li> </ul>           | <input type="checkbox"/>  |
| <i>if [num light] total &gt; 2</i><br><b>Vehicle 3</b> | <ul style="list-style-type: none"> <li>• Vehicle type : &lt;DROP DOWN&gt;</li> <li>• Model year: &lt;DROP DOWN&gt; <ul style="list-style-type: none"> <li>• Make: &lt;DROP DOWN&gt;</li> <li>• Model: _____</li> </ul> </li> <li>• Engine / fuel type : &lt;DROP DOWN&gt;</li> </ul>         | <input type="checkbox"/>  |
| <i>if [num light] total &gt; 3</i><br><b>Vehicle 4</b> | <ul style="list-style-type: none"> <li>• Vehicle type : &lt;DROP DOWN&gt;</li> <li>• Model year: &lt;DROP DOWN&gt; <ul style="list-style-type: none"> <li>• Make: &lt;DROP DOWN&gt;</li> <li>• Model: _____</li> </ul> </li> <li>• Engine / fuel type : &lt;DROP DOWN&gt;</li> </ul>         | <input type="checkbox"/>  |

|  |  |                          |
|--|--|--------------------------|
| <p><i>if [num light]<br/>total &gt; 4</i><br/><b>Vehicle 5</b></p> | <ul style="list-style-type: none"> <li>• Vehicle type : &lt;DROP DOWN&gt;</li> <li>• Model year: &lt;DROP DOWN&gt; <ul style="list-style-type: none"> <li>• Make: &lt;DROP DOWN&gt;</li> <li>• Model: -----</li> </ul> </li> <li>• Engine / fuel type : &lt;DROP DOWN&gt;</li> </ul> | <input type="checkbox"/> |
|--|--|--------------------------|

If 'no' to all then **Disqualify**

[vehicle type] *drop-down list*

- Subcompact car
- Compact car
- Midsize car
- Large car
- Sports car
- Cross-over, small
- Cross over, midsize
- SUV small/midsize
- SUV full-size/large
- Pick-up truck, small
- Pick-up truck, full-size/large
- Van, small
- Van, full-size/large


[vehicle type] ⓘ *info text*



| Vehicle Type                   | Examples  |
|--------------------------------|---|
| Subcompact Car                 | Ford Fiesta, Chevrolet Spark, Kia Rio, Hyundai Accent, Fiat 500, Smart Fortwo, MINI Cooper, Toyota Prius C, Toyota Yaris, Nissan Versa  |
| Compact Car                    | Toyota Corolla, Honda Civic, Hyundai Elantra, Mazda3, Chevrolet Cruz, Ford Focus, Volkswagen Jetta, Toyota Prius, Chevrolet Volt, Subaru Impreza  |
| Midsize Car                    | Toyota Camry, Honda Accord, Hyundai Sonata, Chevrolet Malibu, Chrysler 200, Ford Fusion, Kia Optima, Nissan Altima, Subaru Legacy, Volkswagen Passat, Acura TLX, Audi A4, BMW 3 Series, Mercedes-Benz C-Class |
| Large Car                      | Chevrolet Impala, Ford Taurus, Nissan Maxima, Kia Cadenza, Toyota Avalon, Cadillac CTS, Chrysler 300, Lincoln MKZ, Buick LaCrosse, BMW 7 Series, Lexus LS, Mercedes-Benz S-Class, Porsche Panamera            |
| Sports Car                     | Mazda Miata, Ford Mustang, Chevrolet Camaro, Dodge Challenger, Nissan 370Z, Audi TT, BMW Z4, Porsche Boxster, Mercedes-Benz SLK, Tesla Model S, Chevrolet Corvette  |
| Cross-over, small              | Nissan Juke, Nissan Rogue, Mazda CX-3, Honda HR-V, Mini Countryman, BMW X1, Buick Encore, Jeep Renegade, Volkswagen Tiguan  |
| Cross-over, midsize            | Chevrolet Equinox, Nissan Murano, Ford Edge, Volkswagen Touareg, Subaru Forester, Subaru Outback, BMW X3  |
| SUV, Small/Midsize             | Ford Escape, Honda CR-V, Toyota RAV4, Toyota Highlander, Chevrolet Equinox, Jeep Wrangler, Jeep Compass, GMC Terrain, Kia Sportage, Ford Edge, Hyundai Santa Fe, Jeep Cherokee                                |
| SUV, Full-size/Large           | GMC Yukon, Ford Expedition, Chevrolet Tahoe, Chevrolet Suburban, Toyota Sequoia, Volvo XC90, Cadillac Escalade  |
| Pick-up Truck, Small           | Toyota Tacoma, GMC Canyon, Ford Ranger, Chevrolet Colorado, Nissan Frontier   |
| Pick-up Truck, Full-size/Large | Ford F-150, Chevrolet Silverado, Dodge Ram, GMC Sierra, Nissan Titan, Toyota Tundra, Ford Super Duty  |
| Van, Small                     | Honda Odyssey, Toyota Sienna, Chrysler Town and Country, Kia Sedona, Nissan Quest, Dodge Grand Caravan  |
| Van, Full-size/Large           | Chevrolet Express, Ford Econoline, Ford Transit, Mercedes-Benz Sprinter, Volkswagen Multivan  |

*[model year] drop-down list*

Range from 2017 to 1900

*[model year]  info text*

Model year describes approximately when the manufacturer produced the vehicle. It may or may not match the year that you purchased the vehicle.

*[make] drop-down list*

|              |          |               |        |
|--------------|----------|---------------|--------|
| Acura        | GMC      | Maserati      | Saab   |
| Aston Martin | Honda    | Maybach       | Saturn |
| Audi         | HUMMER   | Mazda         | Scion  |
| Bentley      | Hyundai  | Mercedes-Benz | Smart  |
| BMW          | Infiniti | Mercury       | Subaru |

|           |             |             |            |
|-----------|-------------|-------------|------------|
| Acura     | Isuzu       | MINI        | Suzuki     |
| Buick     | Jaguar      | Mitsubishi  | Toyota     |
| Cadillac  | Jeep        | Nissan      | Tesla      |
| Chevrolet | Kia         | Oldsmobile  | Volkswagen |
| Chrysler  | Lamborghini | Panoz       | Volvo      |
| Dodge     | Land Rover  | Pontiac     | Other      |
| Ferrari   | Lexus       | Porsche     |            |
| Fiat      | Lincoln     | Rolls-Royce |            |
| Ford      | Lotus       | Tesla       |            |

if 'Other' is selected show text box to enter make

[make] ⓘ info text

Vehicle make is the manufacturer name or brand of the vehicle.

[model] ⓘ info text

Model is the name given to a vehicle by the manufacturer. Examples of vehicle models are Accord, Civic or Taurus.

[engine /fuel type] drop-down list

- Gasoline
- Hybrid (Gasoline)
- Plug-in Hybrid Electric vehicle (PHEV)
- Gasoline - ethanol Flex Fuel vehicle (E85 FFV)
- Diesel
- Compressed Natural Gas (CNG) vehicle
- Full Electric vehicle
- Hydrogen vehicle

[engine /fuel type] ⓘ info text

| Fuel Type                                      | Description of Fuel Type  |
|--|---|
| Gasoline                                       | A vehicle that operates on gasoline only.   |
| Hybrid (Gasoline)                              | A gasoline vehicle with a small battery that is charged inside the car and does not plug in for charging the battery (e.g. Toyota Prius).   |
| Plug-in Hybrid Electric vehicle (PHEV)         | A gasoline vehicle with a larger battery that plugs into an electrical outlet to charge (e.g. Chevy Volt) which allows the vehicle to operate like a battery electric vehicle for a short distance (10-50 miles) and then operate on gasoline for a much longer distance (~300-400 miles) |
| Gasoline - ethanol Flex Fuel vehicle (E85 FFV) | A vehicle that will operate on gasoline and/or ethanol (E85 with 85% ethanol), or any blend of the two fuels.   |
| Diesel   | A vehicle that operates on diesel or biodiesel  |
| Hybrid (Diesel)                                | A diesel vehicle with a small battery that is charged inside the car and does not plug in for charging the battery.   |
| Compressed Natural Gas (CNG) vehicle           | A vehicle that only operates on compressed natural gas (CNG). It can be filled up at home, with special equipment, or at a fast fill station.   |
| Hybrid (CNG)                                   | A CNG vehicle with a small battery that is charged inside the car and does not plug in for charging the battery.  |
| Full Electric vehicle                          | A vehicle that operates only on electricity, with a battery that charges by plugging into an electrical outlet at home, at work, or at a fast charge station (e.g. Nissan Leaf, Tesla).   |
| Hydrogen vehicle                               | A vehicle that uses hydrogen to generate its own electricity in a fuel cell (e.g. Toyota Mirai). Hydrogen is stored in a tank onboard the vehicle and can be filled up at a hydrogen station.   |

75. *[operation loc]* Are these vehicles operated for business purposes in the state of California at least 50% of the time?

*Insert vehicles from [veh current]*

|                       | Yes                      | No                       |
|-----------------------|--------------------------|--------------------------|
| <Year> <Make> <Model> | <input type="checkbox"/> | <input type="checkbox"/> |
| <Year> <Make> <Model> | <input type="checkbox"/> | <input type="checkbox"/> |
| <Year> <Make> <Model> | <input type="checkbox"/> | <input type="checkbox"/> |
| <Year> <Make> <Model> | <input type="checkbox"/> | <input type="checkbox"/> |
| <Year> <Make> <Model> | <input type="checkbox"/> | <input type="checkbox"/> |

## Current Vehicle Details

This section loops for each vehicle entered in *[current veh]*.

76. *[current vehicle info]* Thanks for the information you've provided us so far. Next, we'd like to know a little more about each of the vehicles in your fleet that were detailed in the previous section.

Please complete the form below focusing on vehicle <vehicle #>, the <vehicle x year> <vehicle x make> <vehicle x model>.

<year> <make> <model> <engine/fuel type>

|   |                                      |
|---|--------------------------------------|
| <i>[how acquired]</i> <b>How was this vehicle acquired by your company?</b>   | <DROP DOWN>                          |
| <i>[replacement]</i> <b>Was this vehicle a replacement for a previous vehicle in your company?</b>  | <DROP DOWN>                          |
| <i>[year acquired]</i> <b>What year was this vehicle acquired?</b>  | <DROP DOWN>                          |
| <i>[season acquired]</i> <b>What time of year was this vehicle acquired?</b>  | <DROP DOWN>                          |
| <i>[annual mileage]</i> <b>How many miles per year is this vehicle driven?</b>  | -----                                |
| <i>[MPG]</i> <b>About how many miles per gallon (MPG or MPGe ⓘ) does this vehicle get?</b><br><i>Please enter the expected city/highway combined average. For CNG, electric, and hydrogen vehicles, please provide the energy equivalent of a gallon of gasoline, or MPGe, if that is easier.</i> | ----- MPG<br><b>OR</b><br>----- MPGe |
| <i>[current use]</i> <b>What is this vehicle primarily used for?</b>  | <DROP DOWN>                          |
| <i>[replace time]</i> <b>When do you expect to replace this vehicle?</b>  | <DROP DOWN>                          |
| <i>if plan to 'replace' or 'dispose and not replace' in [replace intent]</i><br><i>[dispose]</i> <b>How will you dispose of this vehicle?</b>   | <DROP DOWN>                          |

*[how acquired]* **drop-down list**

- Purchased new
- Leased new
- Purchased used or previously owned
- Other (e.g. gifted or inherited)

*[replacement]* **drop-down list**

- Yes
- No, it was an additional vehicle

*[acquired year]* **drop-down list**

Range 2016 to 1960

*[season acquired]* **drop-down list**

- Winter
- Spring
- Summer
- Fall
- Don't know

*[purchase mileage]*

[allow 0-500,000]

*[current mileage]*

[allow 0-1,000,000]

[annual mileage]  
[allow 0-300,000]

[mpg]  
[allow 7-300]

[mpg] ⓘ info text

MPGe, or miles per gasoline gallon equivalent, is a measure of the average distance traveled per unit of energy consumed. It is used to compare energy consumption of alternative fuel vehicles and plug-in electric vehicles with conventional fuel (gasoline/diesel) vehicles.

[current use] drop-down list

- Delivery/Pick Up
- Employee / Customer Transportation
- Making Sales Calls
- Making Service Calls
- Transporting Materials or Equipment
- Some other purpose → show text box

[current tow]  
Pounds [allow 0-40,000]      Tons [allow 0-20.00]

[replace time] drop-down list

- 1 year or less
- In 2 or 3 years
- In 4 or 5 years
- In more than 5 years
- Never, I am going to keep it
- Never, I am going to dispose of it and NOT replace it

[dispose] drop-down list

- Trade it in
- Sell it
- Give it away
- Donate it to charity
- Junk it, scrap it
- Return it to leasing company
- Other

## PEV Owner Details

These questions are currently available in a separate document.

*Only shown to respondents who own 'Gasoline Plug-in Hybrid Electric vehicle (PHEV)' or 'Battery Electric vehicle (BEV)' as one of their current cars in [engine / fuel type]. If own both BEV & PHEV ask questions for BEV.*

## Next Vehicle Details

77. [next veh] **Thanks for all the information so far! We have a couple more sets of questions to ask before we're finished.**

The following questions will ask about the next vehicle your company plans on purchasing, either to replace a current vehicle or add to your existing fleet. If you anticipate purchasing more than one vehicle, please answer the following questions based on the NEXT company-owned, light-duty vehicle purchase or lease that will be used for business in CA at least 50% of the time.

|  |               |
|--|---------------|
| <ul style="list-style-type: none"> <li>• <i>[new used]</i> Will this vehicle most likely be...?</li> </ul>   | • <DROP DOWN> |
| <ul style="list-style-type: none"> <li>• <i>[purchase lease]</i> Will this vehicle most likely be <u>purchased or leased</u>?</li> </ul>   | • <DROP DOWN> |
| <ul style="list-style-type: none"> <li>• <i>[add replace]</i> Will this vehicle be an <u>addition</u> to your fleet or a <u>replacement</u>?</li> </ul>  | • <DROP DOWN> |
| <ul style="list-style-type: none"> <li>• <i>[next veh type]</i> What type of vehicle is your company most likely to purchase or lease next?</li> </ul>   | • <DROP DOWN> |
| <ul style="list-style-type: none"> <li>• <i>[next powertrain]</i> What type of engine/fuel type is the vehicle most likely to have?</li> </ul>   | • <DROP DOWN> |
| <ul style="list-style-type: none"> <li>• <i>[next make]</i> What make is this vehicle most likely to be?</li> </ul>  | • <DROP DOWN> |
| <ul style="list-style-type: none"> <li>• <i>[next MPG]</i> About how many miles per gallon (MPG or MPGe ⓘ) do you expect this vehicle to get, on average? <ul style="list-style-type: none"> <li>• Please enter the expected city/highway combined average.</li> </ul> </li> </ul> | • -----       |
| <ul style="list-style-type: none"> <li>• <i>[next charge time]</i> In hours, how much time do you expect it would take to fully charge this vehicle? <ul style="list-style-type: none"> <li>• If you don't know you may leave the response blank.</li> </ul> </li> </ul>           | • ----- hours |
| <ul style="list-style-type: none"> <li>• <i>[next price]</i> About how much money do you expect the company will spend to purchase/lease this vehicle?</li> </ul>  | • -----       |

*[new used] drop-down list*

- New
- Used, 1 to 3 years old
- Used, 3 to 5 years old
- Used, 5 to 10 years old
- Used, 10+ years old

*[next purchase lease] drop-down list*

- Purchased
- Leased

*[add replace] drop-down list*

- An addition to the vehicle(s) currently in your fleet
- A replacement for a current vehicle in your fleet

*[next veh type] drop-down list*

*Use list from [vehicle type]*

*[next veh type] ⓘ info text*

*Use table from [vehicle type]*

*[next powertrain] drop-down list*

*Use list from [engine / fuel type]*

*[next powertrain] ⓘ info text*

*[next make] drop-down list*

*Use list from [make]*

*ADD "Don't know"*

*[next mpg]*

*[allow 0-200]*

*[mpg] ⓘ info text*

MPGe, or miles per gasoline gallon equivalent, is a measure of the average distance traveled per unit of energy consumed. It is used to compare energy consumption of alternative fuel vehicles and plug-in electric vehicles with conventional fuel (gasoline/diesel) vehicles.

*[next charge time]*

*hours: [allow 0-99]*

*[nextreplace annual mileage]*

*[allow 0-100,000]*

*[nextreplace price]*

*[allow 500-300,000]*

# Refueling Capabilities

You're doing great! Before finishing up we'd like to know a little bit about your company's use of some newer and emerging technologies that will affect how California moves around in the future.

78. *[refueling current]* **Does your company currently have any of the following at <postcard address> (Infogroup and RN respondents see "the location where you work") ?**

*Please select all that apply.*

- Solar panels
- Wind tower/turbine
- 240 volt level II charger
- DC Fast Charger
- E85 fueling capabilities
- Compressed natural gas fueling capabilities
- Diesel fueling capabilities
- Gasoline fueling capabilities
- None of the above

79. *Skip if ALL refueling options selected in [refueling current]*

*[refueling future]* **Does your company plan on purchasing/installing any of the following in the next 5 years for use at <postcard address> (Infogroup and RN respondents see "the location where you work") ?**

*Please select all that apply.*

*only show options not selected in [refueling current]*

- Solar panels
- Wind tower/turbine
- 240 volt level two charger
- DC Fast Charger
- E85 fueling capabilities
- Compressed natural gas fueling capabilities
- Diesel fueling capabilities
- Gasoline fueling capabilities
- None of the above

•

80. *Only show if a refueling option is selected in [refueling future]*

*[refueling future]* **How much do you anticipate paying for the installation for the following?**

*Please select all that apply.*

| <i>only show options not selected in [refueling future]</i> | <b>Expected cost in dollars...</b> |
|---|------------------------------------|
| Solar panels  | _____                              |
| Wind tower/turbine  | _____                              |
| 240 volt level two charger                                  | _____                              |
| DC Fast Charger   | _____                              |
| E85 fueling capabilities                                    | _____                              |
| Compressed natural gas fueling capabilities                 | _____                              |
| Diesel fueling capabilities                                 | _____                              |
| Gasoline fueling capabilities                               | _____                              |



## Alternative Vehicle Consideration

81. *[autonomous agree]* How strongly do you agree or disagree with the following statements?

|   | Strongly disagree | Moderately disagree | Neither agree nor disagree | Moderately agree | Strongly agree |
|---|-------------------|---------------------|----------------------------|------------------|----------------|
| My company would consider purchasing vehicles that have automated driver assistance capabilities, such as smart/adaptive cruise control, self-parking, vehicle to vehicle communication, etc. | • 0               | • 0                 | • 0                        | • 0              | • 0            |
| My company would consider purchasing vehicles that are fully self-driving (i.e., autonomous vehicles that drive themselves).  | • 0               | • 0                 | • 0                        | • 0              | • 0            |
| Self-driving or autonomous vehicles will become successful mainstream vehicles in the future.   | • 0               | • 0                 | • 0                        | • 0              | • 0            |
| Self-driving or autonomous vehicles would be beneficial to our business.  | • 0               | • 0                 | • 0                        | • 0              | • 0            |

82. *[consider alt]* Has your company considered purchasing any of the following vehicle types?

Select all that apply.

- Gasoline
- Hybrid (Gasoline)
- Plug-in Hybrid Electric vehicle (PHEV)
- Gasoline - ethanol Flex Fuel vehicle (E85 FFV)
- Diesel
- Compressed Natural Gas (CNG) vehicle
- Full Electric vehicle
- Hydrogen vehicle

83. *[BEV concerns]* What are your **top five concerns** about purchasing/leasing an **electric only vehicle for use at your company?**

Please select **up to five** concerns.

• *[Randomize list]*

- Too expensive
- Limited driving range on the electric battery
- Limited seating capacity
- Limited hauling capacity
- Limited vehicle body/styling of vehicle
- Battery life uncertainty
- Uncertain gasoline/electricity price
- Cost of installing charging infrastructure
- Lack of charging infrastructure outside the company
- Time to charge the battery
- Uncertain resale value
- Technology is still too new/unreliable
- Fear of getting stranded on a job or route
- Other, please specify: \_\_\_\_\_ *[anchor]*
- I don't have any concerns *[anchor]*
- I don't know enough about this technology *[anchor]*

84. *[PHEV concerns]* What are your **top five concerns** about purchasing/leasing **plug-in hybrid electric vehicles (PHEV) for use at your company?**

Please select **up to five** concerns..

- Too expensive
- Limited seating capacity
- Limited hauling capacity
- Limited vehicle body/styling of vehicle:
- Battery life uncertainty
- Uncertain gasoline/electricity price
- Cost of installing charging infrastructure
- Lack of charging infrastructure outside the company
- Time to charge the battery
- Uncertain resale value
- Technology is still too new/unreliable
- Other, please specify: \_\_\_\_\_ *[anchor]*
- I don't have any concerns *[anchor]*
- I don't know enough about this technology *[anchor]*

•  
85. *[FCV concerns]* What are your **top five concerns** about purchasing/leasing a **hydrogen fuel cell vehicle** for use at your company?

Please select **up to five** concerns..

- Too expensive
- Limited seating capacity
- Limited hauling capacity
- Limited vehicle body/styling of vehicle
- Safety of hydrogen tank
- Uncertain hydrogen price
- Cost of installing fueling equipment at your work location
- Lack of fueling infrastructure outside your work location
- Uncertain resale value for vehicle
- Technology is still too new/unreliable
- Other, please specify: \_\_\_\_\_ *[anchor]*

- I don't have any concerns *[anchor]*
- I don't know enough about this technology *[anchor]*

## Company Information

86. *[services]* In the past year, how frequently has your company at **<postcard address>** (*Infogroup and RN respondents see "the location where you work"*) used the following business services?

|  |             |
|--|-------------|
| • <i>[rental]</i> Rental vehicles                  | <DROP DOWN> |
| • <i>[currier]</i> Courier service                 | <DROP DOWN> |
| • <i>[delivery]</i> Contract delivery service      | <DROP DOWN> |
| • <i>[taxi]</i> Taxi service (including Uber/Lyft) | <DROP DOWN> |

### *drop-down list*

- Never
- Once or twice in the past 12 months
- 3 to 6 times in the past 12 months
- 7 to 11 times in the past 12 months
- 1 to 3 times a month
- 1 to 2 times a week
- 3 to 4 times a week
- Every day or nearly every day

87. *[employee num]* How many employees are there at **<postcard address>** (*Infogroup and RN respondents see "the location where you work"*)?

Please include all shifts and all employees that work off-site but are based at this address.

Number of employees: \_\_\_\_\_ *[allow 1-100,000]*

88. What kinds of dedicated parking does your company have access to at **<postcard address>** (*Infogroup and RN respondents see "the location where you work"*)?

Select all types of parking that is owned or used exclusively for your company's vehicles at this address.

- Surface parking lot
- Parking garage
- On-street parking
- Paid parking (\$\_\_\_\_) *[if selected 'Paid parking']*
  - Per day
  - Per month
- None

89. **When selecting a vehicle for your business, what do you consider to be the top 3 attributes?**

Select **up to 3** attributes

- Vehicle price
- MPG/Fuel economy
- Acceleration
- Maintenance cost
- Fuel Cost
- Range
- Towing capacity
- Cargo capacity
- Seating capacity
- Reliability
- Fuel availability
- Refueling Time
- Horse Power
- Warranty
- Brand/Vehicle Make

90. *[future gas]* **The current price of a gallon of regular gasoline in the State of California is about \$2.80. How much do you think gas will cost, per gallon, in 5 years?**

Expected price per gallon in dollars: \_\_\_\_\_ *[allow 0.50-15.00]*

## Tradeoff Exercises

91. *[cbc intro]* **You're almost done! Thanks for hanging in there! This last section is the most important part of the study and will be used to help inform important decisions.**

For the next part of the survey, we have created sets of vehicle choices for you with each set including four vehicles. Please carefully review the features for each of the vehicles and select the ONE vehicle you would most likely buy or lease for your business. Please choose one vehicle from each set of options.

•

We understand that some of the combinations of features and fuel types may not currently exist. For these hypothetical vehicle options, please assume the combinations of features do exist and you could buy any of the vehicles presented to you.

•

Some features that you may find important are not listed here, such as warranty, safety, technology and entertainment features, etc. Please assume that these features are identical across the four vehicles and only focus on the features that are listed when making your decision.

•

We also understand that the vehicles offered may not completely suit your business needs. For the purpose of this study, please assume the four vehicles on each page are the only four available and you must buy one.

- 

You will see that each feature has an information icon ⓘ next to it. If you put your cursor over the ⓘ you will see a definition. It is important that you take some time to read and consider the definitions of any unfamiliar terms before answering any questions.

## End / Contact Information

92. *[open end]* **If you have any comments or suggestions about the content of the survey or the survey experience itself, please enter them in the box below:**

**[text box]**

- *Skip if Research Now*

93. *[contact name]* Thanks for participating in the survey! Before you finish, please enter an email address where we can send you a \$20 electronic gift card from an online retailer of your choice. Your email address will only be used to send along your prize.

- email: \_\_\_\_\_ - *enforce a valid email address*

- 

- No thanks - *send to [end]*

- 

- *If entered a valid email*

94. *[prize]* Which online retailer would you like to have a \$20 electronic gift card to spend at?

*You should receive your prize at the email address you provided in three to four weeks from 'California Energy Commission'*

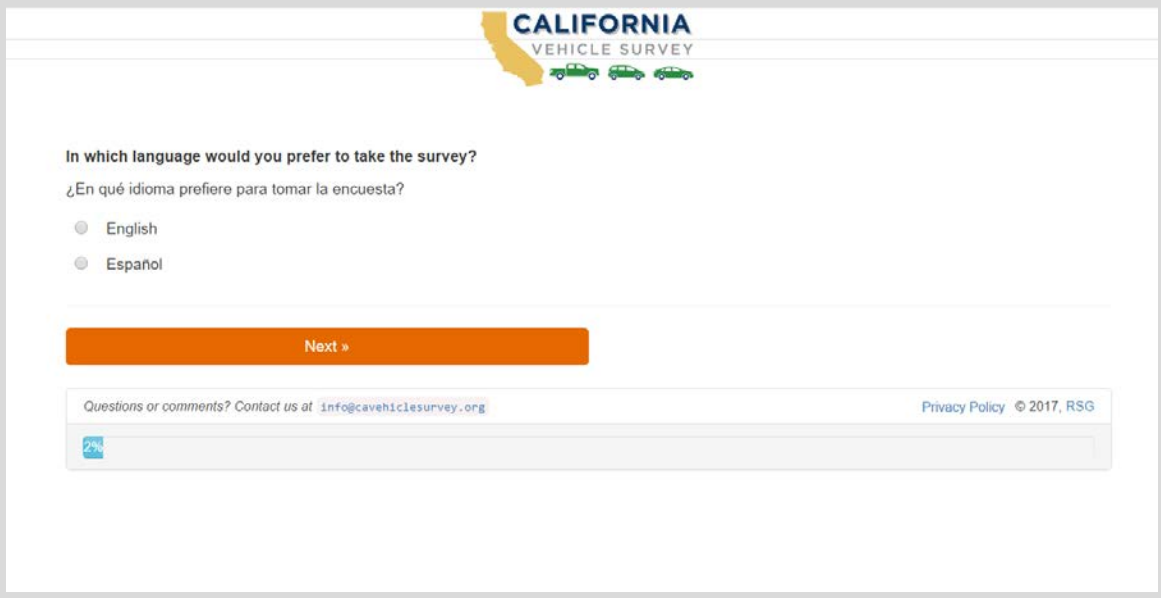
1. Walmart
2. Amazon.com

95. *[end]* **Thank you for participating! Your responses will help the California Energy Commission understand the future vehicle needs of California businesses and residents. If you have any questions about the survey, please email us at [info@cavehiclesurvey.org](mailto:info@cavehiclesurvey.org).**

# APPENDIX F: Web Interface Design

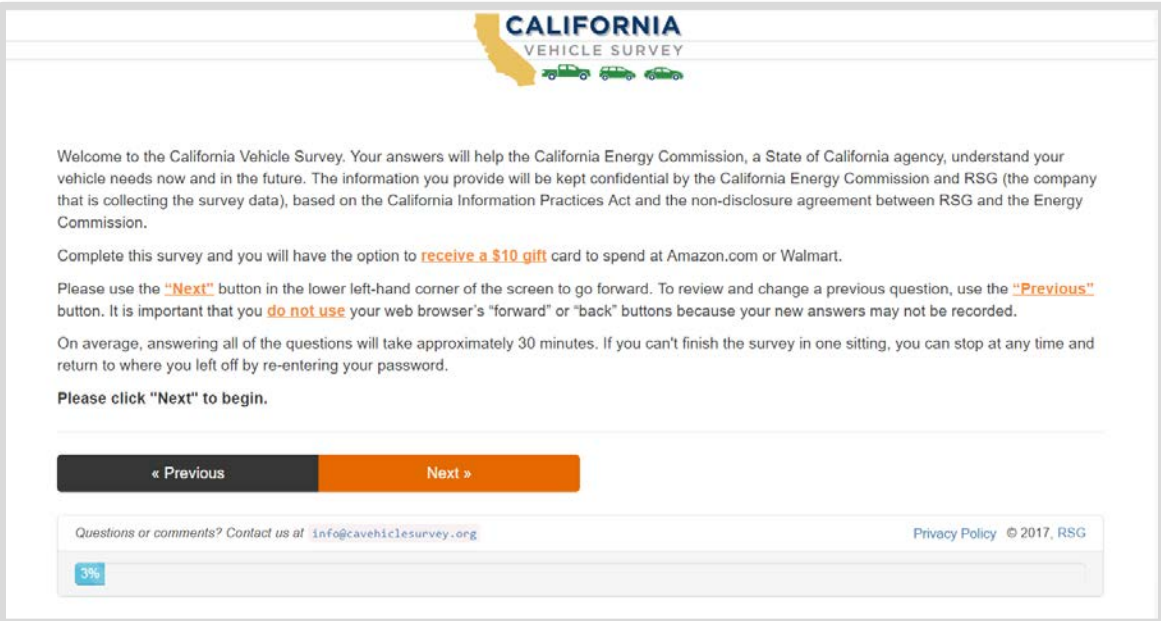
## Residential Survey Screen Captures

Figure F-1: Language



The screenshot shows the language selection screen for the California Vehicle Survey. At the top, there is a logo for "CALIFORNIA VEHICLE SURVEY" featuring a yellow outline of California and three green car icons. Below the logo, the text asks "In which language would you prefer to take the survey?" followed by the Spanish translation "¿En qué idioma prefieres para tomar la encuesta?". There are two radio button options: "English" and "Español". A large orange button labeled "Next »" is positioned below the options. At the bottom of the screen, there is a footer with the text "Questions or comments? Contact us at [info@cavehiclesurvey.org](mailto:info@cavehiclesurvey.org)" and "Privacy Policy © 2017, RSG". A progress bar at the very bottom shows "2%" completion.

Figure F-2: English Introduction



The screenshot shows the English introduction screen for the California Vehicle Survey. At the top, there is a logo for "CALIFORNIA VEHICLE SURVEY" featuring a yellow outline of California and three green car icons. Below the logo, the text reads: "Welcome to the California Vehicle Survey. Your answers will help the California Energy Commission, a State of California agency, understand your vehicle needs now and in the future. The information you provide will be kept confidential by the California Energy Commission and RSG (the company that is collecting the survey data), based on the California Information Practices Act and the non-disclosure agreement between RSG and the Energy Commission." It then states: "Complete this survey and you will have the option to **receive a \$10 gift** card to spend at Amazon.com or Walmart." The text continues: "Please use the **\"Next\"** button in the lower left-hand corner of the screen to go forward. To review and change a previous question, use the **\"Previous\"** button. It is important that you **do not use** your web browser's \"forward\" or \"back\" buttons because your new answers may not be recorded." It also mentions: "On average, answering all of the questions will take approximately 30 minutes. If you can't finish the survey in one sitting, you can stop at any time and return to where you left off by re-entering your password." The final instruction is: "Please click **\"Next\"** to begin." Below the text, there are two buttons: a dark grey button labeled "« Previous" and an orange button labeled "Next »". At the bottom of the screen, there is a footer with the text "Questions or comments? Contact us at [info@cavehiclesurvey.org](mailto:info@cavehiclesurvey.org)" and "Privacy Policy © 2017, RSG". A progress bar at the very bottom shows "3%" completion.

Figure 7: Spanish Introduction

**CALIFORNIA**  
VEHICLE SURVEY

Bienvenido a la encuesta sobre vehículos de California. Sus respuestas ayudarán a la Comisión de Energía de California, una agencia del estado de California, a comprender sus necesidades vehiculares actuales y futuras. La Comisión de Energía de California y RSG (la compañía que recopila los datos de la encuesta) mantendrán la confidencialidad de la información que proporcione de conformidad con la Ley de Prácticas sobre Información de California (California Information Practices Act) y el acuerdo de confidencialidad entre RSG y la Comisión de Energía.

Complete esta encuesta y tendrá la opción de **recibir una tarjeta de regalo de \$10** para Amazon.com o Walmart.

Utilice el botón **Siguiente** en la esquina inferior izquierda de la pantalla para avanzar. Para revisar y modificar una pregunta anterior, use el botón **Anterior**. Es importante que **no use** los botones "Adelante" y "Atrás" de su navegador porque sus nuevas respuestas podrían no quedar registradas.

En promedio, contestar todas las preguntas le tomará alrededor de 30 minutos. Si no puede finalizar la encuesta en una sola sesión, puede detenerse en cualquier momento y reanudarla volviendo a ingresar su contraseña.

Haga clic en "Siguiente" para comenzar.

« Anterior      Siguiente »

Questions or comments? Contact us at [info@cavehiclesurvey.org](mailto:info@cavehiclesurvey.org)      Política de privacidad © 2017, RSG

3%

## Screener Questions & Basic Respondent Information

Figure F-4: Age

**CALIFORNIA**  
VEHICLE SURVEY

First, which of these four groups does your age fall into?

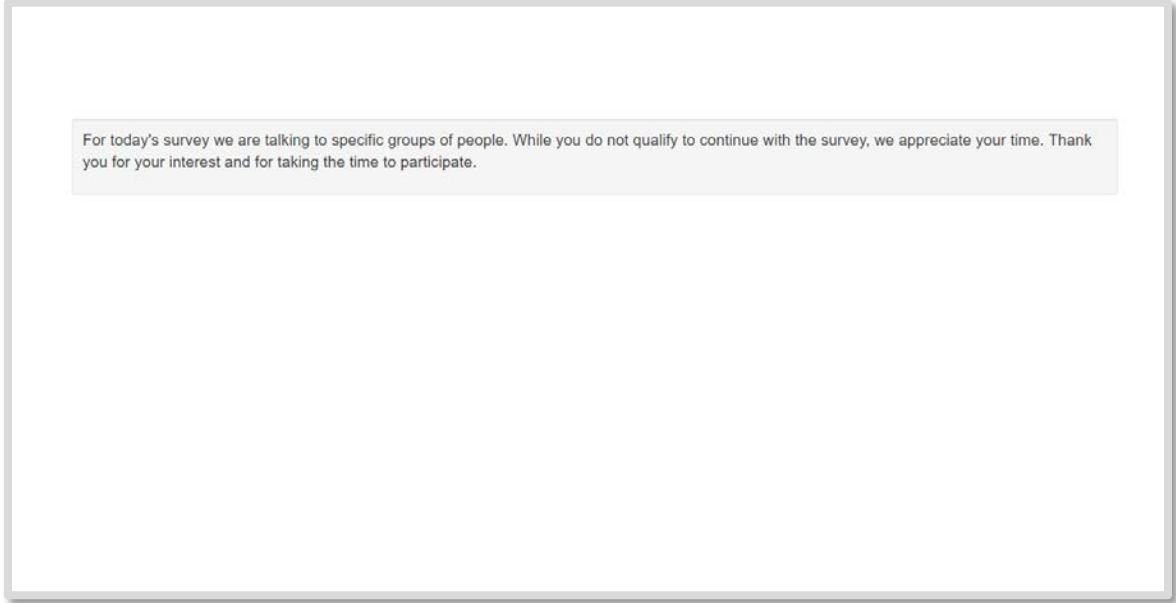
- Under 18 years old
- 18 to 34
- 35 to 64
- 65 or older

« Previous      Next »

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5%

**Figure 8: Termination**  
*If respondent is under 18 years of age*



**Figure F-6: State of Residence**

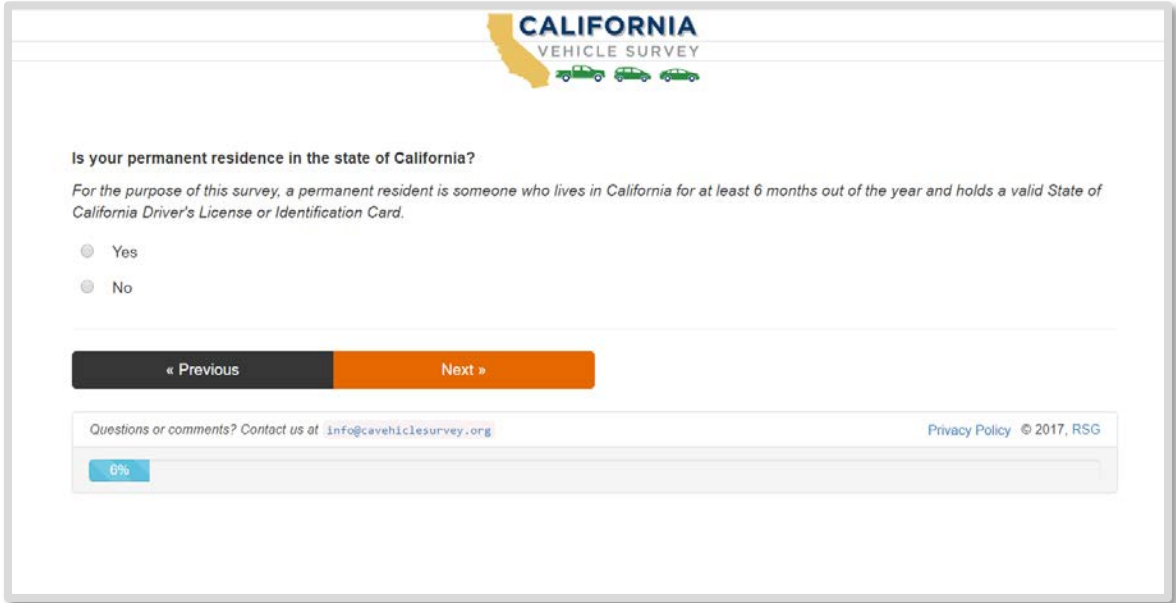




Figure F-7: County of Residence

CALIFORNIA  
VEHICLE SURVEY

What county do you currently live in?

Select county from list:

Please select...

« Previous Next »

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7%

Detailed description: This is a screenshot of a survey question titled 'County of Residence'. At the top, there is a logo for 'CALIFORNIA VEHICLE SURVEY' featuring a yellow outline of California and three green car icons. Below the logo, the question asks 'What county do you currently live in?' and instructs the user to 'Select county from list:'. A dropdown menu is shown with the text 'Please select...'. Below the dropdown are two buttons: a dark grey button with a left-pointing arrow and the text '« Previous', and an orange button with the text 'Next »'. At the bottom of the form, there is a footer area containing the text 'Questions or comments? Contact us at info@cavehiclesurvey.org', a link to 'Privacy Policy', and the copyright notice '© 2017, RSG'. A progress bar at the very bottom shows '7%' completion.

Figure F-8: Contact Information

CALIFORNIA  
VEHICLE SURVEY

Can you provide an email address and phone number for us to contact you?

Your personal contact information will only be used to provide technical assistance, survey completion reminders or to gather feedback about the questionnaire and your experience. We will not sell or distribute your email address for any commercial marketing purposes.

Name (optional):

Email (optional):

Phone number (optional):

« Previous Next »

Questions or comments? Contact us at [info@cavehiclesurvey.org](mailto:info@cavehiclesurvey.org) Privacy Policy © 2017, RSG

0%

Detailed description: This is a screenshot of a survey question titled 'Contact Information'. At the top, there is a logo for 'CALIFORNIA VEHICLE SURVEY' featuring a yellow outline of California and three green car icons. Below the logo, the question asks 'Can you provide an email address and phone number for us to contact you?' and includes a privacy notice: 'Your personal contact information will only be used to provide technical assistance, survey completion reminders or to gather feedback about the questionnaire and your experience. We will not sell or distribute your email address for any commercial marketing purposes.' There are three text input fields: 'Name (optional):', 'Email (optional):', and 'Phone number (optional):'. Below the input fields are two buttons: a dark grey button with a left-pointing arrow and the text '« Previous', and an orange button with the text 'Next »'. At the bottom of the form, there is a footer area containing the text 'Questions or comments? Contact us at info@cavehiclesurvey.org', a link to 'Privacy Policy', and the copyright notice '© 2017, RSG'. A progress bar at the very bottom shows '0%' completion.

Figure F-9: Vehicle Purchase Involvement

**CALIFORNIA**  
VEHICLE SURVEY

For your household, what will be the extent of your involvement in future vehicle purchase or lease decisions?

- I will be the sole decision maker
- I will be the primary decision maker with input from another household member
- I will share equally in making the decision with another household member(s)
- I will provide input into the decision, but I will not be the primary decision maker
- Another person will be the sole decision maker

« Previous      Next »

Questions or comments? Contact us at [info@cavehiclesurvey.org](mailto:info@cavehiclesurvey.org)      Privacy Policy © 2017, RSG

10%

Figure F-10: Number of Vehicles in Household

**CALIFORNIA**  
VEHICLE SURVEY

How many vehicles do you or any member of your household currently own or lease?

*Please include cars, SUVs, minivans, vans, or pick-up trucks that are used for general transportation of household members and are not employer/company owned. This does not include motorcycles, RV's, or vehicles owned/leased by household members who are away at school.*

Number of vehicles:

« Previous      Next »

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11%

Figure F-11: Type of Residence

**CALIFORNIA**  
VEHICLE SURVEY

What type of housing do you live at?

- Single family house not attached to any other house
- Single family house attached to one or more houses (townhouse, duplex, triplex) each with separate entry
- A mobile home
- Building with 2-4 apartments/ condos / studios / rooms
- Building with 5-19 apartments/ condos / studios / rooms
- Building with 20 or more apartments/ condos / studios / rooms
- Boat, RV, Van, etc.
- Other

« Previous      Next »

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12%

Figure F-12: Parking at Residence

**CALIFORNIA**  
VEHICLE SURVEY

What type of parking do you primarily use at your residence?

- Personal garage
- Personal driveway
- Parking garage
- Parking lot
- Street parking

« Previous      Next »

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14%

Figure F-13: Payment for Parking at Residence

CALIFORNIA  
VEHICLE SURVEY

Do you pay to park at your residence?

Yes

No

« Previous      Next »

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15%

Figure F-14: Cost of Parking at Residence

*If respondent pays to park at residence*

CALIFORNIA  
VEHICLE SURVEY

How much do you pay to park?

I pay \$

per

« Previous      Next »

Questions or comments? Contact us at [info@cavehiclesurvey.org](mailto:info@cavehiclesurvey.org)      Privacy Policy © 2017, RSG

16%

Figure F-15: Company Vehicle for Personal Use

**CALIFORNIA**  
VEHICLE SURVEY

Do you, or does any member of your household, have access to a company or employer supplied vehicle for personal use?

Yes

No

« Previous      Next »

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18%

Figure F-16: Vehicles Purchased or Leased in Last 10 Years

**CALIFORNIA**  
VEHICLE SURVEY

How many vehicles have you or any member of your household purchased or leased over the last 10 years?  
*Please include vehicles that are no longer part of your household*

Vehicles purchased new:

Vehicles purchased used:

Vehicles leased:

« Previous      Next »

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18%

Figure F-17: Anticipated Timeframe of Next Purchase or Lease

**CALIFORNIA**  
VEHICLE SURVEY

When do you anticipate purchasing or leasing a car, SUV, van, or pick-up truck in your household?  
*Do NOT include vehicles that will be supplied by employers.*

- Less than 1 year
- 1 to 2 years
- 3 to 5 years
- 6 to 9 years
- 10 years or more
- I never plan to purchase or lease a vehicle

« Previous      Next »

Questions or comments? Contact us at [info@cavehiclesurvey.org](mailto:info@cavehiclesurvey.org)      Privacy Policy © 2017, RSG

20%

Figure F-18: Plug-in Electric Vehicle Ownership

**CALIFORNIA**  
VEHICLE SURVEY

Do you or any other members of your household currently own a **Plug-In Electric Vehicle** (plug-in hybrid or full electric)?

- Yes
- No

« Previous      Next »

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22%

# Household & Personal Information

Figure F-19: Household Size

**CALIFORNIA**  
VEHICLE SURVEY

In order to help us understand your household's current and future vehicle needs, we first need to ask about the basic characteristics of your household. All identifying information you provide will be kept confidential.

How many people in the following age groups, including yourself, are part of your household either part-time or full-time?

*Include* in this number children, roommates, housemates, people living there **most of the time** while working, even if they have another place to live.

*Do not include* college students living away while attending college or people who live at another place most of the time.

Under the age of 5:

Between the ages of 5 to 11:

Between the ages of 12 to 15:

16 or older (including yourself):

Total Household Members:

« Previous      Next »

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23%

Figure F-20: Demographic Information – Self

**CALIFORNIA**  
VEHICLE SURVEY

Next we'd like to ask some information about the people in your household. Let's start with you!

Please complete the form below with information about yourself.

Name/nickname/initials:

Age:

Gender:

Ethnic background:

Highest level of education completed:

How often does this person drive?

One-way public transit trips per week (bus, metro, etc.)? (Please consider a round trip - for instance, from home to work and then back - as two one-way trips)  trips

Employment status:

Currently enrolled in college/university?

« Previous      Next »

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24%

Figure F-21: Demographic Information – Others in Household

**CALIFORNIA VEHICLE SURVEY**

Please complete the form below with information about the next **adult** (age 16 or older) member of your household.

Name/nickname/initials:

Age:

Gender:

Ethnic background:

Highest level of education completed:

How often does this person drive?

One-way public transit trips per week (bus, metro, etc.)? (Please consider a round trip - for instance, from home to work and then back - as two one-way trips)  trips

Employment status:

Currently enrolled in college/university?

« Previous      Next »

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24%

## Current Vehicle Information

Figure F-22: Household Vehicle(s) – Basic Information

**CALIFORNIA VEHICLE SURVEY**

Thanks for providing information about your household, now we need some more detailed information about the vehicle(s) in your household. Just to remind you, vehicles include cars, SUVs, pick-ups, or vans, NOT including vehicles supplied by employers.

You indicated that you have 3 vehicle(s) in your household. Please provide some additional details for each vehicle in the table below.

Vehicle 1 of 3 household vehicles

Vehicle type :

Model year :

Make :

Model :

Engine / fuel type :

« Previous      Next »

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26%



Figure F-23: Household Vehicle(s) – Acquisition and Use Information

The screenshot shows a web-based survey form titled "CALIFORNIA VEHICLE SURVEY" with a logo featuring a map of California and three cars. The form is for a "2015 Ford Fusion". It contains the following questions and input fields:

- How was this vehicle acquired by your household? (Dropdown menu: Please select...)
- Was this vehicle a replacement for a previous vehicle in your household? (Dropdown menu: Please select...)
- What year was this vehicle acquired? (Dropdown menu: Please select...)
- What time of year was this vehicle acquired? (Dropdown menu: Please select...)
- What was the mileage when it was acquired? (Text input field)
- What is the mileage on odometer today? (Text input field)
- How many miles per year is this vehicle driven? (Text input field)
- About how many miles per gallon (MPG or MPGe) does this vehicle get? Please enter the expected city/highway combined average. (Text input field)
- Who is the primary driver of this vehicle? (Dropdown menu: Please select...)
- How often is this vehicle driven by other members of the household? (Dropdown menu: Please select...)
- When do you expect to replace this vehicle? (Dropdown menu: Please select...)


At the bottom, there are navigation buttons: "« Previous" (black) and "Next »" (orange). Below these are links for "Questions or comments? Contact us at [info@cavehiclesurvey.org](mailto:info@cavehiclesurvey.org)" and "Privacy Policy © 2017, RSG". A progress bar at the very bottom shows "27%" completion.

## Plug-in Hybrid Electric Vehicle (PHEV) or Battery Electric Vehicle (BEV) Information

Questions in this section were only seen by respondents indicating ownership of a PHEV or BEV.

## Figure F-24: Reasons for Purchasing a Full Electric Vehicle

*If one or more household vehicles are full electric vehicles*



**Please focus on your 2017 Nissan Leaf for this question.**

**Which of the following factors were the most important reasons why you decided to purchase a full electric vehicle?**

*You may select up to five.*

- Special/low EV electricity rate at home
- Carpool or High Occupancy Vehicle (HOV) lane access
- Saving money on fuel costs
- Better finance/interest rate
- Convenience of charging at home or work
- Vehicle performance
- Insurance discount
- Free or privileged parking space
- Vehicle styling, finish and comfort
- Free charging at work or away from home
- Brand name
- Politics of fossil fuels
- Manufacturer or dealer cash back
- Saving money overall
- A desire for the newest technology
- Good lease terms & options
- Reducing environmental impacts
- Other, please specify:

« Previous      Next »

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29%

**Figure F-25: Reasons for Purchasing a Plug-in Hybrid Vehicle**  
*If one or more household vehicles are plug-in hybrid vehicles, but none are full electric vehicles*

**CALIFORNIA**  
VEHICLE SURVEY

Please focus on your **2015 Ford Fusion** for this question.

Which of the following factors were the most important reasons why you decided to purchase a plug-in hybrid vehicle?

You may select up to five.


- A desire for the newest technology
- Manufacturer or dealer cash back
- Vehicle performance
- Insurance discount
- Better finance/interest rate
- Politics of fossil fuels
- Special/low EV electricity rate at home
- Convenience of charging at home or work
- Saving money overall
- Carpool or High Occupancy Vehicle (HOV) lane access
- Reducing environmental impacts
- Saving money on fuel costs
- Vehicle styling, finish and comfort
- Free charging at work or away from home
- Good lease terms & options
- Free or privileged parking space
- Brand name
- Other, please specify:

« Previous      Next »

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28%

Figure F-26: Factors in Purchasing Electric Vehicle



Please focus on your 2017 Nissan Leaf for this question.

How important were each of the following factors in making it possible for you to buy or lease your electric vehicle?


|   | Extremely important   | Very important        | Moderately important  | Slightly important    | Not at all important  | Not applicable        |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Availability of carshare/car rental as part of purchase               | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Parking incentives (employer, business, or government)                | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Federal tax incentives (up to \$7,500)                                | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| HOV lane access   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Special electricity rates for charging                                | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Having free charging locations available                              | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| California state vehicle rebate (up to \$2,500)                       | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Manufacturer or dealer incentives (e.g. low interest rate, cash back) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Attractive lease terms  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

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31%

Figure F-27: Purchase of Home Charging Equipment



Please focus on your 2017 Nissan Leaf for this question.

Did you purchase home charging equipment and/or upgrade your current house to be able to charge your vehicle?

Yes

No

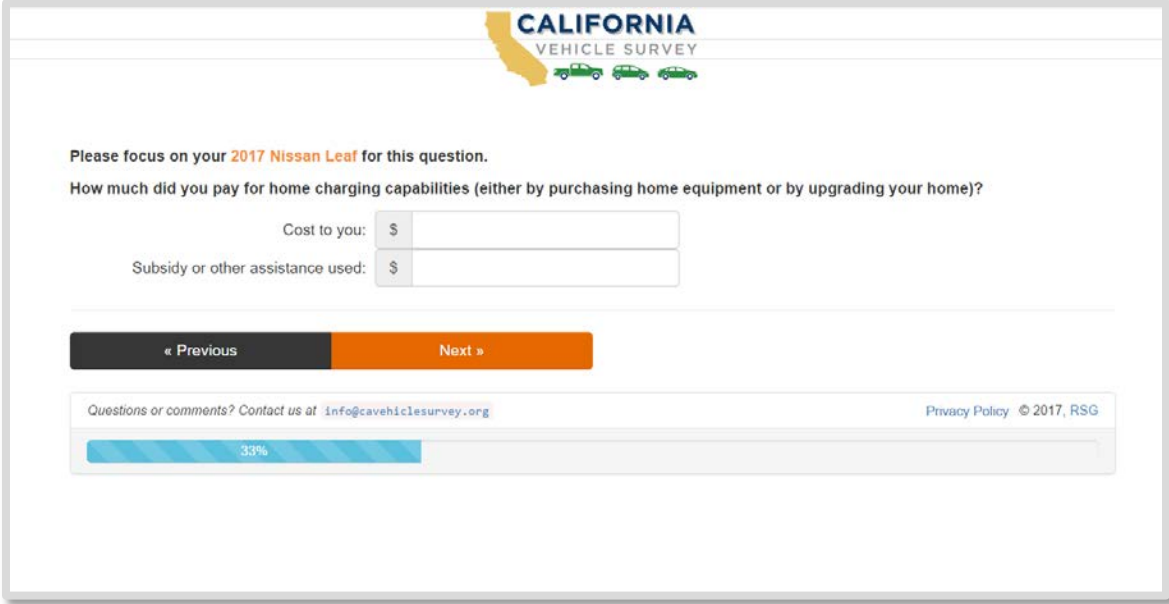
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32%

## Figure F-28: Cost of Home Charging Equipment

*If respondent has purchased home charging equipment*



**CALIFORNIA**  
VEHICLE SURVEY

Please focus on your **2017 Nissan Leaf** for this question.

How much did you pay for home charging capabilities (either by purchasing home equipment or by upgrading your home)?

Cost to you: \$

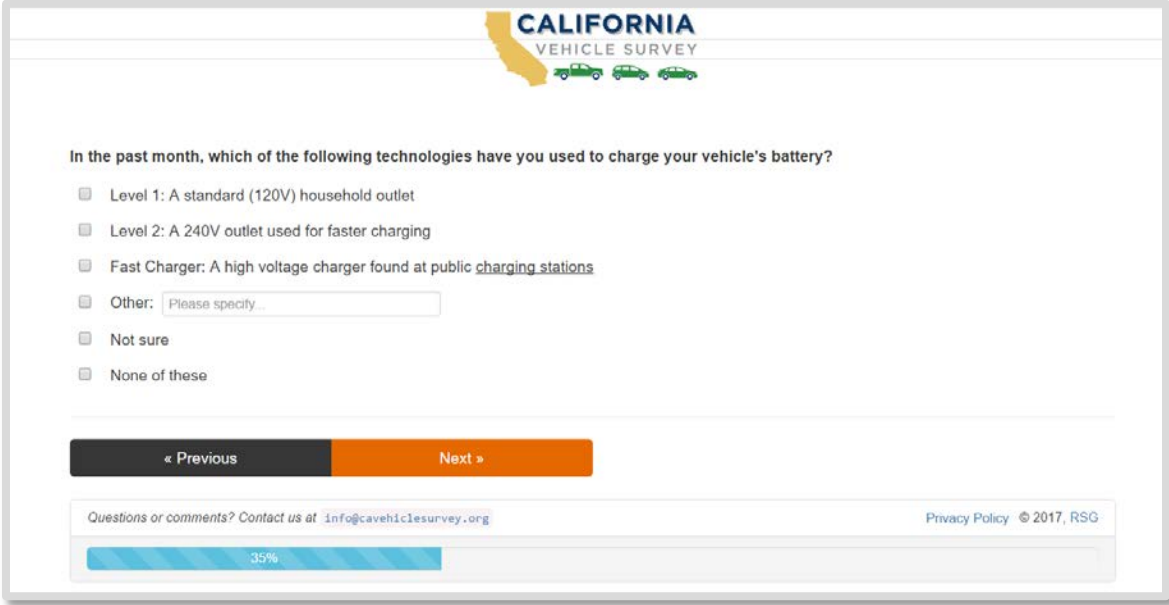
Subsidy or other assistance used: \$

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33%

## Figure F-29: Charging Technologies Used



**CALIFORNIA**  
VEHICLE SURVEY

In the past month, which of the following technologies have you used to charge your vehicle's battery?

- Level 1: A standard (120V) household outlet
- Level 2: A 240V outlet used for faster charging
- Fast Charger: A high voltage charger found at public charging stations
- Other:
- Not sure
- None of these

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35%

**Figure F-30: Charging Frequency**

**CALIFORNIA VEHICLE SURVEY**

Please focus on your **2017 Nissan Leaf** for this question.

How often do you typically plug in your vehicle to charge?

- Daily
- 5 or 6 times a week
- 3 or 4 times a week
- 1 or 2 times a week
- Less than once a week
- Never

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36%

**Figure F-31: Charging Locations and Times – Weekday Mornings**

*If vehicle is ever plugged in to charge*

**CALIFORNIA VEHICLE SURVEY**

Please focus on your **2017 Nissan Leaf** for this question.

On a typical weekday morning, when and where do you typically charge your vehicle?

|                   | Home                  | Work                  | Public charging station | Other Spot            | Do not charge         |
|-------------------|-----------------------|-----------------------|-------------------------|-----------------------|-----------------------|
| 6:00am - 7:00am   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 7:00am - 8:00am   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 8:00am - 9:00am   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 9:00am - 10:00am  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 10:00am - 11:00am | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 11:00am - 12:00pm | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |

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37%

**Figure F-32: Charging Locations and Times – Weekday Afternoons**

*If vehicle is ever plugged in to charge*

**CALIFORNIA**  
VEHICLE SURVEY

Please focus on your **2017 Nissan Leaf** for this question.

On a typical weekday afternoon, when and where do you typically charge your vehicle?

|                  | Home                  | Work                  | Public charging station | Other Spot            | Do not charge         |
|------------------|-----------------------|-----------------------|-------------------------|-----------------------|-----------------------|
| 12:00pm - 1:00pm | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 1:00pm - 2:00pm  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 2:00pm - 3:00pm  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 3:00pm - 4:00pm  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 4:00pm - 5:00pm  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 5:00pm - 6:00pm  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |


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38%

### Figure F-33: Charging Locations and Times – Weekday Evenings

*If vehicle is ever plugged in to charge*



Please focus on your **2017 Nissan Leaf** for this question.

On a typical weekday evening, when and where do you typically charge your vehicle?

|                   | Home                  | Work                  | Public charging station | Other Spot            | Do not charge         |
|-------------------|-----------------------|-----------------------|-------------------------|-----------------------|-----------------------|
| 6:00pm - 7:00pm   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 7:00pm - 8:00pm   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 8:00pm - 9:00pm   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 9:00pm - 10:00pm  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 10:00pm - 11:00pm | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 11:00pm - 12:00am | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |

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40%



**Figure F-34: Charging Locations and Times – Weekday Nights**

*If vehicle is ever plugged in to charge*

**CALIFORNIA VEHICLE SURVEY**

Please focus on your **2017 Nissan Leaf** for this question.

On a typical weekday night, when and where do you typically charge your vehicle?

|                  | Home                  | Work                  | Public charging station | Other Spot            | Do not charge         |
|------------------|-----------------------|-----------------------|-------------------------|-----------------------|-----------------------|
| 12:00am - 1:00am | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 1:00am - 2:00am  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 2:00am - 3:00am  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 3:00am - 4:00am  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 4:00am - 5:00am  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 5:00am - 6:00am  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |

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41%

**Figure F-35: Peak vs. Off Peak Electricity Rates**

**CALIFORNIA VEHICLE SURVEY**

Please focus on your **2017 Nissan Leaf** for this question.

Does your electricity provider charge different rates for peak and non-peak usage? ⓘ

- Yes
- No
- I don't know

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42%

**Figure F-36: Separate Vehicle Electricity Meter**

**CALIFORNIA**  
VEHICLE SURVEY

Please focus on your **2017 Nissan Leaf** for this question.

Do you have a separate electricity meter to track your vehicle's electricity usage?

- Yes
- No

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**Figure F-37: Separate Vehicle Electricity Rate**

*If respondent has separate vehicle electricity meter*

**CALIFORNIA**  
VEHICLE SURVEY

Please focus on your **2017 Nissan Leaf** for this question.

Do you receive a special electric vehicle electricity rate from your provider?

- Yes, and it applies to all my electricity use
- Yes, but it applies only to what is used on a separate EV meter
- No

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Figure F-38: Vehicle Charging Cost

**CALIFORNIA**  
VEHICLE SURVEY

Please focus on your **2017 Nissan Leaf** for this question.

On average, how much do you pay per kilowatt-hour to charge your vehicle?

*If you don't know, you may leave this blank.*

\$  per kilowatt-hour (kWh) at home

\$  per kilowatt-hour at work

\$  per kilowatt-hour at a fast charger

\$  per re-charge at a fast charger

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Figure F-39: Electric Range of Vehicle

**CALIFORNIA**  
VEHICLE SURVEY

Please focus on your **2017 Nissan Leaf** for this question.

When this vehicle is fully charged, how much electric range does it typically have?

Miles of electric range:

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**Figure F-40: Likelihood of Recommending Battery Electric or Plug-in Hybrid Electric Vehicle**

**CALIFORNIA VEHICLE SURVEY**

How likely are you to recommend a PHEV or BEV to a friend or family member?

- Extremely likely
- Likely
- Neutral
- Unlikely
- Extremely unlikely

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## New Vehicle Information

**Figure F-41: Replacement vs. Additional Vehicle**

*If respondent previously indicated no plans to replace current vehicle(s), but intends to purchase new vehicle in next 10 years*

**CALIFORNIA VEHICLE SURVEY**

Thanks for all the information so far! We have just a few more sets of questions to ask before we've finished.

At the beginning of the survey you indicated that you plan to purchase a vehicle. Will this purchase be a replacement for a current vehicle or an additional vehicle for the household?

- This vehicle will be a replacement for my 2015 Ford Fusion
- This vehicle will be a replacement for my 2016 Ford Focus
- This vehicle will be an additional vehicle for my household

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### Figure F-42: Replacement Vehicle – Basic Information

*If respondent indicated that next vehicle will replace a current vehicle*

**CALIFORNIA VEHICLE SURVEY**

Please answer the following questions about the replacement of your **2016 Ford Focus**.

What type of vehicle do you expect to purchase or lease as a replacement?

Do you expect the replacement vehicle to be new or used?

What type of engine/fuel type <sup>3</sup> do you expect the replacement vehicle to have?

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### Figure F-43: First Vehicle to Replace

*If respondent indicated same replacement timeframe for more than one current vehicle*

**CALIFORNIA VEHICLE SURVEY**

Which vehicle do you expect to replace first?


- 2015 Ford Fusion
- 2017 Nissan Leaf

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Figure F-44: Replacement Vehicle – Additional Information



Thank you for providing information on your household's current vehicles. You indicated that your **2015 Ford Fusion** is the vehicle you plan to replace next. We will now ask you questions about what type of vehicle you plan to purchase or lease as a replacement.

In the previous section you provided the following information about the most likely replacement vehicle for your **2015 Ford Fusion**:

|            |                       |
|------------|-----------------------|
| Condition  | New                   |
| Powertrain | Full Electric Vehicle |
| Type       | Midsized car          |

**Please complete the following with additional information about this replacement vehicle:**  
*Please respond to the best of your ability. If you're not sure about these details, please provide your best guess.*

What make do you expect this vehicle to be?

About how much do you plan on spending for this vehicle?

Do you expect to purchase home refueling equipment and/or upgrade your current house to be able to refuel this vehicle?

About how many miles per gallon (MPG or MPGe ⓘ) do you expect this vehicle to get?  
Please enter the expected city/highway combined average.

About how many miles per year do you expect this vehicle to be driven?

Who do you expect will be the primary driver of this vehicle?

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**Figure F-45: Plans to Acquire Additional Vehicle – A**  
*If respondent indicated next vehicle will be a replacement vehicle*

**CALIFORNIA**  
VEHICLE SURVEY

Do you anticipate purchasing or leasing an **ADDITIONAL** car, SUV, van, or pick-up truck for your household?  
*Do NOT include vehicles supplied by employers.*

- Yes, in less than 1 year
- Yes, in 1 to 3 years
- Yes, in 3 to 5 years
- Yes, in 5 to 10 years
- Yes, in more than 10 years
- No, I never plan to add another vehicle to my household

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**Figure F-46: Plans to Acquire Additional Vehicle – B**  
*If respondent indicated next vehicle will be an additional vehicle*

**CALIFORNIA**  
VEHICLE SURVEY

When do you anticipate purchasing or leasing the **ADDITIONAL** car, SUV, van, or pick-up truck for your household?  
*Do NOT include vehicles supplied by employers.*

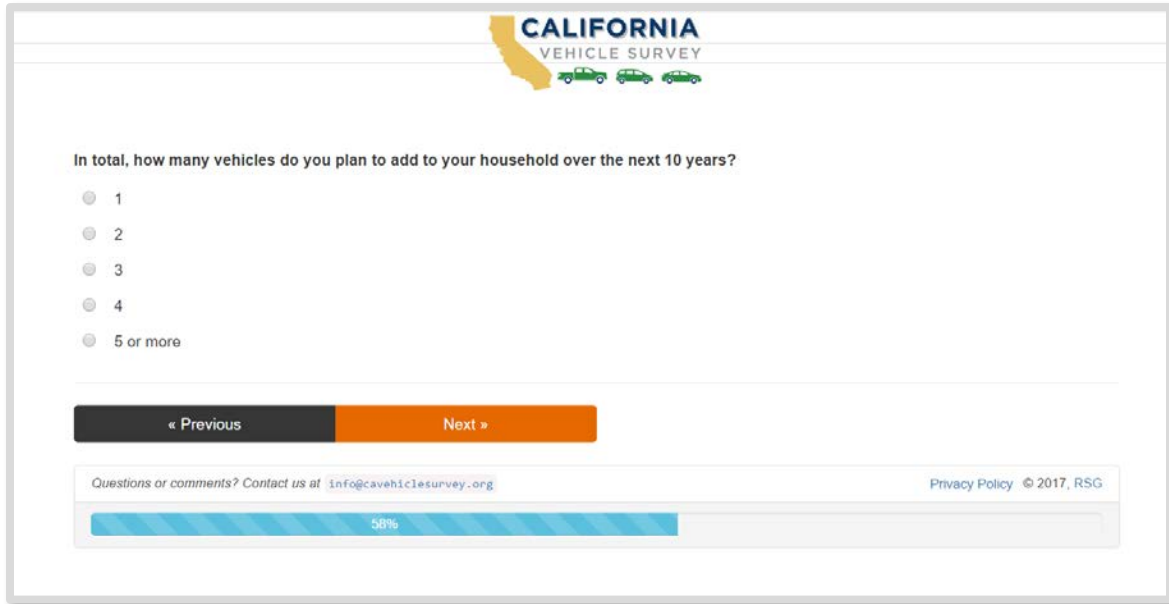
- In less than 1 year
- In 1 to 3 years
- In 3 to 5 years
- In 5 to 10 years
- In more than 10 years

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57%


**Figure F-47: Number of Additional Vehicle(s)**  
*If respondent indicated plans to acquire additional vehicle(s)*



The screenshot shows a survey interface for the California Vehicle Survey. At the top, there is a logo with the text "CALIFORNIA VEHICLE SURVEY" and three car icons. Below the logo, the question is: "In total, how many vehicles do you plan to add to your household over the next 10 years?". There are five radio button options: "1", "2", "3", "4", and "5 or more". Below the options are two buttons: "« Previous" (black) and "Next »" (orange). At the bottom, there is a footer with the text "Questions or comments? Contact us at [info@californiavehiclesurvey.org](mailto:info@californiavehiclesurvey.org)" and "Privacy Policy © 2017, RSG". A progress bar at the very bottom shows "58%" completion.



**Figure F-48: Additional Vehicle Information**  
*If respondent indicated plans to acquire additional vehicle*



We would like to ask some details about the **ADDITIONAL** vehicle you plan to purchase or lease NEXT. Please complete the following for the **NEXT ADDITIONAL** vehicle you plan to add to your household:

What type <sup>i</sup> of vehicle do you expect to add to your household?

Do you expect this vehicle to be new or used?

What type of engine / fuel type <sup>i</sup> do you expect this vehicle to have?

What make do you expect this vehicle to be?

About how much do you plan on spending for this vehicle?

Do you expect to purchase home refueling equipment and/or upgrade your current house to be able to refuel this vehicle?

About how many miles per gallon (MPG or MPGe <sup>i</sup>) do you expect this vehicle to get?  
Please enter the expected city/highway combined average.

About how many miles per year do you expect this vehicle to be driven?

Who do you expect will be the primary driver of this vehicle?

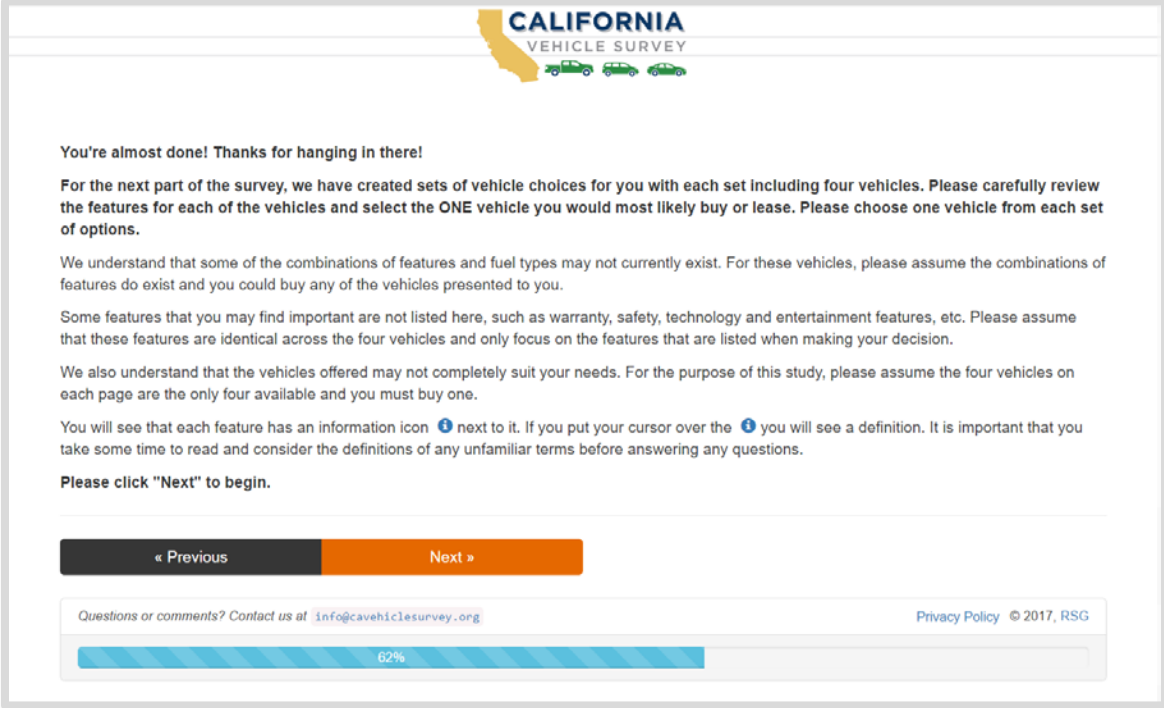
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50%

# Vehicle Trade-off Stated Preference (SP) Exercises

Figure F-49: Stated Preference (SP) Instructions



**CALIFORNIA**  
VEHICLE SURVEY

You're almost done! Thanks for hanging in there!

For the next part of the survey, we have created sets of vehicle choices for you with each set including four vehicles. Please carefully review the features for each of the vehicles and select the ONE vehicle you would most likely buy or lease. Please choose one vehicle from each set of options.

We understand that some of the combinations of features and fuel types may not currently exist. For these vehicles, please assume the combinations of features do exist and you could buy any of the vehicles presented to you.

Some features that you may find important are not listed here, such as warranty, safety, technology and entertainment features, etc. Please assume that these features are identical across the four vehicles and only focus on the features that are listed when making your decision.

We also understand that the vehicles offered may not completely suit your needs. For the purpose of this study, please assume the four vehicles on each page are the only four available and you must buy one.

You will see that each feature has an information icon ⓘ next to it. If you put your cursor over the ⓘ you will see a definition. It is important that you take some time to read and consider the definitions of any unfamiliar terms before answering any questions.


**Please click "Next" to begin.**

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62%

Figure F-50: SP Experiment Example #1



Please carefully review each vehicle and all its features below. Assuming these are the only vehicles available to you to purchase, please select the **ONE** vehicle you would most likely purchase. Please hover-over each feature, if you are not familiar with it, to see description.

(1 of 8)


|  | Vehicle A                                  | Vehicle B                                  | Vehicle C                                  | Vehicle D                                  |
|--|--|--|--|--|
| <b>Vehicle Type</b> ⓘ  | Compact car                                | Van, full-size/large                       | Compact car                                | Sports car                                 |
| <b>Fuel Type</b> ⓘ   | Full Electric Vehicle                      | Diesel                                     | Full Electric Vehicle                      | Hybrid (Gasoline)                          |
| <b>Vehicle Models Available</b> ⓘ  | 1  | 1  | 1  | 2  |
| <b>Model Year</b> ⓘ  | New (2016)                                 | New (2016)                                 | New (2016)                                 | New (2016)                                 |
| <b>Vehicle Price</b> ⓘ   | \$26,700                                   | \$26,400                                   | \$26,700                                   | \$50,200                                   |
| <b>Purchase Incentive</b> ⓘ  | Up to \$2,500 tax credit                   | None                                       | \$5,000 rebate                             | None                                       |
| <b>MPG/Fuel Economy</b> ⓘ  | 93   | 17.7                                       | 93   | 28.5                                       |
| <b>Fuel Cost per 100 miles</b> ⓘ   | \$12.02                                    | \$21.37                                    | \$12.02                                    | \$10.21                                    |
| <b>Refueling Station</b> ⓘ<br>(Time it takes to get to this type of station) | Plug-in at home (0 min)                    | Refuel at station (7 min)                  | Plug-in at a charging station (10 min)     | Refuel at station (5 min)                  |
| <b>Refueling Time</b> ⓘ  | 3.5 hours                                  | 10 min                                     | 8 hours                                    | 10 min                                     |
| <b>Vehicle Range</b> ⓘ   | 100 miles                                  | 398 miles                                  | 80 miles                                   | 449 miles                                  |
| <b>Trunk/Cargo Space</b> ⓘ   | 12 cubic feet (3 suitcases)                | 128 cubic feet (32 suitcases)              | 9 cubic feet (2 suitcases)                 | 11 cubic feet (2 suitcases)                |
| <b>Annual Maintenance Cost</b> ⓘ   | \$481                                      | \$504                                      | \$289                                      | \$743                                      |
| <b>Acceleration Rate (0-60 mph)</b> ⓘ  | 6.1 secs                                   | 8.7 secs                                   | 10.1 secs                                  | 4.1 secs                                   |
|  | <input type="radio"/> I prefer this option | <input type="radio"/> I prefer this option | <input type="radio"/> I prefer this option | <input type="radio"/> I prefer this option |

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Figure 9: SP Experiment Example #2



Please carefully review each vehicle and all its features below. Assuming these are the only vehicles available to you to purchase, please select the **ONE** vehicle you would most likely purchase. Please hover-over each feature, if you are not familiar with it, to see description.

(2 of 8)

|  | Vehicle A                             | Vehicle B  | Vehicle C                              | Vehicle D                   |
|--|---------------------------------------|--|--|-----------------------------|
| <b>Vehicle Type</b> ⓘ  | SUV small/midsize                     | Cross-over, small                                  | Compact car                            | Compact car                 |
| <b>Fuel Type</b> ⓘ   | Full Electric Vehicle                 | Plug-in Hybrid Electric vehicle (PHEV)             | Full Electric Vehicle                  | Hybrid (Gasoline)           |
| <b>Vehicle Models Available</b> ⓘ  | 2                                     | 2  | 2                                      | 10                          |
| <b>Model Year</b> ⓘ  | New (2016)                            | New (2016)   | New (2016)                             | New (2016)                  |
| <b>Vehicle Price</b> ⓘ   | \$61,000                              | \$34,200   | \$40,000                               | \$28,500                    |
| <b>Purchase Incentive</b> ⓘ  | \$1,500 rebate                        | HOV Access   | Up to \$7,500 tax credit               | None                        |
| <b>MPG/Fuel Economy</b> ⓘ  | 51.5                                  | 53.1   | 129.1                                  | 31                          |
| <b>Fuel Cost per 100 miles</b> ⓘ   | \$10.85                               | \$11.24  | \$4.33                                 | \$14.08                     |
| <b>Refueling Station</b> ⓘ<br>(Time it takes to get to this type of station) | Plug-in at a charging station (5 min) | Plug-in at home (0 min)                            | Plug-in at a charging station (15 min) | Refuel at station (3 min)   |
| <b>Refueling Time</b> ⓘ  | 8 hours                               | 3.5 hours charging time (5 min to refuel with gas) | 30 min                                 | 3 min                       |
| <b>Vehicle Range</b> ⓘ   | 300 miles                             | 935 miles  | 150 miles                              | 443 miles                   |
| <b>Trunk/Cargo Space</b> ⓘ   | 22 cubic feet (5 suitcases)           | 12 cubic feet (3 suitcases)                        | 12 cubic feet (3 suitcases)            | 11 cubic feet (2 suitcases) |
| <b>Annual Maintenance Cost</b> ⓘ   | \$506                                 | \$468  | \$481                                  | \$446                       |
| <b>Acceleration Rate (0-60 mph)</b> ⓘ  | 8.9 secs                              | 10.1 secs  | 10.1 secs                              | 11.4 secs                   |
|  | ☺<br>I prefer this option             | ☺<br>I prefer this option                          | ☺<br>I prefer this option              | ☺<br>I prefer this option   |

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Figure F-52: SP Experiment Example #3



Please carefully review each vehicle and all its features below. Assuming these are the only vehicles available to you to purchase, please select the **ONE** vehicle you would most likely purchase. Please hover-over each feature, if you are not familiar with it, to see description.

(3 of 8)

|  | Vehicle A                                  | Vehicle B  | Vehicle C                                  | Vehicle D                                  |
|--|--|--|--|--|
| <b>Vehicle Type</b> ⓘ  | Compact car                                | Cross over, midsize                                | Compact car                                | Midsize car                                |
| <b>Fuel Type</b> ⓘ   | Full Electric Vehicle                      | Plug-in Hybrid Electric vehicle (PHEV)             | Full Electric Vehicle                      | Hybrid (Gasoline)                          |
| <b>Vehicle Models Available</b> ⓘ  | 2  | 1  | 2  | 24   |
| <b>Model Year</b> ⓘ  | New (2016)                                 | Used (2014)  | New (2016)                                 | New (2016)                                 |
| <b>Vehicle Price</b> ⓘ   | \$31,000                                   | \$29,700   | \$31,000                                   | \$22,900                                   |
| <b>Purchase Incentive</b> ⓘ  | Up to \$2,500 tax credit                   | None   | Up to \$2,500 tax credit                   | None                                       |
| <b>MPG/Fuel Economy</b> ⓘ  | 93   | 28.4   | 93   | 49.5                                       |
| <b>Fuel Cost per 100 miles</b> ⓘ   | \$9.02                                     | \$21.02  | \$9.02                                     | \$8.82                                     |
| <b>Refueling Station</b> ⓘ<br>(Time it takes to get to this type of station) | Plug-in at a charging station (5 min)      | Plug-in at work (0 min)                            | Plug-in at a charging station (5 min)      | Refuel at station (7 min)                  |
| <b>Refueling Time</b> ⓘ  | 2.5 hours                                  | 2.5 hours charging time (5 min to refuel with gas) | 30 min                                     | 10 min                                     |
| <b>Vehicle Range</b> ⓘ   | 300 miles                                  | 625 miles  | 80 miles                                   | 705 miles                                  |
| <b>Trunk/Cargo Space</b> ⓘ   | 10 cubic feet (2 suitcases)                | 16 cubic feet (4 suitcases)                        | 10 cubic feet (2 suitcases)                | 16 cubic feet (4 suitcases)                |
| <b>Annual Maintenance Cost</b> ⓘ   | \$289                                      | \$528  | \$347                                      | \$365                                      |
| <b>Acceleration Rate (0-60 mph)</b> ⓘ  | 10.1 secs                                  | 9.4 secs   | 6.1 secs                                   | 10.3 secs                                  |
|  | <input type="radio"/> I prefer this option | <input type="radio"/> I prefer this option         | <input type="radio"/> I prefer this option | <input type="radio"/> I prefer this option |

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Figure F-53: SP Experiment Example #4



Please carefully review each vehicle and all its features below. Assuming these are the only vehicles available to you to purchase, please select the **ONE** vehicle you would most likely purchase. Please hover-over each feature, if you are not familiar with it, to see description.

(4 of 8)

|  | Vehicle A                                  | Vehicle B  | Vehicle C                                  | Vehicle D                                  |
|--|--|--|--|--|
| <b>Vehicle Type</b> ⓘ  | Compact car                                | Subcompact car                                     | Compact car                                | Large car                                  |
| <b>Fuel Type</b> ⓘ   | Full Electric Vehicle                      | Plug-in Hybrid Electric vehicle (PHEV)             | Full Electric Vehicle                      | Hybrid (Gasoline)                          |
| <b>Vehicle Models Available</b> ⓘ  | 2  | 1  | 4  | 2  |
| <b>Model Year</b> ⓘ  | Used (2014)                                | New (2016)   | New (2016)                                 | New (2016)                                 |
| <b>Vehicle Price</b> ⓘ   | \$27,200                                   | \$28,400   | \$40,000                                   | \$38,400                                   |
| <b>Purchase Incentive</b> ⓘ  | None                                       | None   | Up to \$5,000 tax credit                   | None                                       |
| <b>MPG/Fuel Economy</b> ⓘ  | 124  | 50.4   | 93   | 31.1                                       |
| <b>Fuel Cost per 100 miles</b> ⓘ   | \$6.76                                     | \$7.90   | \$9.02                                     | \$18.71                                    |
| <b>Refueling Station</b> ⓘ<br>(Time it takes to get to this type of station) | Plug-in at a charging station (5 min)      | Plug-in at a charging station (5 min)              | Plug-in at a charging station (20 min)     | Refuel at station (10 min)                 |
| <b>Refueling Time</b> ⓘ  | 8 hours                                    | 2.5 hours charging time (5 min to refuel with gas) | 3.5 hours                                  | 3 min                                      |
| <b>Vehicle Range</b> ⓘ   | 300 miles                                  | 610 miles  | 150 miles                                  | 532 miles                                  |
| <b>Trunk/Cargo Space</b> ⓘ   | 10 cubic feet (2 suitcases)                | 10 cubic feet (2 suitcases)                        | 12 cubic feet (3 suitcases)                | 16 cubic feet (4 suitcases)                |
| <b>Annual Maintenance Cost</b> ⓘ   | \$481                                      | \$383  | \$424                                      | \$484                                      |
| <b>Acceleration Rate (0-60 mph)</b> ⓘ  | 10.1 secs                                  | 7 secs   | 10.1 secs                                  | 5.7 secs                                   |
|  | <input type="radio"/> I prefer this option | <input type="radio"/> I prefer this option         | <input type="radio"/> I prefer this option | <input type="radio"/> I prefer this option |

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Figure F-54: SP Experiment Example #5



Please carefully review each vehicle and all its features below. Assuming these are the only vehicles available to you to purchase, please select the **ONE** vehicle you would most likely purchase. Please hover-over each feature, if you are not familiar with it, to see description.

(5 of 8)

|  | Vehicle A                              | Vehicle B                                       | Vehicle C                   | Vehicle D                   |
|--|--|---|-----------------------------|-----------------------------|
| <b>Vehicle Type</b> ⓘ  | Van, full-size/large                   | Cross-over, small                               | Compact car                 | Compact car                 |
| <b>Fuel Type</b> ⓘ   | Full Electric Vehicle                  | Plug-in Hybrid Electric vehicle (PHEV)          | Diesel                      | Full Electric Vehicle       |
| <b>Vehicle Models Available</b> ⓘ  | 4                                      | 2   | 4                           | 2                           |
| <b>Model Year</b> ⓘ  | Used (2015)                            | New (2016)                                      | Used (2014)                 | New (2016)                  |
| <b>Vehicle Price</b> ⓘ   | \$39,100                               | \$34,200  | \$16,700                    | \$26,700                    |
| <b>Purchase Incentive</b> ⓘ  | None                                   | None  | None                        | \$1,500 rebate              |
| <b>MPG/Fuel Economy</b> ⓘ  | 74.4                                   | 36.2  | 34.4                        | 93                          |
| <b>Fuel Cost per 100 miles</b> ⓘ   | \$7.51                                 | \$10.99   | \$5.42                      | \$6.01                      |
| <b>Refueling Station</b> ⓘ<br>(Time it takes to get to this type of station) | Plug-in at a charging station (20 min) | Plug-in at a charging station (20 min)          | Refuel at station (7 min)   | Plug-in at work (0 min)     |
| <b>Refueling Time</b> ⓘ  | 2.5 hours                              | 30 min charging time (5 min to refuel with gas) | 8 min                       | 3.5 hours                   |
| <b>Vehicle Range</b> ⓘ   | 150 miles                              | 608 miles                                       | 402 miles                   | 100 miles                   |
| <b>Trunk/Cargo Space</b> ⓘ   | 90 cubic feet (22 suitcases)           | 15 cubic feet (3 suitcases)                     | 13 cubic feet (3 suitcases) | 10 cubic feet (2 suitcases) |
| <b>Annual Maintenance Cost</b> ⓘ   | \$455                                  | \$383   | \$319                       | \$424                       |
| <b>Acceleration Rate (0-60 mph)</b> ⓘ  | 8.1 secs                               | 10.1 secs                                       | 6.5 secs                    | 10.1 secs                   |
|  | <input type="radio"/>                  | <input type="radio"/>                           | <input type="radio"/>       | <input type="radio"/>       |
|  | I prefer this option                   | I prefer this option                            | I prefer this option        | I prefer this option        |

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Figure F-55: SP Experiment Example #6



Please carefully review each vehicle and all its features below. Assuming these are the only vehicles available to you to purchase, please select the **ONE** vehicle you would most likely purchase. Please hover-over each feature, if you are not familiar with it, to see description.

(6 of 8)

|  | Vehicle A                   | Vehicle B                      | Vehicle C  | Vehicle D                              |
|--|-----------------------------|--------------------------------|--|--|
| <b>Vehicle Type</b> ⓘ  | Midsized car                | Pick-up truck, full-size/large | Van, small                                       | Compact car                            |
| <b>Fuel Type</b> ⓘ   | Gasoline                    | Full Electric Vehicle          | Plug-in Hybrid Electric vehicle (PHEV)           | Full Electric Vehicle                  |
| <b>Vehicle Models Available</b> ⓘ  | 162                         | 2                              | 2  | 2                                      |
| <b>Model Year</b> ⓘ  | Used (2014)                 | New (2016)                     | New (2016)                                       | New (2016)                             |
| <b>Vehicle Price</b> ⓘ   | \$18,700                    | \$57,800                       | \$47,600   | \$31,000                               |
| <b>Purchase Incentive</b> ⓘ  | None                        | Up to \$7,500 tax credit       | Up to \$7,500 tax credit                         | \$5,000 rebate                         |
| <b>MPG/Fuel Economy</b> ⓘ  | 36.5                        | 76.8                           | 50.1   | 77.5                                   |
| <b>Fuel Cost per 100 miles</b> ⓘ   | \$11.96                     | \$14.56                        | \$4.77   | \$14.43                                |
| <b>Refueling Station</b> ⓘ<br>(Time it takes to get to this type of station) | Refuel at station (10 min)  | Plug-in at home (0 min)        | Plug-in at home (0 min)                          | Plug-in at a charging station (10 min) |
| <b>Refueling Time</b> ⓘ  | 5 min                       | 8 hours                        | 8 hours charging time (5 min to refuel with gas) | 3.5 hours                              |
| <b>Vehicle Range</b> ⓘ   | 520 miles                   | 100 miles                      | 1102 miles                                       | 100 miles                              |
| <b>Trunk/Cargo Space</b> ⓘ   | 14 cubic feet (3 suitcases) | 10 cubic feet (2 suitcases)    | 25 cubic feet (6 suitcases)                      | 9 cubic feet (2 suitcases)             |
| <b>Annual Maintenance Cost</b> ⓘ   | \$323                       | \$437                          | \$323  | \$424                                  |
| <b>Acceleration Rate (0-60 mph)</b> ⓘ  | 9.5 secs                    | 9 secs                         | 9.5 secs   | 6.1 secs                               |
|  | <input type="radio"/>       | <input type="radio"/>          | <input type="radio"/>                            | <input type="radio"/>                  |
|  | I prefer this option        | I prefer this option           | I prefer this option                             | I prefer this option                   |

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Figure F-56: SP Experiment Example #7



Please carefully review each vehicle and all its features below. Assuming these are the only vehicles available to you to purchase, please select the **ONE** vehicle you would most likely purchase. Please hover-over each feature, if you are not familiar with it, to see description.

(7 of 8)

|  | Vehicle A                              | Vehicle B                             | Vehicle C                                    | Vehicle D                   |
|--|--|---------------------------------------|--|-----------------------------|
| <b>Vehicle Type</b> ⓘ  | SUV full-size/large                    | Compact car                           | Cross-over, small                            | Compact car                 |
| <b>Fuel Type</b> ⓘ   | Compressed Natural Gas (CNG) vehicle   | Full Electric Vehicle                 | Gasoline-ethanol Flex Fuel vehicle (E85 FFV) | Hybrid (Gasoline)           |
| <b>Vehicle Models Available</b> ⓘ  | 1                                      | 2                                     | 10   | 4                           |
| <b>Model Year</b> ⓘ  | New (2016)                             | New (2016)                            | New (2016)                                   | Used (2014)                 |
| <b>Vehicle Price</b> ⓘ   | \$57,100                               | \$40,000                              | \$19,200                                     | \$19,400                    |
| <b>Purchase Incentive</b> ⓘ  | None                                   | \$5,000 rebate                        | None   | None                        |
| <b>MPG/Fuel Economy</b> ⓘ  | 13                                     | 113.6                                 | 25.9   | 49.6                        |
| <b>Fuel Cost per 100 miles</b> ⓘ   | \$44.15                                | \$7.38                                | \$8.22                                       | \$3.52                      |
| <b>Refueling Station</b> ⓘ<br>(Time it takes to get to this type of station) | Refuel at "fast fill" station (20 min) | Plug-in at a charging station (5 min) | Refuel at station (10 min)                   | Refuel at station (7 min)   |
| <b>Refueling Time</b> ⓘ  | 5 min                                  | 2.5 hours                             | 5 min  | 10 min                      |
| <b>Vehicle Range</b> ⓘ   | 250 miles                              | 100 miles                             | 373 miles                                    | 709 miles                   |
| <b>Trunk/Cargo Space</b> ⓘ   | 10 cubic feet (2 suitcases)            | 9 cubic feet (2 suitcases)            | 15 cubic feet (3 suitcases)                  | 11 cubic feet (2 suitcases) |
| <b>Annual Maintenance Cost</b> ⓘ   | \$534                                  | \$424                                 | \$468  | \$365                       |
| <b>Acceleration Rate (0-60 mph)</b> ⓘ  | 5.3 secs                               | 6.1 secs                              | 10.5 secs                                    | 7.4 secs                    |
|  | ●<br>I prefer this option              | ●<br>I prefer this option             | ●<br>I prefer this option                    | ●<br>I prefer this option   |

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Figure F-57: SP Experiment Example #8



Please carefully review each vehicle and all its features below. Assuming these are the only vehicles available to you to purchase, please select the **ONE** vehicle you would most likely purchase. Please hover-over each feature, if you are not familiar with it, to see description.

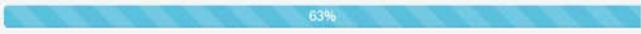
(8 of 8)

|  | Vehicle A                              | Vehicle B                  | Vehicle C                              | Vehicle D                                    |
|--|--|----------------------------|--|--|
| <b>Vehicle Type</b> ⓘ  | SUV full-size/large                    | Sports car                 | Compact car                            | Large car                                    |
| <b>Fuel Type</b> ⓘ   | Full Electric Vehicle                  | Hybrid (Diesel)            | Full Electric Vehicle                  | Gasoline-ethanol Flex Fuel vehicle (E85 FFV) |
| <b>Vehicle Models Available</b> ⓘ  | 1                                      | 2                          | 1                                      | 4  |
| <b>Model Year</b> ⓘ  | New (2016)                             | New (2016)                 | New (2016)                             | New (2016)                                   |
| <b>Vehicle Price</b> ⓘ   | \$86,200                               | \$45,100                   | \$31,000                               | \$41,600                                     |
| <b>Purchase Incentive</b> ⓘ  | Up to \$5,000 tax credit               | None                       | \$1,500 rebate                         | None   |
| <b>MPG/Fuel Economy</b> ⓘ  | 38.8                                   | 32.8                       | 93                                     | 24.9   |
| <b>Fuel Cost per 100 miles</b> ⓘ   | \$14.41                                | \$18.96                    | \$6.01                                 | \$12.83                                      |
| <b>Refueling Station</b> ⓘ<br>(Time it takes to get to this type of station) | Plug-in at a charging station (10 min) | Refuel at station (7 min)  | Plug-in at a charging station (15 min) | Refuel at station (10 min)                   |
| <b>Refueling Time</b> ⓘ  | 3.5 hours                              | 3 min                      | 8 hours                                | 10 min                                       |
| <b>Vehicle Range</b> ⓘ   | 150 miles                              | 443 miles                  | 100 miles                              | 471 miles                                    |
| <b>Trunk/Cargo Space</b> ⓘ   | 11 cubic feet (2 suitcases)            | 8 cubic feet (2 suitcases) | 10 cubic feet (2 suitcases)            | 19 cubic feet (4 suitcases)                  |
| <b>Annual Maintenance Cost</b> ⓘ   | \$326                                  | \$844                      | \$289                                  | \$512  |
| <b>Acceleration Rate (0-60 mph)</b> ⓘ  | 8.9 secs                               | 4.1 secs                   | 6.1 secs                               | 5 secs                                       |
|  | <input type="radio"/>                  | <input type="radio"/>      | <input type="radio"/>                  | <input type="radio"/>                        |
|  | I prefer this option                   | I prefer this option       | I prefer this option                   | I prefer this option                         |

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# Consideration of Alternative Vehicles / Transportation Options

Figure F-58: Autonomous Vehicle Opinions

**CALIFORNIA VEHICLE SURVEY**

You're doing great! Before finishing up we'd like to know a little bit about your thoughts about some newer and emerging technologies that will affect how Californians move around in the future.

How strongly do you agree or disagree with the following statements?

|  | Strongly agree        | Moderately agree      | Neither agree nor disagree | Moderately disagree   | Strongly disagree     |
|--|-----------------------|-----------------------|----------------------------|-----------------------|-----------------------|
| Self-driving vehicles will become successful mainstream vehicles in the future.  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>      | <input type="radio"/> | <input type="radio"/> |
| I would consider purchasing a vehicle that has automated driver assistance capabilities, such as smart/adaptive cruise control, self-parking, vehicle to vehicle communication, etc. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>      | <input type="radio"/> | <input type="radio"/> |
| I am concerned about the safety of self-driving vehicles.  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>      | <input type="radio"/> | <input type="radio"/> |
| I would consider purchasing a vehicle that is fully self-driving, (i.e. the vehicle drives itself).  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>      | <input type="radio"/> | <input type="radio"/> |

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Figure F-59: Consideration of Alternative Powertrain Types

**CALIFORNIA VEHICLE SURVEY**

Have you purchased or considered purchasing any of the following vehicle types for your household?

Please select all that apply.


- Hybrid
- Plug-In Hybrid
- Diesel
- Natural Gas (CNG or LNG)
- Propane (LPG)
- Fuel Cell (Hydrogen)
- Full Battery Electric
- None of the above

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Figure F-60: Electric-only Vehicle Concerns



**What are your top five concerns about purchasing/leasing an electric only vehicle?**

Please select your top five concerns.

- Cost of installing charging equipment for your home
- Limited seating capacity
- Too expensive
- Uncertain gasoline/electricity price
- Limited driving range on the electric battery
- Fear of getting stranded
- Lack of charging facilities
- Limited vehicle body/styling of vehicle
- Time to charge the battery
- Uncertain resale value
- Limited hauling capacity
- Battery life uncertainty
- Technology is still too new/unreliable
- Other:
- I don't have any concerns
- I don't know enough about this technology

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Figure F-61: Plug-in Hybrid Vehicle Concerns

**CALIFORNIA**  
VEHICLE SURVEY

What are your **top five concerns** about purchasing/leasing a **plug-in hybrid** vehicle?

Please select your **top five** concerns.

- Too expensive
- Limited driving range on the electric battery
- Limited seating capacity
- Time to charge the battery
- Uncertain resale value
- Limited hauling capacity
- Uncertain gasoline/electricity price
- Lack of charging infrastructure outside your home
- Cost of installing charging equipment for your home
- Limited vehicle body/styling of vehicle
- Battery life uncertainty
- Technology is still too new/unreliable
- Other:
- I don't have any concerns
- I don't know enough about this technology

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Figure F-62: Hydrogen Fuel Cell Vehicle Concerns

**CALIFORNIA VEHICLE SURVEY**

What are your **top five concerns** about purchasing/leasing a **hydrogen fuel cell** vehicle?

Please select your **top five** concerns.

- Limited seating capacity
- Limited hauling capacity
- Safety of hydrogen tank
- Lack of fueling infrastructure outside your home
- Technology is still too new/unreliable
- Uncertain hydrogen price
- Limited vehicle body/styling of vehicle
- Uncertain resale value for vehicle
- Cost of installing fueling equipment for your home
- Too expensive
- Other:
- I don't have any concerns
- I don't know enough about this technology

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Figure F-63: Car Share Program Participation

**CALIFORNIA VEHICLE SURVEY**

What is your level of participation in car-share programs where you can rent/access a car for short periods of time?

Example car-share programs include Zipcar, Car2Go, CarShare, JustShareIt, RelayRides, etc.

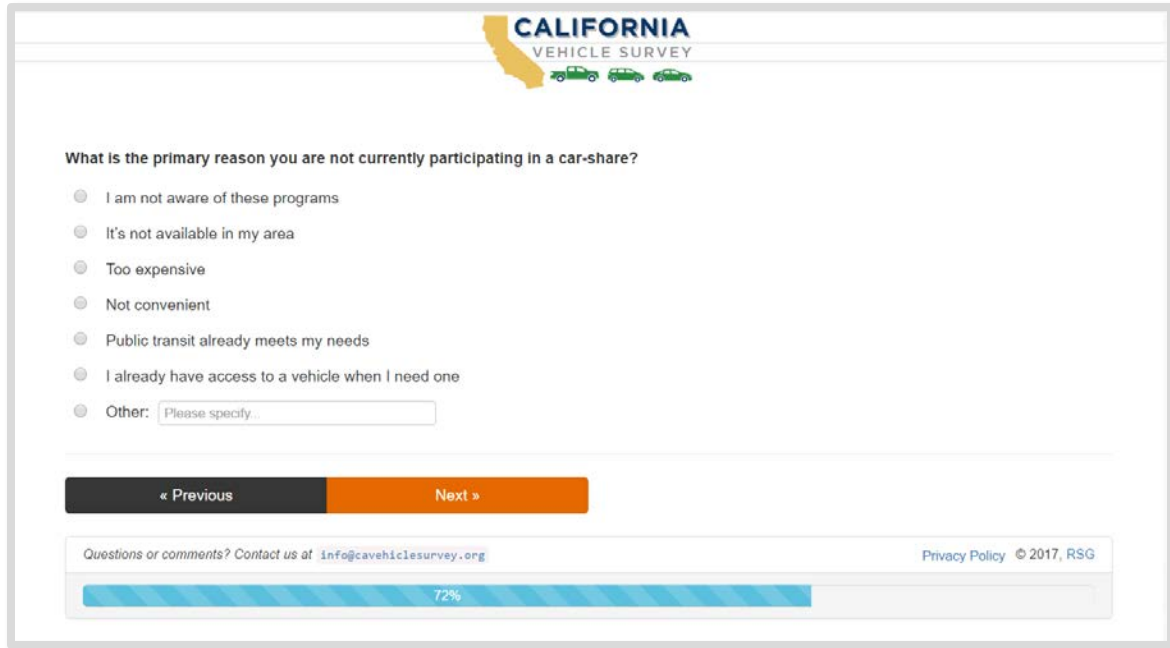
- I currently participate
- I have participated in the past, but am not currently participating
- I have not participated in the past, but I plan to participate
- I might participate someday
- I am not interested in participating

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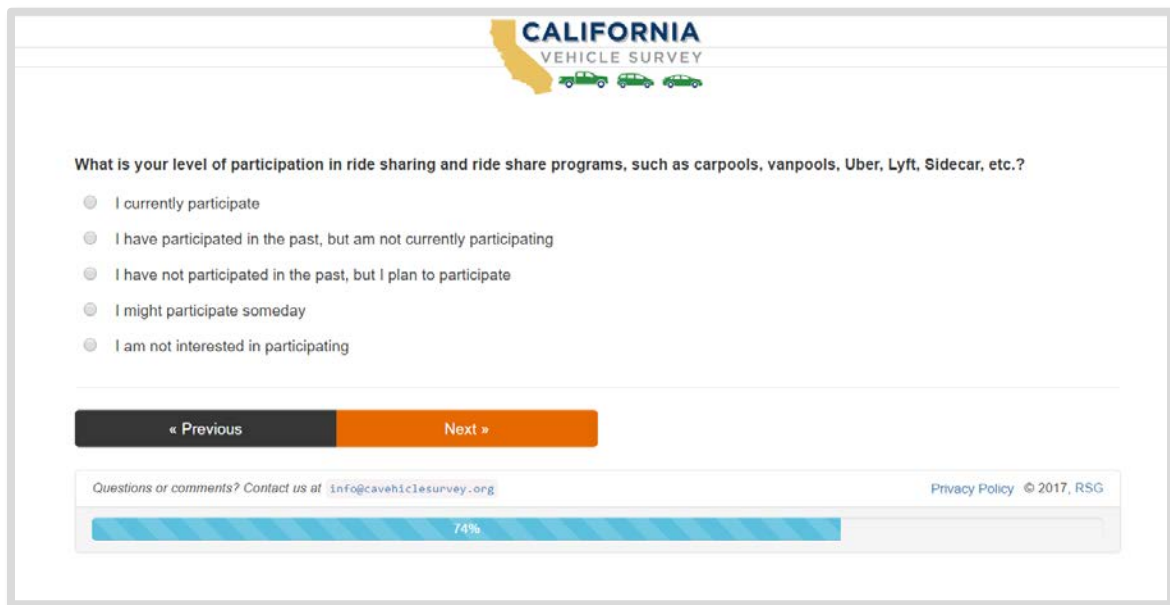
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71%

**Figure F-64: Primary Reason Not Currently Participating in Car Share Program**  
*If respondent does not currently participate in a car share program*



**Figure F-65: Ride Share Program Participation**



### Figure F-66: Ride Share Occasions

*If respondent currently participates in or has participated in a ride share program*

**CALIFORNIA VEHICLE SURVEY**

**When do you typically use ride share?**  
*Please select all that apply.*

- Travel or special events (e.g. concerts, sporting events, etc.)
- Everyday commuting trips (e.g. trips to work, school, errands, etc.)
- Other:

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75%

### Figure F-67: Primary Reason Not Currently Participating in Ride Share Program

*If respondent does not currently participate in a ride share program*

**CALIFORNIA VEHICLE SURVEY**

**What is the primary reason you are not currently using ride sharing?**

- I am not aware of these services
- It's not available in my area
- Too expensive
- Not convenient
- Public transit already meets my needs
- I already have access to a vehicle when I need one
- I prefer to ride alone
- Other:

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Figure F-68: Impact of Car Share and Ride Share Programs on Vehicle Ownership

**CALIFORNIA**  
VEHICLE SURVEY

How strongly do you agree or disagree with the following statement?  
"Car-sharing and ride-sharing programs will affect my decisions about owning a personal vehicle in the future."

- Strongly agree
- Moderately agree
- Neither agree nor disagree
- Moderately disagree
- Strongly disagree

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Figure F-69: Top Vehicle Attributes

**CALIFORNIA**  
VEHICLE SURVEY

When selecting a vehicle to buy or lease, what do you consider to be the top 3 attributes?  
*Select up to 3 attributes*

- Vehicle price
- MPG/Fuel economy
- Acceleration
- Maintenance cost
- Fuel Cost
- Range
- Towing capacity
- Cargo capacity
- Seating capacity
- Reliability
- Fuel availability
- Refueling time
- Horsepower
- Warranty
- Brand/Vehicle make

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Figure F-70: Opinion About Future Gas Price

CALIFORNIA  
VEHICLE SURVEY

The current price of a gallon of regular gasoline in the State of California is about \$2.80. How much do you think gas will cost, per gallon, in 5 years?

Expected price per gallon in dollars: \$

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## Additional Household Information

Figure F-71: Solar Panels at Residence

CALIFORNIA  
VEHICLE SURVEY

This is the LAST set of questions. Thanks for your time and attention!

Do you currently have solar panels installed on your permanent residence?

Yes

No

« Previous      Next »

Questions or comments? Contact us at [info@cavehiclesurvey.org](mailto:info@cavehiclesurvey.org)      Privacy Policy © 2017, RSG

81%

**Figure F-72: Plans to Acquire Solar Panels at Residence**  
*If respondent does not currently have solar panels at residence*

**CALIFORNIA**  
VEHICLE SURVEY

Are you planning on purchasing solar panels for your permanent residence within the next 5 years?

Yes

No

« Previous      Next »

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83%

This screenshot shows a survey question with two radio button options: 'Yes' and 'No'. Below the question are navigation buttons for 'Previous' and 'Next'. At the bottom, there is a contact email, a privacy policy link, and a progress bar indicating 83% completion.

**Figure F-73: Annual Household Income**

**CALIFORNIA**  
VEHICLE SURVEY

To make certain our study represents all income groups in California could you select the range below that best represents your annual household income?

Less than \$9,999

\$10,000 to \$24,999

\$25,000 to \$34,999

\$35,000 to \$49,999

\$50,000 to \$74,999

\$75,000 to \$99,999

\$100,000 to \$149,999

\$150,000 to \$199,999

\$200,000 to \$249,999

\$250,000 or more

« Previous      Next »

Questions or comments? Contact us at [info@cavehiclesurvey.org](mailto:info@cavehiclesurvey.org)      Privacy Policy © 2017, RSG

84%

This screenshot shows a survey question with ten radio button options representing different annual household income brackets. Below the question are navigation buttons for 'Previous' and 'Next'. At the bottom, there is a contact email, a privacy policy link, and a progress bar indicating 84% completion.

# Conclusion

Figure 10: Email Address for Gift Card

**CALIFORNIA**  
VEHICLE SURVEY

Thanks for participating in the survey! Before you finish, please enter an email address where we can send you a \$10 electronic gift card from an online retailer of your choice. Your email address will only be used to send along your prize.

Email:

No thanks

« Previous      Next »

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90%

Figure F-75: Preferred Type of Gift Card

**CALIFORNIA**  
VEHICLE SURVEY

Which online retailer would you like to have a \$10 electronic gift card to spend at?

Walmart

Amazon.com

« Previous      Next »

Questions or comments? Contact us at [info@cavehiclesurvey.org](mailto:info@cavehiclesurvey.org)      Privacy Policy © 2017, RSG

92%

**Figure F-76: Comments**

The screenshot shows the 'Comments' section of the California Vehicle Survey. At the top, there is a logo for 'CALIFORNIA VEHICLE SURVEY' with a yellow map of California and three green car icons. Below the logo, the text reads: 'Thank you for participating!' followed by 'If you have additional comments or suggestions either about the survey or the survey experience itself, please enter them in the box below and click the "Next" button.' A large, empty text input box is provided for comments. Below the input box, there are two buttons: a dark grey button with a left-pointing arrow and the text '« Previous', and an orange button with the text 'Next »'. At the bottom of the page, there is a footer with the text 'Questions or comments? Contact us at [info@cavehiclesurvey.org](mailto:info@cavehiclesurvey.org)' and 'Privacy Policy © 2017, RSG'. A blue progress bar at the very bottom indicates that 98% of the survey is complete.

**Figure F-77: End of Survey**

The screenshot shows a message box with the text: 'Thank you for taking the time to complete this survey. All of your responses have been saved, so you may now exit your browser.'

## Demographic Questions for Non-Qualified Participants

Questions in this section were only seen by respondents who did not qualify for the full/paid version of the survey.

Figure F-78: Willingness to Answer Demographic Questions

**CALIFORNIA**  
VEHICLE SURVEY

Based on your responses you do not qualify to receive payment for participating in this survey. Would you be willing to answer a few questions about your household before you're finished?

Yes

No thanks

« Previous      Next »

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94%

Detailed description: This is a screenshot of a survey interface. At the top, there is a logo for 'CALIFORNIA VEHICLE SURVEY' featuring a yellow outline of California and three green car icons. Below the logo, a question is displayed: 'Based on your responses you do not qualify to receive payment for participating in this survey. Would you be willing to answer a few questions about your household before you're finished?'. There are two radio button options: 'Yes' and 'No thanks'. Below the options are two navigation buttons: a dark grey button with a left arrow and the text '« Previous' and an orange button with the text 'Next »'. At the bottom of the question area, there is a footer with the text 'Questions or comments? Contact us at info@cavehiclesurvey.org' and 'Privacy Policy © 2017, RSG'. A progress bar at the very bottom shows a blue bar that is 94% full, with the number '94%' centered in the bar.

Figure F-79: Employed Members of Household

**CALIFORNIA**  
VEHICLE SURVEY

Of the members of your household who are 16 years of age or older, how many are employed full-time (35+ hours per week)?

Household members employed full time:

« Previous      Next »

Questions or comments? Contact us at [info@cavehiclesurvey.org](mailto:info@cavehiclesurvey.org)      Privacy Policy © 2017, RSG

96%

Detailed description: This is a screenshot of a survey interface. At the top, there is a logo for 'CALIFORNIA VEHICLE SURVEY' featuring a yellow outline of California and three green car icons. Below the logo, a question is displayed: 'Of the members of your household who are 16 years of age or older, how many are employed full-time (35+ hours per week)?'. Below the question is a text input field with the placeholder text 'Household members employed full time:'. Below the input field are two navigation buttons: a dark grey button with a left arrow and the text '« Previous' and an orange button with the text 'Next »'. At the bottom of the question area, there is a footer with the text 'Questions or comments? Contact us at info@cavehiclesurvey.org' and 'Privacy Policy © 2017, RSG'. A progress bar at the very bottom shows a blue bar that is 96% full, with the number '96%' centered in the bar.

Figure F-80: Individual Demographic Information

**CALIFORNIA**  
VEHICLE SURVEY

Please complete the form below with information about yourself.

Age:

Gender:

Ethnic background:

Highest level of education completed:

Household income:

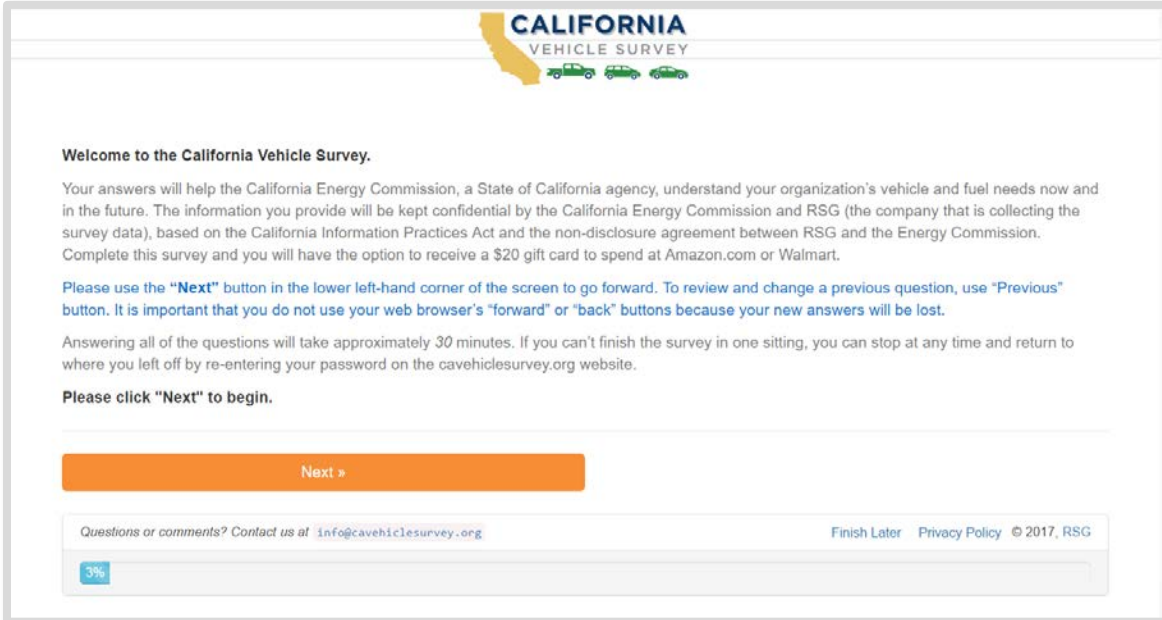
« Previous **Next »**

Questions or comments? Contact us at [info@cavehiclesurvey.org](mailto:info@cavehiclesurvey.org) Privacy Policy © 2017, RSG

97%

# Commercial Survey Screen Captures

Figure 11: Introduction



**CALIFORNIA**  
VEHICLE SURVEY

Welcome to the California Vehicle Survey.

Your answers will help the California Energy Commission, a State of California agency, understand your organization's vehicle and fuel needs now and in the future. The information you provide will be kept confidential by the California Energy Commission and RSG (the company that is collecting the survey data), based on the California Information Practices Act and the non-disclosure agreement between RSG and the Energy Commission. Complete this survey and you will have the option to receive a \$20 gift card to spend at Amazon.com or Walmart.

Please use the "Next" button in the lower left-hand corner of the screen to go forward. To review and change a previous question, use "Previous" button. It is important that you do not use your web browser's "forward" or "back" buttons because your new answers will be lost.

Answering all of the questions will take approximately 30 minutes. If you can't finish the survey in one sitting, you can stop at any time and return to where you left off by re-entering your password on the [cavehiclesurvey.org](http://cavehiclesurvey.org) website.

Please click "Next" to begin.

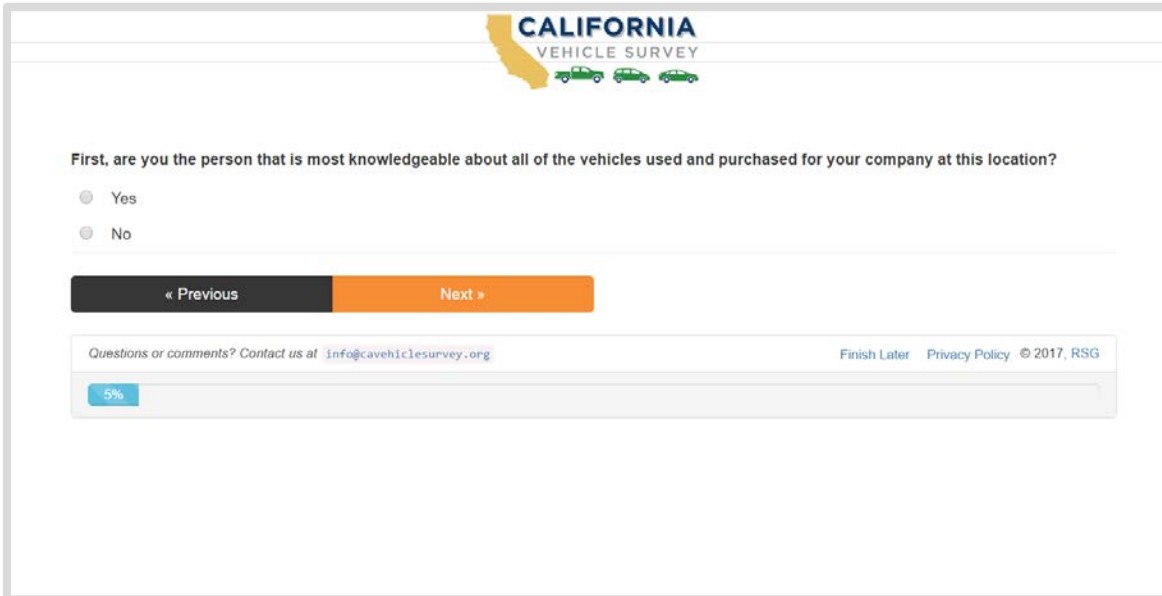
Next »

Questions or comments? Contact us at [info@cavehiclesurvey.org](mailto:info@cavehiclesurvey.org) Finish Later Privacy Policy © 2017, RSG

3%

## Screener Questions & Basic Respondent / Company Information

Figure F-82: Knowledge of Company Vehicles



**CALIFORNIA**  
VEHICLE SURVEY

First, are you the person that is most knowledgeable about all of the vehicles used and purchased for your company at this location?

Yes

No

« Previous Next »

Questions or comments? Contact us at [info@cavehiclesurvey.org](mailto:info@cavehiclesurvey.org) Finish Later Privacy Policy © 2017, RSG

5%



**Figure F-83: Request for Person Most Knowledgeable about Company Vehicles**  
*If respondent is not person most knowledgeable about company vehicles*

**CALIFORNIA**  
VEHICLE SURVEY

This survey must be completed by the person most knowledgeable about the vehicles used and purchased for your company at this location. Please ask that person to log on with the unique password provided on the postcard to continue the survey. Thank you.

« Previous

Questions or comments? Contact us at [info@cavehiclesurvey.org](mailto:info@cavehiclesurvey.org) [Finish Later](#) [Privacy Policy](#) © 2017, RSG

7%

**Figure F-84: Type of Organization**

**CALIFORNIA**  
VEHICLE SURVEY

Is your organization a for-profit company, a not-for-profit company, or a government agency?

- For-profit company
- Not-for-profit company
- Car rental company
- Taxi cab company
- Government agency
- I don't know

« Previous Next »


Questions or comments? Contact us at [info@cavehiclesurvey.org](mailto:info@cavehiclesurvey.org) [Finish Later](#) [Privacy Policy](#) © 2017, RSG

9%

**Figure F-85: Termination**  
*If type of organization does not qualify for survey*

For today's survey we are talking to specific groups of people. While you do not qualify to continue with the survey, we appreciate your time. Thank you for your interest and for taking the time to participate.

**Figure F-86: Contact Information**



**Can you provide an email address and phone number for us to contact you?**

*Your personal contact information will only be used to provide technical assistance, survey completion reminders or to gather feedback about the questionnaire and your experience. We will not sell or distribute your email address for any commercial marketing purposes.*

Name (optional):

Email (optional):

Phone number (optional):

[« Previous](#) [Next »](#)

Questions or comments? Contact us at [info@calvehiclesurvey.org](mailto:info@calvehiclesurvey.org) [Finish Later](#) [Privacy Policy](#) © 2017, RSG

14%

Figure F-87: Type of Business

CALIFORNIA  
VEHICLE SURVEY

How would you describe the type of business activity or industry associated with your company?

Business type:

« Previous Next »

Questions or comments? Contact us at [info@cavehiclesurvey.org](mailto:info@cavehiclesurvey.org) Finish Later Privacy Policy © 2017, RSG

16%

This screenshot shows a survey question: "How would you describe the type of business activity or industry associated with your company?". The question is followed by a text input field labeled "Business type:". Below the input field are two navigation buttons: "« Previous" (black) and "Next »" (orange). At the bottom of the form, there is a footer with contact information: "Questions or comments? Contact us at [info@cavehiclesurvey.org](mailto:info@cavehiclesurvey.org)", "Finish Later", "Privacy Policy", and "© 2017, RSG". A progress bar at the bottom left indicates that 16% of respondents have completed this question.

Figure F-88: Title

CALIFORNIA  
VEHICLE SURVEY

What is your title or role in the company?

Title:

« Previous Next »

Questions or comments? Contact us at [info@cavehiclesurvey.org](mailto:info@cavehiclesurvey.org) Finish Later Privacy Policy © 2017, RSG

18%

This screenshot shows a survey question: "What is your title or role in the company?". The question is followed by a text input field labeled "Title:". Below the input field are two navigation buttons: "« Previous" (black) and "Next »" (orange). At the bottom of the form, there is a footer with contact information: "Questions or comments? Contact us at [info@cavehiclesurvey.org](mailto:info@cavehiclesurvey.org)", "Finish Later", "Privacy Policy", and "© 2017, RSG". A progress bar at the bottom left indicates that 18% of respondents have completed this question.

**Figure F-89: Number of Business Locations in California**

**CALIFORNIA**  
VEHICLE SURVEY

About how many business locations, in total, does your company have in California?

Business locations in California:

« Previous      Next »

Questions or comments? Contact us at [info@cavehiclesurvey.org](mailto:info@cavehiclesurvey.org)      Finish Later    Privacy Policy    © 2017, RSG

20%

This screenshot shows a survey question titled "About how many business locations, in total, does your company have in California?". The question is followed by a text input field labeled "Business locations in California:". Below the input field are two navigation buttons: "« Previous" and "Next »". At the bottom of the question area, there is a footer with contact information: "Questions or comments? Contact us at info@cavehiclesurvey.org", "Finish Later", "Privacy Policy", and "© 2017, RSG". A progress bar at the bottom indicates that 20% of respondents have completed this question.

**Figure F-90: Number of Business Locations outside of California**

**CALIFORNIA**  
VEHICLE SURVEY

How many business locations, in total, does your company have in other U.S. states (not including California)?

Business locations outside of California:

« Previous      Next »

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22%

This screenshot shows a survey question titled "How many business locations, in total, does your company have in other U.S. states (not including California)?". The question is followed by a text input field labeled "Business locations outside of California:". Below the input field are two navigation buttons: "« Previous" and "Next »". At the bottom of the question area, there is a footer with contact information: "Questions or comments? Contact us at info@cavehiclesurvey.org", "Finish Later", "Privacy Policy", and "© 2017, RSG". A progress bar at the bottom indicates that 22% of respondents have completed this question.

# Current Vehicle Information

Figure F-91: Number of Vehicles at Location

**CALIFORNIA**  
VEHICLE SURVEY

How many total light-duty vehicles (cars, SUVs, cross-overs, pickup trucks and vans) has your company purchased or leased at your location over the last 10 years?

Please include vehicles that are no longer part of your fleet.

Vehicles purchased new:

Vehicles purchased used:

Vehicles leased:

« Previous      Next »

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24%

Figure F-92: Types of Vehicles at Location

**CALIFORNIA**  
VEHICLE SURVEY

How many of each of the light-duty commercial vehicle types listed below does your company have registered for business purposes at least 50% of the time at 10825 Washington Blvd, Culver City, CA 90232?

Note: Do not include any vehicles weighing over 10,000 pounds below.

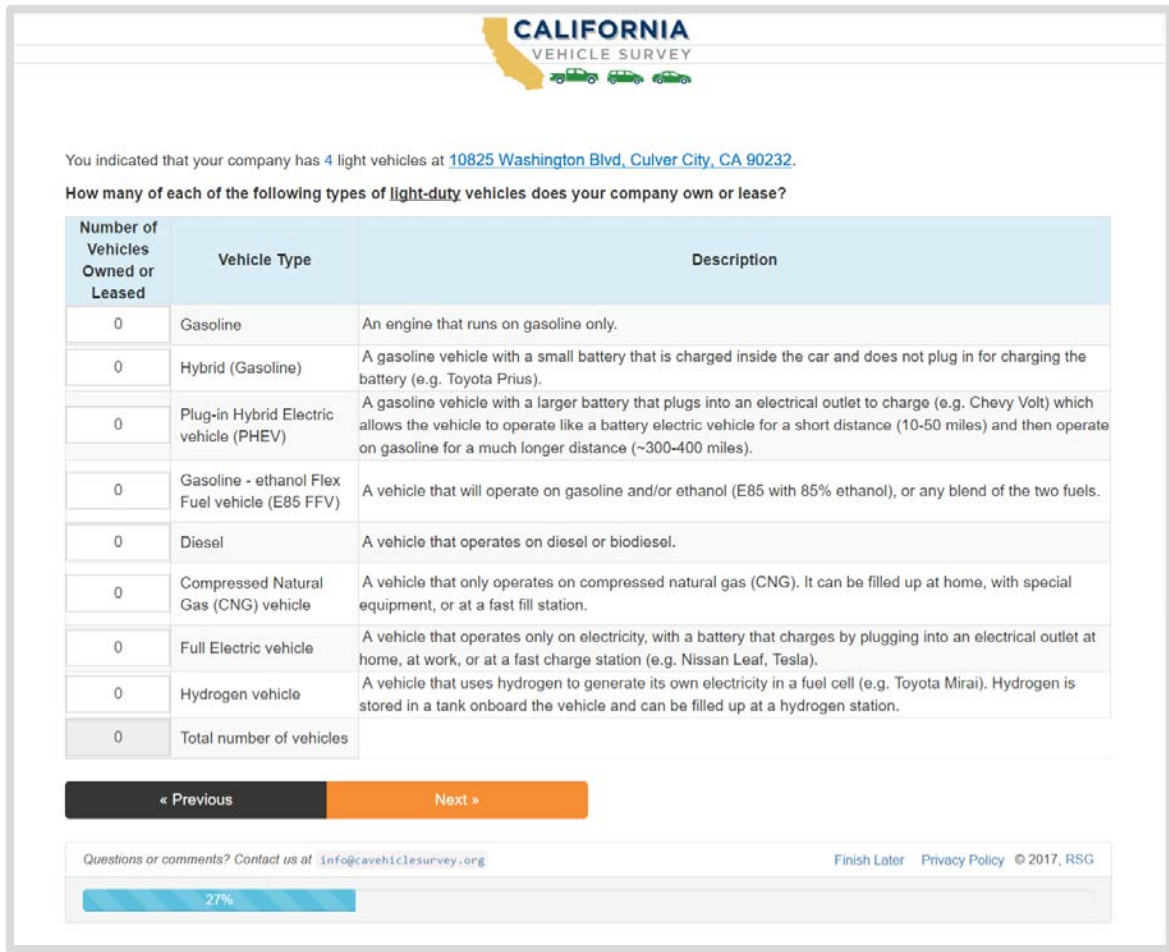
| Number of Vehicles Owned or Leased |                | Examples   |
|------------------------------------|----------------|--|
| <input type="text"/>               | Car            | Toyota Corolla, Honda Civic, Hyundai Elantra, Mazda3, Chevrolet Cruz, Ford Focus, Volkswagen Jetta, Toyota Prius, Chevrolet Volt, Subaru Impreza, Chevrolet Impala, Ford Taurus, Nissan Maxima, etc. |
| <input type="text"/>               | SUV/Crossover  | Honda CRV, Toyota RAV4, Subaru Forester and Outback, Jeep Renegade, Hyundai Santa Fe, Chevrolet Tahoe, Toyota Sequoia, etc.  |
| <input type="text"/>               | Van/Minivan    | Honda Odyssey, Toyota Sienna, Chrysler Town and Country, Kia Sedona, Dodge Grand Caravan, Chevrolet Express, Ford Econoline, etc.  |
| <input type="text"/>               | Pick-up Truck  | Toyota Tacoma, Ford Ranger, Ford F-150, Dodge Ram, GMC Sierra, Ford Super Duty, etc.   |
| <input type="text"/>               | Total vehicles |  |

« Previous      Next »

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25%

**Figure F-93: Powertrain Types for Vehicles at Location**



**Figure F-94: Anticipated Timeframe of Next Purchase or Lease**

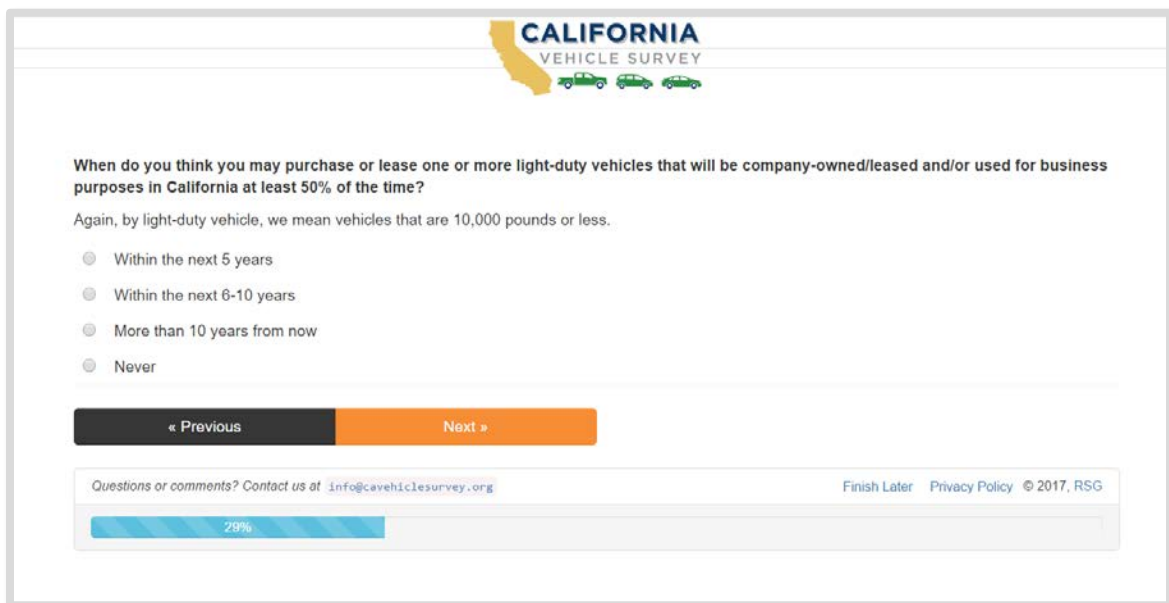


Figure F-95: Vehicle(s) – Basic Information

**CALIFORNIA VEHICLE SURVEY**

For the next part of this survey we'd like to know about some of the light-duty (under 10,000 pounds) vehicles your company uses for business purposes in California. This includes cars/station wagons, SUV/crossovers, vans/minivans and pick-up trucks.

You indicated that you have 4 [light-duty](#) vehicle(s) in your company's fleet. Please provide some additional details for these vehicles.

Vehicle 1 of 4

Vehicle type: Please select...  
 Model year: Please select...  
 Make: Please select...  
 Model:  
 Engine / fuel type: Please select...

« Previous      Next »

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31%

Figure F-96: Operation of Vehicle(s) for Business Purposes in California

**CALIFORNIA VEHICLE SURVEY**

Are these vehicles operated for business purposes in the state of California at least 50% of the time?

|                  | Yes                   | No                    |
|------------------|-----------------------|-----------------------|
| 2016 Ford Fusion | <input type="radio"/> | <input type="radio"/> |
| 2015 Ford Fusion | <input type="radio"/> | <input type="radio"/> |
| 2017 Ford Fusion | <input type="radio"/> | <input type="radio"/> |
| 2015 Nissan Leaf | <input type="radio"/> | <input type="radio"/> |

« Previous      Next »

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33%

Figure F-97: Vehicle(s) – Acquisition and Use Information

The screenshot shows a web form titled "CALIFORNIA VEHICLE SURVEY" with a logo featuring a yellow outline of California and three small car icons. The form text reads: "Thanks for the information you've provided us so far. Next, we'd like to know a little more about each of the vehicles in your fleet that were detailed in the previous section. Please complete the form below focusing on vehicle 1, the 2016 Ford Fusion." The form contains several questions with corresponding input fields: "How was this vehicle acquired by your company?" (dropdown), "Was this vehicle a replacement for a previous vehicle in your company?" (dropdown), "What year was this vehicle acquired?" (dropdown), "What time of year was this vehicle acquired?" (dropdown), "How many miles per year is this vehicle driven?" (text input), "About how many miles per gallon (MPG or MPGe) does this vehicle get?" (text input, with a note: "Please enter the expected city/highway combined average. For CNG, electric, and hydrogen vehicles, please provide the energy equivalent of a gallon of gasoline, or MPGe, if that is easier."), "What is this vehicle primarily used for?" (dropdown), and "When do you expect to replace this vehicle?" (dropdown). At the bottom, there are "Previous" and "Next" navigation buttons, a footer with contact information and copyright, and a progress bar showing 35% completion.

## Plug-in Hybrid Electric Vehicle (PHEV) or Battery Electric Vehicle (BEV) Information

Questions in this section were only seen by respondents indicating ownership of a PHEV or BEV.



**Figure F-98: Reasons for Purchasing a Full Electric Vehicle**  
*If one or more company vehicles at this location are full electric vehicles*

**CALIFORNIA**  
VEHICLE SURVEY

Please focus on your **2015 Nissan Leaf** for this question.

**Which of the following factors were the most important reasons why your company decided to purchase a full electric vehicle?**

*You may select up to five.*

- Saving money on fuel costs
- Saving money overall
- Good lease terms & options
- Reducing environmental impacts
- Carpool or High Occupancy Vehicle (HOV) lane access
- Free or privileged parking space
- Better finance/interest rate
- Manufacturer or dealer cash back
- Insurance discount
- Politics of fossil fuels
- Convenience of charging at home or work
- Free charging at work or at other locations
- Special/low EV electricity rate at work
- Vehicle performance
- Vehicle styling, finish and comfort
- A desire for the newest technology
- Brand name
- Other

« Previous      Next »

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38%

## Figure F-99: Reasons for Purchasing a Plug-in Hybrid Vehicle

*If one or more company vehicles at this location are plug-in hybrid vehicles, but none are full electric vehicles*

**CALIFORNIA**  
VEHICLE SURVEY

Please focus on your **2017 Ford Fusion** for this question.

Which of the following factors were the most important reasons why your company decided to purchase a plug-in hybrid vehicle?

You may select up to five.

- Saving money on fuel costs
- Saving money overall
- Good lease terms & options
- Reducing environmental impacts
- Carpool or High Occupancy Vehicle (HOV) lane access
- Free or privileged parking space
- Better finance/interest rate
- Manufacturer or dealer cash back
- Insurance discount
- Politics of fossil fuels
- Convenience of charging at home or work
- Free charging at work or at other locations
- Special/low EV electricity rate at work
- Vehicle performance
- Vehicle styling, finish and comfort
- A desire for the newest technology
- Brand name
- Other

« Previous      Next »

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37%

**Figure F-100: Factors in Purchasing Clean Vehicle**

**CALIFORNIA VEHICLE SURVEY**

Please focus on your **2015 Nissan Leaf** for this question.

How important were each of the following factors in making it possible for your company to acquire this clean vehicle?

|   | Extremely important   | Very important        | Moderately important  | Slightly important    | Not at all important  | Not applicable        |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| California state vehicle rebate (up to \$2,500)                       | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Federal tax incentives (up to \$7,500)                                | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Manufacturer or dealer incentives (e.g. low interest rate, cash back) | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Parking incentives (employer, business, or government)                | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Special electricity rates for charging                                | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Having free charging away from home                                   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Availability of carshare/car rental as part of purchase               | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| HOV lane access   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

« Previous      Next »

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40%

**Figure F-101: Purchase of Charging Equipment**

**CALIFORNIA VEHICLE SURVEY**

Please focus on your **2015 Nissan Leaf** for this question.

Has your company purchased charging equipment and/or upgrades to be able to recharge vehicles?

Yes

No

« Previous      Next »

Questions or comments? Contact us at [info@cavehiclesurvey.org](mailto:info@cavehiclesurvey.org)      Finish Later    Privacy Policy    © 2017, RSG

42%

### Figure F-102: Cost of Charging Equipment

*If company has purchased charging equipment*

**CALIFORNIA VEHICLE SURVEY**

Please focus on your **2015 Nissan Leaf** for this question.

How much did your company pay for the charging capabilities (either by purchasing charging equipment or by upgrading your previous setup)?

Cost to company: \$

Subsidy or other assistance used: \$

« Previous      Next »

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44%

### Figure F-103: Charging Frequency

**CALIFORNIA VEHICLE SURVEY**

Please focus on your **2015 Nissan Leaf** for this question.

How often do you typically plug in this vehicle to charge?

- Daily
- 5 or 6 times a week
- 3 or 4 times a week
- 1 or 2 times a week
- Less than once a week
- Never


« Previous      Next »

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46%

## Figure F-104: Charging Locations and Times – Weekday Mornings

*If vehicle is ever plugged in to charge*



Please focus on your **2015 Nissan Leaf** for this question.

On a typical weekday morning, when and where do you typically charge your vehicle?

|                   | Employee/owner's home | Company charging station | Public charging station | Other                 | Do not charge         |
|-------------------|-----------------------|--------------------------|-------------------------|-----------------------|-----------------------|
| 6:00am - 7:00am   | <input type="radio"/> | <input type="radio"/>    | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 7:00am - 8:00am   | <input type="radio"/> | <input type="radio"/>    | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 8:00am - 9:00am   | <input type="radio"/> | <input type="radio"/>    | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 9:00am - 10:00am  | <input type="radio"/> | <input type="radio"/>    | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 10:00am - 11:00am | <input type="radio"/> | <input type="radio"/>    | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 11:00am - 12:00pm | <input type="radio"/> | <input type="radio"/>    | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |


« Previous
Next »

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48%

## Figure F-105: Charging Locations and Times – Weekday Afternoons

*If vehicle is ever plugged in to charge*



Please focus on your **2015 Nissan Leaf** for this question.

On a typical weekday afternoon, when and where do you typically charge your vehicle?

|                  | Employee/owner's home | Company charging station | Public charging station | Other                 | Do not charge         |
|------------------|-----------------------|--------------------------|-------------------------|-----------------------|-----------------------|
| 12:00pm - 1:00pm | <input type="radio"/> | <input type="radio"/>    | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 1:00pm - 2:00pm  | <input type="radio"/> | <input type="radio"/>    | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 2:00pm - 3:00pm  | <input type="radio"/> | <input type="radio"/>    | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 3:00pm - 4:00pm  | <input type="radio"/> | <input type="radio"/>    | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 4:00pm - 5:00pm  | <input type="radio"/> | <input type="radio"/>    | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 5:00pm - 6:00pm  | <input type="radio"/> | <input type="radio"/>    | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |


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50%

## Figure F-106: Charging Locations and Times – Weekday Evenings

*If vehicle is ever plugged in to charge*



Please focus on your **2015 Nissan Leaf** for this question.

On a typical weekday evening, when and where do you typically charge your vehicle?

|                   | Employee/owner's home | Company charging station | Public charging station | Other                 | Do not charge         |
|-------------------|-----------------------|--------------------------|-------------------------|-----------------------|-----------------------|
| 6:00pm - 7:00pm   | <input type="radio"/> | <input type="radio"/>    | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 7:00pm - 8:00pm   | <input type="radio"/> | <input type="radio"/>    | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 8:00pm - 9:00pm   | <input type="radio"/> | <input type="radio"/>    | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 9:00pm - 10:00pm  | <input type="radio"/> | <input type="radio"/>    | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 10:00pm - 11:00pm | <input type="radio"/> | <input type="radio"/>    | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 11:00pm - 12:00am | <input type="radio"/> | <input type="radio"/>    | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |

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51%

**Figure F-107: Charging Locations and Times – Weekday Nights**

*If vehicle is ever plugged in to charge*

**CALIFORNIA VEHICLE SURVEY**

Please focus on your **2015 Nissan Leaf** for this question.

On a typical weekday night, when and where do you typically charge your vehicle?

|                  | Employee/owner's home | Company charging station | Public charging station | Other                 | Do not charge         |
|------------------|-----------------------|--------------------------|-------------------------|-----------------------|-----------------------|
| 12:00am - 1:00am | <input type="radio"/> | <input type="radio"/>    | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 1:00am - 2:00am  | <input type="radio"/> | <input type="radio"/>    | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 2:00am - 3:00am  | <input type="radio"/> | <input type="radio"/>    | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 3:00am - 4:00am  | <input type="radio"/> | <input type="radio"/>    | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 4:00am - 5:00am  | <input type="radio"/> | <input type="radio"/>    | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 5:00am - 6:00am  | <input type="radio"/> | <input type="radio"/>    | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |

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53%

**Figure F-108: Peak vs. Off Peak Electricity Rates**

**CALIFORNIA VEHICLE SURVEY**

Please focus on your **2015 Nissan Leaf** for this question.

Does your electricity provider charge different rates for peak and non-peak usage? ⓘ

- Yes
- No
- I don't know

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55%



**Figure F-109: Separate Vehicle Electricity Meter**

**CALIFORNIA**  
VEHICLE SURVEY

Please focus on your 2015 Nissan Leaf for this question.

Does your company have a separate electricity meter to track your vehicle's electricity usage?

Yes

No

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57%

Detailed description: This is a screenshot of a survey question. At the top, there is a logo for 'CALIFORNIA VEHICLE SURVEY' featuring a yellow outline of California and three green car icons. Below the logo, the text reads 'Please focus on your 2015 Nissan Leaf for this question.' The main question is 'Does your company have a separate electricity meter to track your vehicle's electricity usage?'. There are two radio button options: 'Yes' and 'No'. Below the options are two buttons: '« Previous' (black) and 'Next »' (orange). At the bottom of the question area, there is a footer with contact information: 'Questions or comments? Contact us at info@cavehiclesurvey.org', 'Finish Later', 'Privacy Policy', and '© 2017, RSG'. A progress bar at the very bottom shows '57%' completion.

**Figure F-110: Separate Vehicle Electricity Rate**

*If company has separate vehicle electricity meter*

**CALIFORNIA**  
VEHICLE SURVEY

Please focus on your 2015 Nissan Leaf for this question.

Does your company receive a special electric vehicle electricity rate from your provider?

Yes

No

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59%

Detailed description: This is a screenshot of a survey question. At the top, there is a logo for 'CALIFORNIA VEHICLE SURVEY' featuring a yellow outline of California and three green car icons. Below the logo, the text reads 'Please focus on your 2015 Nissan Leaf for this question.' The main question is 'Does your company receive a special electric vehicle electricity rate from your provider?'. There are two radio button options: 'Yes' and 'No'. Below the options are two buttons: '« Previous' (black) and 'Next »' (orange). At the bottom of the question area, there is a footer with contact information: 'Questions or comments? Contact us at info@cavehiclesurvey.org', 'Finish Later', 'Privacy Policy', and '© 2017, RSG'. A progress bar at the very bottom shows '59%' completion.

Figure F-111: Vehicle Charging Cost

**CALIFORNIA**  
VEHICLE SURVEY

Please focus on your 2015 Nissan Leaf for this question.

On average, how much do you pay per kilowatt-hour to charge your vehicle?

If you don't know, you may leave this blank.

\$  per kilowatt-hour (kWh)

« Previous Next »

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61%

Detailed description: This is a screenshot of a survey question. At the top, there is a logo for 'CALIFORNIA VEHICLE SURVEY' with a map of California and three car icons. Below the logo, the text asks the respondent to focus on their 2015 Nissan Leaf and to provide the average cost per kilowatt-hour (kWh) for charging. A text input field is provided for the answer, with a dollar sign on the left and 'per kilowatt-hour (kWh)' on the right. Navigation buttons for 'Previous' and 'Next' are shown below the input field. At the bottom, there is a footer with contact information and a progress bar indicating that 61% of respondents have completed this question.

Figure F-112: Electric Range of Vehicle

**CALIFORNIA**  
VEHICLE SURVEY

Please focus on your 2015 Nissan Leaf for this question.

When this vehicle is fully charged, how much electric range does it typically have?

Miles of electric range:

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62%

Detailed description: This is a screenshot of a survey question. At the top, there is a logo for 'CALIFORNIA VEHICLE SURVEY' with a map of California and three car icons. Below the logo, the text asks the respondent to focus on their 2015 Nissan Leaf and to provide the typical electric range in miles when the vehicle is fully charged. A text input field is provided for the answer, with the label 'Miles of electric range:'. Navigation buttons for 'Previous' and 'Next' are shown below the input field. At the bottom, there is a footer with contact information and a progress bar indicating that 62% of respondents have completed this question.

# New Vehicle Plans, Opinions, and Other Company Information

Figure F-113: Next Vehicle Information

**CALIFORNIA**  
VEHICLE SURVEY

Thanks for all the information so far! We have a couple more sets of questions to ask before we're finished.

The following questions will ask about the next vehicle your company plans on purchasing, either to replace a current vehicle or add to your existing fleet. If you anticipate purchasing more than one vehicle, please answer the following questions based on the NEXT company-owned, light-duty vehicle purchase or lease that will be used for business in CA at least 50% of the time.

Will this vehicle most likely be...?

Will this vehicle most likely be purchased or leased?

Will this vehicle be an addition to your fleet or a replacement?

What type of vehicle is your company most likely to purchase or lease next?

What type of engine/fuel is the vehicle most likely to have?

What make is this vehicle most likely to be?

About how many miles per gallon (MPG or MPGe) do you expect this vehicle to get, on average?  
Please enter the expected city/highway combined average.

About how much money do you expect the company will spend to purchase/lease this vehicle?

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64%

Figure F-114: Refueling Capabilities

**CALIFORNIA**  
VEHICLE SURVEY

You're doing great! Before finishing up we'd like to know a little bit about your company's use of some newer and emerging technologies that will affect how California moves around in the future.

Does your company currently have any of the following at [10825 Washington Blvd, Culver City, CA 90232?](#)

Please select all that apply.

- Solar panels
- Wind tower/turbine
- 240 volt level II charger
- DC Fast Charger
- E85 fueling capabilities
- Compressed natural gas fueling capabilities
- Diesel fueling capabilities
- Gasoline fueling capabilities
- None of the above

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66%

Figure F-115: Planned Refueling Capabilities

**CALIFORNIA**  
VEHICLE SURVEY

Does your company plan on purchasing/installing any of the following in the next 5 years for use at [10825 Washington Blvd, Culver City, CA 90232?](#)

Please select all that apply.

- Solar panels
- Wind tower/turbine
- 240 volt level II charger
- DC Fast Charger
- E85 fueling capabilities
- Compressed natural gas fueling capabilities
- Diesel fueling capabilities
- Gasoline fueling capabilities
- None of the above

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68%

**Figure F-116: Cost of Planned Refueling Capabilities**  
*If planning on purchasing/installing refueling capabilities in next five years*

**CALIFORNIA VEHICLE SURVEY**

How much do you anticipate paying for the installation for the following?

Solar panels \$

DC Fast Charger \$

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70%

**Figure F-117: Autonomous Vehicle Opinions**

**CALIFORNIA VEHICLE SURVEY**

How strongly do you agree or disagree with the following statements?

|   | Strongly disagree     | Moderately disagree   | Neither agree nor disagree | Moderately agree      | Strongly agree        |
|---|-----------------------|-----------------------|----------------------------|-----------------------|-----------------------|
| My company would consider purchasing vehicles that are fully self-driving (i.e., autonomous vehicles that drive themselves).  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>      | <input type="radio"/> | <input type="radio"/> |
| Self-driving or autonomous vehicles will become successful mainstream vehicles in the future.   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>      | <input type="radio"/> | <input type="radio"/> |
| Self-driving or autonomous vehicles would be beneficial to our business.  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>      | <input type="radio"/> | <input type="radio"/> |
| My company would consider purchasing vehicles that have automated driver assistance capabilities, such as smart/adaptive cruise control, self-parking, vehicle to vehicle communication, etc. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>      | <input type="radio"/> | <input type="radio"/> |

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72%

Figure F-118: Consideration of Alternative Powertrain Types

**CALIFORNIA**  
VEHICLE SURVEY

Has your company considered purchasing any of the following vehicle types ?

Please select all that apply.


- Gasoline
- Hybrid (Gasoline)
- Plug-in Hybrid Electric vehicle (PHEV)
- Gasoline – ethanol Flex Fuel vehicle (E85 FFV)
- Diesel
- Compressed Natural Gas (CNG) vehicle
- Full Electric vehicle
- Hydrogen vehicle
- None of the above


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74%

Figure F-119: Electric-only Vehicle Concerns



**What are your top five concerns about purchasing/leasing an electric only vehicle  for use at your company?**

*Please select your top five concerns.*

- Lack of charging infrastructure outside the company
- Limited vehicle body/styling of vehicle
- Uncertain resale value
- Limited driving range on the electric battery
- Technology is still too new/unreliable
- Too expensive
- Fear of getting stranded on a job or route
- Time to charge the battery
- Uncertain gasoline/electricity price
- Battery life uncertainty
- Limited hauling capacity
- Limited seating capacity
- Cost of installing charging infrastructure
- Other
- I don't have any concerns
- I don't know enough about this technology

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75%

Figure F-120: Plug-in Hybrid Electric Vehicle Concerns

**CALIFORNIA**  
VEHICLE SURVEY

What are your **top five concerns** about purchasing/leasing **plug-in hybrid electric vehicles (PHEV)** for use at your company?

Please select your **top five concerns**:

- Limited seating capacity
- Battery life uncertainty
- Limited vehicle body/styling of vehicle
- Too expensive
- Lack of charging infrastructure outside the company
- Limited hauling capacity
- Time to charge the battery
- Uncertain gasoline/electricity price
- Cost of installing charging infrastructure
- Uncertain resale value
- Technology is still too new/unreliable
- Other
- I don't have any concerns
- I don't know enough about this technology

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77%



Figure F-121: Hydrogen Fuel Cell Vehicle Concerns

**CALIFORNIA VEHICLE SURVEY**

What are your **top five concerns** about purchasing/leasing a hydrogen fuel cell vehicle for use at your company?

Please select your **top five** concerns.

- Limited hauling capacity
- Cost of installing fueling equipment at your work location
- Technology is still too new/unreliable
- Limited seating capacity
- Lack of fueling infrastructure outside your work location
- Safety of hydrogen tank
- Limited vehicle body/styling of vehicle
- Uncertain resale value for vehicle
- Uncertain hydrogen price
- Too expensive
- Other
- I don't have any concerns
- I don't know enough about this technology

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79%

Figure F-122: Other Transportation Types

**CALIFORNIA VEHICLE SURVEY**

In the past year, how frequently has your company at [10825 Washington Blvd, Culver City, CA 90232](#) used the following business services?

Rental vehicles

Courier service

Contract delivery service

Taxi service (including Uber/Lyft)

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81%

Figure F-123: Number of Employees

**CALIFORNIA**  
VEHICLE SURVEY

How many employees are there at [10825 Washington Blvd, Culver City, CA 90232?](#)  
*Please include all shifts and all employees that work off-site but are based at this address.*

Number of employees:

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83%

Figure F-124: Parking Options

**CALIFORNIA**  
VEHICLE SURVEY

What kinds of dedicated parking does your company have access to at [10825 Washington Blvd, Culver City, CA 90232?](#)  
*Select all types of parking that is owned or used exclusively for your company's vehicles at this address.*

- Surface parking lot
- Parking garage
- On-street parking
- Paid parking \$
- None

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85%

Figure F-125: Top Vehicle Attributes

**CALIFORNIA**  
VEHICLE SURVEY

When selecting a vehicle for your business, what do you consider to be the top 3 attributes?

Select up to 3 attributes

- Vehicle price
- MPG/Fuel economy
- Acceleration
- Maintenance cost
- Fuel Cost
- Range
- Towing capacity
- Cargo capacity
- Seating capacity
- Reliability
- Fuel availability
- Refueling Time
- Horse Power
- Warranty
- Brand/Vehicle Make

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87%

Figure F-126: Opinion About Future Gas Price

**CALIFORNIA**  
VEHICLE SURVEY

The current price of a gallon of regular gasoline in the State of California is about **\$2.80**. How much do you think gas will cost, per gallon, in 5 years?

Expected price per gallon in dollars: \$

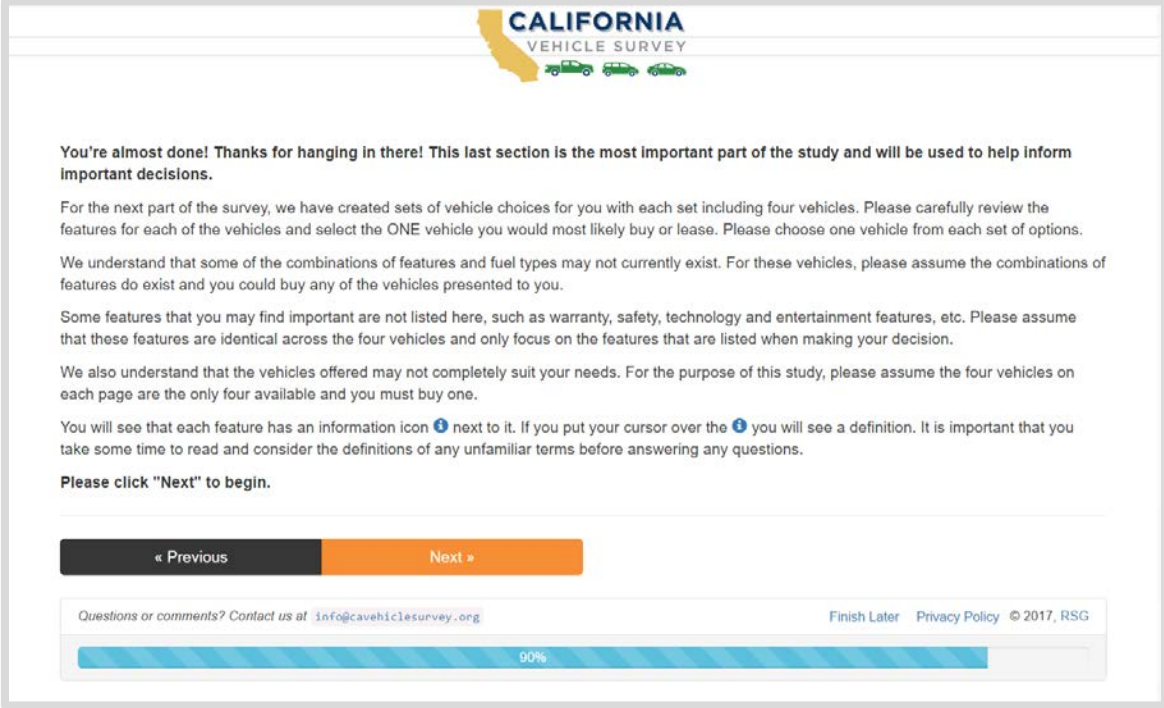
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88%

# Vehicle Trade-off Stated Preference (SP) Exercises

Figure F-127: Stated Preference (SP) Instructions



**CALIFORNIA**  
VEHICLE SURVEY

**You're almost done! Thanks for hanging in there! This last section is the most important part of the study and will be used to help inform important decisions.**

For the next part of the survey, we have created sets of vehicle choices for you with each set including four vehicles. Please carefully review the features for each of the vehicles and select the ONE vehicle you would most likely buy or lease. Please choose one vehicle from each set of options.

We understand that some of the combinations of features and fuel types may not currently exist. For these vehicles, please assume the combinations of features do exist and you could buy any of the vehicles presented to you.

Some features that you may find important are not listed here, such as warranty, safety, technology and entertainment features, etc. Please assume that these features are identical across the four vehicles and only focus on the features that are listed when making your decision.

We also understand that the vehicles offered may not completely suit your needs. For the purpose of this study, please assume the four vehicles on each page are the only four available and you must buy one.

You will see that each feature has an information icon ⓘ next to it. If you put your cursor over the ⓘ you will see a definition. It is important that you take some time to read and consider the definitions of any unfamiliar terms before answering any questions.

**Please click "Next" to begin.**

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00%

Figure F-128: SP Experiment Example #1



Please carefully review each vehicle and all its features below. Assuming these are the only vehicles available to you to purchase, please select the **ONE** vehicle you would most likely purchase.

(1 of 8)

|  | Vehicle A                                  | Vehicle B                                  | Vehicle C  | Vehicle D                                  |
|--|--|--|--|--|
| <b>Vehicle Type</b> ⓘ  | Midsize car                                | Midsize car                                | Pick-up truck, small                               | Sports car                                 |
| <b>Fuel Type</b> ⓘ   | Hybrid (Gasoline)                          | Hybrid (Gasoline)                          | Plug-in Hybrid Electric vehicle (PHEV)             | Full Electric vehicle                      |
| <b>Vehicle Models Available</b> ⓘ  | 19   | 15   | 1  | 1  |
| <b>Model Year</b> ⓘ  | Used (2013)                                | New (2016)                                 | New (2016)   | New (2016)                                 |
| <b>Vehicle Price</b> ⓘ   | \$17,100                                   | \$30,000                                   | \$31,000   | \$68,700                                   |
| <b>Purchase Incentive</b> ⓘ  | None                                       | None                                       | \$1,500 rebate                                     | \$2,500 rebate                             |
| <b>MPG/Fuel Economy</b> ⓘ  | 28   | 36   | 34   | 99   |
| <b>Fuel Cost per 100 miles</b> ⓘ   | \$15.59                                    | \$12.13                                    | \$11.71  | \$5.65                                     |
| <b>Refueling Station</b> ⓘ<br>(Time it takes to get to this type of station) | Refuel at station (10 min)                 | Refuel at station (3 min)                  | Plug-in at a charging station (15 min)             | Plug-in at a charging station (10 min)     |
| <b>Refueling Time</b> ⓘ  | 10 min                                     | 10 min                                     | 3.5 hours charging time (5 min to refuel with gas) | 8 hours                                    |
| <b>Vehicle Range</b> ⓘ   | 441 miles                                  | 594 miles                                  | 646 miles  | 80 miles                                   |
| <b>Trunk/Cargo Space</b> ⓘ   | 12 cubic feet (3 suitcases)                | 15 cubic feet (3 suitcases)                | 12 cubic feet (3 suitcases)                        | 7 cubic feet (1 suitcases)                 |
| <b>Annual Maintenance Cost</b> ⓘ   | \$365                                      | \$365                                      | \$517  | \$704                                      |
| <b>Acceleration Rate (0-60 mph)</b> ⓘ  | 6.3 secs                                   | 6.3 secs                                   | 9.5 secs   | 7.3 secs                                   |
|  | <input type="radio"/> I prefer this option | <input type="radio"/> I prefer this option | <input type="radio"/> I prefer this option         | <input type="radio"/> I prefer this option |

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92%

Figure F-129: SP Experiment Example #2



Please carefully review each vehicle and all its features below. Assuming these are the only vehicles available to you to purchase, please select the **ONE** vehicle you would most likely purchase.

(2 of 8)


|  | Vehicle A                             | Vehicle B                              | Vehicle C                   | Vehicle D  |
|--|---------------------------------------|--|-----------------------------|--|
| <b>Vehicle Type</b> ⓘ  | Midsize car                           | Compact car                            | Midsize car                 | SUV small/midsize                                  |
| <b>Fuel Type</b> ⓘ   | Hybrid (CNG)                          | Compressed Natural Gas (CNG) vehicle   | Hybrid (Gasoline)           | Plug-in Hybrid Electric vehicle (PHEV)             |
| <b>Vehicle Models Available</b> ⓘ  | 4                                     | 4                                      | 24                          | 2  |
| <b>Model Year</b> ⓘ  | New (2016)                            | Used (2014)                            | New (2016)                  | New (2016)   |
| <b>Vehicle Price</b> ⓘ   | \$26,800                              | \$17,600                               | \$22,400                    | \$47,800   |
| <b>Purchase Incentive</b> ⓘ  | HOV Access                            | None                                   | None                        | \$2,500 rebate                                     |
| <b>MPG/Fuel Economy</b> ⓘ  | 40                                    | 21                                     | 50                          | 46   |
| <b>Fuel Cost per 100 miles</b> ⓘ   | \$4.31                                | \$8.20                                 | \$11.64                     | \$8.65   |
| <b>Refueling Station</b> ⓘ<br>(Time it takes to get to this type of station) | Refuel at "fast fill" station (5 min) | Refuel at "fast fill" station (10 min) | Refuel at station (10 min)  | Plug-in at a charging station (5 min)              |
| <b>Refueling Time</b> ⓘ  | 8 min                                 | 10 min                                 | 3 min                       | 2.5 hours charging time (5 min to refuel with gas) |
| <b>Vehicle Range</b> ⓘ   | 150 miles                             | 250 miles                              | 675 miles                   | 869 miles  |
| <b>Trunk/Cargo Space</b> ⓘ   | 9 cubic feet (2 suitcases)            | 11 cubic feet (2 suitcases)            | 12 cubic feet (3 suitcases) | 29 cubic feet (7 suitcases)                        |
| <b>Annual Maintenance Cost</b> ⓘ   | \$387                                 | \$468                                  | \$365                       | \$495  |
| <b>Acceleration Rate (0-60 mph)</b> ⓘ  | 10.3 secs                             | 10.5 secs                              | 10.3 secs                   | 4.9 secs   |
|  | ⊖<br>I prefer this option             | ⊖<br>I prefer this option              | ⊖<br>I prefer this option   | ⊖<br>I prefer this option                          |

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92%

Figure F-130: SP Experiment Example #3



Please carefully review each vehicle and all its features below. Assuming these are the only vehicles available to you to purchase, please select the **ONE** vehicle you would most likely purchase.

(3 of 8)

|  | Vehicle A                                      | Vehicle B                              | Vehicle C                   | Vehicle D                             |
|--|--|--|-----------------------------|---------------------------------------|
| <b>Vehicle Type</b> ⓘ  | Large car                                      | Midsized car                           | Midsized car                | Compact car                           |
| <b>Fuel Type</b> ⓘ   | Gasoline - ethanol Flex Fuel vehicle (E85 FFV) | Compressed Natural Gas (CNG) vehicle   | Hybrid (Gasoline)           | Full Electric vehicle                 |
| <b>Vehicle Models Available</b> ⓘ  | 3  | 1                                      | 15                          | 4                                     |
| <b>Model Year</b> ⓘ  | New (2016)                                     | New (2016)                             | New (2016)                  | New (2016)                            |
| <b>Vehicle Price</b> ⓘ   | \$31,600                                       | \$34,900                               | \$26,000                    | \$39,200                              |
| <b>Purchase Incentive</b> ⓘ  | None   | \$500 rebate                           | None                        | \$1,500 rebate                        |
| <b>MPG/Fuel Economy</b> ⓘ  | 18   | 35                                     | 30                          | 93                                    |
| <b>Fuel Cost per 100 miles</b> ⓘ   | \$17.75  | \$4.92                                 | \$5.82                      | \$6.01                                |
| <b>Refueling Station</b> ⓘ<br>(Time it takes to get to this type of station) | Refuel at station (5 min)                      | Refuel at "fast fill" station (15 min) | Refuel at station (5 min)   | Plug-in at a charging station (5 min) |
| <b>Refueling Time</b> ⓘ  | 5 min  | 5 min                                  | 10 min                      | 8 hours                               |
| <b>Vehicle Range</b> ⓘ   | 308 miles                                      | 300 miles                              | 405 miles                   | 100 miles                             |
| <b>Trunk/Cargo Space</b> ⓘ   | 16 cubic feet (4 suitcases)                    | 11 cubic feet (2 suitcases)            | 12 cubic feet (3 suitcases) | 12 cubic feet (3 suitcases)           |
| <b>Annual Maintenance Cost</b> ⓘ   | \$512  | \$387                                  | \$365                       | \$347                                 |
| <b>Acceleration Rate (0-60 mph)</b> ⓘ  | 9 secs   | 9.5 secs                               | 6.3 secs                    | 10.1 secs                             |
|  | <input type="radio"/>                          | <input type="radio"/>                  | <input type="radio"/>       | <input type="radio"/>                 |
|  | I prefer this option                           | I prefer this option                   | I prefer this option        | I prefer this option                  |

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Figure F-131: SP Experiment Example #4



Please carefully review each vehicle and all its features below. Assuming these are the only vehicles available to you to purchase, please select the **ONE** vehicle you would most likely purchase.

(4 of 8)

|  | Vehicle A                                  | Vehicle B                                  | Vehicle C                                  | Vehicle D  |
|--|--|--|--|--|
| <b>Vehicle Type</b> ⓘ  | Minivan                                    | Subcompact car                             | Midsized car                               | Midsized car                                       |
| <b>Fuel Type</b> ⓘ   | Gasoline                                   | Hybrid (Gasoline)                          | Hybrid (Gasoline)                          | Plug-in Hybrid Electric vehicle (PHEV)             |
| <b>Vehicle Models Available</b> ⓘ  | 10   | 4  | 15   | 3  |
| <b>Model Year</b> ⓘ  | Used (2013)                                | Used (2014)                                | New (2016)                                 | New (2016)   |
| <b>Vehicle Price</b> ⓘ   | \$14,800                                   | \$16,700                                   | \$30,000                                   | \$37,600   |
| <b>Purchase Incentive</b> ⓘ  | None                                       | None                                       | None                                       | \$2,500 rebate                                     |
| <b>MPG/Fuel Economy</b> ⓘ  | 24   | 44   | 50   | 48   |
| <b>Fuel Cost per 100 miles</b> ⓘ   | \$7.28                                     | \$3.97                                     | \$3.49                                     | \$8.29   |
| <b>Refueling Station</b> ⓘ<br>(Time it takes to get to this type of station) | Refuel at station (5 min)                  | Refuel at station (3 min)                  | Refuel at station (5 min)                  | Plug-in at work (0 min)                            |
| <b>Refueling Time</b> ⓘ  | 3 min                                      | 10 min                                     | 3 min                                      | 3.5 hours charging time (5 min to refuel with gas) |
| <b>Vehicle Range</b> ⓘ   | 504 miles                                  | 460 miles                                  | 788 miles                                  | 648 miles  |
| <b>Trunk/Cargo Space</b> ⓘ   | 35 cubic feet (8 suitcases)                | 11 cubic feet (2 suitcases)                | 16 cubic feet (4 suitcases)                | 10 cubic feet (2 suitcases)                        |
| <b>Annual Maintenance Cost</b> ⓘ   | \$323                                      | \$446                                      | \$506                                      | \$387  |
| <b>Acceleration Rate (0-60 mph)</b> ⓘ  | 5.9 secs                                   | 8.5 secs                                   | 6.3 secs                                   | 9.1 secs   |
|  | <input type="radio"/> I prefer this option | <input type="radio"/> I prefer this option | <input type="radio"/> I prefer this option | <input type="radio"/> I prefer this option         |

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Figure F-132: SP Experiment Example #5



Please carefully review each vehicle and all its features below. Assuming these are the only vehicles available to you to purchase, please select the **ONE** vehicle you would most likely purchase.

(5 of 8)

|  | Vehicle A                                     | Vehicle B                                     | Vehicle C                                     | Vehicle D                                     |
|--|---|---|---|---|
| <b>Vehicle Type</b> ⓘ  | Pick-up truck, small                          | Midsized car                                  | Midsized car                                  | Sports car                                    |
| <b>Fuel Type</b> ⓘ   | Gasoline                                      | Hybrid (Gasoline)                             | Hybrid (Gasoline)                             | Diesel  |
| <b>Vehicle Models Available</b> ⓘ  | 10  | 19  | 24  | 2   |
| <b>Model Year</b> ⓘ  | Used (2014)                                   | Used (2014)                                   | New (2016)                                    | New (2016)                                    |
| <b>Vehicle Price</b> ⓘ   | \$16,700                                      | \$20,400                                      | \$30,000                                      | \$42,000                                      |
| <b>Purchase Incentive</b> ⓘ  | None  | None  | None  | None  |
| <b>MPG/Fuel Economy</b> ⓘ  | 23  | 34  | 30  | 33  |
| <b>Fuel Cost per 100 miles</b> ⓘ   | \$25.30                                       | \$17.12                                       | \$19.40                                       | \$22.93                                       |
| <b>Refueling Station</b> ⓘ<br>(Time it takes to get to this type of station) | Refuel at station (3 min)                     | Refuel at station (3 min)                     | Refuel at station (3 min)                     | Refuel at station (3 min)                     |
| <b>Refueling Time</b> ⓘ  | 5 min   | 3 min   | 3 min   | 3 min   |
| <b>Vehicle Range</b> ⓘ   | 414 miles                                     | 459 miles                                     | 428 miles                                     | 470 miles                                     |
| <b>Trunk/Cargo Space</b> ⓘ   | 13 cubic feet<br>(3 suitcases)                | 12 cubic feet<br>(3 suitcases)                | 15 cubic feet<br>(3 suitcases)                | 12 cubic feet<br>(3 suitcases)                |
| <b>Annual Maintenance Cost</b> ⓘ   | \$353   | \$506   | \$304   | \$533   |
| <b>Acceleration Rate (0-60 mph)</b> ⓘ  | 5.9 secs                                      | 6.3 secs                                      | 6.3 secs                                      | 3.5 secs                                      |
|  | <input type="radio"/><br>I prefer this option | <input type="radio"/><br>I prefer this option | <input type="radio"/><br>I prefer this option | <input type="radio"/><br>I prefer this option |

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Figure F-133: SP Experiment Example #6



Please carefully review each vehicle and all its features below. Assuming these are the only vehicles available to you to purchase, please select the **ONE** vehicle you would most likely purchase.

(6 of 8)

|  | Vehicle A                   | Vehicle B                   | Vehicle C                                       | Vehicle D                   |
|--|-----------------------------|-----------------------------|---|-----------------------------|
| <b>Vehicle Type</b> ⓘ  | Midsized car                | Midsized car                | Sports car                                      | Large car                   |
| <b>Fuel Type</b> ⓘ   | Hybrid (Diesel)             | Hybrid (Gasoline)           | Plug-in Hybrid Electric vehicle (PHEV)          | Diesel                      |
| <b>Vehicle Models Available</b> ⓘ  | 1                           | 24                          | 1   | 4                           |
| <b>Model Year</b> ⓘ  | New (2016)                  | New (2016)                  | New (2016)                                      | New (2016)                  |
| <b>Vehicle Price</b> ⓘ   | \$26,000                    | \$30,000                    | \$49,000  | \$31,000                    |
| <b>Purchase Incentive</b> ⓘ  | None                        | None                        | None  | None                        |
| <b>MPG/Fuel Economy</b> ⓘ  | 57                          | 30                          | 53  | 25                          |
| <b>Fuel Cost per 100 miles</b> ⓘ   | \$3.98                      | \$5.82                      | \$4.51  | \$9.08                      |
| <b>Refueling Station</b> ⓘ<br>(Time it takes to get to this type of station) | Refuel at station (3 min)   | Refuel at station (7 min)   | Plug-in at a charging station (20 min)          | Refuel at station (7 min)   |
| <b>Refueling Time</b> ⓘ  | 10 min                      | 8 min                       | 30 min charging time (5 min to refuel with gas) | 3 min                       |
| <b>Vehicle Range</b> ⓘ   | 941 miles                   | 495 miles                   | 716 miles                                       | 428 miles                   |
| <b>Trunk/Cargo Space</b> ⓘ   | 15 cubic feet (3 suitcases) | 12 cubic feet (3 suitcases) | 10 cubic feet (2 suitcases)                     | 16 cubic feet (4 suitcases) |
| <b>Annual Maintenance Cost</b> ⓘ   | \$304                       | \$304                       | \$639   | \$512                       |
| <b>Acceleration Rate (0-60 mph)</b> ⓘ  | 6.3 secs                    | 10.3 secs                   | 3.3 secs  | 5 secs                      |
|  | ⊙<br>I prefer this option   | ⊙<br>I prefer this option   | ⊙<br>I prefer this option                       | ⊙<br>I prefer this option   |

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Figure F-134: SP Experiment Example #7



Please carefully review each vehicle and all its features below. Assuming these are the only vehicles available to you to purchase, please select the **ONE** vehicle you would most likely purchase.

(7 of 8)

|  | Vehicle A                             | Vehicle B                   | Vehicle C                   | Vehicle D                   |
|--|---------------------------------------|-----------------------------|-----------------------------|-----------------------------|
| <b>Vehicle Type</b> ⓘ  | Van, full-size/large                  | Midsized car                | Midsized car                | SUV small/midsized          |
| <b>Fuel Type</b> ⓘ   | Hybrid (CNG)                          | Hybrid (Gasoline)           | Hybrid (Gasoline)           | Diesel                      |
| <b>Vehicle Models Available</b> ⓘ  | 2                                     | 29                          | 29                          | 3                           |
| <b>Model Year</b> ⓘ  | New (2016)                            | New (2016)                  | New (2016)                  | New (2016)                  |
| <b>Vehicle Price</b> ⓘ   | \$37,600                              | \$22,400                    | \$33,600                    | \$35,600                    |
| <b>Purchase Incentive</b> ⓘ  | \$2,500 rebate                        | None                        | None                        | None                        |
| <b>MPG/Fuel Economy</b> ⓘ  | 17                                    | 50                          | 44                          | 33                          |
| <b>Fuel Cost per 100 miles</b> ⓘ   | \$25.32                               | \$8.73                      | \$9.92                      | \$9.42                      |
| <b>Refueling Station</b> ⓘ<br>(Time it takes to get to this type of station) | Refuel at "fast fill" station (5 min) | Refuel at station (5 min)   | Refuel at station (3 min)   | Refuel at station (10 min)  |
| <b>Refueling Time</b> ⓘ  | 3 min                                 | 10 min                      | 8 min                       | 8 min                       |
| <b>Vehicle Range</b> ⓘ   | 300 miles                             | 713 miles                   | 693 miles                   | 624 miles                   |
| <b>Trunk/Cargo Space</b> ⓘ   | 63 cubic feet (15 suitcases)          | 12 cubic feet (3 suitcases) | 15 cubic feet (3 suitcases) | 31 cubic feet (7 suitcases) |
| <b>Annual Maintenance Cost</b> ⓘ   | \$618                                 | \$365                       | \$446                       | \$495                       |
| <b>Acceleration Rate (0-60 mph)</b> ⓘ  | 13.7 secs                             | 6.3 secs                    | 6.3 secs                    | 5.3 secs                    |
|  | <input type="radio"/>                 | <input type="radio"/>       | <input type="radio"/>       | <input type="radio"/>       |
|  | I prefer this option                  | I prefer this option        | I prefer this option        | I prefer this option        |

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Figure F-135: SP Experiment Example #8



Please carefully review each vehicle and all its features below. Assuming these are the only vehicles available to you to purchase, please select the **ONE** vehicle you would most likely purchase.

(8 of 8)

|  | Vehicle A                                  | Vehicle B                                  | Vehicle C                                  | Vehicle D                                  |
|--|--|--|--|--|
| <b>Vehicle Type</b> ⓘ  | Large car                                  | Sports car                                 | Midsized car                               | Midsized car                               |
| <b>Fuel Type</b> ⓘ   | Hybrid (Diesel)                            | Hybrid (Gasoline)                          | Hybrid (Gasoline)                          | Diesel                                     |
| <b>Vehicle Models Available</b> ⓘ  | 1  | 4  | 29   | 7  |
| <b>Model Year</b> ⓘ  | New (2016)                                 | Used (2014)                                | New (2016)                                 | Used (2014)                                |
| <b>Vehicle Price</b> ⓘ   | \$43,600                                   | \$19,600                                   | \$33,600                                   | \$16,900                                   |
| <b>Purchase Incentive</b> ⓘ  | None                                       | None                                       | None                                       | None                                       |
| <b>MPG/Fuel Economy</b> ⓘ  | 50   | 38   | 50   | 27   |
| <b>Fuel Cost per 100 miles</b> ⓘ   | \$4.54                                     | \$4.59                                     | \$3.49                                     | \$8.40                                     |
| <b>Refueling Station</b> ⓘ<br>(Time it takes to get to this type of station) | Refuel at station (5 min)                  | Refuel at station (3 min)                  | Refuel at station (10 min)                 | Refuel at station (3 min)                  |
| <b>Refueling Time</b> ⓘ  | 3 min                                      | 3 min                                      | 3 min                                      | 10 min                                     |
| <b>Vehicle Range</b> ⓘ   | 945 miles                                  | 627 miles                                  | 788 miles                                  | 425 miles                                  |
| <b>Trunk/Cargo Space</b> ⓘ   | 12 cubic feet (3 suitcases)                | 11 cubic feet (2 suitcases)                | 12 cubic feet (3 suitcases)                | 19 cubic feet (4 suitcases)                |
| <b>Annual Maintenance Cost</b> ⓘ   | \$396                                      | \$844                                      | \$365                                      | \$538                                      |
| <b>Acceleration Rate (0-60 mph)</b> ⓘ  | 9.7 secs                                   | 8.1 secs                                   | 6.3 secs                                   | 9.5 secs                                   |
|  | <input type="radio"/> I prefer this option | <input type="radio"/> I prefer this option | <input type="radio"/> I prefer this option | <input type="radio"/> I prefer this option |

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Figure F-136: Comments

**CALIFORNIA**  
VEHICLE SURVEY

If you have any comments or suggestions about the content of the survey or the survey experience itself, please enter them in the box below:

Please enter your comments here...

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Figure F-137: Email Address for Gift Card

**CALIFORNIA**  
VEHICLE SURVEY

Thanks for participating in the survey! Before you finish, please enter an email address where we can send you a \$20 electronic gift card from an online retailer of your choice. Your email address will only be used to send along your prize.

Email:

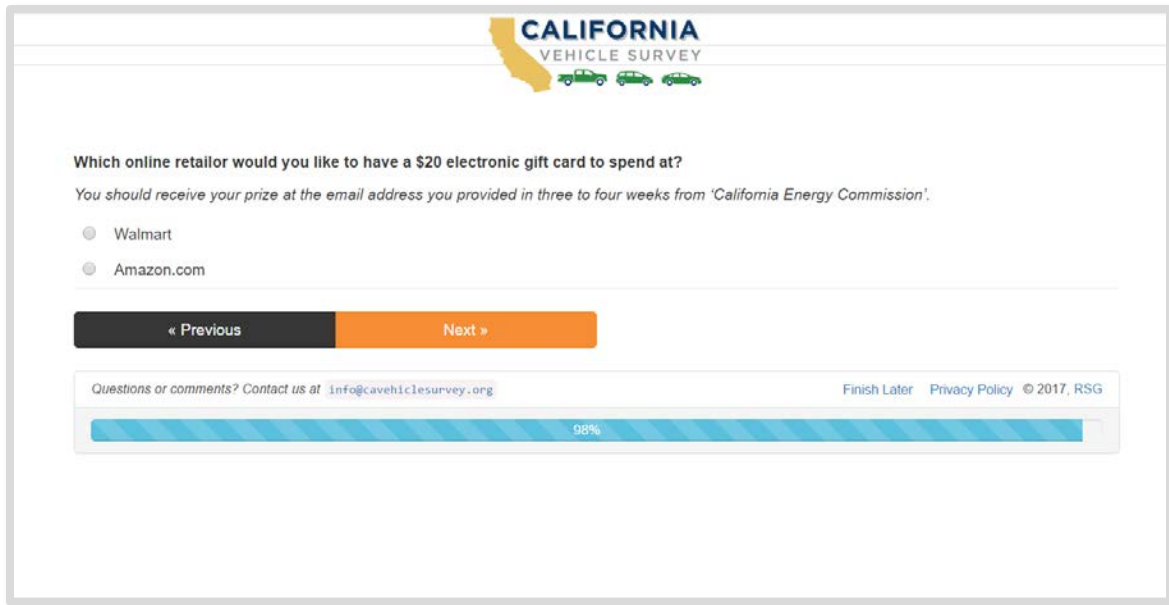
No thanks

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**Figure F-138: Preferred Type of Gift Card**



**CALIFORNIA**  
VEHICLE SURVEY

Which online retailer would you like to have a \$20 electronic gift card to spend at?

*You should receive your prize at the email address you provided in three to four weeks from 'California Energy Commission'.*

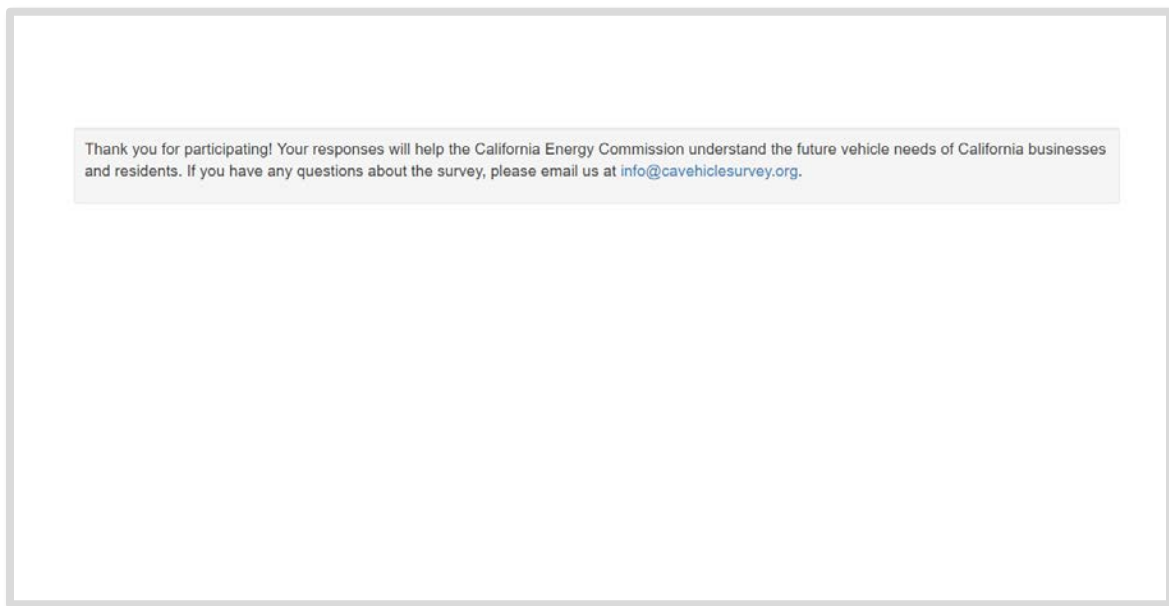
- Walmart
- Amazon.com

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**Figure F-139: End of Survey**



Thank you for participating! Your responses will help the California Energy Commission understand the future vehicle needs of California businesses and residents. If you have any questions about the survey, please email us at [info@cavehiclesurvey.org](mailto:info@cavehiclesurvey.org).

# APPENDIX G: PEV Owner Survey Add-On Questionnaire



## Outline

| SURVEY SECTION | INFORMATION COLLECTED   |
|----------------|---|
|                | EXPERIENCE AND SATISFACTION QUESTIONS FOR CURRENT RESIDENTIAL PEV OWNERS. |
|                | EXPERIENCE AND SATISFACTION QUESTIONS FOR CURRENT COMMERCIAL PEV OWNERS.  |

## Residential PEV Owners

*Only shown to respondents who own 'Gasoline Plug-in Hybrid Electric vehicle (PHEV)' or 'Battery Electric vehicle (BEV)' as one of their current cars in [engine / fuel type]. If own both BEV & PHEV ask questions for BEV.*

*Text at the top of the page for each question in this section:*

**Please focus on your <year make model of PHEV or BEV> for this question.**

96. *If any current vehicle is 'Gasoline Plug-in Hybrid Electric vehicle (PHEV)' in [engine /fuel type]*

*[why PHEV]* **Which of the following factors were the most important reasons why you decided to purchase a plug-in hybrid vehicle?**

*You may select up to five.*

- Saving money on fuel costs
- Saving money overall
- Good lease terms & options
- Reducing environmental impacts
- Carpool or High Occupancy Vehicle (HOV) lane access
- Free or privileged parking space
- Better finance/interest rate
- Manufacturer or dealer cash back
- Insurance discount
- Politics of fossil fuels
- Convenience of charging at home or work
- Free charging at work or away from home
- Special/low EV electricity rate at home
- Vehicle performance
- Vehicle styling, finish and comfort
- A desire for the newest technology
- Brand name
- Other, please specify: \_\_\_\_\_

97. *If any current vehicle is 'Battery Electric vehicle (BEV)' in [engine /fuel type]*

*[why BEV]* **Which of the following factors were the most important reasons why you decided to purchase a full electric vehicle?**

*You may select up to five.*

- Saving money on fuel costs
- Saving money overall
- Good lease terms & options
- Reducing environmental impacts
- Carpool or High Occupancy Vehicle (HOV) lane access
- Free or privileged parking space
- Better finance/interest rate
- Manufacturer or dealer cash back
- Insurance discount



- Politics of fossil fuels
- Convenience of charging at home or work
- Free charging at work or away from home
- Special/low EV electricity rate at home
- Vehicle performance
- Vehicle styling, finish and comfort
- A desire for the newest technology
- Brand name
- Other, please specify: \_\_\_\_\_

98. *[alt concerns]* How important were each of the following factors in making it possible for you to buy or lease your electric vehicle?

•

|   | Extremely important | • Very important | Moderately important | Slightly important | Not at all important | • Not applicable |
|---|---------------------|------------------|----------------------|--------------------|----------------------|------------------|
| California state vehicle rebate (up to \$2,500)                       | • 0                 | • 0              | • 0                  | • 0                | • 0                  | • 0              |
| Federal tax incentives (up to \$7,500)                                | • 0                 | • 0              | • 0                  | • 0                | • 0                  | • 0              |
| Manufacturer or dealer incentives (e.g. low interest rate, cash back) | • 0                 | • 0              | • 0                  | • 0                | • 0                  | • 0              |
| Attractive lease terms  | • 0                 | • 0              | • 0                  | • 0                | • 0                  | • 0              |
| Parking incentives (employer, business, or government)                | • 0                 | • 0              | • 0                  | • 0                | • 0                  | • 0              |
| Special electricity rates for charging                                | • 0                 | • 0              | • 0                  | • 0                | • 0                  | • 0              |
| Having free charging locations available                              | • 0                 | • 0              | • 0                  | • 0                | • 0                  | • 0              |
| Availability of carshare/car rental as part of purchase               | • 0                 | • 0              | • 0                  | • 0                | • 0                  | • 0              |
| HOV lane access   | • 0                 | • 0              | • 0                  | • 0                | • 0                  | • 0              |

99. *[home install]* Did you purchase home charging equipment and/or upgrade your current house to be able to charge your vehicle?

- Yes
- No

•

100. *If Yes' on [home install]*  
*[install cost]* **How much did you pay for home charging capabilities (either by purchasing home equipment or by upgrading your home)?**

Cost to you: \_\_\_\_\_

Subsidy or other assistance used: \_\_\_\_\_

101. *[charger type]* **In the past month, which of the following technologies have you used to charge your vehicle's battery?**

• *Select all that apply.*

- Level 1: A standard (120V) household outlet.
- Level 2: A 240V outlet used for faster charging.
- Fast Charger: A high voltage charger found at public charging stations
- Other: Please specify...
- Not sure
- None of these

102. *[charge frequency]* **How often do you typically plug in your vehicle to charge?**

- Daily
- 5 or 6 times a week
- 3 or 4 times a week
- 1 or 2 times a week
- Less than once a week
- Never

• *If charges vehicle ever in [charge frequency]*

103. *[charge morning]* **On a typical weekday morning, when and where do you typically charge your vehicle?**

|                   | Home                  | Work                  | Public charging station | Other                 | Do not charge         |
|-------------------|-----------------------|-----------------------|-------------------------|-----------------------|-----------------------|
| 6:00am – 7:00am   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 7:00am – 8:00am   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 8:00am – 9:00am   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 9:00am – 10:00am  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 10:00am – 11:00am | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 11:00am – 12:00pm | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |

- *If charges vehicle ever in [charge frequency]*

104. *[charge afternoon]* On a typical **weekday afternoon**, when and where do you typically charge your vehicle?

|                  | Home                  | Work                  | Public Charging Station | Other Spot            | Do not charge         |
|------------------|-----------------------|-----------------------|-------------------------|-----------------------|-----------------------|
| 12:00pm – 1:00pm | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 1:00pm – 2:00pm  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 2:00pm – 3:00pm  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 3:00pm – 4:00pm  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 4:00pm – 5:00pm  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 5:00pm – 6:00pm  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |

- *If charges vehicle ever in [charge frequency]*

105. *[charge evening]* On a typical **weekday evening**, when and where do you typically charge your vehicle?

|                   | Home                  | Work                  | Public Charging Station | Other Spot            | Do not charge         |
|-------------------|-----------------------|-----------------------|-------------------------|-----------------------|-----------------------|
| 6:00pm – 7:00pm   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 7:00pm – 8:00pm   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 8:00pm – 9:00pm   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 9:00pm – 10:00pm  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 10:00pm – 11:00pm | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 11:00pm – 12:00am | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |


- *If charges vehicle ever in [charge frequency]*

106. *[charge night]* **On a typical weekday night, when and where do you typically charge your vehicle?**

|                  | Home                  | Work                  | Public Charging Station | Other Spot            | Do not charge         |
|------------------|-----------------------|-----------------------|-------------------------|-----------------------|-----------------------|
| 12:00am – 1:00am | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 1:00am – 2:00am  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 2:00am – 3:00am  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 3:00am – 4:00am  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 4:00am – 5:00am  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |
| 5:00am – 6:00am  | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>   | <input type="radio"/> | <input type="radio"/> |

107. *[variable rates]* **Does your electricity provider charge different rates for peak and non-peak usage?** 

- Yes
- No
- I don't know

 **Hover Over Text:** Peak hours for electricity usage are weekdays between 12PM and 6PM.

108. *[meter]* **Do you have a separate electricity meter to track your vehicle's electricity usage?**

- Yes
- No

- *If 'YES' on [meter]*

*[special rate]* **Do you receive a special electric vehicle electricity rate from your provider?**

- Yes, and it applies to all my electricity use
- Yes, but it applies only to what is used on a separate EV meter
- No

109. *[kwhrate]* **On average, how much do you pay per kilowatt-hour to charge your vehicle?**

- *If you don't know, you may leave this blank.*

\$\_\_\_\_\_ per kilowatt-hour (kWh) at home *[allow \$0.00 to \$0.99]*

\$\_\_\_\_\_per kilowatt-hour at work

\$\_\_\_\_\_per kilowatt-hour at a fast charger

\$\_\_\_\_\_per re-charge at a fast charger [allow 0 -\$20]

110. *[actual range]* **When your vehicle is fully charged, how much electric range do you typically have?**

Miles of electric range: \_\_\_\_\_ [allow 0-1,000]

111. *[recommend]* **How likely are you to recommend a <PHEV/Full Electric Vehicle> to a friend or family member?**

- Extremely likely
- Likely
- Neutral
- Unlikely
- Extremely unlikely

## Commercial PEV Owners

*Only shown to respondents who own 'Gasoline Plug-in Hybrid Electric vehicle (PHEV)' or 'Battery Electric vehicle (BEV)' as one of their current cars in [engine / fuel type]. If own both BEV & PHEV ask questions for BEV.*

*Text at the top of the page for each question in this section:*

**Please focus on your <year make model of PHEV or BEV> for this question.**

112. *If any current vehicle is 'Gasoline Plug-in Hybrid Electric vehicle (PHEV)' in [engine /fuel type]*

*[why PHEV]* **Which of the following factors were the most important reasons why your company decided to purchase a plug-in hybrid vehicle?**

*You may select up to five.*

- Saving money on fuel costs
- Saving money overall
- Good lease terms & options
- Reducing environmental impacts
- Carpool or High Occupancy Vehicle (HOV) lane access
- Free or privileged parking space
- Better finance/interest rate
- Manufacturer or dealer cash back
- Insurance discount
- Politics of fossil fuels
- Convenience of charging at home or work
- Free charging at work or at other locations
- Special/low EV electricity rate at work
- Vehicle performance
- Vehicle styling, finish and comfort
- A desire for the newest technology
- Brand name
- Other, please specify: \_\_\_\_\_

113. *If any current vehicle is 'Battery Electric vehicle (BEV)' in [engine /fuel type]*  
*[why BEV]* **Which of the following factors were the most important reasons why your company decided to purchase a full electric vehicle?**

*You may select up to five.*

- Saving money on fuel costs
- Saving money overall
- Good lease terms & options
- Reducing environmental impacts
- Carpool or High Occupancy Vehicle (HOV) lane access
- Free or privileged parking space
- Better finance/interest rate
- Manufacturer or dealer cash back
- Insurance discount
- Politics of fossil fuels
- Convenience of charging at home or work
- Free charging at work or at other locations
- Special/low EV electricity rate at work
- Vehicle performance
- Vehicle styling, finish and comfort
- A desire for the newest technology
- Brand name
- Other, please specify: \_\_\_\_\_

114. *[alt concerns]* How important were each of the following factors in making it possible for your company to acquire this clean vehicle?

•

|   | Extremely important | • Very important | Moderately important | Slightly important | Not at all important | • Not applicable |
|---|---------------------|------------------|----------------------|--------------------|----------------------|------------------|
| California state vehicle rebate (up to \$2,500)                       | • 0                 | • 0              | • 0                  | • 0                | • 0                  | • 0              |
| Federal tax incentives (up to \$7,500)                                | • 0                 | • 0              | • 0                  | • 0                | • 0                  | • 0              |
| Manufacturer or dealer incentives (e.g. low interest rate, cash back) | • 0                 | • 0              | • 0                  | • 0                | • 0                  | • 0              |
| Parking incentives (employer, business, or government)                | • 0                 | • 0              | • 0                  | • 0                | • 0                  | • 0              |
| Special electricity rates for charging                                | • 0                 | • 0              | • 0                  | • 0                | • 0                  | • 0              |
| Having free charging away from home                                   | • 0                 | • 0              | • 0                  | • 0                | • 0                  | • 0              |
| Availability of carshare/car rental as part of purchase               | • 0                 | • 0              | • 0                  | • 0                | • 0                  | • 0              |
| HOV lane access   | • 0                 | • 0              | • 0                  | • 0                | • 0                  | • 0              |

115. *[refuel install]* Has your company purchased charging equipment and/or upgrades to be able to recharge vehicles?

- Yes
- No

•

116. *If Yes' on [refuel install]*  
*[install cost]* How much did your company pay for the charging capabilities (either by purchasing charging equipment or by upgrading your previous setup)?

Cost to company: \_\_\_\_\_ dollars

Subsidy or other assistance used: \_\_\_\_\_ dollars

117. *Everyone*  
*[charge frequency]* How often do you typically plug in this vehicle to charge?

- Daily

- 5 or 6 times a week
- 3 or 4 times a week
- 1 or 2 times a week
- Less than once a week
- Never

- *If charges vehicle ever in [charge frequency]*

118. *[charge morning]* On a typical **weekday morning**, when and where do you typically charge your vehicle?

|                   | Employee/<br>owner's<br>home | Company<br>charging<br>station | Public<br>charging<br>station | Other | Do not<br>charge |
|-------------------|------------------------------|--------------------------------|-------------------------------|-------|------------------|
| 6:00am – 7:00am   | ○                            | ○                              | ○                             | ○     | ○                |
| 7:00am – 8:00am   | ○                            | ○                              | ○                             | ○     | ○                |
| 8:00am – 9:00am   | ○                            | ○                              | ○                             | ○     | ○                |
| 9:00am – 10:00am  | ○                            | ○                              | ○                             | ○     | ○                |
| 10:00am – 11:00am | ○                            | ○                              | ○                             | ○     | ○                |
| 11:00am – 12:00pm | ○                            | ○                              | ○                             | ○     | ○                |

- *If charges vehicle ever in [charge frequency]*

119. *[charge afternoon]* On a typical **weekday afternoon**, when and where do you typically charge your vehicle?

|                  | Employee/<br>owner's<br>home | Company<br>charging<br>station | Public<br>charging<br>station | Other | Do not<br>charge |
|------------------|------------------------------|--------------------------------|-------------------------------|-------|------------------|
| 12:00pm – 1:00pm | ○                            | ○                              | ○                             | ○     | ○                |
| 1:00pm – 2:00pm  | ○                            | ○                              | ○                             | ○     | ○                |
| 2:00pm – 3:00pm  | ○                            | ○                              | ○                             | ○     | ○                |
| 3:00pm – 4:00pm  | ○                            | ○                              | ○                             | ○     | ○                |
| 4:00pm – 5:00pm  | ○                            | ○                              | ○                             | ○     | ○                |
| 5:00pm – 6:00pm  | ○                            | ○                              | ○                             | ○     | ○                |



- *If charges vehicle ever in [charge frequency]*

120. *[charge evening]* On a typical **weekday evening**, when and where do you typically charge your vehicle?

|                   | Employee/<br>owner's<br>home | Company<br>charging<br>station | Public<br>charging<br>station | Other                 | Do not<br>charge      |
|-------------------|------------------------------|--------------------------------|-------------------------------|-----------------------|-----------------------|
| 6:00pm – 7:00pm   | <input type="radio"/>        | <input type="radio"/>          | <input type="radio"/>         | <input type="radio"/> | <input type="radio"/> |
| 7:00pm – 8:00pm   | <input type="radio"/>        | <input type="radio"/>          | <input type="radio"/>         | <input type="radio"/> | <input type="radio"/> |
| 8:00pm – 9:00pm   | <input type="radio"/>        | <input type="radio"/>          | <input type="radio"/>         | <input type="radio"/> | <input type="radio"/> |
| 9:00pm – 10:00pm  | <input type="radio"/>        | <input type="radio"/>          | <input type="radio"/>         | <input type="radio"/> | <input type="radio"/> |
| 10:00pm – 11:00pm | <input type="radio"/>        | <input type="radio"/>          | <input type="radio"/>         | <input type="radio"/> | <input type="radio"/> |
| 11:00pm – 12:00am | <input type="radio"/>        | <input type="radio"/>          | <input type="radio"/>         | <input type="radio"/> | <input type="radio"/> |

- *If charges vehicle ever in [charge frequency]*

121. *[charge night]* On a typical **weekday night**, when and where do you typically charge your vehicle?

|                  | Employee/<br>owner's<br>home | Company<br>charging<br>station | Public<br>charging<br>station | Other                 | Do not<br>charge      |
|------------------|------------------------------|--------------------------------|-------------------------------|-----------------------|-----------------------|
| 12:00am – 1:00am | <input type="radio"/>        | <input type="radio"/>          | <input type="radio"/>         | <input type="radio"/> | <input type="radio"/> |
| 1:00am – 2:00am  | <input type="radio"/>        | <input type="radio"/>          | <input type="radio"/>         | <input type="radio"/> | <input type="radio"/> |
| 2:00am – 3:00am  | <input type="radio"/>        | <input type="radio"/>          | <input type="radio"/>         | <input type="radio"/> | <input type="radio"/> |
| 3:00am – 4:00am  | <input type="radio"/>        | <input type="radio"/>          | <input type="radio"/>         | <input type="radio"/> | <input type="radio"/> |
| 4:00am – 5:00am  | <input type="radio"/>        | <input type="radio"/>          | <input type="radio"/>         | <input type="radio"/> | <input type="radio"/> |
| 5:00am – 6:00am  | <input type="radio"/>        | <input type="radio"/>          | <input type="radio"/>         | <input type="radio"/> | <input type="radio"/> |

122. *[variable rates]* Does your electricity provider charge different rates for peak and non-peak usage?

- Yes
- No
- I don't know

123. *[meter]* Does your company have a separate electricity meter to track your vehicle's electricity usage?

- Yes

- No

If 'YES' on [meter]

*[special rate]* **Does your company receive a special electric vehicle electricity rate from your provider?**

- Yes
- No

124. *[kwhrate]* **On average, how much do you pay per kilowatt-hour to charge your vehicle(s)?**

- *If you don't know, you may leave this blank.*

\$\_\_\_\_\_ per kilowatt-hour (kWh) *[allow \$0.00 to \$0.99]*

- 
- 

125. *[actual range]* **When this vehicle is fully charged, how much electric range does it typically have?**

Miles of electric range: \_\_\_\_\_ *[allow 0-1,000]*

# APPENDIX H: Focus Group Screeners and Guidelines

## Residential Screener

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Corey, Canapary & Galanis  
 Screening Questionnaire \* CEC Focus Groups  
 RESIDENTIAL

*[NOTE: CONTACT/GROUP INFORMATION FILLED OUT ONLY FOR RECRUITED RESPONDENTS]*

|  |  |
|--|--|
| Name   | <input type="checkbox"/> Cell phone (high priority) (    )         |
|  | <input type="checkbox"/> Work <input type="checkbox"/> Home (    ) |
| Company  | Email (high priority)  |
| Address  | Source   |
| City   | ZIP  |
| Recruited for:   |  |
| <input type="checkbox"/> Group #__ (Residential): _____, March ____, 2016 ([DAY]) _____ pm |  |

---

### Introduction

Hello, I'm \_\_\_\_\_ with \_\_\_\_\_. We are recruiting drivers for input on driving in California. We are holding a focus group on \_[day]\_\_\_\_, March \_\_\_\_, in the \_\_\_\_\_area. The group will last approximately two (2) hours, and if you are selected and attend, you will receive \$\_\_\_\_ for your participation. *[Include as appropriate: Your participation will help the California Energy Commission, a state of California agency, understand your vehicle needs now and in the future. The information you provide will be kept confidential by Corey Research and the California Energy Commission.]* Let me ask you a few questions to see if you might qualify (if you might be a good fit).

Introduction wording may vary. OK to modify wording above this line; read questions as written below this line.

1. Do you live in California most of the time?

- Yes ..... 1
- No ..... 2      *(thank and discontinue)*

2a. What City do you live in? \_\_\_\_\_

*(Note: If outside of geographical range for this focus group, thank and discontinue); check with supervisor if uncertain.*

2b. *(If unfamiliar with City, confirm)* In which county is that located? \_\_\_\_\_

*(Note: If outside of geographical range for this focus group, thank and discontinue)*

3a. Are you responsible or do you have co-responsibility for the purchase or lease of vehicles in your household?

- Yes ..... 1
- No ..... 2 *(thank and discontinue)*

3b. Do you drive at least one of the household vehicles?

- Yes ..... 1
- No ..... 2

4a. How many vehicles are owned/leased by your household? \_\_\_\_\_

**Purchases in Past 5 years**

4b. Have you purchased or leased a vehicle in the past five years? \*\*

- Yes, purchased
- Yes, leased
- No *(skip to Q4c)*

4c. Did you purchase/lease a new vehicle or a used one? \*\*

- New
- Used

**Purchases in Next 5 years**

4d. Are you likely to purchase or lease a vehicle within the next five years? \*\*

- Yes
- Maybe
- No *(If Yes=Q4a, then skip to Q5a; if No in Q4a and this question, then thank and discontinue)*

4e. Are you planning to purchase/lease a new vehicle or a used one? \*\*

- New
- Used

*\*\*ALL respondents should answer "YES" to EITHER Q4a OR Q4c. OK to include some who indicate they have purchased/leased or plan to purchase/lease used.*

5. Is your vehicle registered as a commercial vehicle?

- Yes\*
- No (continue)
- Don't Know (continue)

*\*NOTE: If respondent's only/primary vehicle is registered as a commercial vehicle – check with supervisor and switch to Commercial group screener if warranted.*

6. About how many **miles** do you drive each **year**?

\_\_\_\_\_

**7. [Am I correct that\*] What is the make/year/model of the vehicle that you drive most often?**

*\*OK to ask "Am I correct that" if you already have the information from commercial vehicle list*

- 7a. Make
- Audi
  - BMW
  - Cadillac
  - Chevrolet
  - Chrysler
  - Fiat
  - Ford
  - General Motors (GM)
  - GMC
  - Honda
  - Hyundai
  - Infiniti
  - Jeep
  - Kia
  - Lincoln
  - Mazda
  - Mercedes
  - Nissan
  - RAM (*Fiat Chrysler*)
  - Saab
  - Subaru
  - Tesla
  - Toyota
  - Volkswagen
  - Volvo
  - Other (Specify)\_\_\_\_\_

*Note: This is not a complete list, but a list of common vehicles. All cars and light vehicles are eligible for this study regardless of brand. If "Other", MUST write in brand.*

7b. Model \_\_\_\_\_

7c. Year \_\_\_\_\_

7d. (record/confirm) Is this vehicle a: Car Crossover/station wagon SUV  
Van Pick-up truck Other (specify)\_\_\_\_\_

*Thank and discontinue if vehicle is a semi-truck, cement truck/mixer, or equipment not legally used for travel, e.g. bulldozer. Confirm other/specify answers are within qualifications before proceeding.*

7e. Does this vehicle operate on:

- Conventional gasoline
- Diesel fuel
- Electricity (PHEV/all electric – NOT hybrid)\*\*
- Hybrid electricity/gasoline \*\*
- CNG
- Ethanol/E85
- Other (specify)\_\_\_\_\_

*\*\*See guidelines; participants with these responses should be limited; no more than 1 Electric vehicle per group, and no more than 2 Hybrid vehicles per group. SEE END OF SCREENER for list of fuel types.*

8. What do you do for a living?\_\_\_\_\_

**[IMPORTANT: get specifics; for generic occupations, e.g. 'salesman' or 'consultant', ask "Which industry or sector do you work in?"]**

9. Do you or anyone **in your immediate household** work for:
- An auto/truck/other vehicle **dealer, supplier, or manufacturer**
  - An advocacy or political group which focuses on **environmental or transportation related** issues
  - The California Energy Commission
  - A gasoline **production, refining, or distribution** company
  - A market research firm

**(Terminate if ANY of the above are checked; note exceptions/explanations)**

---

10a. Have you been involved in any **energy, transportation, or environmental causes**? *[if yes] How long ago? Would you describe the research [or 'How did you participate']? Probe for full details; if heavy involvement, call attention to supervisor and confirm person is still suitable for the group.*

---

10b. Have you participated in any **focus groups** related to passenger vehicles? *[if yes] How long ago?*

---

*If 'yes' and focus group was within past 2 years, terminate.*

**I just have a few additional questions to ask. We ask these questions to ensure that we have a good cross-section of drivers.**

11. Which category does your age fall into? *[may wish to add: "Note that we are not looking for a specific number here, just broad ranges; let me read you the categories]*

- Under 18 *[Thank and Terminate]*
- 18 to 34 years old
- 35 to 64 years old
- 65 to 80 years old
- Over 80 years old

12. Gender *(by observation; ask if necessary)*

- Male
- Female

13. How many people, including yourself, are part of your household? *Do not include college students living away while attending college or people who live at another place most of the time.*

**# in Household** \_\_\_\_\_

14. What would you say is your work status. Are you . . . ?\* (*read list as necessary*)

- Employed **full-time** (including self-employed full-time)
- Employed **part-time** (including self-employed part-time)
- Full-time caregiver/stay at home parent/homemaker
- Student\*
- Retired
- Unemployed
- Other \_\_\_\_\_

\*Try for **ONLY one** response. If both work and attend school, whichever activity is full-time/majority of hours should be recorded. If work part-time and school part-time, record as "employed part-time" AND "student").

15. What is the highest level of education that you have completed?

- Less than high school
- High school diploma or GED
- Technical/vocational school
- Some college (*including Certificate programs*)
- College degree (*e.g. Bachelor/Associate*)
- Graduate school (*e.g. Masters, Ph.D., legal/medical degree*)

16. What is your racial or ethnic background?

- |   |   |
|---|---|
| <input type="checkbox"/> Caucasian/White                  | <input type="checkbox"/> Asian / Pacific Islander |
| <input type="checkbox"/> Hispanic/Latino/Spanish          | <input type="checkbox"/> Black / African American |
| <input type="checkbox"/> American Indian or Alaska Native | <input type="checkbox"/> Other: _____             |

17. For statistical purposes, what is your approximate total household income before taxes? [*may wish to add: "Note that we are not looking for a specific number here, just broad ranges; let me read you the categories; if hesitant, can also add: Household income has been found to be related to the types of trips households typically make. We would like to be sure our study represents all income groups in California."*]

- Less than \$10,000
- \$10,000 to \$24,999
- \$25,000 to \$34,999
- \$35,000 to \$49,999
- \$50,000 to \$74,999
- \$75,000 to \$99,999
- \$100,000 to \$149,999
- \$150,000 to \$199,999
- \$200,000 to \$249,999
- \$250,000 or more

*Note: OK to read these categories as .... "\$10,000 to \$25,000, \$25,000 to \$35,000". If respondent says, "It is exactly \$25,000," then code to HIGHER category.*

[*NEXT STEPS: Verify answers as needed; check with supervisor before confirming recruit. If recruited, fill out top of Page 1, including ALL contact info – company/address, telephone number, email. OBTAIN CELL PHONE NUMBER if at all possible.*]

### **Recruiting Guidelines:**

1. Obtain a representative mix of income/age/gender/race/household size, but all participants must be at least 18 years old.



2. Obtain a mix of occupations – should be broadly representative of the local area.
4. Residential group should have no more than 1 person unemployed. Non-working respondents should *not* be a disproportionate share of the group.
5. Recruit respondents owning/leasing a range of vehicle types, makes, and models broadly representative of the local area.
6. Most respondents should either have purchased/leased or intend to purchase/lease a new vehicle; it is OK to include some respondents who have purchased/leased or intend to purchase/lease a used vehicle.
7. Electric (PEV) owners/lessees:
  - a. In regions where only 2 groups are being held – Bay Area, Central Valley, Sacramento – permit no more than 1 PEV/PHEV owner and no more than 2 hybrid owners per group.
  - b. In Los Angeles region (with its own PEV group), permit no more than 2 hybrid owners per group. PEV owners should qualify for the PEV owner group.

**Important: PEV includes PHEV (Gasoline Plug-in Hybrid Electric Vehicle) and BEV (Battery Electric Vehicle). A description of fuel types is listed below for reference:**

| Fuel Type  | Description of Fuel Type   |
|--|--|
| <b>Gasoline only vehicle</b>                           | A vehicle that operates on gasoline only and has no hybrid components.   |
| <b>Gasoline Hybrid Electric vehicle (HEV)</b>          | A gasoline vehicle with hybrid components to increase fuel economy (e.g. Toyota Prius) but does not plug in for charging the battery.  |
| <b>Gasoline Plug-in Hybrid Electric vehicle (PHEV)</b> | A gasoline vehicle with hybrid components and a larger battery (e.g. Chevrolet Volt) which allows the vehicle to operate like a battery electric vehicle for a short distance (10-40 miles) and then operate on gasoline for a much longer distance (~300-400 miles) |
| <b>Gasoline - ethanol Flex Fuel vehicle (E85 FFV)</b>  | A vehicle that will operate on gasoline, ethanol, or any blend of the two fuels and has no hybrid components.  |
| <b>Diesel only vehicle</b>                             | A vehicle that operates on diesel or biodiesel only and has no hybrid components.  |
| <b>Diesel Hybrid Electric vehicle (HEV)</b>            | A diesel vehicle with hybrid components but does not plug in for charging the battery.   |
| <b>Compressed Natural Gas (CNG) only vehicle</b>       | A vehicle that only operates on compressed natural gas (CNG) and has no hybrid components. It can be filled up at home or at a station.  |
| <b>Battery Electric vehicle (BEV)</b>                  | A vehicle that operates on a battery only and charges by plugging in at home or at a station (e.g. Nissan Leaf).   |
| <b>Hydrogen Fuel Cell Electric vehicle (FCEV)</b>      | A hybrid electric vehicle that uses hydrogen to generate its own electricity in a fuel cell. The fuel cell powers the electric motor that drives the wheels and recharges the battery. Hydrogen is stored in a tank onboard the vehicle.                             |

# Commercial Screener

**Corey, Canapary & Galanis**  
**Screening Questionnaire \* CEC Focus Groups**  
**COMMERCIAL OWNERS/FLEET DECISION-MAKERS**

*[NOTE: CONTACT/GROUP INFORMATION FILLED OUT ONLY FOR RECRUITED RESPONDENTS]*

|                    |   |                               |     |
|--------------------|---|-------------------------------|-----|
| Name               | <input type="checkbox"/> Cell phone (high priority) | ( )                           |     |
|                    | <input type="checkbox"/> Work                       | <input type="checkbox"/> Home | ( ) |
| Company (REQUIRED) | Email (high priority)                               |                               |     |
| Address            | Source  |                               |     |
| City               | ZIP   |                               |     |

Recruited for:

Group #\_\_\_\_ (Commercial Vehicle Decision-Makers):  
\_\_\_\_\_, March\_\_\_\_, 2016 (\_\_\_) \_\_:\_\_pm

## Introduction

Hello, I'm \_\_\_\_\_ with Corey Research. We are seeking those who make decisions about vehicles used in a business for an upcoming focus group. The [focus] group will be held on \_\_\_\_\_, March \_\_\_\_, in the \_\_\_\_\_area. [The focus] group will last approximately two (2) hours, and if you are selected and attend, you will receive \$\_\_\_ for your participation. *[Include as appropriate: Your participation will help the California Energy Commission, a state of California agency, understand your vehicle needs now and in the future. The information you provide will be kept confidential by Corey Research and the California Energy Commission.]*

Let me ask you a few questions to see if you might be a good fit.

Introduction wording may vary. OK to modify wording above this line; read questions as written below this line.

1. Is your work or business located in California?\*

Yes ..... 1  
No ..... 2 *(thank and discontinue)*

*\*Note: If respondent works for an employer based outside of California, but respondent himself/herself works within California, code as a 'yes' and continue.*

2a. In which city is it located? \_\_\_\_\_

*(Note: If outside of geographical range for this focus group, thank and discontinue)*

2b. *(If unfamiliar with City, confirm)* In which county is that located? \_\_\_\_\_

*(Note: If outside of geographical range for this focus group, thank and discontinue)*

3. Are you a decision maker for the purchase or lease of light duty trucks, vans, or cars

used mostly in California?

Yes .....1

No .....2 (thank and discontinue)\*

*\*Note: if "No," but another person in the organization might be suitable, obtain contact information for that person if possible.*

**Purchases in Past 5 years**

4a. Have you purchased or leased a light-duty commercial vehicle in the past five years? \*\*

Yes, purchased

Yes, leased

No (skip to Q4c)

4b. Did you purchase/lease a new vehicle or a used one? \*\*

New

Used

**Purchases in Next 5 years**

4c. Are you likely to purchase or lease a new light-duty commercial vehicle within the next five years? \*\*

Yes

Maybe

No (If Yes=Q4a, then skip to Q5a; if No in Q4a and this question, then thank and discontinue)

4d. Are you planning to purchase/lease a new vehicle or a used one? \*\*

New

Used

*\*\*ALL respondents should answer "YES" to EITHER Q4a OR Q4c. MOST respondents should indicate that the vehicles purchased or those they plan to purchase are/will be new. OK to include some who indicate they have purchased/leased or plan to purchase/lease used.*

5a. What is your position/role in this company/business?

-----

5b. *[read as necessary]* What type of business do you work in (What type of business is the company in? What sector?)

-----

5c. Are you working in this position/role . . . (*read list*)

- Full time
- Part time (*ask 5d.*)
- Not at all (retired, unemployed, etc.) (*thank and discontinue*)

5d. Is this your primary/only occupation?

- Yes
- No (*See recruiting specifications*)

6a. Do you work for:

- An auto/truck/other vehicle **dealer, supplier, or manufacturer**
- An advocacy, non-profit, or political group which focuses on **environmental or transportation related** issues
  
- A gasoline **production, refining, or distribution** company
- A market research firm

6b. Do you or anyone in *your immediate family* work for the California Energy Commission?

- Yes (thank and terminate)
- No

**(Terminate if ANY of the above are checked; note exceptions/explanations)**

---

7a. Have you been involved in any causes related to **energy, transportation, or environmental causes**? *[if yes]* How long ago? Please describe *[or 'How did you participate?']* *Probe for full details; if heavy involvement, call attention to supervisor and confirm person is still suitable for the group.*

---

7b. Have you participated in any focus groups related to passenger vehicles? *[if yes]* How long ago?

*If 'yes' and focus group was within past 2 years, terminate.*

---

**I just have a few additional questions to ask. We ask these questions to ensure that we have a good cross-section of participants.**

8a. Please tell me the total number of vehicles in your fleet? (*recruit a mix*)

*Total number of vehicles:*-----

8b. *Of those (above), how many (total) are 'light duty' - that is, cars, vans, trucks, or SUVs?*

- # cars
- # crossovers/station wagons
- # minivans/vans
- # pick-up trucks
- # sport utility vehicles (SUVs)

8c. Does your business have:

- \_\_\_\_a charging station for electric vehicles?
- \_\_\_\_a fueling station for gasoline vehicles?

8d. What fuel types/technology are used by your fleet? (*check all that apply*)

- \_\_\_\_\_ Gasoline only vehicle
- \_\_\_\_\_ Gasoline Hybrid Electric vehicle (HEV)
- \_\_\_\_\_ Gasoline Plug-in Hybrid Electric vehicle (PHEV)
- \_\_\_\_\_ Gasoline - ethanol Flex Fuel vehicle (E85 FFV)
- \_\_\_\_\_ Diesel only vehicle
- \_\_\_\_\_ Compressed Natural Gas (CNG) only vehicle
- \_\_\_\_\_ Battery Electric vehicle (BEV)
- \_\_\_\_\_ Hydrogen Fuel Cell Electric vehicle (FCEV)
- \_\_\_\_\_ Other (specify)

9. Approximately how many people, including yourself, work for your company/business (organization)?\*

# in Company/organization\_\_\_\_\_\*

*\*Include total number of approximate employees, both in and out of California*

10. Gender (*by observation; ask if necessary*)

- Male
- Female

11. Which category does your age fall into? *[may wish to add: "Note that we are not looking for a specific number here, just broad ranges; let me read you the categories]*

- Under 18 *[Thank and Terminate]*
- 18 to 34 years old
- 35 to 64 years old
- 65 to 80 years old
- Over 80 years old

*[NEXT STEPS: Verify answers as needed; check with supervisor before confirming recruit. If recruited, fill out top of Page 1, including ALL contact info – company/address, telephone number, email. OBTAIN CELL PHONE NUMBER if at all possible.]*

#### **Recruiting Guidelines:**

1. All participants must be at least 18 years old.
2. Obtain a mix of industries – should be broadly representative of the local area.
3. ALL respondents should be employed at least part-time in the company/organization for which they purchase vehicles. Most respondents should be full-time.
4. Recruit commercial respondents owning/leasing a range of fleet sizes, vehicle types, makes, and models broadly representative of the local area.
5. ALL respondents should either have purchased/leased a vehicle in the past 5 years or are planning to purchase/lease a vehicle in the next 5 years. Most of these purchases/leases should be new; however, it is OK to include some respondents who purchased/leased a used vehicle (or are planning to).

**Important: PEV includes PHEV (Gasoline Plug-in Hybrid Electric Vehicle) and BEV (Battery Electric Vehicle).**

**A description of fuel types is listed below for reference:**

| Fuel Type  | Description of Fuel Type   |
|--|--|
| <b>Gasoline only vehicle</b>                           | A vehicle that operates on gasoline only and has no hybrid components.   |
| <b>Gasoline Hybrid Electric vehicle (HEV)</b>          | A gasoline vehicle with hybrid components to increase fuel economy (e.g. Toyota Prius) but does not plug in for charging the battery.  |
| <b>Gasoline Plug-in Hybrid Electric vehicle (PHEV)</b> | A gasoline vehicle with hybrid components and a larger battery (e.g. Chevrolet Volt) which allows the vehicle to operate like a battery electric vehicle for a short distance (10-40 miles) and then operate on gasoline for a much longer distance (~300-400 miles) |
| <b>Gasoline - ethanol Flex Fuel vehicle (E85 FFV)</b>  | A vehicle that will operate on gasoline, ethanol, or any blend of the two fuels and has no hybrid components.  |
| <b>Diesel only vehicle</b>                             | A vehicle that operates on diesel or biodiesel only and has no hybrid components.  |
| <b>Diesel Hybrid Electric vehicle (HEV)</b>            | A diesel vehicle with hybrid components but does not plug in for charging the battery.   |
| <b>Compressed Natural Gas (CNG) only vehicle</b>       | A vehicle that only operates on compressed natural gas (CNG) and has no hybrid components. It can be filled up at home or at a station.  |
| <b>Battery Electric vehicle (BEV)</b>                  | A vehicle that operates on a battery only and charges by plugging in at home or at a station (e.g. Nissan Leaf).   |
| <b>Hydrogen Fuel Cell Electric vehicle (FCEV)</b>      | A hybrid electric vehicle that uses hydrogen to generate its own electricity in a fuel cell. The fuel cell powers the electric motor that drives the wheels and recharges the battery. Hydrogen is stored in a tank onboard the vehicle.                             |

# PEV Screener

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**Corey, Canapary & Galanis**  
**Screening Questionnaire \* CEC Focus Groups**  
**PEV OWNERS/DRIVERS (BOTH RESIDENTIAL AND COMMERCIAL RESPONDENTS)**

*[NOTE: CONTACT/GROUP INFORMATION FILLED OUT ONLY FOR RECRUITED RESPONDENTS]*

|                    |   |                               |     |
|--------------------|---|-------------------------------|-----|
| Name               | <input type="checkbox"/> Cell phone (high priority) | ( )                           |     |
|                    | <input type="checkbox"/> Work                       | <input type="checkbox"/> Home | ( ) |
| Company (REQUIRED) | Email (high priority)                               |                               |     |
| Address            |   |                               |     |
| City               | ZIP   | Source                        |     |

Recruited for:

Group #\_\_ (PEV Drivers)\*: \_\_\_\_\_, March \_\_\_\_, 2016 (WED) \_\_\_\_\_ pm  
*\*PEV Drivers is shorthand – see guidelines*

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## Introduction

Hello, I'm \_\_\_\_\_ with Corey Research. We are seeking those who make decisions about vehicles used in a business for an upcoming focus group. The group will be held on \_\_\_\_\_, March \_\_\_\_, in the \_\_\_\_\_ area. The group will last approximately two (2) hours, and if you are selected and attend, you will receive \$\_\_\_ for your participation. *[Include as appropriate: Your participation will help the California Energy Commission, a state of California agency, understand your vehicle needs now and in the future. The information you provide will be kept confidential by Corey Research and the California Energy Commission.]*

Let me ask you a few questions to see if you might be a good fit.

Introduction wording may vary. OK to modify wording above this line; read questions as written below this line.

1. Do you currently own a Plug-In Electric Vehicle (PEV/PHEV) for personal or business use? *(If yes)* Is this for personal use or business use?
- Yes, personal use
  - Yes, business use
  - Yes, both personal and business use
  - No *(thank and discontinue)*

*(Note: This question is confirming ownership per the call list of PEV/PHEV owners.)*

---

2. Are you responsible for, or do you have co-responsibility for, the purchase or lease of this vehicle?

Yes ..... 1



No..... 2 (thank and discontinue)

Note: For commercial respondents who are disqualified in this question, see if they can direct you to the proper person in the organization (if applicable).

3a. What charging equipment do you mostly use?

- Level I chargers
- Level II chargers
- Fast chargers (e.g. DC)

If respondent is unsure/needs more information, read definitions below:

- Level 1 charging is the technical jargon for plugging your car into an ordinary outlet at home or work, which is a 120 volt AC plug. For example, 8 hours of charging at 120V can replenish about 40 miles of electric range. Almost all electric vehicles come with standard equipment to use Level 1 chargers.
- Level 2 supplies 240V, similar to what is used for an electric dryer or oven. It goes through a box and a cord that improves safety by waiting to send power to the plug until it's plugged into an EV. Level 2 allows for a wide range of charging speeds, all the way up to about 70 miles of range per hour of charging. Some work or public places like hotels offer level 2 chargers.
- DC Fast Chargers provide the fastest type of charging currently available, up to 40 miles of range for every 10 minutes of charging. These are public charging spaces, and there is a growing network of these chargers across California.

3b. Where do you mostly charge your electric vehicle?

- Work
- Home
- At a public charger
- Other (specify location)\_\_\_\_\_

4a. In which city are you located?\_\_\_\_\_

(Note: If outside of geographical range for this focus group, thank and discontinue)

4b. (If unfamiliar with City, confirm) In which county is that located?\_\_\_\_\_

(Note: If outside of geographical range for this focus group, thank and discontinue)

**These next few questions are about your use of your PEV/PHEV vehicle.**

5. About how many **miles** do you drive each **year**?

\_\_\_\_\_

6. [Am I correct that\*] **What is the make/year/model of the vehicle that you drive most often?**, \*OK to ask "Am I correct that" if you already have the information from commercial vehicle list

6a. Make

- Audi
- BMW
- Cadillac
- Chevrolet
- Chrysler
- Fiat
- Ford
- General Motors (GM)
- GMC
- Honda
- Hyundai
- Infiniti
- Jeep
- Kia
- Lincoln
- Mazda
- Mercedes
- Nissan
- RAM (*Fiat Chrysler*)
- Saab
- Subaru
- Tesla
- Toyota
- Volkswagen
- Volvo
- Other

(Specify)\_\_\_\_\_

*Note: This is not a complete list, but a list of common vehicles. All cars and light vehicles are eligible for this study regardless of brand. If "Other", MUST write in brand.*

6b. Model \_\_\_\_\_ 6c. Year \_\_\_\_\_

6d. (record/confirm) Is this vehicle a: Car Crossover/station wagon SUV Van Pick-up truck Other (specify) \_\_\_\_\_

*Thank and discontinue if vehicle is a semi-truck, cement truck/mixer, or equipment not legally used for travel, e.g. bulldozer. Confirm other/specify answers are within qualifications before proceeding.*

**7. Purchases**

**Purchases in Past 5 years**

7a. Including your PEV/PHEV, how many new or used vehicles have you purchased or leased in the past five years?

\_\_\_\_\_ # purchased

\_\_\_\_\_ # leased

**Purchases in Next 5 years**

7b. Do you plan to purchase or lease any new or used vehicles within the next five years?

- Yes
- Maybe
- No

**Other vehicles**

8a. Including those we just talked about, what is the total number of vehicles you own? (*recruit a mix*)

Total number of vehicles:\_\_\_\_\_

8b. What fuel types are used by these vehicles? (*check all that apply; read list as necessary*)

- \_\_\_\_\_ Gasoline only vehicle
- \_\_\_\_\_ Gasoline Hybrid Electric vehicle (HEV)
- \_\_\_\_\_ Gasoline Plug-in Hybrid Electric vehicle (PHEV)
- \_\_\_\_\_ Gasoline - ethanol Flex Fuel vehicle (E85 FFV)
- \_\_\_\_\_ Diesel only vehicle
- \_\_\_\_\_ Compressed Natural Gas (CNG) only vehicle
- \_\_\_\_\_ Battery Electric vehicle (BEV)
- \_\_\_\_\_ Hydrogen Fuel Cell Electric vehicle (FCEV)
- \_\_\_\_\_ Other (specify)

9. Do you or anyone **in your immediate household** work for:

- An auto/truck/other vehicle **dealer, supplier, or manufacturer**
- An advocacy or political group which focuses on **environmental or transportation related** issues
- The California Energy Commission
- A gasoline **production, refining, or distribution** company
- A market research firm

**(Terminate if ANY of the above are checked; note exceptions/explanations)**

10a. Have you been involved in any energy, transportation, or environmental causes? [*if yes*] How long ago? Would you describe? [*or 'How did you participate'?*] *Probe for full details; if heavy involvement, call attention to supervisor and confirm person is still suitable for the group.*

10b. Have you participated in any **focus groups** related to passenger vehicles? [*if yes*] How long ago?

---

*If 'yes' and focus group was within past 2 years, terminate.*

11. Gender *(by observation; ask if necessary)*

- Male       Female

12. Which category does your age fall into? *[may wish to add: "Note that we are not looking for a specific number here, just broad ranges; let me read you the categories]*

- Under 18 *[Thank and Terminate]*  
 18 to 34 years old  
 35 to 64 years old  
 65 to 80 years old  
 Over 80 years old

***[NEXT STEPS: Verify answers as needed; check with supervisor before confirming recruit. If recruited, fill out top of Page 1, including ALL contact info – company/address, telephone number, email. OBTAIN CELL PHONE NUMBER if at all possible.]***

## Recruiting Guidelines:

1. All participants must be at least 18 years old.
2. All PEV/PHEV owners should be from the provided lists and MUST be current PEV/PHEV owners.
3. Obtain a mix of industries (among commercial owners) and mix of profession/age/etc. among all owners – should be broadly representative of the local area.
4. While questions about vehicle purchases and leasing (past/future) are asked, in the case of this group only, these do NOT disqualify someone from the group.
5. Recruit commercial respondents owning/leasing a range of fleet sizes, vehicle types, makes, and models broadly representative of the local area.
6. Try for a mix of charger types and number of miles driven.

**Important: PEV includes PHEV (Gasoline Plug-in Hybrid Electric Vehicle) and BEV (Battery Electric Vehicle).**

**A description of fuel types is listed below for reference – those recruited for this group should own a vehicle in one of the highlighted categories:**

| Fuel Type  | Description of Fuel Type   |
|--|--|
| <b>Gasoline only vehicle</b>                           | A vehicle that operates on gasoline only and has no hybrid components.   |
| <b>Gasoline Hybrid Electric vehicle (HEV)</b>          | A gasoline vehicle with hybrid components to increase fuel economy (e.g. Toyota Prius) but does not plug in for charging the battery.  |
| <b>Gasoline Plug-in Hybrid Electric vehicle (PHEV)</b> | A gasoline vehicle with hybrid components and a larger battery (e.g. Chevrolet Volt) which allows the vehicle to be plugged in and operate like a battery electric vehicle for a short distance (10-50 miles) and then operate on gasoline for a much longer distance (~300-400 miles) |
| <b>Gasoline - ethanol Flex Fuel vehicle (E85 FFV)</b>  | A vehicle that will operate on gasoline, ethanol, or any blend of the two fuels and has no hybrid components.  |
| <b>Diesel only vehicle</b>                             | A vehicle that operates on diesel or biodiesel only and has no hybrid components.  |
| <b>Diesel Hybrid Electric vehicle (HEV)</b>            | A diesel vehicle with hybrid components but does not plug in for charging the battery.   |
| <b>Compressed Natural Gas (CNG) only vehicle</b>       | A vehicle that only operates on compressed natural gas (CNG) and has no hybrid components. It can be filled up at home or at a station.  |
| <b>Battery Electric vehicle (BEV)</b>                  | A vehicle that operates on a battery only and charges by plugging in at home or at a station (e.g. Nissan Leaf).   |
| <b>Hydrogen Fuel Cell Electric vehicle (FCEV)</b>      | A hybrid electric vehicle that uses hydrogen to generate its own electricity in a fuel cell. The fuel cell powers the electric motor that drives the wheels and recharges the battery. Hydrogen is stored in a tank onboard the vehicle.   |

# APPENDIX I: Focus Group Moderator Guide

## Residential Moderator Guide

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California Vehicle Survey  
Focus Group  
Moderator Guide - Residential  
February, 2015

### I. Introduction (10 minutes)

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1. Moderator, purpose, agenda, affiliation, discussion rules, audio/video.
2. Introductions.

### II. Current Vehicles and Driving Habits (10 minutes)

---

**Note to moderator: write these questions on flip chart and document answers**

Now let's go around the room and discuss the vehicles that you drive. For each of you, please tell me about:

- 1) The number of vehicles that you have in your household and how long you've had each of them
- 2) Whether you own or lease them, and whether they're new or used
- 3) How you use your vehicles? How much time do you spend in your car(s)? Where do you go? What is your vehicle for? How many people/things do you typically have with you in the vehicle?

As warranted, probe with the following:

- Tell me about how much you typically drive
- Who here has used:
  - Uber?
  - Rental car?
  - Transit bus/rail?
  - What are those like?

### III. Future Car Purchase Needs and Desired Attributes (30 minutes)

---

Now I want to talk about what steps you took to purchase your current vehicle and factors you will consider when purchasing your next vehicle.

- What factors influenced your decision to purchase your current vehicle?
- Do any of you have plans to replace your current vehicle?
  - If yes, why? If no, why not?
  - Probe:
- When are you planning to purchase your next vehicle?
- Tell me about the kind of vehicle you are planning to purchase.
  - Probe:
    - Do you expect it to be larger/smaller/the same size as your current vehicle?
    - Do you expect better/worse/same fuel economy?

**Note to moderator: if not mentioned probe for the following:**

- Would you consider buying an energy efficient vehicle such as electric or hybrid car or a vehicle that does not run on gas/petroleum? Why or why not?
  - Has the recent decrease in fuel prices changed your consideration of energy efficient vehicles?
- What factors would you take into consideration before purchasing this type of vehicle? I'm curious what you will be looking for in your next vehicle. For flipchart:
  1. What are your "must haves" for your next vehicle?
  2. What are the "nice to haves" for your next vehicle?
- How did you determine whether something went into one category or the other?
- What makes these "must haves" so important?
- How much are you thinking about the changes that might happen in the world that would affect the kind of vehicle you will want to be driving 3-5 years from now?
  - How dramatic do you expect these changes to be?
  - What do you think about self-driving and autonomous vehicles?
- How much are you thinking about the price of the vehicle?
- How much are you thinking about the cost of ownership?
  - What goes into cost of ownership?
  - Which of these are most important?
  - Which of these can you affect?
- What do you think is cost of ownership? Do you consider that when you buy a vehicle?
  - How much did you pay for fuel last time?
  - What is your sense of fuel costs as a percentage of total ownership costs?
- When it comes to costs, how much do you consider:
  - Purchase price
  - Maintenance
  - Fuel
  - Insurance
  - Depreciation/Resale value

## V. Alternative Vehicle Perceptions - Aided

(40 minutes)

For this next part of our discussion, we are going to talk about different alternative fuel vehicles and high efficiency vehicles. Ask participants if they are familiar with alternative fuel vehicles or high efficiency vehicles. After response provide a definition to guide this part of this discussion.

**Note to moderator: present each term below separately and ask the following questions:**

- Diesel vehicle
  - Hybrid electric vehicle
  - Plug-in hybrid vehicle
  - Battery electric vehicle
  - Flexible Fuel vehicle
  - Fuel cell vehicle
  - CNG vehicle
  - E85
- Who is familiar with this term? (*Ask participants to raise their hands and count the number of raised hands*)
  - What do you know or what do you think it is? Why?
  - Has anybody driven this type of vehicle?
  - What do/don't you like about this?
  - *If Diesel, plug-in, CNG or E85:* Have you noticed the availability of charging stations, alternative fuel or diesel at gas stations in your area? If so, what kind?



**After the participants have responded, hand out the definitions.**

- Are you surprised by the definition? If so, what is it about that surprises you?
  - Probe:
    - After hearing the definition, is this what you thought it was? Why or why not?
    - Is the definition/description clear? Is it missing something? If so, what would you add to it? Why?
    - Do you have any comments or concerns about this type of vehicle? If so, what are your concerns?

As a group, ask the participants to develop a list on the flip chart of the strengths and weakness of the vehicles discussed.

- By show of hands, go through each vehicle type and ask if the vehicle would be considered for the next purchase. Probe on why/why not?
- If there was an incentive available to consumers who purchase an alternative fuel or high efficiency vehicle, would this motivate you to consider buying this type of vehicle? Why or why not?
  - Probe:
    - What kind of incentives?

Here is a brief summary of these vehicles including some that you may not be aware of.

**Show list on flip chart of factors relevant to making an alternative vehicle decision.**

Here is a chart that shows some of the factors that may be important when comparing vehicles. In a moment we will look at this chart with the details included. But for now let's talk about these features by themselves.

Factors include:

- Purchase price
- MPG
- MPGe
- Fuel cost
- Convenience
- Range
- Cargo Space
- Seating capacity
- Driving comfort
- Driving performance
  - Acceleration
  - Top speed
- Impact on Environment
- Tax credit (do you figure this into price, or does it act as a separate motivation?)
- Price rebate (do you figure this into price, or does it act as a separate motivation?)
- HOV/carpool lane access

**Discuss as a group:**

2. What ranges are acceptable for each of these? What ranges are ideal?
3. Which factors are most important?
4. What are your reasons for these being most important?
5. What trade-offs do you make among these factors when deciding on a vehicle to purchase?
6. What features are also important that we missed? What makes these important?
7. Are there any other "nice to haves" that would be important to compare?

**Explain that alternative vehicle types could have trade-offs in fuel economy, price, cargo capacity and other features.**

8. How would your preference for these vehicle types change based on changes to factors such as price, fuel economy, and cargo capacity?
9. Imagine it is 5 years or 10 years from now. What factors might change that would cause you to consider these elements differently?
10. What if gas costs \$3, \$6, or even \$9 a gallon?

Potential probes:

- What if you have solar panels? Do you have any plans for it?
- What if you gain access to HOV lane?
- What if there are more toll roads and bridges that provide exceptions for these vehicles?
- What if parking was free or cheaper?
- What happens when electric re-charge stations become more common?

---

**VI. Survey Review****(20 minutes)**

Further explain survey portion of our study, and explain trade-offs. Ask respondents to read instruction page, evaluate a set of experiments (4?), and open discussion:

1. What did you understand as the instructions?
2. How did you approach the vehicle trade-offs?
3. Were there any aspects of the exercise that were difficult to understand?
4. Were there any important aspects of your purchase decisions that were missing?
5. Fuel type, vehicle models available, purchase incentive, cost per gallon, MPG, fuel availability, refueling time, vehicle range, maintenance costs

---

**VII. End****(5 minutes)**

Thank you for your help!

# Commercial Moderator Guide

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California Vehicle Survey  
Focus Group  
Moderator Guide - Commercial  
February, 2015

## I. Introduction (10 minutes)

---

3. Moderator, purpose, agenda, affiliation, discussion rules, audio/video.
4. Introductions and warm-up question.

## II. Company and fleet background (10 minutes)

---

I want to start by understanding a bit about each of the organizations where you work, and what types of vehicles are owned and operated by your companies.

Let's go around, and I'd like you to tell me about the type of business that your company is in, the size of your company, how many vehicles your company owns/leases and operates in California, and what types of vehicles those are (for example, mostly cars, trucks, SUVs? All gasoline, or any hybrids or other types?

- Probe:
    - Do you typically buy new or used vehicles? Why?
    - How often do you purchase/lease new vehicles?
    - Why would you replace a company vehicle, and how frequently do you replace them?
  - How many miles does your company tend to put on its vehicles?
- What are the typical driving patterns for these vehicles? What are they used for?
- What do you have to pay to operate vehicles in your fleet?
    - Probe: How do you think about fuel costs (e.g. cost per fill-up, cost per week, cost per month, cost per year)

## III. Future Car Purchase Needs and Desired Attributes (30 minutes)

---

Now I want to talk about what steps you took to purchase your company's most recent vehicle and factors you will consider when purchasing your company's next vehicle.

- What factors influenced your decision to purchase your most recent vehicle?
- Do any of you have plans to replace a vehicle?
  - If yes, why? If no, why not?
  - Probe:
    - When are you planning to purchase the next vehicle for your company? Will it add to vehicles/fleet or replace one? Why?
    - What kind of vehicle are you planning to purchase?
    - What vehicle are you planning to replace first? Why?
    - If you could replace any vehicles in your fleet tomorrow, what would you buy? Why?
    - Do you expect your next vehicle to be larger/smaller/the same size as others in your fleet?
    - Will you be likely to purchase a vehicle with better/worse/same fuel economy as your other vehicles?

**Note to moderator: if not mentioned probe for the following:**

- Would you consider buying an energy efficient vehicle such as electric or hybrid car or a vehicle that does not run on gas/petroleum? Why or why not?
  - Has the recent decrease in fuel prices changed your consideration of energy efficient vehicles?
- 3. What are your “must haves” for your company’s next vehicle?
- 4. What are the “nice to haves” for your company’s next vehicle?
- How did you determine whether something went into one category or the other?
- What makes these “must haves” so important?
- How much are you thinking about the changes that might happen in the world, California, or economy that would affect the kind of vehicle you will want your company to be using 3-5 years from now?
  - How dramatic do you expect these changes to be?
- How much are you thinking about the price of the vehicle?
- What do you think is cost of ownership? Do you consider that when you buy a vehicle?
- How much are you thinking about the cost of ownership?
  - What goes into cost of ownership?
  - Which of these are most important?
  - Which of these can you affect?
- How much do you track your cost of ownership on your existing vehicles?
  - What is your sense of fuel costs as a percentage of total ownership costs?
- When it comes to buying/leasing a vehicle, how much do you consider:
  - Purchase price
  - Maintenance
  - Fuel
  - Insurance
  - Depreciation/Resale value

## V. Alternative Vehicle Perceptions - Aided

(40 minutes)

For this next part of our discussion, we are going to talk about different alternative fuel vehicles and high efficiency vehicles. Ask participants if they are familiar with alternative fuel vehicles or high efficiency vehicles. After response provide a definition to guide this part of this discussion.

**Note to moderator: present each term below separately and ask the following questions:**

- Diesel vehicle
- Hybrid electric vehicle
- Plug-in hybrid electric vehicle (PHEV)
- Battery electric vehicle
- Flexible Fuel vehicle (FFV)
- Fuel cell vehicle (FCV)
- CNG vehicle
- E85
- Who is familiar with this term? (*Ask participants to raise their hands and count the number of raised hands*)
- What do you know or what do you think it is? Why?
- Have any of you used this type of vehicle in your businesses?
- What do/don’t you like about this?
- *If diesel, plug-in, CNG or E85:* Have you noticed the availability of charging stations, alternative fuel or diesel at gas stations in your area? What kind?
- 

**After the participants have responded, hand out the definitions.**

- Are you surprised by the definition? If so, what is it about that surprises you?

- Probe:
  - After hearing the definition, is this what you thought it was? Why or why not?
  - Is the definition/description clear? Is it missing something? If so, what would you add to it? Why?
  - Do you have any comments or concerns about this type of vehicle? If so, what are your concerns?

As a group, ask the participants to develop a list on the flip chart of the strengths and weakness of the vehicles discussed.

- By show of hands, go through each vehicle type and ask if the vehicle would be considered for the next purchase. Probe on why/why not.
- If there was an incentive available to consumers who purchase an alternative fuel or high efficiency vehicle, would this motivate you to consider buying this type of vehicle for your company? Why or why not?
  - Probe:
    - What kind of incentives?

Here is a brief summary of these vehicles including some that you may not be aware of.

**Show list on flip chart of factors relevant to making an alternative vehicle decision.**

Here is a chart that shows some of the factors that may be important when comparing vehicles. In a moment we will look at this chart with the details included. But for now let's talk about these features by themselves.

Factors include:

- Purchase price
  - MPG
  - MPGe
  - Fuel cost
  - Convenience
  - Range
  - Cargo Space
  - Seating capacity
  - Driving comfort
  - Driving performance
    - Acceleration
    - Top speed
  - Impact on Environment
  - Tax credit (do you figure this into price, or does it act as a separate motivation?)
  - Price rebate (do you figure this into price, or does it act as a separate motivation?)
  - HOV/carpool lane access
- **Discuss as a group:**
    1. What ranges are acceptable for each of these? What ranges are ideal?
    2. Which factors are most important?
    3. What are your reasons for these being most important?
    4. What trade-offs do you make among these factors when deciding on a vehicle to purchase?
    5. What features are also important that we missed? What makes these important?
    6. Are there any other "nice to haves" that would be important to compare?

**Explain that alternative vehicle types could have trade-offs in fuel economy, price, cargo capacity and other features.**

7. How would your preference for these vehicle types change based on changes to factors such as price, fuel economy, and cargo capacity?
8. Imagine it is 5 years or 10 years from now. What factors might change that would cause you to consider these elements differently?

9. What if gas costs \$3, \$6, or even \$9 a gallon?

Potential probes:

- What if you have solar panels? Do you have any plans for it?
- What if you gain access to HOV lane?
- What if there are more toll roads and bridges that provide exceptions for these vehicles?
- What if parking was free or cheaper?
- What happens when electric re-charge stations become more common?

---

**VI. Survey Review**

**(20 minutes)**

Further explain survey portion of our study, and explain trade-offs. Ask respondents to read instruction page, evaluate a set of experiments (4?), and open discussion:

6. What did you understand as the instructions?
7. How did you approach the vehicle trade-offs?
8. Were there any aspects of the exercise that were difficult to understand?
9. Were there any important aspects of your purchase decisions that were missing?
10. Fuel type, vehicle models available, purchase incentive, cost per gallon, MPG, fuel availability, refueling time, vehicle range, maintenance costs

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**VII. End**

**(5 minutes)**

Thank you for your help!

# PEV Moderator Guide

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California Vehicle Survey  
Focus Group  
Moderator Guide - PEV  
February, 2015

## I. Introduction (10 minutes)

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5. Moderator, purpose, agenda, affiliation, discussion rules, audio/video.
6. Introductions.

## II. Current Vehicles and Driving Habits (10 minutes)

---

**Note to moderator: write these questions on flip chart and document answers**

Now let's go around the room and discuss the vehicles that you drive. For each of you, please tell me about:

- 4) The number of vehicles that you have in your household and how long you've had each of them
- 5) Whether you own or lease them, and whether they're new or used
- 6) How you use your vehicles? How much time do you spend in your car(s)? Where do you go? What is your vehicle for? How many people/things do you typically have with you in the vehicle?

As warranted, probe with the following:

- Tell me about how much you typically drive
- Who here has used:
  - Uber?
  - Rental car?
  - Transit bus/rail?
  - What are those like?

## III. Future Car Purchase Needs and Desired Attributes (35 minutes)

---

Now I want to talk about what steps you took to purchase/lease your electric vehicle (if commercial – most recent PEV) and factors you will consider when purchasing/leasing your next vehicle.

- What factors influenced your decision to purchase/lease your current electric vehicle?
- Do any of you have plans to replace your current vehicle?
  - If yes, why? If no, why not?
  - Probe:
    - When are you planning to purchase your next vehicle?
- When are you planning to purchase your next vehicle?
- Tell me more about the kind of vehicle you are planning to purchase.
  - Probe:
    - Do you expect it to be larger/smaller/the same size as your current vehicle?
    - Do you expect better/worse/same fuel economy?

**Note to moderator: if not mentioned probe for the following:**

- Would you consider buying another plug-in electric vehicle and/or a vehicle that does not run on gas/petroleum? Why or why not?

- How has the recent decrease in fuel prices changed your consideration of energy efficient vehicles, or electric cars?
- Are you aware of self-driving vehicles? Will you be likely to buy one, if they are available for sale? Why?
- What factors would you take into consideration before purchasing electric vehicles? I'm curious what you will be looking for in your next vehicle. For flipchart:
  5. What are your "must haves" for your next vehicle?
  6. What are the "nice to haves" for your next vehicle?
- How did you determine whether something went into one category or the other?
- What makes these "must haves" so important?
- How much are you thinking about the changes that might happen in the world that would affect the kind of vehicle you will want to be driving 3-5 years from now?
  - How dramatic do you expect these changes to be?
- How much are you thinking about the price of the vehicle?
- How would you define the cost of ownership?
- How much are you thinking about the cost of ownership?
  - What goes into cost of ownership?
  - Which of these are most important?
  - Which of these can you affect?
- How much do you track your cost of ownership on your current vehicle?
  - What is your sense of fuel costs as a percentage of total ownership costs?
- When it comes to costs, how much do you consider:
  - Purchase price
  - Maintenance
  - Fuel
  - Insurance
  - Price depreciation/Resale value

## V. PEV purchase decision and purchase experience

(15 minutes)

For this next part of our discussion, we are going to talk about what led to your decision to purchase an electrified vehicle, and what your experiences were throughout the purchase process.

- What types of vehicle did you consider at the same time as you looked at purchasing/leasing your electric vehicle(s)?
- What most influenced your decision to ultimately purchase as electrified vehicle?
  - What were the major drawbacks in your mind?
  - What do you wish was different about your purchase experience when buying your current vehicle?

## VI. Charging behavior

(20 minutes)

For this next part of our discussion, we are going to talk about how you use your electric vehicle, and in particular about charging your vehicle.

- Tell me about the types of chargers that are available and which one(s) you have.
- Tell me about when and where you typically charge
  - Probe:
    - What is that experience like?
    - How long does it typically take?
    - Does the time to charge change based on your charging location?
- How do you think about how much it costs to charge your vehicle?
- When your vehicle is fully charged, how much electric range do you typically have?



- What are your pain points with respect to charging and driving your electric vehicle?
  - What are you pleasantly surprised by with respect to charging and/or vehicle range?
  - How does your vehicle's range affect your driving decisions/behavior?
    - Probe: Does it affect the number of miles you drive, long distance trips/commutes, use of car share or rental cars, etc.?

**VII. Survey Review**

**(20 minutes)**

---

Further explain survey portion of our study, and explain trade-offs. Ask respondents to read instruction page, evaluate a set of experiments (4?), and open discussion:

11. What did you understand as the instructions?
12. How did you approach the vehicle trade-offs?
13. Were there any aspects of the exercise that were difficult to understand?
14. Were there any important aspects of your purchase decisions that were missing?
15. Fuel type, vehicle models available, purchase incentive, cost per gallon, MPG, fuel availability, refueling time, vehicle range, maintenance costs

**VII. End**

**(5 minutes)**

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Thank you for your help!

# APPENDIX J: Focus Group Material

## Powertrain/Fuel Type Descriptions

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### Diesel Vehicle

A vehicle that operates on diesel or biodiesel only and has no hybrid components.



### Flexible Fuel Vehicle

(FFV) (i.e. flex-fuel vehicle)

A vehicle that will operate on gasoline, ethanol, or any blend of the two fuels and has no hybrid components.



### Hybrid Electric Vehicle

(HEV)

A gasoline vehicle with hybrid components to increase fuel economy (e.g. Toyota Prius) but does not plug in for charging the battery.



### CNG Vehicle

(CNG)

A vehicle that only operates on compressed natural gas (CNG) and has no hybrid components. It can be filled up at home or at a station.



### Plug-in Hybrid Vehicle

(PHEV)

A gasoline vehicle with hybrid components and a larger battery (e.g. Chevrolet Volt) which allows the vehicle to operate like a battery electric vehicle for a short distance (10-40 miles) and then operate on gasoline for a much longer distance (~300-400 miles)



### Fuel Cell Vehicle

(FCV or FCEV)

A hybrid electric vehicle that uses hydrogen to generate its own electricity in a fuel cell. The fuel cell powers the electric motor that drives the wheels and recharges the battery. Hydrogen is stored in a tank onboard the vehicle.



### Battery Electric Vehicle

(BEV)

A vehicle that operates on a battery only and charges by plugging in at home or at a station (e.g. Nissan Leaf).



### E85 Fuel

E85 is an abbreviation for an ethanol fuel blend of 85% ethanol fuel and 15% gasoline by volume. E85 is commonly used by flexible-fuel vehicles (FFV).

# Example Stated Preference Experiments

Please carefully review each vehicle and all its features below. Assuming these are the only vehicles available to you to purchase, please select the ONE vehicle you would most likely purchase.

| Vehicle Choice 1   | Vehicle A                     | Vehicle B                                    | Vehicle C                              | Vehicle D                      |
|--|-------------------------------|--|--|--------------------------------|
| <b>Vehicle Type</b>  | Mid-size Car                  | Small/Mid-size SUV                           | Mid-size Cross-over                    | Mid-size Car                   |
| <b>Fuel Type</b>   | Gasoline only vehicle         | Gasoline-ethanol Flex Fuel vehicle (E85 FFV) | Gasoline Hybrid Electric vehicle (HEV) | Diesel only vehicle            |
| <b>Vehicle Models Available</b>  | 187                           | 7  | 3                                      | 8                              |
| <b>Model Year</b>  | New (2016)                    | Used (2014)                                  | Used (2012)                            | Used (2014)                    |
| <b>Vehicle Price</b>   | \$27,265                      | \$31,273                                     | \$34,594                               | \$22,204                       |
| <b>Purchase Incentive</b>  | None                          | None   | None                                   | None                           |
| <b>MPG / Fuel Economy</b>  | 30.4                          | 18.4   | 29.7                                   | 32.7                           |
| <b>Annual Fuel Cost</b><br>(based on 12,000 miles/year)                    | \$1,148                       | \$1,386                                      | \$1,174                                | \$1,141                        |
| <b>Refueling Station</b><br>(Time it takes to get to this type of station) | Refuel at station (5 minutes) | Refuel at station (5 minutes)                | Refuel at station (7 minutes)          | Refuel at station (10 minutes) |
| <b>Refueling Time</b>  | 5 minutes                     | 5 minutes                                    | 3 minutes                              | 8 minutes                      |
| <b>Vehicle Range</b>   | 450 miles                     | 350 miles                                    | 600 miles                              | 500 miles                      |
| <b>Trunk/Cargo Space</b>   | 16 cubic feet / 4 suitcases   | 26 cubic feet / 6 suitcases                  | 24 cubic feet / 6 suitcases            | 16 cubic feet / 4 suitcases    |
| <b>Annual Maintenance Cost</b>   | \$428                         | \$460  | \$442                                  | \$392                          |
| <b>Acceleration Rate (0-60 mph)</b>  | 7.7 seconds                   | 7.9 seconds                                  | 8.7 seconds                            | 10.3 seconds                   |
| <b>Select One:</b>   | <input type="radio"/>         | <input type="radio"/>                        | <input type="radio"/>                  | <input type="radio"/>          |

Please carefully review each vehicle and all its features below. Assuming these are the only vehicles available to you to purchase, please select the ONE vehicle you would most likely purchase.

| Vehicle Choice 2   | Vehicle A                             | Vehicle B                                    | Vehicle C                                       | Vehicle D                      |
|--|---------------------------------------|--|---|--------------------------------|
| <b>Vehicle Type</b>  | Compact                               | Small Pick-up truck                          | Compact   | Subcompact Car                 |
| <b>Fuel Type</b>   | Hydrogen Fuel Cell vehicle (FCV)      | Gasoline-ethanol Flex Fuel vehicle (E85 FFV) | Gasoline Plug-in Hybrid Electric vehicle (PHEV) | Battery Electric vehicle (BEV) |
| <b>Vehicle Models Available</b>  | 1                                     | 3  | 3   | 7                              |
| <b>Model Year</b>  | New (2016)                            | New (2016)                                   | Used (2015)                                     | New (2016)                     |
| <b>Vehicle Price</b>   | \$51,217                              | \$35,396                                     | \$22,992  | \$23,731                       |
| <b>Purchase Incentive</b>  | \$2,500 rebate                        | None   | None  | HOV access                     |
| <b>MPG / Fuel Economy</b>  | 68.9                                  | 18.5   | 44.3  | 120.9                          |
| <b>Fuel Cost per 100 Miles</b>   | \$22                                  | \$12   | \$9   | \$5                            |
| <b>Refueling Station</b><br>(Time it takes to get to this type of station) | Hydrogen fueling station (15 minutes) | Refuel at station (5 minutes)                | Refuel at station (3 minutes)                   | Plug-in at home (0 min)        |
| <b>Refueling Time</b>  | 5 minutes                             | 5 minutes                                    | 3 minutes                                       | 3.5 hours                      |
| <b>Vehicle Range</b>   | 250 miles                             | 370 miles                                    | 450 miles                                       | 150 miles                      |
| <b>Trunk/Cargo Space</b>   | 13 cubic feet / 3 suitcases           | 60 cubic feet / 15 suitcases                 | 16 cubic feet / 4 suitcases                     | 10 cubic feet / 2 suitcases    |
| <b>Annual Maintenance Cost</b>   | \$435                                 | \$481  | \$426   | \$426                          |
| <b>Acceleration Rate (0-60 mph)</b>  | 9.4 seconds                           | 7.1 seconds                                  | 9.5 seconds                                     | 8.5 seconds                    |
| <b>Select One:</b>   | <input type="radio"/>                 | <input type="radio"/>                        | <input type="radio"/>                           | <input type="radio"/>          |

# California Vehicle Survey: Definitions

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## Vehicle Type

| Vehicle Type                          | Examples   |
|---------------------------------------|--|
| <b>Subcompact Car</b>                 | Ford Fiesta, Kia Rio, Fiat 500, Mitsubishi i-MiEV, Smart Fortwo  |
| <b>Compact Car</b>                    | Hyundai Elantra, Honda Civic, Mazda3, Toyota Corolla   |
| <b>Midsize Car</b>                    | Chevrolet Malibu, Chrysler 200, Ford Fusion, Subaru Legacy, Volkswagen Passat, Acura TLX, Audi A4, BMW 3 Series, Mercedes-Benz C-Class   |
| <b>Large Car</b>                      | Chevrolet Impala, Ford Taurus, Toyota Avalon, Cadillac CTS, Chrysler 300, Jaguar XF, Lincoln MKZ, Volvo S80, BMW 7 Series, Lexus LS, Mercedes-Benz S-Class, Porsche Panamera               |
| <b>Sports Car</b>                     | BMW Z4, Mazda MX-5, Lotus Elise, Porsche Boxster, Mercedes-Benz SLK, Aston Martin DB9, Bentley Continental GT, Ferrari FF, Jaguar XK, Tesla Model S, Bugatti Veyron, Lamborghini Aventador |
| <b>Cross-over, small</b>              | Ford EcoSport, Honda HR-V, Mini Countryman, Nissan Juke, BMW X1, Jeep Compass  |
| <b>Cross-over, midsize</b>            | Nissan Murano, Ford Edge, Volkswagen Touareg, Chevrolet Equinox  |
| <b>SUV, Small/Midsize</b>             | Ford Ecosport, Jeep Wrangler, Ford Escape, Honda CR-V, Jeep Compass, Kia Sportage, Audi Q5, Ford Edge, Hyundai Santa Fe, Jeep Cherokee, Volkswagen Touareg                                 |
| <b>SUV, Full-size/Large</b>           | Cadillac Escalade, Ford Explorer, Range Rover, Toyota Land Cruiser, Volvo XC90   |
| <b>Pick-up Truck, Small</b>           | Ford Ranger, Chevrolet Colorado, Nissan Navara, Toyota Tacoma  |
| <b>Pick-up Truck, Full-size/Large</b> | Dodge Ram, Ford F-150, GMC Sierra, Nissan Titan, Toyota Tundra, Chevrolet Silverado HD, Ram Heavy Duty, Ford Super Duty  |
| <b>Van, Small (Minivan)</b>           | Chrysler Town and Country, Kia Carnival, Toyota Sienna   |
| <b>Van, Full-size/Large</b>           | Chevrolet Express 1500 Cargo, Ford Transit, Volkswagen Transporter, Chevrolet Express 1500 Passenger, Ford E350 Wagon, Mercedes-Benz Viano, Volkswagen Multivan                            |

## Fuel Type

| Fuel Type  | Description of Fuel Types   |
|--|---|
| <b>Gasoline only vehicle</b>                           | A vehicle that operates on gasoline only and has no hybrid components.  |
| <b>Gasoline Hybrid Electric vehicle (HEV)</b>          | A gasoline vehicle with hybrid components to increase fuel economy (e.g. Toyota Prius), but does not plug in for charging the battery.  |
| <b>Gasoline Plug-in Hybrid Electric vehicle (PHEV)</b> | A gasoline vehicle with hybrid components and a larger battery (e.g. Chevrolet Volt) which allows the vehicle to operate like a battery electric vehicle for a short distance (10-40 miles) and then operate on gasoline for a much longer distance (~300-400 miles). |
| <b>Gasoline - ethanol Flex Fuel vehicle (E85 FFV)</b>  | A vehicle that will operate on gasoline, ethanol, or any blend of the two fuels and has no hybrid components.   |

|  |  |
|--|--|
| <b>Diesel only vehicle</b>                             | A vehicle that operates on diesel or biodiesel only and has no hybrid components.  |
| <b>Diesel Hybrid Electric vehicle (HEV)</b>            | A diesel vehicle with hybrid components but does not plug in for charging the battery.   |
| <b>Compressed Natural Gas (CNG) only vehicle</b>       | A vehicle that only operates on compressed natural gas (CNG) and has no hybrid components. It can be filled up at home or at a station.  |
| <b>Compressed Natural Gas Hybrid vehicle (CNG HEV)</b> | A compressed natural gas vehicle with hybrid components to increase fuel economy, but does not plug in for charging the battery. It can be filled up at home or at a station.  |
| <b>Battery Electric vehicle (BEV)</b>                  | A vehicle that operates on a battery only and charges by plugging in at home or at a station (e.g. Nissan Leaf).   |
| <b>Hydrogen Fuel Cell Electric vehicle (FCEV)</b>      | A hybrid electric vehicle that uses hydrogen to generate its own electricity in a fuel cell. The fuel cell powers the electric motor that drives the wheels and recharges the battery. Hydrogen is stored in a tank onboard the vehicle. |

### Vehicle Models Available

For each vehicle choice, this is the number of other vehicles you might be able to purchase that have similar features. For example, if Ford, Chevrolet, and Honda each make an electric powered midsize car, and those were the only electric powered midsize cars on the market, the Number of Makes and Models Available for this vehicle would be 3. If Ford made two models just like this one, and Chevrolet and Honda each made one, the Number of Makes and Models Available would be 4.

### Model Year

This is the model year of the vehicle. A new vehicle would be a vehicle that has not been owned by anyone before. Vehicles in the choice sets range from 2016 to 1998.

### Vehicle Price

This is the price you would pay to purchase this vehicle without tax, title, or tags. It represents the final retail price of the car after any dealer incentives or discounts. It does not include the trade-in value of your current vehicle, if you had one.

### Purchase Incentive

| Incentive              | Description  |
|------------------------|--|
| <b>None</b>            | No incentive offered   |
| <b>HOV lane access</b> | This allows you to travel in the HOV carpool lane as a single driver.  |
| <b>Tax Credits</b>     | This allows you to receive a tax credit, which would directly reduce the amount of your annual income tax owed. This includes a \$1,000 tax credit for compressed natural gas vehicles or a \$2,500, \$5,000, or \$7,500 tax credit for battery electric, plug-in hybrid electric, or hydrogen vehicles. |

|                |  |
|----------------|--|
| <b>Rebates</b> | This allows you to receive a certain amount of money off of the price of the vehicle through a purchase rebate. You would receive the rebate approximately 6 months after purchasing the vehicle. For compressed natural gas, battery electric, plug-in hybrid electric, or hydrogen vehicles, this rebate may be \$500, \$1,000, \$1,500 or \$2,500 off the purchase price. |
|----------------|--|

### **MPG/Fuel Economy**

This is the fuel economy you would expect to get while driving the vehicle. The stated figure assumes 55% city driving and 45% highway driving. Fuel economy for CNG, electric, and hydrogen vehicles takes into account the number of miles the vehicle can go using the energy equivalent of a gallon of gasoline (MPGe).

### **Annual Fuel Cost**

The total amount you would pay in fuel costs over the course of a year. This cost is calculated based on an estimated 12,000 miles driven per year.

### **Cost per 100 Miles**

This is how much you would expect to pay for fuel in order to drive 100 miles. This number is based on the MPG or MPGe of the vehicle as explained in the above feature and the price of fuel.

### **Refueling Station Availability**

This is how you would fuel the specific vehicle. This may be refueling at a traditional fueling station (e.g., at a gas or diesel station); or other options that are available for some of the alternative fuels. This includes:

| <b>Type of Vehicle</b>                        | <b>Type of Station</b>              | <b>Explanation</b>   |
|---|-------------------------------------|--|
| <b>Gasoline or Diesel only</b>                | Refuel at station                   | Refuel at a traditional gasoline or diesel refueling station                                       |
| <b>Compressed Natural Gas (CNG) vehicle</b>   | Refuel at "fast fill" station       | Refuel at a CNG station using a fast fill system   |
| <b>Plug-in Hybrid Electric vehicle (PHEV)</b> | Refuel at station                   | This is a traditional gasoline refueling station   |
| <b>Battery Electric vehicle only (BEV)</b>    | Plug in at work or charging station | This is the ability to charge your vehicle from various locations (e.g., work or charging station) |
| <b>Hydrogen vehicle</b>                       | Hydrogen fueling station            | Refuel at a hydrogen station that provides high pressure, fast fill fueling.                       |

### **Refueling Time**

This is the amount of time it would take to refuel the vehicle at the location in "Refueling Station Availability." For some vehicles, this would be the amount of time it would take to fill the vehicle to a full tank of gasoline or diesel fuel. For other vehicles which use electric batteries (e.g., a battery electric only vehicle), this would be the amount of time it

would take to fully charge the battery. For home refueling of compressed natural gas vehicles (CNG) or battery electric vehicles (BEVs), this could take hours compared to minutes at a station.

### **Vehicle Range**

This is the maximum distance the vehicle can travel on a full tank or full charge without refueling.

### **Trunk/Cargo Space**

This tells you how much room each vehicle has for trunk/cargo space. This is measured in cubic feet. To help understand this, one standard paper grocery bag is about 1 cubic foot and a standard suitcase is 4 cubic feet. So, for example, a trunk/cargo space of 3 cubic feet would allow enough room for about 3 standard paper grocery bags but would not fit one standard suitcase. Trunk/cargo space of 16 cubic feet would be able to fit 16 standard paper grocery bags or 4 standard suitcases.

### **Annual Maintenance Cost**

This is the total annual maintenance cost for the vehicle considering how many miles you drive each year. Maintenance costs include all costs associated with normal routine maintenance during a year including oil and filter changes. It does not include insurance, registration, fees, or unexpected repairs.

### **Acceleration Rate (0-60 mph)**

The amount of time, in seconds, it takes for your vehicle to accelerate from 0-60 mph. Acceleration time varies from a low of 4 seconds for sports cars to a high of 14 seconds for some larger vehicles and engines that use non-traditional fuel types. Acceleration is related to horsepower, vehicle weight, and engine performance.



# APPENDIX K: Interviewer Training Manual

## CC&G Research: Training Materials

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### Handout with Project Overview and FAQs

#### Pilot Study Overview

- **Study name:** California Vehicle Survey
- **Region:** Statewide (CA)
- **Pilot Study Dates:** Wednesday, June 1<sup>st</sup> (initial mailing) to Friday June 24<sup>th</sup> (last day to complete the survey)
- **Purpose:** Personal and commercial light-duty vehicle study to understand vehicle ownership, use, and preferences in CA
- **Time commitment:** Average household with 2 cars; 30 minutes to complete. Average commercial vehicle respondent; 30 minutes.
- **Study Process:**
  - **Send Invites:** RSG sends postcards to selected households and businesses in the mail.
    - 4,000 residential and 4,000 commercial postcards distributed June 1<sup>st</sup>
  - **Survey Completion:** One member of the household completes the survey, or one vehicle fleet owner/operator per business establishment.
    - Residential participants may complete the survey online or over the phone
    - Commercial participants complete the survey online only
    - We expect 3-4% of HHs and recruited businesses to complete survey
  - **Incentive:** Qualifying respondents who complete all questions are eligible to receive a gift card at an online retailer of their choice (Amazon.com or Walmart). Gift cards will be distributed electronically following the close of survey (after June 24<sup>th</sup>)
    - Residential incentive: \$10.00

- Commercial incentive \$20.00
- **Project URL:** <https://cavehiclesurvey.org>
- **Project Email:** info@cavehiclesurvey.org
- **Project Phone:** (877) 258-6501
- **Phone Hours:** Mon-Fri 9am to 5pm (Pacific)
- **RSG Contacts:** Tristan Cherry ([xxxxxxx.xxxxxx@rsginc.com](mailto:xxxxxxx.xxxxxx@rsginc.com) / xxx-xxx-xxxx). Mark Fowler ([xxxx.xxxxxx@rsginc.com](mailto:xxxx.xxxxxx@rsginc.com) / (xxx)-xxx-xxxx).
- **CEC Contact:** Aniss Bahreinian, (xxx) xxx-xxxx, xxxxx.xxxxxxxxxxx@energy.ca.gov

Note: Anybody calling and asking to volunteer should send an email to [info@cavehiclesurvey.org](mailto:info@cavehiclesurvey.org) and include their name and address.

## **ITEM 2: FAQ**

### **What is the California Vehicle Survey all about?**

The study is collecting information about the driving and vehicle purchase behavior of residents and businesses in the state of California, including how and how much we drive, what vehicles we own, what vehicles we intend to purchase, and what impacts our driving and vehicle purchase decisions.

### **How was I selected to participate?**

Invited participants (like yourself) were randomly selected from all the individuals and commercial entities with registered vehicles in the state. The random approach helps us understand the behaviors, current needs, and future needs of all types of households and businesses from different regions in the state.

### **Why should I participate?**

Current data about the behavior and needs of residents and businesses help the California Energy Commission and the State to understand and plan for current and future related energy needs. Your responses have a large impact because yours is one of a small number of households invited to participate in the study.

### **How will the survey results be used?**

Information collected in the study will help the California Energy Commission and the State of California to plan and prioritize future energy-related transportation investments.

### **Who is sponsoring this study?**

This study is sponsored by the California Energy Commission.

### **How is my personal privacy protected?**

All your answers will be kept strictly confidential and will only be analyzed with responses from all other participating households. A copy of the privacy policy for this study is available [here](#).

# Phone Call Flowchart

[voicemail]

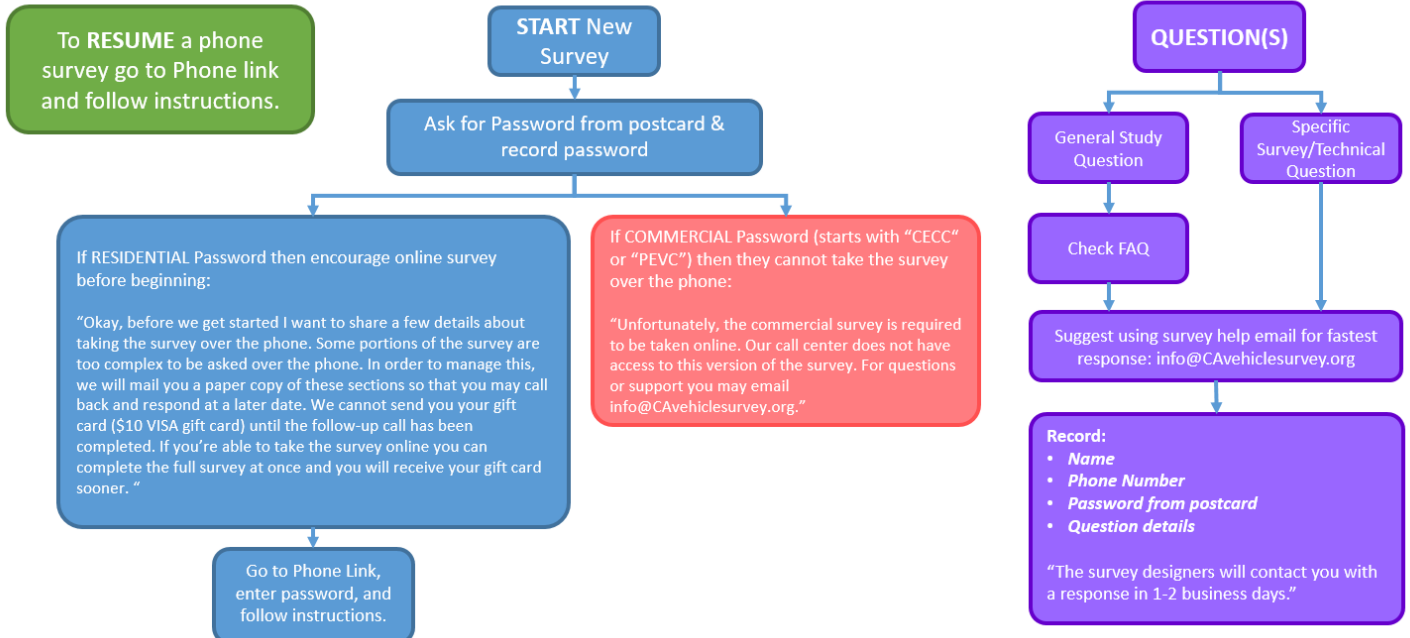
Hello, thank you for your interest in the California Vehicle Survey sponsored by the California Energy Commission. For immediate assistance or technical support please email [info@CAvehiclesurvey.org](mailto:info@CAvehiclesurvey.org).

If you do not have access to the internet and would like to complete the survey over the phone, or if you have already started to take the survey over the phone, please leave your name and phone number and an associate will contact you to assist.

If they require **SPANISH** language: "We are currently in the pilot phase of the study and the survey is only available in English. If you provide your name, phone number, password, (and email if possible) we will recontact you in September when you will be able to complete the survey in Spanish"

**Record:**

- Name; Phone Number; Password from postcard; Email (Optional)



# APPENDIX L: Survey Outreach Material

## Residential Survey Outreach Materials

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### Postcard Invitation

Front



Back



RSG | 600 B Street, Suite 2202 | San Diego, CA 92101

Presorted  
First Class Mail  
U.S. Postage Paid  
Sacramento, CA  
Permit No. 5635

**Dear Resident / Estimado Residente,**

The California Energy Commission (CEC) is conducting a survey of vehicle ownership, purchase, and use to forecast future vehicle and fuel use in California.

La Comisión de Energía de California (CEC) está realizando una encuesta sobre la propiedad de vehículos, compra y el uso de vehículos de predecir el futuro y el uso para combustible en California.

**For more information or to begin the survey go here:**

**Para obtener más información o para comenzar la encuesta entra aquí:**

**[www.CAvehiclesurvey.org](http://www.CAvehiclesurvey.org)**

**Survey password / Contraseña encuesta:**

No internet? / ¿Sin internet? 1-877-258-6501



**Complete the survey and receive a \$10 gift card!**

**¡Completa la encuesta y recibe una tarjeta de regalo de \$10!**

Questions? Contact us at / ¿Preguntas? Contactanos en:  
**[info@CAvehiclesurvey.org](mailto:info@CAvehiclesurvey.org)**

## Paper SP Exercises Mailed to Phone Respondents



December 12, 2016



Thank you again for agreeing to participate in the California Vehicle Survey we recently discussed with you over the telephone. Completing this survey will only take a few minutes of your time. This survey is being conducted on behalf of the California Energy Commission. Results from this survey will be used to help the Energy Commission forecast vehicle fleet composition and fuel consumption in the State of California.



Please complete the enclosed survey questions and then call **1-877-258-6501** to report your answers back to us. To help us assist you, please have your password ready, which is printed below.

Your password is: **ccrazcu**

Your responses will remain strictly confidential and will only be used for this study. Once we receive your vehicle choice survey answers, we will send you a \$10 gift card to spend at Amazon.com or Walmart as a thank-you gift for your participation.

If you have any questions or want to verify the legitimacy of this survey, please call the survey helpline at **1-877-258-6501** or email [info@cavehiclesurvey.org](mailto:info@cavehiclesurvey.org). We look forward to your response and once again, thank you for your participation.

Sincerely,

Mark Fowler  
Project Manager  
The California Vehicle Survey

ccrazcu

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### **California Vehicle Survey: Instructions**

It may be helpful to review the enclosed attribute definitions before answering any questions. These definitions can be found starting on page 13 of this survey packet.

Over the telephone, you indicated that the next vehicle your household is likely to buy would be a Midsize car and the fuel type will most likely be Hybrid (Gasoline). Based on that information, we developed eight vehicle choice games for you starting on the next page.

We understand that some of the combinations of features and fuel types may not currently exist. For these hypothetical scenarios, please assume the combinations of features do exist and you could buy any of the vehicles presented to you.

Some features that you may find important are not listed here, such as warranty, safety, technology and entertainment features, etc. Please assume that these features are identical across the four vehicles and only focus on the features that are listed when making your decision.

We also understand that the vehicles offered may not completely suit your needs. For the purpose of this study, please assume the four vehicles on each page are the only four available and you must buy one.

**You must choose one vehicle on each page for ALL EIGHT questions.**





Please carefully review each vehicle and all its features below. Assuming these are the only vehicles available to you to purchase, **please select the ONE vehicle you would most likely purchase.**

| Vehicle Choice 1   | Vehicle A                   | Vehicle B                  | Vehicle C                              | Vehicle D                                    |
|--|-----------------------------|----------------------------|--|--|
| <b>Vehicle Type</b>  | Midsize car                 | Pick-up truck, small       | Van, small                             | Midsize car                                  |
| <b>Fuel Type</b>   | Hybrid (Gasoline)           | Full Electric Vehicle      | Compressed Natural Gas (CNG) vehicle   | Gasoline-ethanol Flex Fuel vehicle (E85 FFV) |
| <b>Vehicle Models Available</b>  | 19                          | 4                          | 2                                      | 21   |
| <b>Model Year</b>  | Used (2014)                 | New (2016)                 | New (2016)                             | Used (2012)                                  |
| <b>Vehicle Price</b>   | \$12,300                    | \$23,400                   | \$17,400                               | \$7,300                                      |
| <b>Purchase Incentive</b>  | None                        | HOV Access                 | None                                   | None   |
| <b>MPG / Fuel Economy</b>  | 34.2                        | 76.2                       | 26                                     | 26.8   |
| <b>Fuel Cost per 100 miles</b>   | \$5.11                      | \$11.00                    | \$22.08                                | \$7.95                                       |
| <b>Refueling Station</b><br>(Time it takes to get to this type of station) | Refuel at station (10 min)  | Plug-in at work (0 min)    | Refuel at "fast fill" station (15 min) | Refuel at station (3 min)                    |
| <b>Refueling Time</b>  | 5 min                       | 8 hours                    | 3 min                                  | 8 min  |
| <b>Vehicle Range</b>   | 487 miles                   | 150 miles                  | 150 miles                              | 442 miles                                    |
| <b>Trunk/Cargo Space</b>   | 16 cubic feet (4 suitcases) | 9 cubic feet (2 suitcases) | 20 cubic feet (5 suitcases)            | 15 cubic feet (3 suitcases)                  |
| <b>Annual Maintenance Cost</b>   | \$446                       | \$468                      | \$473                                  | \$387  |
| <b>Acceleration Rate (0-60 mph)</b>  | 10.3 secs                   | 9.5 secs                   | 5.9 secs                               | 9.5 secs                                     |
| <b>Select One:</b>   | <input type="radio"/>       | <input type="radio"/>      | <input type="radio"/>                  | <input type="radio"/>                        |



# CALIFORNIA

## VEHICLE SURVEY

Please carefully review each vehicle and all its features below. Assuming these are the only vehicles available to you to purchase, **please select the ONE vehicle you would most likely purchase.**

| Vehicle Choice 2   | Vehicle A                   | Vehicle B                              | Vehicle C                             | Vehicle D  |
|--|-----------------------------|--|---------------------------------------|--|
| <b>Vehicle Type</b>  | Midsize car                 | Van, full-size/large                   | Midsize car                           | Cross over, midsize                                |
| <b>Fuel Type</b>   | Hybrid (Gasoline)           | Hybrid (CNG)                           | Compressed Natural Gas (CNG) vehicle  | Plug-in Hybrid Electric vehicle (PHEV)             |
| <b>Vehicle Models Available</b>  | 15                          | 1                                      | 2                                     | 4  |
| <b>Model Year</b>  | Used (2014)                 | New (2016)                             | New (2016)                            | New (2016)   |
| <b>Vehicle Price</b>   | \$9,200                     | \$22,700                               | \$21,100                              | \$20,200   |
| <b>Purchase Incentive</b>  | None                        | \$500 rebate                           | \$2,500 rebate                        | HOV Access   |
| <b>MPG / Fuel Economy</b>  | 28.5                        | 28.4                                   | 30.5                                  | 43.2   |
| <b>Fuel Cost per 100 miles</b>   | \$15.32                     | \$10.11                                | \$9.41                                | \$18.43  |
| <b>Refueling Station</b><br>(Time is takes to get to this type of station) | Refuel at station (7 min)   | Refuel at "fast fill" station (20 min) | Refuel at "fast fill" station (5 min) | Plug-in at a charging station (15 min)             |
| <b>Refueling Time</b>  | 8 min                       | 8 min                                  | 3 min                                 | 3.5 hours charging time (5 min to refuel with gas) |
| <b>Vehicle Range</b>   | 470 miles                   | 250 miles                              | 300 miles                             | 821 miles  |
| <b>Trunk/Cargo Space</b>   | 12 cubic feet (3 suitcases) | 59 cubic feet (14 suitcases)           | 8 cubic feet (2 suitcases)            | 20 cubic feet (5 suitcases)                        |
| <b>Annual Maintenance Cost</b>   | \$304                       | \$616                                  | \$323                                 | \$600  |
| <b>Acceleration Rate (0-60 mph)</b>  | 6.3 secs                    | 13.7 secs                              | 5.5 secs                              | 5.4 secs   |
| <b>Select One:</b>   | <input type="radio"/>       | <input type="radio"/>                  | <input type="radio"/>                 | <input type="radio"/>                              |



# CALIFORNIA

## VEHICLE SURVEY

Please carefully review each vehicle and all its features below. Assuming these are the only vehicles available to you to purchase, **please select the ONE vehicle you would most likely purchase.**

| Vehicle Choice 3   | Vehicle A                   | Vehicle B                                    | Vehicle C                   | Vehicle D  |
|--|-----------------------------|--|-----------------------------|--|
| <b>Vehicle Type</b>  | Midsize car                 | Cross over, midsize                          | Midsize car                 | SUV full-size/large                              |
| <b>Fuel Type</b>   | Hybrid (Gasoline)           | Gasoline-ethanol Flex Fuel vehicle (E85 FFV) | Hybrid (Gasoline)           | Plug-in Hybrid Electric vehicle (PHEV)           |
| <b>Vehicle Models Available</b>  | 27                          | 4  | 27                          | 2  |
| <b>Model Year</b>  | Used (2014)                 | Used (2011)                                  | Used (2014)                 | Used (2013)                                      |
| <b>Vehicle Price</b>   | \$10,700                    | \$11,100                                     | \$10,700                    | \$20,800   |
| <b>Purchase Incentive</b>  | None                        | None   | None                        | None   |
| <b>MPG / Fuel Economy</b>  | 34.2                        | 17.3   | 34.2                        | 29.2   |
| <b>Fuel Cost per 100 miles</b>   | \$17.02                     | \$24.62                                      | \$17.02                     | \$27.26  |
| <b>Refueling Station</b><br>(Time is takes to get to this type of station) | Refuel at station (10 min)  | Refuel at station (5 min)                    | Refuel at station (3 min)   | Plug-in at a charging station (10 min)           |
| <b>Refueling Time</b>  | 10 min                      | 5 min  | 8 min                       | 8 hours charging time (5 min to refuel with gas) |
| <b>Vehicle Range</b>   | 487 miles                   | 381 miles                                    | 564 miles                   | 767 miles  |
| <b>Trunk/Cargo Space</b>   | 12 cubic feet (3 suitcases) | 28 cubic feet (7 suitcases)                  | 12 cubic feet (3 suitcases) | 16 cubic feet (4 suitcases)                      |
| <b>Annual Maintenance Cost</b>   | \$506                       | \$360  | \$304                       | \$534  |
| <b>Acceleration Rate (0-60 mph)</b>  | 6.3 secs                    | 5.8 secs                                     | 6.3 secs                    | 8.9 secs   |
| <b>Select One:</b>   | <input type="radio"/>       | <input type="radio"/>                        | <input type="radio"/>       | <input type="radio"/>                            |



Please carefully review each vehicle and all its features below. Assuming these are the only vehicles available to you to purchase, **please select the ONE vehicle you would most likely purchase.**

| Vehicle Choice 4   | Vehicle A                   | Vehicle B                  | Vehicle C                  | Vehicle D                              |
|--|-----------------------------|----------------------------|----------------------------|--|
| <b>Vehicle Type</b>  | Midsize car                 | Subcompact car             | Pick-up truck, small       | Midsize car                            |
| <b>Fuel Type</b>   | Hybrid (Gasoline)           | Hybrid (Gasoline)          | Full Electric Vehicle      | Compressed Natural Gas (CNG) vehicle   |
| <b>Vehicle Models Available</b>  | 19                          | 6                          | 1                          | 1                                      |
| <b>Model Year</b>  | Used (2014)                 | New (2016)                 | Used (2014)                | Used (2014)                            |
| <b>Vehicle Price</b>   | \$12,300                    | \$12,000                   | \$19,700                   | \$12,800                               |
| <b>Purchase Incentive</b>  | None                        | None                       | None                       | None                                   |
| <b>MPG / Fuel Economy</b>  | 41.8                        | 37.4                       | 49.9                       | 23.9                                   |
| <b>Fuel Cost per 100 miles</b>   | \$10.44                     | \$11.67                    | \$16.80                    | \$7.21                                 |
| <b>Refueling Station</b><br>(Time it takes to get to this type of station) | Refuel at station (7 min)   | Refuel at station (3 min)  | Plug-in at work (0 min)    | Refuel at "fast fill" station (15 min) |
| <b>Refueling Time</b>  | 3 min                       | 5 min                      | 30 min                     | 5 min                                  |
| <b>Vehicle Range</b>   | 690 miles                   | 370 miles                  | 300 miles                  | 300 miles                              |
| <b>Trunk/Cargo Space</b>   | 12 cubic feet (3 suitcases) | 8 cubic feet (2 suitcases) | 9 cubic feet (2 suitcases) | 11 cubic feet (2 suitcases)            |
| <b>Annual Maintenance Cost</b>   | \$446                       | \$506                      | \$319                      | \$473                                  |
| <b>Acceleration Rate (0-60 mph)</b>  | 10.3 secs                   | 12.5 secs                  | 9.5 secs                   | 9.5 secs                               |
| <b>Select One:</b>   | <input type="radio"/>       | <input type="radio"/>      | <input type="radio"/>      | <input type="radio"/>                  |



# CALIFORNIA

## VEHICLE SURVEY

Please carefully review each vehicle and all its features below. Assuming these are the only vehicles available to you to purchase, **please select the ONE vehicle you would most likely purchase.**

| Vehicle Choice 5   | Vehicle A                   | Vehicle B                    | Vehicle C                                    | Vehicle D                   |
|--|-----------------------------|------------------------------|--|-----------------------------|
| <b>Vehicle Type</b>  | Midsize car                 | SUV small/midsize            | Cross over, midsize                          | Midsize car                 |
| <b>Fuel Type</b>   | Hybrid (Gasoline)           | Gasoline                     | Gasoline-ethanol Flex Fuel vehicle (E85 FFV) | Hybrid (Gasoline)           |
| <b>Vehicle Models Available</b>  | 23                          | 65                           | 4  | 29                          |
| <b>Model Year</b>  | Used (2014)                 | Used (2014)                  | New (2016)                                   | New (2016)                  |
| <b>Vehicle Price</b>   | \$13,800                    | \$15,500                     | \$20,200                                     | \$15,700                    |
| <b>Purchase Incentive</b>  | None                        | None                         | None   | None                        |
| <b>MPG / Fuel Economy</b>  | 47.5                        | 25.4                         | 18.6   | 35.6                        |
| <b>Fuel Cost per 100 miles</b>   | \$12.25                     | \$22.91                      | \$17.18                                      | \$16.35                     |
| <b>Refueling Station</b><br>(Time it takes to get to this type of station) | Refuel at station (3 min)   | Refuel at station (5 min)    | Refuel at station (7 min)                    | Refuel at station (7 min)   |
| <b>Refueling Time</b>  | 10 min                      | 10 min                       | 8 min  | 5 min                       |
| <b>Vehicle Range</b>   | 784 miles                   | 411 miles                    | 335 miles                                    | 507 miles                   |
| <b>Trunk/Cargo Space</b>   | 12 cubic feet (3 suitcases) | 40 cubic feet (10 suitcases) | 27 cubic feet (6 suitcases)                  | 12 cubic feet (3 suitcases) |
| <b>Annual Maintenance Cost</b>   | \$365                       | \$338                        | \$600  | \$365                       |
| <b>Acceleration Rate (0-60 mph)</b>  | 6.3 secs                    | 5.3 secs                     | 9.8 secs                                     | 6.3 secs                    |
| <b>Select One:</b>   | <input type="radio"/>       | <input type="radio"/>        | <input type="radio"/>                        | <input type="radio"/>       |



# CALIFORNIA

## VEHICLE SURVEY

Please carefully review each vehicle and all its features below. Assuming these are the only vehicles available to you to purchase, **please select the ONE vehicle you would most likely purchase.**

| Vehicle Choice 6   | Vehicle A                   | Vehicle B                              | Vehicle C                              | Vehicle D                                       |
|--|-----------------------------|--|--|---|
| <b>Vehicle Type</b>  | Midsize car                 | Pick-up truck, small                   | Midsize car                            | Van, full-size/large                            |
| <b>Fuel Type</b>   | Hybrid (Gasoline)           | Hybrid (CNG)                           | Compressed Natural Gas (CNG) vehicle   | Plug-in Hybrid Electric vehicle (PHEV)          |
| <b>Vehicle Models Available</b>  | 23                          | 1                                      | 2                                      | 4   |
| <b>Model Year</b>  | Used (2014)                 | New (2016)                             | Used (2011)                            | Used (2014)                                     |
| <b>Vehicle Price</b>   | \$10,700                    | \$22,500                               | \$5,000                                | \$18,500  |
| <b>Purchase Incentive</b>  | None                        | Up to \$1,000 tax credit               | None                                   | None  |
| <b>MPG / Fuel Economy</b>  | 34.2                        | 32                                     | 19.3                                   | 28.5  |
| <b>Fuel Cost per 100 miles</b>   | \$12.76                     | \$17.94                                | \$29.74                                | \$20.95   |
| <b>Refueling Station</b><br>(Time it takes to get to this type of station) | Refuel at station (5 min)   | Refuel at "fast fill" station (15 min) | Refuel at "fast fill" station (15 min) | Plug-in at work (0 min)                         |
| <b>Refueling Time</b>  | 10 min                      | 5 min                                  | 3 min                                  | 30 min charging time (5 min to refuel with gas) |
| <b>Vehicle Range</b>   | 462 miles                   | 250 miles                              | 200 miles                              | 677 miles                                       |
| <b>Trunk/Cargo Space</b>   | 16 cubic feet (4 suitcases) | 10 cubic feet (2 suitcases)            | 11 cubic feet (2 suitcases)            | 100 cubic feet (25 suitcases)                   |
| <b>Annual Maintenance Cost</b>   | \$506                       | \$423                                  | \$323                                  | \$504   |
| <b>Acceleration Rate (0-60 mph)</b>  | 10.3 secs                   | 10.7 secs                              | 5.5 secs                               | 8.1 secs  |
| <b>Select One:</b>   | <input type="radio"/>       | <input type="radio"/>                  | <input type="radio"/>                  | <input type="radio"/>                           |



# CALIFORNIA

## VEHICLE SURVEY

Please carefully review each vehicle and all its features below. Assuming these are the only vehicles available to you to purchase, **please select the ONE vehicle you would most likely purchase.**

| Vehicle Choice 7   | Vehicle A                   | Vehicle B                   | Vehicle C                   | Vehicle D                   |
|--|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
| <b>Vehicle Type</b>  | Midsize car                 | Midsize car                 | Sports car                  | SUV full-size/large         |
| <b>Fuel Type</b>   | Hybrid (Gasoline)           | Gasoline                    | Diesel                      | Hybrid (Gasoline)           |
| <b>Vehicle Models Available</b>  | 19                          | 131                         | 4                           | 9                           |
| <b>Model Year</b>  | Used (2014)                 | New (2016)                  | Used (2014)                 | New (2016)                  |
| <b>Vehicle Price</b>   | \$9,200                     | \$14,400                    | \$13,200                    | \$32,400                    |
| <b>Purchase Incentive</b>  | None                        | None                        | None                        | None                        |
| <b>MPG / Fuel Economy</b>  | 28.5                        | 27.4                        | 26.3                        | 15.5                        |
| <b>Fuel Cost per 100 miles</b>   | \$6.13                      | \$6.37                      | \$8.64                      | \$11.26                     |
| <b>Refueling Station</b><br>(Time it takes to get to this type of station) | Refuel at station (10 min)  | Refuel at station (3 min)   | Refuel at station (5 min)   | Refuel at station (3 min)   |
| <b>Refueling Time</b>  | 10 min                      | 5 min                       | 8 min                       | 5 min                       |
| <b>Vehicle Range</b>   | 449 miles                   | 432 miles                   | 414 miles                   | 349 miles                   |
| <b>Trunk/Cargo Space</b>   | 12 cubic feet (3 suitcases) | 14 cubic feet (3 suitcases) | 10 cubic feet (2 suitcases) | 14 cubic feet (3 suitcases) |
| <b>Annual Maintenance Cost</b>   | \$304                       | \$323                       | \$781                       | \$414                       |
| <b>Acceleration Rate (0-60 mph)</b>  | 6.3 secs                    | 5.5 secs                    | 7.5 secs                    | 10 secs                     |
| <b>Select One:</b>   | <input type="radio"/>       | <input type="radio"/>       | <input type="radio"/>       | <input type="radio"/>       |



# CALIFORNIA

## VEHICLE SURVEY

Please carefully review each vehicle and all its features below. Assuming these are the only vehicles available to you to purchase, **please select the ONE vehicle you would most likely purchase.**

| Vehicle Choice 8   | Vehicle A                   | Vehicle B                   | Vehicle C                             | Vehicle D                             |
|--|-----------------------------|-----------------------------|---------------------------------------|---------------------------------------|
| <b>Vehicle Type</b>  | Midsize car                 | Cross-over, small           | Sports car                            | Midsize car                           |
| <b>Fuel Type</b>   | Hybrid (Gasoline)           | Hybrid (Gasoline)           | Full Electric Vehicle                 | Compressed Natural Gas (CNG) vehicle  |
| <b>Vehicle Models Available</b>  | 27                          | 2                           | 2                                     | 1                                     |
| <b>Model Year</b>  | Used (2014)                 | Used (2011)                 | New (2016)                            | New (2016)                            |
| <b>Vehicle Price</b>   | \$10,700                    | \$7,700                     | \$32,100                              | \$16,300                              |
| <b>Purchase Incentive</b>  | None                        | None                        | \$5,000 rebate                        | \$1,500 rebate                        |
| <b>MPG / Fuel Economy</b>  | 28.5                        | 25                          | 99                                    | 20.8                                  |
| <b>Fuel Cost per 100 miles</b>   | \$15.32                     | \$17.46                     | \$8.47                                | \$13.80                               |
| <b>Refueling Station</b><br>(Time it takes to get to this type of station) | Refuel at station (7 min)   | Refuel at station (7 min)   | Plug-in at a charging station (5 min) | Refuel at "fast fill" station (5 min) |
| <b>Refueling Time</b>  | 8 min                       | 10 min                      | 3.5 hours                             | 3 min                                 |
| <b>Vehicle Range</b>   | 449 miles                   | 360 miles                   | 100 miles                             | 300 miles                             |
| <b>Trunk/Cargo Space</b>   | 15 cubic feet (3 suitcases) | 13 cubic feet (3 suitcases) | 9 cubic feet (2 suitcases)            | 8 cubic feet (2 suitcases)            |
| <b>Annual Maintenance Cost</b>   | \$304                       | \$440                       | \$704                                 | \$323                                 |
| <b>Acceleration Rate (0-60 mph)</b>  | 10.3 secs                   | 7.4 secs                    | 3.3 secs                              | 9.5 secs                              |
| <b>Select One:</b>   | <input type="radio"/>       | <input type="radio"/>       | <input type="radio"/>                 | <input type="radio"/>                 |





| <b>Contact Information</b>   |  |                                  |       |
|--|--|----------------------------------|-------|
| Please confirm your name and contact information, and choice of gift card that we will send in the mail to you.  |  |                                  |       |
| Your information will remain confidential and will only be used for communication regarding this survey. Your information will not be shared with any other organization. Fields marked with an asterisk (*) are required. |  |                                  |       |
| Full Name:*  |  |                                  |       |
| Mailing Address:*  |  |                                  |       |
| City:*   |  | State:*                          | Zip:* |
| Email:   |  |                                  |       |
| Phone:   |  |                                  |       |
| Which online retailer would you like to have a \$10 electronic gift card to spend at (check one)?  |  |                                  |       |
| Walmart <input type="radio"/>  |  | Amazon.com <input type="radio"/> |       |

### Thank You!

This concludes the survey. Please call **1-877-258-6501** to report your answers back to us. Don't forget to have your password ready which is printed on the bottom left hand corner of each page in this document. When you call, if someone is not available to assist you, please leave a name and number where they can get back to you.



## California Vehicle Survey: Definitions

Below are some brief definitions of the attributes, or features, of the vehicle choices that may appear in your survey.

### Vehicle Type

There are 13 possible vehicle types in the survey. Possible vehicle types & examples include:

| Vehicle Type                          | Example Vehicles   |
|---------------------------------------|--|
| <b>Subcompact Car</b>                 | Ford Fiesta, Kia Rio, Fiat 500, Mitsubishi i-MiEV, Smart Fortwo  |
| <b>Compact Car</b>                    | Hyundai Elantra, Honda Civic, Mazda3, Toyota Corolla   |
| <b>Midsize Car</b>                    | Chevrolet Malibu, Chrysler 200, Ford Fusion, Subaru Legacy, Volkswagen Passat, Acura TLX, Audi A1, BMW 3 Series  |
| <b>Large Car</b>                      | Chevrolet Impala, Ford Taurus, Toyota Avalon, Cadillac CTS, Chrysler 300, Jaguar XF, Lincoln MKZ, Volvo S80, BMW 7 Series, Lexus LS, Mercedes-Benz S-Class, Porsche Panamera |
| <b>Sports Car</b>                     | BMW Z1, Mazda MX-5, Lotus Elise, Porsche Boxster, Mercedes-Benz SLK, Aston Martin DB9, Bentley Continental GT, Ferrari FF, Jaguar XK   |
| <b>Cross-over, small</b>              | Ford EcoSport, Honda HR-V, Mini Countryman, Nissan Juke, BMW X1, Jeep Compass  |
| <b>Cross-over, midsize</b>            | Nissan Murano, Ford Edge, Volkswagen Touareg, Chevrolet Equinox  |
| <b>SUV, Small/Midsize</b>             | Ford Ecosport, Jeep Wrangler, Ford Escape, Honda CR-V, Jeep Compass, Kia Sportage, Audi Q5, Ford Edge, Hyundai Santa Fe,   |
| <b>SUV, Full-size/Large</b>           | Cadillac Escalade, Ford Explorer, Range Rover, Toyota Land Cruiser, Volvo XC90   |
| <b>Pick-up Truck, Small</b>           | Ford Ranger, Chevrolet Colorado, Nissan Navara, Toyota Tacoma  |
| <b>Pick-up Truck, Full-size/Large</b> | Dodge Ram, Ford F-150, GMC Sierra, Nissan Titan, Toyota Tundra, Chevrolet Silverado HD, Ram Heavy Duty, Ford Super Duty  |
| <b>Van, Small</b>                     | Chrysler Town and Country, Kia Carnival, Toyota Sienna   |
| <b>Van, Full-size/Large</b>           | Chevrolet Express 1500 Cargo, Ford Transit, Volkswagen Transporter, Chevrolet Express 1500 Passenger, Ford E350 Wagon  |



### Fuel Type

There are ten possible fuel types in the survey. Possible fuel types and examples include:

| Fuel Type:  | Description   |
|---|---|
| <b>Gasoline</b>                                       | A vehicle that operates on gasoline only.   |
| <b>Hybrid (Gasoline)</b>                              | A gasoline vehicle with a small battery that is charged inside the car and does not plug in for charging the battery (e.g. Toyota Prius).   |
| <b>Plug-in Hybrid Electric vehicle (PHEV)</b>         | A gasoline vehicle with a larger battery that plugs into an electrical outlet to charge (e.g. Chevy Volt) which allows the vehicle to operate like a battery electric vehicle for a short distance (10-50 miles) and then operate on gasoline for a much longer distance (~300-100 miles) |
| <b>Gasoline - ethanol Flex Fuel vehicle (E25 FFV)</b> | A vehicle that will operate on gasoline and/or ethanol (E85 with 85% ethanol), or any blend of the two fuels.   |
| <b>Diesel</b>   | A vehicle that operates on diesel or biodiesel  |
| <b>Hybrid (Diesel)</b>                                | A diesel vehicle with a small battery that is charged inside the car and does not plug in for charging the battery.   |
| <b>Compressed Natural Gas (CNG) vehicle</b>           | A vehicle that only operates on compressed natural gas (CNG). It can be filled up at home, with special equipment, or at a fast fill station.   |
| <b>Hybrid (CNG)</b>                                   | A CNG vehicle with a small battery that is charged inside the car and does not plug in for charging the battery.  |
| <b>Full Electric vehicle</b>                          | A vehicle that operates only on electricity, with a battery that charges by plugging into an electrical outlet at home, at work, or at a fast charge station (e.g. Nissan Leaf, Tesla).   |
| <b>Hydrogen vehicle</b>                               | A vehicle that uses hydrogen to generate its own electricity in a fuel cell (e.g. Toyota Mirai). Hydrogen is stored in a tank onboard the vehicle and can be filled up at a hydrogen station.   |

### Vehicle Models Available

For each vehicle choice, this is the number of other vehicles you might be able to purchase that have similar features. For example, if Ford, Chevrolet, and Honda each make an electric powered midsize car, and those were the only electric powered mid-size cars on the market, the Number of Makes and Models Available for this vehicle would be 3. If Ford made two models just like this one, and Chevrolet and Honda each made one, the Number of Makes and Models Available would be 1.



**Model Year**

This is the model year of the vehicle. A new vehicle would be a vehicle that has not been owned by anyone before. Vehicles in the choice sets range from 2016 to 1998.

**Vehicle Price**

This is the price you would pay to purchase this vehicle without tax, title, or tags. It represents the final retail price of the car after any dealer incentives or discounts. It does not include the trade-in value of your current vehicle, if you had one.

**Purchase Incentive**

There are four possible incentives in the survey for purchasing alternative fuel vehicles:

| Incentive       | Description  |
|-----------------|--|
| None            | No incentive offered   |
| HOV lane access | This allows you to travel in the HOV carpool lane as a single driver.  |
| Tax credit      | This allows you to receive a tax credit, which would directly reduce the amount of your annual income tax owed. This includes a \$1,000 tax credit for compressed natural gas vehicles or a \$2,500, \$5,000, or \$7,500 tax credit for battery electric, plug-in hybrid electric, or hydrogen vehicles.   |
| Rebate          | This allows you to receive a certain amount of money off of the price of the vehicle through a purchase rebate. You would receive the rebate approximately 6 months after purchasing the vehicle. For compressed natural gas, battery electric, plug-in hybrid electric, or hydrogen vehicles, this rebate may be \$500, \$1,000, \$1,500 or \$2,500 off the purchase price. |

**MPGe/Fuel Economy**

This is the fuel economy you would expect to get while driving the vehicle. The stated figure assumes 55% city driving and 15% highway driving. Fuel economy for CNG, electric, and hydrogen vehicles takes into account the number of miles the vehicle can go using the energy equivalent of a gallon of gasoline (MPGe).

**Annual Fuel Cost**

The total amount you would pay in fuel costs over the course of a year. This cost is calculated based on an estimated 12,000 miles driven per year.

**Cost per 100 Miles**

This is how much you would expect to pay for fuel in order to drive 100 miles. This number is based on the MPG or MPGe of the vehicle as explained in the above feature and the price of fuel.



**Refueling Station Availability**

This is how you would fuel the specific vehicle. This may be refueling at a traditional fueling station (e.g., at a gas or diesel station); or other options that are available for some of the alternative fuels. This includes:

| Type of Vehicle                        | Type of Station                     | Explanation  |
|--|-------------------------------------|--|
| Gasoline or Diesel only                | Refuel at station                   | Refuel at a traditional gasoline or diesel refueling station                                       |
| Compressed Natural Gas (CNG) vehicle   | Refuel at “fast fill” station       | Refuel at a CNG station using a fast fill system   |
| Plug-in Hybrid Electric vehicle (PHEV) | Refuel at station                   | This is a traditional gasoline refueling station   |
| Battery Electric vehicle only (BEV)    | Plug in at work or charging station | This is the ability to charge your vehicle from various locations (e.g., work or charging station) |
| Hydrogen vehicle                       | Hydrogen fueling station            | Refuel at a hydrogen station that provides high pressure, fast fill fueling.                       |

**Refueling Time**

This is the amount of time it would take to refuel the vehicle at the location in “Refueling Station Availability.” For some vehicles, this would be the amount of time it would take to fill the vehicle to a full tank of gasoline or diesel fuel. For other vehicles which use electric batteries (e.g., a battery electric only vehicle), this would be the amount of time it would take to fully charge the battery. For home refueling of compressed natural gas vehicles (CNG) or battery electric vehicles (BEVs), this could take hours compared to minutes at a station.

**Vehicle Range**

This is the maximum distance the vehicle can travel on a full tank or full charge without refueling.

**Trunk/Cargo Space**

This tells you how much room each vehicle has for trunk/cargo space. This is measured in cubic feet. To help understand this, one standard paper grocery bag is about 1 cubic foot and a standard suitcase is 1 cubic feet. So, for example, a trunk/cargo space of 3 cubic feet would allow enough room for about 3 standard paper grocery bags but would not fit one standard suitcase. Trunk/cargo space of 16 cubic feet would be able to fit 16 standard paper grocery bags or 1 standard suitcases.

**Annual Maintenance Cost**

This is the total annual maintenance cost for the vehicle considering how many miles you drive each year. Maintenance costs include all costs associated with normal routine maintenance during a year including oil and filter changes. It does not include insurance, registration, fees, or unexpected repairs.



**Acceleration Rate (0-60 mph)**

The amount of time, in seconds, it takes for your vehicle to accelerate from 0-60 mph. Acceleration time varies from a low of 1 seconds for sports cars to a high of 11 seconds for some larger vehicles and engines that use non-traditional fuel types. Acceleration is related to horsepower, vehicle weight, and engine performance.

## Reminder Email



Dear California Resident,

Thank you for your interest in participating in the California Vehicle Survey we recently discussed with you over the telephone. We just wanted to remind you that completing this survey will only take a few minutes of your time. This survey is being conducted on behalf of the California Energy Commission. Results from this survey will be used to help the Energy Commission forecast vehicle fleet composition and fuel consumption in the State of California.

To complete the survey, go to [www.CAvehiclesurvey.org](http://www.CAvehiclesurvey.org) and enter your password:

Password: ceccacwm

Your responses will remain strictly confidential and will only be used for this study. Once we receive your vehicle choice survey answers, we will send you a \$20 gift card to spend at Amazon.com or Walmart as a thank-you gift for your participation.

If you have any questions or want to verify the legitimacy of this survey, please call the survey helpline at 1-877-258-6501 or email [info@cavehiclesurvey.org](mailto:info@cavehiclesurvey.org). We look forward to your response and once again, thank you for your participation,



The California Vehicle Survey Team

[www.cavehiclesurvey.org](http://www.cavehiclesurvey.org)

[info@cavehiclesurvey.org](mailto:info@cavehiclesurvey.org)

600 B Street, Suite 2202

San Diego, CA 92101

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# Commercial Survey Outreach Materials

## Postcard Invitation

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Back





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**Dear CA Commercial Establishment,**

The California Energy Commission (CEC) is conducting a survey of vehicle ownership, purchase, and use to forecast future vehicle and fuel use in California.

**For more information or  
to begin the survey go here:**

**[www.CAvehiclesurvey.org](http://www.CAvehiclesurvey.org)**

**Survey password:**

No internet? 1-877-258-6501

**\* Complete the survey and receive a \$20 gift card!**

Questions? Contact us at: [info@CAvehiclesurvey.org](mailto:info@CAvehiclesurvey.org)

## InfoGroup Invitation Email



Dear California Commercial Establishment,

The California Energy Commission (CEC) is conducting a survey of vehicle ownership, purchase, and use to forecast future travel-related energy demand in California.

Your establishment has been randomly selected for participation in this important vehicle survey. Please have the person who is most knowledgeable about the types of vehicles used at your establishment complete the survey. Your input will help the CEC to improve transportation choices in California. The first 1,000 respondents who qualify for and complete the survey will receive a \$20 gift card!

To begin the survey, please click on the link below, or copy and paste it into your browser's address bar:

<https://cavehiclesurvey.org/commercial?password=cecp5wyynpq>

Thanks for taking the time to participate in our research! If you have any questions, please contact us at [info@CAvehiclesurvey.org](mailto:info@CAvehiclesurvey.org).

All the best,

The California Vehicle Survey Team

[www.cavehiclesurvey.org](http://www.cavehiclesurvey.org)

[info@CAvehiclesurvey.org](mailto:info@CAvehiclesurvey.org)

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# APPENDIX M: Regional and Segmented Models

## Introduction

This appendix presents the results of several different specification tests that were conducted for each model described in Chapter 9. The specification tests included the following:

1. Estimating region-specific variables
2. Estimating a proxy for population density, coded as an urban dummy variable
3. Estimating industry-specific variables and fleet-size variables in the commercial vehicle choice model.

## Regional Variables

Six major regions of interest were identified by CEC at the onset of the CVS. The regions include the four major metropolitan areas of San Francisco, Los Angeles, San Diego, and Sacramento. A fifth region, added for the 2015-2017 CVS, includes the Central Valley region of California in the greater Fresno area. The rest of the State outside of these areas is included in the sixth region. The regions consist of one or more counties as described below in Table M-1.

**Table 1: Region Definitions**

| Region Number | Region Name    | Counties in Region   |
|---------------|----------------|--|
| 1             | San Francisco  | Alameda, Contra Costa, Marin, Napa, San Mateo, Santa Clara, Solano, Sonoma, and San Francisco  |
| 2             | Los Angeles    | Los Angeles, Orange, Imperial, Riverside, San Bernardino, and Ventura  |
| 3             | San Diego      | San Diego  |
| 4             | Sacramento     | El Dorado, Placer, Sacramento, Sutter, and Yolo, Yuba Counties   |
| 5             | Central Valley | Fresno, Kern, Kings, Madera, Merced, San Joaquin, Stanislaus Tulare  |
| 6             | Rest of State  | Alpine, Amador, Butte, Calaveras, Colusa, Del Norte, Glenn, Humboldt, Inyo, Lake, Lassen, Mariposa, Mendocino Modoc, Mono, Monterey, Nevada, Plumas, San Benito, San San Luis Obispo, Santa Barbara, Santa Cruz, Shasta, Sierra, Siskiyou, Tehama, Trinity, and Tuolumne |

In the residential vehicle choice model, certain coefficients were estimated separately by region. For example, if the large SUV coefficient was found to have a smaller magnitude in the San Francisco region than other regions, an additive interaction term was included the large SUV vehicle type for respondents in the San Francisco region.

In the remaining residential models, the effect of region was tested by including dummy variables for the five regions. Generally, the San Francisco regional dummy coefficient was constrained to zero, and the remaining five regional coefficients are estimated in relation to San Francisco.

## Urban Variable

An urban dummy variable was created for each household based on the current zip code of the household at the time of the RP survey. The zip code was used to look identify a city or town of residence for each respondent. An urban household was defined as one located in the central city of a Census Metropolitan Statistical Area (MSA). The central city of an MSA was defined as one or more cities named in the MSA's title. For example, Los Angeles is one of the title cities of the Los Angeles-Long Beach-Santa Ana MSA. Table M-2 lists all of the MSA central cities in the State of California, along with the corresponding county.

**Table 2: List of California MSA Central Cities**

| <b>MSA Central City</b> | <b>County</b>   | <b>MSA Central City</b> | <b>County</b>   |
|-------------------------|-----------------|-------------------------|-----------------|
| Arden-Arcade            | Sacramento      | Riverside               | Riverside       |
| Bakersfield             | Kern            | Roseville               | Placer          |
| Carlsbad                | San Diego       | Sacramento              | Sacramento      |
| Chico                   | Butte           | Salinas                 | Monterey        |
| Corcoran                | Kings           | San Bernardino          | San Bernardino  |
| El Centro               | Imperial        | San Diego               | San Diego       |
| Fairfield               | Solano          | San Francisco           | San Francisco   |
| Fremont                 | Alameda         | San Jose                | Santa Clara     |
| Fresno                  | Fresno          | San Luis Obispo         | San Luis Obispo |
| Goleta                  | Santa Barbara   | San Marcos              | San Diego       |
| Hanford                 | Kings           | Santa Ana               | Orange          |
| Long Beach              | Los Angeles     | Santa Barbara           | Santa Barbara   |
| Los Angeles             | Los Angeles     | Santa Clara             | Santa Clara     |
| Madera                  | Madera          | Santa Cruz              | Santa Cruz      |
| Merced                  | Merced          | Santa Maria             | Santa Barbara   |
| Modesto                 | Stanislaus      | Santa Rosa              | Sonoma          |
| Napa                    | Napa            | Stockton                | San Joaquin     |
| Oakland                 | Alameda         | Sunnyvale               | Santa Clara     |
| Ontario                 | San Bernardino  | Thousand Oaks           | Ventura         |
| Oxnard                  | Ventura         | Vallejo                 | Solano          |
| Paso Robles             | San Luis Obispo | Ventura                 | Ventura         |
| Petaluma                | Sonoma          | Visalia                 | Tulare          |
| Porterville             | Tulare          | Watsonville             | Santa Cruz      |
| Redding                 | Shasta          | Yuba City               | Sutter          |

## Specification Summary

While the specifications described above present unique forecasting challenges in the current version of DynaSim, it is expected that future versions of the model implementation will be able to support these variables and segmentations.

To provide flexibility for future forecasting efforts, several combinations of these specifications were run as presented below in Table M-3. Results are not included in cases where the regional or dummy variables had a negligible or negative impact on model fit.

**Table 3: Residential Model Specification Summary**

| Model                           | Regional Variables | Urban Variable | Table Number |
|---------------------------------|--------------------|----------------|--------------|
| Residential Vehicle Choice      |                    | N/A            | Table 4      |
|                                 | X                  | N/A            | Table 5      |
| Residential Vehicle Transaction |                    |                | Table 6      |
|                                 |                    | X              | Table 7      |
|                                 | X                  |                | Table 8      |
| Residential New-Used            |                    | X              | Table 9      |
|                                 |                    |                | Table 10     |
|                                 | X                  |                | Table 11     |
| Residential Vehicle Quantity    |                    | X              | Table 12     |
|                                 |                    |                | Table 13     |
|                                 | X                  |                | Table 14     |
| Residential VMT                 |                    | X              | Table 15     |
|                                 |                    |                | Table 16     |
|                                 | X                  |                | Table 17     |
|                                 |                    | X              | Table 18     |
|                                 |                    |                | Table 19     |
|                                 | X                  |                | Table 20     |
|                                 |                    | X              | Table 21     |

## Residential Vehicle Choice Model

**Table 4: Residential Vehicle Choice Coefficients—Statewide**

| Type         | Coef.         | Description          | Units | 1 Vehicle |         | 2 Vehicles |         | 3+ Vehicles |         |
|--------------|---------------|----------------------|-------|-----------|---------|------------|---------|-------------|---------|
|              |               |                      |       | Value     | T-Value | Value      | T-Value | Value       | T-Value |
| Vehicle Type | $\alpha_1$    | Vehicle Type Inertia | 0,1   | 0.859     | 20.72   | 0.714      | 21.91   | 0.605       | 12.4    |
|              | $\beta_{1,1}$ | Subcompact, Fixed    | 0,1   | 0         | --      | 0          | --      | 0           | --      |
|              | $\beta_{1,2}$ | Compact              | 0,1   | 0.0512    | 0.59    | 0.272      | 3.68    | 0.101       | 0.97    |
|              | $\beta_{1,3}$ | Midsize              | 0,1   | 0.112     | 1.21    | 0.522      | 6.66    | 0.246       | 2.2     |
|              | $\beta_{1,4}$ | Large                | 0,1   | -0.101    | -0.8    | 0.165      | 1.59    | -0.0243     | -0.16   |
|              | $\beta_{1,5}$ | Sports               | 0,1   | 0.137     | 1.05    | 0.579      | 5.52    | 0.0985      | 0.63    |
|              | $\beta_{1,6}$ | Crossover, Small     | 0,1   | 0.468     | 4.38    | 0.594      | 6.69    | 0.357       | 2.82    |

| Type                       | Coef.          | Description                   | Units           | 1 Vehicle |         | 2 Vehicles |         | 3+ Vehicles |         |
|----------------------------|----------------|-------------------------------|-----------------|-----------|---------|------------|---------|-------------|---------|
|                            |                |                               |                 | Value     | T-Value | Value      | T-Value | Value       | T-Value |
|                            | $\beta_{1,7}$  | Crossover, Midsize            | 0,1             | 0.532     | 3.8     | 0.985      | 8.55    | 0.642       | 3.82    |
|                            | $\beta_{1,8}$  | SUV, Small/Midsize            | 0,1             | 0.834     | 5.71    | 1.2        | 9.82    | 0.815       | 4.56    |
|                            | $\beta_{1,9}$  | SUV, Large                    | 0,1             | 0.538     | 3.77    | 0.668      | 5.67    | 0.386       | 2.27    |
|                            | $\beta_{1,10}$ | Pickup Truck, Small           | 0,1             | 0.221     | 1.59    | 0.276      | 2.42    | 0.016       | 0.1     |
|                            | $\beta_{1,11}$ | Pickup Truck, Full-Size       | 0,1             | 0.128     | 0.89    | 0.517      | 4.62    | 0.423       | 2.65    |
|                            | $\beta_{1,12}$ | Van, Small                    | 0,1             | 0.318     | 1.85    | 0.566      | 4       | -0.0537     | -0.25   |
|                            | $\beta_{1,13}$ | Van, Full-Size                | 0,1             | 0.241     | 0.62    | 0.43       | 1.36    | 0.418       | 0.9     |
| <b>Fuel Type</b>           | $\alpha_2$     | Fuel Type Inertia             | 0,1             | 0.477     | 9.87    | 0.552      | 13.63   | 0.563       | 9.64    |
|                            | $\beta_{2,1}$  | Gasoline, Fixed               | 0,1             | 0         | --      | 0          | --      | 0           | --      |
|                            | $\beta_{2,2}$  | HEV                           | 0,1             | 0.257     | 2.98    | 0.229      | 3.16    | 0.201       | 1.9     |
|                            | $\beta_{2,3}$  | PHEV                          | 0,1             | -0.05     | -0.42   | 0.19       | 1.94    | -0.00888    | -0.06   |
|                            | $\beta_{2,4}$  | E85                           | 0,1             | 0.142     | 1.41    | 0.168      | 1.94    | 0.256       | 2.07    |
|                            | $\beta_{2,5}$  | Diesel                        | 0,1             | -0.375    | -3.53   | -0.257     | -3.01   | -0.108      | -0.89   |
|                            | $\beta_{2,6}$  | Diesel Hybrid                 | 0,1             | -0.243    | -1.58   | 0.186      | 1.52    | 0.0173      | 0.1     |
|                            | $\beta_{2,7}$  | CNG                           | 0,1             | 0.0431    | 0.33    | 0.082      | 0.74    | -0.0288     | -0.17   |
|                            | $\beta_{2,8}$  | CNG Hybrid                    | 0,1             | 0.107     | 0.61    | 0.289      | 1.99    | 0.0373      | 0.16    |
|                            | $\beta_{2,9}$  | BEV                           | 0,1             | 0.23      | 1.16    | 0.551      | 3.38    | 0.647       | 2.82    |
| $\beta_{2,10}$             | Hydrogen       | 0,1                           | 0.26            | 1.32      | 0.244   | 1.44       | 0.0372  | 0.14        |         |
| <b>Vehicle Age</b>         | $\beta_{3,1}$  | New                           | 0,1             | 0         | --      | 0          | --      | 0           | --      |
|                            | $\beta_{3,2}$  | 1–2 Years                     | 0,1             | -0.215    | -4.66   | -0.118     | -3.07   | -0.125      | -2.21   |
|                            | $\beta_{3,3}$  | 3+ Years                      | 0,1             | -0.212    | -3.41   | -0.196     | -3.74   | -0.127      | -1.67   |
| <b>Purchase Incentive</b>  | $\beta_{4,1}$  | No Incentive                  | 0,1             | 0         | --      | 0          | --      | 0           | --      |
|                            | $\beta_{4,2}$  | HOV Lane Access               | 0,1             | 0.128     | 1.15    | 0.0935     | 1.02    | 0.146       | 1.08    |
|                            | $\beta_{4,3}$  | Cash Rebate                   | \$              | 4.25E-05  | 1.35    | 8.36E-05   | 3.29    | 9.58E-05    | 2.43    |
|                            | $\beta_{4,4}$  | Tax Credit                    | \$              | 2.24E-05  | 1.52    | 4.22E-05   | 3.55    | 2.15E-05    | 1.2     |
| <b>Refueling Locations</b> | $\beta_5$      | Time to Station               | Mins            | 0.000936  | 0.27    | -0.00222   | -0.78   | 0.00185     | 0.44    |
| <b>Range</b>               | $\beta_6$      | Natural Log of Vehicle Range  | Miles           | 0.509     | 7.75    | 0.572      | 10.71   | 0.763       | 9.83    |
| <b>Models</b>              | $\beta_7$      | Available Makes/Models        | --              | 0.00143   | 3.08    | 0.000558   | 1.4     | 0.00116     | 1.99    |
| <b>Maintenance</b>         | $\beta_8$      | Annual Maintenance Cost       | \$ per year     | -0.00108  | -6.3    | -0.000624  | -4.47   | -0.00091    | -4.34   |
| <b>Fuel Cost</b>           | $\beta_9$      | Fuel Cost                     | Cents per mile  | -0.0137   | -4.59   | -0.00865   | -3.58   | -0.018      | -4.89   |
| <b>MPGe</b>                | $\beta_{10}$   | Miles per Gallon Equivalent   | MPGe            | 0.0101    | 4.91    | 0.00808    | 4.76    | 0.00464     | 1.94    |
| <b>Acceleration</b>        | $\beta_{11}$   | Acceleration                  | Secs.           | -0.0426   | -5.85   | -0.0216    | -3.56   | -0.0454     | -4.97   |
| <b>Refueling Time</b>      | $\beta_{12}$   | Refueling Time                | Mins.           | -0.000694 | -3.41   | -0.00057   | -3.54   | -0.000231   | -1      |
| <b>Cargo</b>               | $\beta_{13}$   | Trunk/Cargo Space             | Ft <sup>3</sup> | -0.00125  | -0.32   | -0.00407   | -1.26   | -0.00488    | -1.03   |
| <b>Vehicle Price</b>       | $\beta_{14,1}$ | Vehicle Price                 | \$000           | -0.11     | -4.37   | -0.145     | -6.39   | -0.131      | -3.62   |
|                            | $\beta_{14,2}$ | Price * Natural Log of Income | \$000           | 0.0077    | 3.44    | 0.0104     | 5.34    | 0.00981     | 3.2     |

| Type                                       | Coef.          | Description                             | Units | 1 Vehicle  |         | 2 Vehicles |         | 3+ Vehicles |         |
|--|----------------|---|-------|------------|---------|------------|---------|-------------|---------|
|  |                |   |       | Value      | T-Value | Value      | T-Value | Value       | T-Value |
|  |                | Price for income less than \$20,000     | \$    | -3.908E-05 |         | -4.921E-05 |         | -4.065E-05  |         |
|  |                | Price for income \$20,000 to \$39,999   | \$    | -3.062E-05 |         | -3.779E-05 |         | -2.987E-05  |         |
|  |                | Price for income \$40,000 to \$59,999   | \$    | -2.669E-05 |         | -3.247E-05 |         | -2.486E-05  |         |
|  |                | Price for income \$60,000 to \$79,999   | \$    | -2.410E-05 |         | -2.897E-05 |         | -2.156E-05  |         |
|  |                | Price for income \$80,000 to \$99,999   | \$    | -2.216E-05 |         | -2.636E-05 |         | -1.909E-05  |         |
|  |                | Price for income \$100,000 to \$119,999 | \$    | -2.062E-05 |         | -2.427E-05 |         | -1.712E-05  |         |
|  |                | Price for income \$120,000 or more      | \$    | -1.933E-05 |         | -2.254E-05 |         | -1.548E-05  |         |
| Fuel Type/Vehicle Interaction              | $\beta_{15,1}$ | Alt Fuel, Small Vehicles                | 0,1   | 0          | --      | 0          | --      | 0           | --      |
|  | $\beta_{15,2}$ | Alt Fuel, Medium Vehicles               | 0,1   | -0.309     | -3.56   | -0.24      | -3.42   | -0.122      | -1.15   |
|  | $\beta_{15,3}$ | Alt Fuel, Large Vehicles                | 0,1   | -0.164     | -1.74   | 0.00371    | 0.05    | -0.0445     | -0.42   |
| Alternative-Specific Constants             | $\alpha_3$     | Option A Constant                       | 0,1   | 0.725      | 16.35   | 0.635      | 16.95   | 0.629       | 11.14   |
|  | $\alpha_4$     | Option B Constant                       | 0,1   | -0.0429    | -0.9    | 0.00131    | 0.03    | -0.074      | -1.27   |
|  | $\alpha_5$     | Option C Constant                       | 0,1   | 0.0588     | 1.36    | 0.0414     | 1.16    | -0.00578    | -0.11   |
| Price/Income Interaction Control Variables | $\beta_{16,1}$ | Price                                   | \$000 | 0.0591     | 2.11    | 0.08       | 2.65    | 0.198       | 4.37    |
|  | $\beta_{16,2}$ | Price * Natural Log of Income           | \$000 | -0.00334   | -1.33   | -0.00542   | -2.08   | -0.0161     | -4.16   |
|  | $\beta_{16,3}$ | Price * Natural Log of Income (\$5k)    | \$000 | 0.00349    | 4.88    | 0          | --      | 0           | --      |

| Fit Statistics                 | 1 Vehicle  | 2 Vehicles | 3+ Vehicles |
|--------------------------------|------------|------------|-------------|
| Number of estimated parameters | 47         | 46         | 46          |
| Number of observations         | 9952       | 13088      | 5760        |
| Number of individuals          | 1244       | 1636       | 720         |
| Null log-likelihood            | -13796.401 | -18143.821 | -7985.056   |
| Final log-likelihood           | -9061.155  | -12945.524 | -5749.29    |
| Rho-square                     | 0.343      | 0.287      | 0.28        |
| Adjusted rho-square            | 0.34       | 0.284      | 0.274       |

**Table 5: Residential Vehicle Choice Coefficients—Statewide with Regional Variables**

| Type         | Coef.         | Name                 | Units | Value  | T-Value | Value | T-Value | Value   | T-Value |
|--------------|---------------|----------------------|-------|--------|---------|-------|---------|---------|---------|
| Vehicle Type | $\alpha_1$    | Vehicle Type Inertia | 0,1   | 0.861  | 20.76   | 0.713 | 21.88   | 0.609   | 12.44   |
|              | $\beta_{1,1}$ | Subcompact - Fixed   | 0,1   | 0      | --      | 0     | --      | 0       | --      |
|              | $\beta_{1,2}$ | Compact              | 0,1   | 0.0479 | 0.55    | 0.271 | 3.98    | 0.101   | 0.96    |
|              | $\beta_{1,3}$ | Midsize              | 0,1   | 0.109  | 1.18    | 0.52  | 7.35    | 0.242   | 2.15    |
|              | $\beta_{1,4}$ | Large                | 0,1   | -0.106 | -0.84   | 0.163 | 1.8     | -0.0455 | -0.3    |

|                            |                |   |                |          |       |           |        |          |       |
|----------------------------|----------------|---|----------------|----------|-------|-----------|--------|----------|-------|
|                            | $\beta_{1,5}$  | Sports                                  | 0,1            | 0.134    | 1.03  | 0.578     | 5.83   | 0.0875   | 0.56  |
|                            | $\beta_{1,6}$  | Crossover, Small                        | 0,1            | 0.467    | 4.37  | 0.592     | 7.49   | 0.359    | 2.83  |
|                            | $\beta_{1,7}$  | Crossover, Midsize                      | 0,1            | 0.532    | 3.79  | 0.983     | 10.84  | 0.618    | 3.66  |
|                            | $\beta_{1,8}$  | SUV, Small/Midsize                      | 0,1            | 0.834    | 5.71  | 1.19      | 14.45  | 0.799    | 4.45  |
|                            | $\beta_{1,9}$  | SUV, Large                              | 0,1            | 0.539    | 3.63  | 0.657     | 6.34   | 0.522    | 2.99  |
|                            | $\beta_{1,10}$ | SUV, Large – San Francisco              | 0,1            | -0.00455 | -0.02 | 0.0333    | 0.23   | -0.684   | -3.45 |
|                            | $\beta_{1,11}$ | Pickup Truck, Small                     | 0,1            | 0.219    | 1.59  | 0.275     | 2.7    | 0.00279  | 0.02  |
|                            | $\beta_{1,12}$ | Pickup Truck, Full-Size                 | 0,1            | 0.153    | 1.01  | 0.593     | 5.71   | 0.429    | 2.57  |
|                            | $\beta_{1,14}$ | Pickup Truck, Full-Size – San Francisco | 0,1            | -0.151   | -0.59 | -0.49     | -2.52  | -0.142   | -0.57 |
|                            | $\beta_{1,15}$ | Van, Small                              | 0,1            | 0.321    | 1.87  | 0.563     | 5.56   | -0.0663  | -0.31 |
|                            | $\beta_{1,13}$ | Van, Full-Size                          | 0,1            | 0.265    | 0.68  | 0.422     | 2.12   | 0.372    | 0.8   |
| <b>Fuel Type</b>           | $\alpha_2$     | Fuel Type Inertia                       | 0,1            | 0.479    | 9.88  | 0.545     | 13.44  | 0.55     | 9.38  |
|                            | $\beta_{2,1}$  | Gasoline - Fixed                        | 0,1            | 0        | --    | 0         | --     | 0        | --    |
|                            | $\beta_{2,2}$  | Hybrid                                  | 0,1            | 0.257    | 2.98  | 0.232     | 3.19   | 0.208    | 1.96  |
|                            | $\beta_{2,3}$  | PHEV                                    | 0,1            | -0.054   | -0.45 | 0.217     | 2.19   | 0.038    | 0.26  |
|                            | $\beta_{2,4}$  | PHEV – Central Valley                   | 0,1            | 0.094    | 0.48  | -0.356    | -2.25  | -0.579   | -2.46 |
|                            | $\beta_{2,5}$  | E85                                     | 0,1            | 0.143    | 1.41  | 0.166     | 1.93   | 0.247    | 2     |
|                            | $\beta_{2,6}$  | Diesel                                  | 0,1            | -0.373   | -3.51 | -0.261    | -3.08  | -0.108   | -0.89 |
|                            | $\beta_{2,7}$  | Diesel hybrid                           | 0,1            | -0.242   | -1.58 | 0.185     | 1.51   | 0.0107   | 0.06  |
|                            | $\beta_{2,8}$  | CNG                                     | 0,1            | 0.0451   | 0.34  | 0.082     | 0.74   | -0.0325  | -0.2  |
|                            | $\beta_{2,9}$  | CNG hybrid                              | 0,1            | 0.108    | 0.61  | 0.29      | 2      | 0.0278   | 0.12  |
|                            | $\beta_{2,10}$ | BEV                                     | 0,1            | 0.3      | 1.48  | 0.552     | 3.37   | 0.493    | 2.09  |
|                            | $\beta_{2,11}$ | BEV – San Francisco                     | 0,1            | -0.0951  | -0.77 | 0.0935    | 0.92   | 0.624    | 4.45  |
|                            | $\beta_{2,12}$ | BEV – Central Valley                    | 0,1            | -0.614   | -2.44 | -0.227    | -1.25  | -0.349   | -1.32 |
| $\beta_{2,13}$             | Hydrogen       | 0,1                                     | 0.266          | 1.34     | 0.25  | 1.48      | 0.0311 | 0.12     |       |
| <b>Vehicle Age</b>         | $\beta_{3,1}$  | New                                     | 0,1            | 0        | --    | 0         | --     | 0        | --    |
|                            | $\beta_{3,2}$  | 1–2 Years                               | 0,1            | -0.214   | -4.64 | -0.117    | -3.07  | -0.113   | -2    |
|                            | $\beta_{3,3}$  | 3+ Years                                | 0,1            | -0.211   | -3.39 | -0.196    | -3.75  | -0.116   | -1.52 |
| <b>Purchase Incentive</b>  | $\beta_{4,1}$  | No incentive                            | 0,1            | 0        | --    | 0         | --     | 0        | --    |
|                            | $\beta_{4,2}$  | HOV lane access                         | 0,1            | 0.123    | 1.11  | 0.0955    | 1.04   | 0.145    | 1.06  |
|                            | $\beta_{4,3}$  | Cash rebate                             | \$             | 4.17E-03 | 1.33  | 8.31E-03  | 3.26   | 9.20E-03 | 2.32  |
|                            | $\beta_{4,4}$  | Tax credit                              | \$             | 2.21E-03 | 1.5   | 4.18E-03  | 3.51   | 2.11E-03 | 1.18  |
| <b>Refueling Locations</b> | $\beta_5$      | Time to Station                         | Mins           | 0.000955 | 0.27  | -0.00222  | -0.78  | 0.00175  | 0.41  |
| <b>Range</b>               | $\beta_6$      | Natural Log of Vehicle Range            | Miles          | 0.51     | 7.75  | 0.575     | 10.87  | 0.768    | 9.83  |
| <b>Models</b>              | $\beta_7$      | Available Makes/Models                  | --             | 0.00143  | 3.08  | 0.000575  | 1.46   | 0.00118  | 2.01  |
| <b>Maintenance</b>         | $\beta_8$      | Annual Maintenance Cost                 | \$ per year    | -0.00108 | -6.3  | -0.000628 | -4.51  | -0.00089 | -4.24 |
| <b>Fuel Cost</b>           | $\beta_9$      | Fuel Cost                               | Cents per mile | -1.38    | -4.61 | -0.872    | -3.62  | -1.82    | -4.93 |



|   |                |   |                 |            |       |            |       |            |       |
|---|----------------|---|-----------------|------------|-------|------------|-------|------------|-------|
| <b>MPGE</b>                                       | $\beta_{10}$   | Miles per Gallon Equivalent             | MPGE            | 0.01       | 4.87  | 0.00795    | 4.76  | 0.00437    | 1.81  |
| <b>Acceleration</b>                               | $\beta_{11}$   | Acceleration                            | Secs            | -0.0427    | -5.85 | -0.0216    | -3.56 | -0.0458    | -5.02 |
| <b>Refueling Time</b>                             | $\beta_{12}$   | Refueling Time                          | Mins            | -0.0007    | -3.44 | -0.000572  | -3.55 | -0.000222  | -0.95 |
| <b>Cargo</b>                                      | $\beta_{13}$   | Trunk/Cargo Space                       | Ft <sup>3</sup> | -0.00145   | -0.37 | -0.004     | -1.64 | -0.00469   | -0.99 |
| <b>Price</b>                                      | $\beta_{14,1}$ | Vehicle Price                           | \$000           | -0.108     | -4.25 | -0.142     | -6.24 | -0.119     | -3.28 |
|   | $\beta_{14,2}$ | Price * Natural Log of Income           | \$000           | 0.00746    | 3.32  | 0.0101     | 5.18  | 0.00881    | 2.86  |
|   |                | Price for income less than \$20,000     | \$              | -3.929E-05 |       | -4.898E-05 |       | -3.786E-05 |       |
|   |                | Price for income \$20,000 to \$39,999   | \$              | -3.110E-05 |       | -3.788E-05 |       | -2.818E-05 |       |
|   |                | Price for income \$40,000 to \$59,999   | \$              | -2.728E-05 |       | -3.272E-05 |       | -2.368E-05 |       |
|   |                | Price for income \$60,000 to \$79,999   | \$              | -2.477E-05 |       | -2.932E-05 |       | -2.071E-05 |       |
|   |                | Price for income \$80,000 to \$99,999   | \$              | -2.290E-05 |       | -2.678E-05 |       | -1.850E-05 |       |
|   |                | Price for income \$100,000 to \$119,999 | \$              | -2.140E-05 |       | -2.476E-05 |       | -1.673E-05 |       |
|   |                | Price for income \$120,000 or more      | \$              | -2.016E-05 |       | -2.307E-05 |       | -1.526E-05 |       |
| <b>Fuel Type / Vehicle Interaction</b>            | $\beta_{15,1}$ | Alt Fuel, Small Vehicles                | 0,1             | 0          | --    | 0          | --    | 0          | --    |
|   | $\beta_{15,2}$ | Alt Fuel, Medium Vehicles               | 0,1             | -0.307     | -3.54 | -0.242     | -3.52 | -0.119     | -1.12 |
|   | $\beta_{15,3}$ | Alt Fuel, Large Vehicles                | 0,1             | -0.162     | -1.72 | 0.00291    | 0.04  | -0.0214    | -0.2  |
| <b>Alternative-Specific Constants</b>             | $\alpha_3$     | Option A constant                       | 0,1             | 0.725      | 16.34 | 0.635      | 16.94 | 0.628      | 11.13 |
|   | $\alpha_4$     | Option B constant                       | 0,1             | -0.0431    | -0.9  | 0.00171    | 0.04  | -0.0726    | -1.24 |
|   | $\alpha_5$     | Option C constant                       | 0,1             | 0.0594     | 1.37  | 0.0417     | 1.17  | -0.00998   | -0.19 |
| <b>Price/Income Interaction Control Variables</b> | $\beta_{16,1}$ | Price                                   | \$000           | 0.0575     | 2.05  | 0.0792     | 2.62  | 0.196      | 4.3   |
|   | $\beta_{16,2}$ | Price * Natural Log of Income           | \$000           | -0.0032    | -1.27 | -0.00534   | -2.05 | -0.0159    | -4.08 |
|   | $\beta_{16,3}$ | Price * Natural Log of Income (\$5k)    | \$000           | 0.00342    | 4.78  | --         | --    | --         | --    |

| <b>Fit Statistics</b>          | <b>1 Vehicle</b> | <b>2 Vehicles</b> | <b>3+ Vehicles</b> |
|--------------------------------|------------------|-------------------|--------------------|
| Number of estimated parameters | 52               | 51                | 51                 |
| Number of observations         | 9952             | 13088             | 5760               |
| Number of individuals          | 1244             | 1636              | 720                |
| Null log-likelihood            | -13796.401       | -18143.821        | -7985.056          |
| Final log-likelihood           | -9057.386        | -12938.185        | -5728.109          |
| Rho-square                     | 0.343            | 0.287             | 0.283              |
| Adjusted rho-square            | 0.34             | 0.284             | 0.276              |

## Vehicle Transaction and Replacement

**Table 6: Vehicle Transaction and Replacement Model Coefficients—Statewide**

| Alternative                      | Coef.          | Name                         | Units   | Value    | T-test |
|----------------------------------|----------------|------------------------------|---------|----------|--------|
| No Replacement Alternative       | $\alpha_1$     | No Replacement Constant      | --      | 2.57     | 16.33  |
| Vehicle Replacement Alternatives | $\beta_1$      | Natural Log of Vehicle Age   | Years   | 0.193    | 4.12   |
|                                  | $\beta_2$      | Large Household ( $\geq 4$ ) | 0,1     | 0.123    | 1.05   |
|                                  | $\beta_3$      | Household Income             | \$      | 1.48E-06 | 2.15   |
|                                  | $\beta_4$      | Full Time Employees          | Persons | 0.191    | 3.38   |
| Nest Coefficient                 | $\theta_{rep}$ | Replacement Nest             | --      | 0.256    | 3.92   |

| Fit Statistics                 | Value     |
|--------------------------------|-----------|
| Number of estimated parameters | 6         |
| Number of observations         | 3557      |
| Number of individuals          | 3557      |
| Null log-likelihood            | -3612.773 |
| Final log-likelihood           | -1871.183 |
| Rho-square                     | 0.482     |
| Adjusted rho-square            | 0.48      |

**Table 7: Vehicle Transaction and Replacement Model Coefficients—Statewide with Urban Variable**

| Alternative                      | Coef.          | Name                         | Units   | Value    | T-test |
|----------------------------------|----------------|------------------------------|---------|----------|--------|
| No Replacement Alternative       | $\alpha_1$     | No Replacement Constant      | --      | 2.56     | 15.84  |
| Vehicle Replacement Alternatives | $\beta_1$      | Natural Log of Vehicle Age   | Years   | 0.192    | 4.1    |
|                                  | $\beta_2$      | Large Household ( $\geq 4$ ) | 0,1     | 0.123    | 1.05   |
|                                  | $\beta_3$      | Household Income             | \$      | 1.48E-06 | 2.14   |
|                                  | $\beta_4$      | Full Time Employees          | Persons | 0.192    | 3.38   |
|                                  | $\beta_5$      | Urban Dummy                  | 0,1     | -0.0207  | -0.21  |
| Nest Coefficient                 | $\theta_{rep}$ | Replacement Nest             | --      | 0.255754 | 3.91   |

| Fit Statistics                 | Value       |
|--------------------------------|-------------|
| Number of estimated parameters | 7           |
| Number of observations         | 3557        |
| Number of individuals          | 3557        |
| Null log-likelihood            | -3612.773   |
| Final log-likelihood           | -1871.161   |
| Rho-square                     | 0.482       |
| Adjusted rho-square            | <b>0.48</b> |

**Table 8: Vehicle Transaction and Replacement Model Coefficients—Regional**

| Alternative                      | Coef.          | Name                         | Units   | Value    | T-test |
|----------------------------------|----------------|------------------------------|---------|----------|--------|
| No Replacement Alternative       | $\alpha_1$     | No Replacement Constant      | --      | 2.56     | 15.84  |
| Vehicle Replacement Alternatives | $\beta_1$      | Natural Log of Vehicle Age   | Years   | 0.192    | 4.1    |
|                                  | $\beta_2$      | Large Household ( $\geq 4$ ) | 0,1     | 0.123    | 1.05   |
|                                  | $\beta_3$      | Household Income             | \$      | 1.48E-06 | 2.14   |
|                                  | $\beta_4$      | Full Time Employees          | Persons | 0.192    | 3.38   |
|                                  | $\beta_5$      | Los Angeles Region Dummy     | 0,1     | 0.105    | 0.89   |
|                                  | $\beta_6$      | San Francisco Region Dummy   | 0,1     | 0        | --     |
|                                  | $\beta_7$      | San Diego Region Dummy       | 0,1     | -0.0922  | -0.5   |
|                                  | $\beta_8$      | Sacramento Region Dummy      | 0,1     | 0.143    | 0.76   |
|                                  | $\beta_9$      | Central Valley Region Dummy  | 0,1     | 0.0647   | 0.35   |
|                                  | $\beta_{10}$   | Other Region Dummy           | 0,1     | -0.069   | -0.36  |
| Nest Coefficient                 | $\theta_{rep}$ | Replacement Nest             | --      | 0.260417 | 3.96   |

| Fit Statistics                 | Value     |
|--------------------------------|-----------|
| Number of estimated parameters | 11        |
| Number of observations         | 3557      |
| Number of individuals          | 3557      |
| Null log-likelihood            | -3612.773 |
| Final log-likelihood           | -1869.87  |
| Rho-square                     | 0.482     |
| Adjusted rho-square            | 0.479     |

**Table 9: Vehicle Transaction and Replacement Model Coefficients—Regional with Urban Variable**

| Alternative                      | Coef.          | Name                         | Units   | Value    | T-test |
|----------------------------------|----------------|------------------------------|---------|----------|--------|
| No Replacement Alternative       | $\alpha_1$     | No Replacement Constant      | --      | 2.63     | 13.81  |
| Vehicle Replacement Alternatives | $\beta_1$      | Natural Log of Vehicle Age   | Years   | 0.196    | 4.15   |
|                                  | $\beta_2$      | Large Household ( $\geq 4$ ) | 0,1     | 0.119    | 1.01   |
|                                  | $\beta_3$      | Household Income             | \$      | 1.53E-06 | 2.17   |
|                                  | $\beta_4$      | Full Time Employees          | Persons | 0.187    | 3.3    |
|                                  | $\beta_5$      | Urban Dummy                  | 0,1     | 0.00694  | 0.07   |
|                                  | $\beta_6$      | Los Angeles Region Dummy     | 0,1     | 0.107    | 0.88   |
|                                  | $\beta_7$      | San Francisco Region Dummy   | 0,1     | 0        |        |
|                                  | $\beta_8$      | San Diego Region Dummy       | 0,1     | -0.0925  | -0.5   |
|                                  | $\beta_9$      | Sacramento Region Dummy      | 0,1     | 0.143    | 0.76   |
|                                  | $\beta_{10}$   | Central Valley Region Dummy  | 0,1     | 0.0638   | 0.35   |
|                                  | $\beta_{11}$   | Other Region Dummy           | 0,1     | -0.0683  | -0.36  |
| Nest Coefficient                 | $\theta_{rep}$ | Replacement Nest             | --      | 2.63     | 13.81  |

| Fit Statistics                 | Value     |
|--------------------------------|-----------|
| Number of estimated parameters | 12        |
| Number of observations         | 3557      |
| Number of individuals          | 3557      |
| Null log-likelihood            | -3612.773 |
| Final log-likelihood           | -1869.867 |
| Rho-square                     | 0.482     |
| Adjusted rho-square            | 0.479     |

## New/Used Vehicle Choice Model

**Table 10: New/Used Vehicle Choice Model Coefficients—Statewide**

| Coef.      | Description                   | Units   | 1 Vehicle |        | 2 Vehicles |        | 3 + Vehicles |        |
|------------|-------------------------------|---------|-----------|--------|------------|--------|--------------|--------|
|            |                               |         | Estimate  | T-Stat | Estimate   | T-Stat | Estimate     | T-Stat |
| $\alpha_1$ | New Vehicle Constant          | --      | -6.08     | -6.39  | -6.32      | -8.66  | -6.17        | -5.92  |
| $\beta_1$  | Natural Log of Income         | \$      | 0.608     | 7.18   | 0.637      | 10.22  | 0.605        | 6.94   |
| $\beta_2$  | Natural Log of Household Size | Persons | -0.406    | -3.3   | -0.363     | -3.44  | -0.396       | -2.89  |

| Fit Statistics                 | 1 Vehicle | 2 Vehicles | 3+ Vehicles |
|--------------------------------|-----------|------------|-------------|
| Number of estimated parameters | 4         | 4          | 4           |
| Number of observations         | 1167      | 2842       | 1662        |
| Number of individuals          | 1167      | 1571       | 667         |
| Null log-likelihood            | -808.903  | -1969.92   | -1152.01    |
| Final log-likelihood           | -746.916  | -1762.89   | -1097.53    |
| Rho-square                     | 0.077     | 0.105      | 0.047       |
| Adjusted rho-square            | 0.072     | 0.103      | 0.044       |

**Table 11: New/Used Vehicle Choice Model Coefficients—Statewide with Urban Variable**

| Coef.      | Description                   | Units   | 1 Vehicle |        | 2 Vehicles |        | 3 + Vehicles |        |
|------------|-------------------------------|---------|-----------|--------|------------|--------|--------------|--------|
|            |                               |         | Estimate  | T-Stat | Estimate   | T-Stat | Estimate     | T-Stat |
| $\alpha_1$ | New Vehicle Constant          | --      | -6.08     | -6.39  | -6.32      | -8.66  | -6.17        | -5.92  |
| $\beta_1$  | Natural Log of Income         | \$      | 0.608     | 7.18   | 0.637      | 10.22  | 0.605        | 6.94   |
| $\beta_2$  | Natural Log of Household Size | Persons | -0.406    | -3.3   | -0.363     | -3.44  | -0.396       | -2.89  |
| $\beta_3$  | Urban Dummy                   | 0,1     | -0.026    | -0.19  | 0.0344     | 0.38   | -0.0555      | -0.45  |

| <b>Fit Statistics</b>          | <b>1 Vehicle</b> | <b>2 Vehicles</b> | <b>3+ Vehicles</b> |
|--------------------------------|------------------|-------------------|--------------------|
| Number of estimated parameters | 4                | 4                 | 4                  |
| Number of observations         | 1167             | 2842              | 1662               |
| Number of individuals          | 1167             | 1571              | 667                |
| Null log-likelihood            | -808.903         | -1969.92          | -1152.01           |
| Final log-likelihood           | -746.916         | -1762.89          | -1097.53           |
| Rho-square                     | 0.077            | 0.105             | 0.047              |
| Adjusted rho-square            | 0.072            | 0.103             | 0.044              |

**Table 12: New/Used Vehicle Choice Model Coefficients—Regional**

| <b>Coef.</b> | <b>Description</b>            | <b>Units</b> | <b>1 Vehicle</b> |               | <b>2 Vehicles</b> |               | <b>3 + Vehicles</b> |               |
|--------------|-------------------------------|--------------|------------------|---------------|-------------------|---------------|---------------------|---------------|
|              |                               |              | <b>Estimate</b>  | <b>T-Stat</b> | <b>Estimate</b>   | <b>T-Stat</b> | <b>Estimate</b>     | <b>T-Stat</b> |
| $\alpha_1$   | New Vehicle Constant          | --           | -6.09            | -6.4          | -6.3              | -8.65         | -6.16               | -5.91         |
| $\beta_1$    | Natural Log of Income         | \$           | 0.607            | 7.18          | 0.636             | 10.22         | 0.602               | 6.93          |
| $\beta_2$    | Natural Log of Household Size | Persons      | -0.406           | -3.3          | -0.362            | -3.43         | -0.399              | -2.92         |
| $\beta_4$    | LA Region Dummy               | 0,1          | 0.3              | 1.85          | 0.259             | 2.41          | -0.0128             | -0.09         |
| $\beta_5$    | San Francisco Region Dummy    | 0,1          | 0                |               | 0                 |               | 0                   |               |
| $\beta_6$    | San Diego Region Dummy        | 0,1          | -0.157           | -0.68         | -0.105            | -0.67         | 0.265               | 1.29          |
| $B_7$        | Sacramento Region Dummy       | 0,1          | -0.116           | -0.43         | -0.307            | -1.98         | -0.417              | -1.81         |
| $B_8$        | Central Valley Region Dummy   | 0,1          | -0.181           | -0.72         | -0.261            | -1.63         | -0.457              | -2.11         |
| $B_9$        | Other Region Dummy            | 0,1          | -0.271           | -1.01         | -0.0639           | -0.4          | -0.585              | -3.13         |

| <b>Fit Statistics</b>          | <b>1 Vehicle</b> | <b>2 Vehicles</b> | <b>3+ Vehicles</b> |
|--------------------------------|------------------|-------------------|--------------------|
| Number of estimated parameters | 8                | 8                 | 8                  |
| Number of observations         | 1167             | 2842              | 1662               |
| Number of individuals          | 1167             | 1571              | 667                |
| Null log-likelihood            | -808.903         | -1969.92          | -1152.01           |
| Final log-likelihood           | -741.535         | -1750.44          | -1085.99           |
| Rho-square                     | 0.083            | 0.111             | 0.057              |
| Adjusted rho-square            | 0.073            | 0.107             | 0.05               |

**Table 13: New/Used Vehicle Choice Model Coefficients—Regional with Urban Variable**

| <b>Coef.</b> | <b>Description</b> | <b>Units</b> | <b>1 Vehicle</b> |               | <b>2 Vehicles</b> |               | <b>3 + Vehicles</b> |               |
|--------------|--------------------|--------------|------------------|---------------|-------------------|---------------|---------------------|---------------|
|              |                    |              | <b>Estimate</b>  | <b>T-Stat</b> | <b>Estimate</b>   | <b>T-Stat</b> | <b>Estimate</b>     | <b>T-Stat</b> |

|            |                               |         |        |       |         |       |         |       |
|------------|-------------------------------|---------|--------|-------|---------|-------|---------|-------|
| $\alpha_1$ | New Vehicle Constant          | --      | -6.08  | -6.39 | -6.32   | -8.66 | -6.17   | -5.92 |
| $\beta_1$  | Natural Log of Income         | \$      | 0.608  | 7.18  | 0.637   | 10.22 | 0.605   | 6.94  |
| $\beta_2$  | Natural Log of Household Size | Persons | -0.406 | -3.3  | -0.363  | -3.44 | -0.396  | -2.89 |
| $\beta_3$  | Urban Dummy                   | 0,1     | -0.026 | -0.19 | 0.0344  | 0.38  | -0.0555 | -0.45 |
| $\beta_4$  | LA Region Dummy               | 0,1     | 0.294  | 1.78  | 0.268   | 2.43  | -0.0262 | -0.19 |
| $\beta_5$  | San Francisco Region Dummy    | 0,1     | 0      | --    | 0       | --    | 0       | --    |
| $\beta_6$  | San Diego Region Dummy        | 0,1     | -0.156 | -0.67 | -0.107  | -0.68 | 0.267   | 1.3   |
| $B_7$      | Sacramento Region Dummy       | 0,1     | -0.117 | -0.44 | -0.301  | -1.93 | -0.423  | -1.83 |
| $B_8$      | Central Valley Region Dummy   | 0,1     | -0.177 | -0.71 | -0.264  | -1.65 | -0.449  | -2.07 |
| $B_9$      | Other Region Dummy            | 0,1     | -0.274 | -1.02 | -0.0605 | -0.37 | -0.593  | -3.16 |

| Fit Statistics                 | 1 Vehicle | 2 Vehicles | 3+ Vehicles |
|--------------------------------|-----------|------------|-------------|
| Number of estimated parameters | 9         | 9          | 9           |
| Number of observations         | 1167      | 2842       | 1662        |
| Number of individuals          | 1167      | 1571       | 667         |
| Null log-likelihood            | -808.903  | -1969.92   | -1152.01    |
| Final log-likelihood           | -741.517  | -1750.36   | -1085.89    |
| Rho-square                     | 0.083     | 0.111      | 0.057       |
| Adjusted rho-square            | 0.072     | 0.107      | 0.05        |

## Vehicle Quantity Model

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**Table 14: Vehicle Quantity Model Coefficients—Statewide**

| Coef.         | Description                      | Units   | Estimate | T-stat |
|---------------|----------------------------------|---------|----------|--------|
| $\alpha_1$    | Constant—1 Vehicle               | 0,1     | -1.55    | -0.55  |
| $\alpha_2$    | Constant—2 Vehicles              | 0,1     | -9.73    | -3.39  |
| $\alpha_3$    | Constant—3+ Vehicles             | 0,1     | -17.1    | -5.8   |
| $\beta_{1,1}$ | LN (income)—1 Vehicle            | \$      | 0.586    | 2.17   |
| $\beta_{1,2}$ | LN (income)—2 Vehicles           | \$      | 1.23     | 4.5    |
| $\beta_{1,3}$ | LN (income)—3+ Vehicles          | \$      | 1.71     | 6.13   |
| $\beta_{2,1}$ | LN (household size)—1 Vehicle    | Persons | -0.31    | -0.55  |
| $\beta_{2,2}$ | LN (household size)—2 Vehicles   | Persons | 1.62     | 2.86   |
| $\beta_{2,3}$ | LN (household size)—3+ Vehicles  | Persons | 2.68     | 4.67   |
| $\beta_{3,1}$ | Transit Trips/person—1 Vehicle   | Trips   | -0.0355  | -1.95  |
| $\beta_{3,2}$ | Transit Trips/person—2 Vehicles  | Trips   | -0.074   | -3.64  |
| $\beta_{3,3}$ | Transit Trips/person—3+ Vehicles | Trips   | -0.0825  | -3.77  |

| <b>Fit Statistics</b>          | <b>Value</b> |
|--------------------------------|--------------|
| Number of estimated parameters | 12           |
| Number of observations         | 3614         |
| Number of individuals          | 3614         |
| Null log-likelihood            | -5010.07     |
| Final log-likelihood           | -3274.63     |
| Rho-square                     | 0.346        |
| Adjusted rho-square            | 0.344        |

**Table 15: Vehicle Quantity Model Coefficients—Statewide with Urban Variable**

| <b>Coef.</b>  | <b>Description</b>               | <b>Units</b> | <b>Estimate</b> | <b>T-stat</b> |
|---------------|----------------------------------|--------------|-----------------|---------------|
| $\alpha_1$    | Constant—1 Vehicle               | 0,1          | -1.52           | -0.53         |
| $\alpha_2$    | Constant—2 Vehicles              | 0,1          | -9.64           | -3.35         |
| $\alpha_3$    | Constant—3+ Vehicles             | 0,1          | -17             | -5.74         |
| $\beta_{1,1}$ | LN (income)—1 Vehicle            | \$           | 0.594           | 2.19          |
| $\beta_{1,2}$ | LN (income)—2 Vehicles           | \$           | 1.24            | 4.52          |
| $\beta_{1,3}$ | LN (income)—3+ Vehicles          | \$           | 1.73            | 6.16          |
| $\beta_{2,1}$ | LN (household size)—1 Vehicle    | Persons      | -0.29           | -0.52         |
| $\beta_{2,2}$ | LN (household size)—2 Vehicles   | Persons      | 1.65            | 2.91          |
| $\beta_{2,3}$ | LN (household size)—3+ Vehicles  | Persons      | 2.72            | 4.76          |
| $\beta_{3,1}$ | Transit Trips/person—1 Vehicle   | Trips        | -0.0366         | -2            |
| $\beta_{3,2}$ | Transit Trips/person—2 Vehicles  | Trips        | -0.0743         | -3.65         |
| $\beta_{3,3}$ | Transit Trips/person—3+ Vehicles | Trips        | -0.0816         | -3.72         |
| $\beta_{4,1}$ | Urban Dummy—1 Vehicle            | 0,1          | -0.337          | -0.61         |
| $\beta_{4,2}$ | Urban Dummy—2 Vehicles           | 0,1          | -0.537          | -0.97         |
| $\beta_{4,3}$ | Urban Dummy—3+ Vehicles          | 0,1          | -0.903          | -1.62         |

| <b>Fit Statistics</b>          | <b>Value</b> |
|--------------------------------|--------------|
| Number of estimated parameters | 12           |
| Number of observations         | 3614         |
| Number of individuals          | 3614         |
| Null log-likelihood            | -5010.07     |
| Final log-likelihood           | -3262.341    |
| Rho-square                     | 0.349        |
| Adjusted rho-square            | 0.346        |

**Table 16: Vehicle Quantity Model Coefficients—Regional**

| Coef.         | Description                      | Units   | Estimate | T-stat |
|---------------|----------------------------------|---------|----------|--------|
| $\alpha_1$    | Constant—1 Vehicle               | 0,1     | -2.22    | -0.79  |
| $\alpha_2$    | Constant—2 Vehicles              | 0,1     | -10.3    | -3.61  |
| $\alpha_3$    | Constant—3+ Vehicles             | 0,1     | -17.7    | -6.02  |
| $\beta_{1,1}$ | LN (income)—1 Vehicle            | \$      | 0.607    | 2.26   |
| $\beta_{1,2}$ | LN (income)—2 Vehicles           | \$      | 1.25     | 4.6    |
| $\beta_{1,3}$ | LN (income)—3+ Vehicles          | \$      | 1.73     | 6.24   |
| $\beta_{2,1}$ | LN (household size)—1 Vehicle    | Persons | -0.3     | -0.53  |
| $\beta_{2,2}$ | LN (household size)—2 Vehicles   | Persons | 1.63     | 2.89   |
| $\beta_{2,3}$ | LN (household size)—3+ Vehicles  | Persons | 2.69     | 4.69   |
| $\beta_{3,1}$ | Transit Trips/person—1 Vehicle   | Trips   | -0.0429  | -2.27  |
| $\beta_{3,2}$ | Transit Trips/person—2 Vehicles  | Trips   | -0.0811  | -3.95  |
| $\beta_{3,3}$ | Transit Trips/person—3+ Vehicles | Trips   | -0.0896  | -4.06  |
| $\beta_{4,1}$ | LA Region Dummy—1 Vehicle        | 0,1     | 1.68     | 2.12   |
| $\beta_{4,2}$ | LA Region Dummy—2 Vehicles       | 0,1     | 1.56     | 1.96   |
| $\beta_{4,3}$ | LA Region Dummy—3+ Vehicles      | 0,1     | 1.57     | 1.98   |

| Fit Statistics                 | Value     |
|--------------------------------|-----------|
| Number of estimated parameters | 15        |
| Number of observations         | 3614      |
| Number of individuals          | 3614      |
| Null log-likelihood            | -5010.068 |
| Final log-likelihood           | -3270.631 |
| Rho-square                     | 0.347     |
| Adjusted rho-square            | 0.344     |



**Table 17: Vehicle Quantity Model Coefficients—Regional with Urban Variable**

| Coef.         | Description                      | Units   | Estimate | T-stat |
|---------------|----------------------------------|---------|----------|--------|
| $\alpha_1$    | Constant—1 Vehicle               | 0,1     | -2.22    | -0.79  |
| $\alpha_2$    | Constant—2 Vehicles              | 0,1     | -10.2    | -3.57  |
| $\alpha_3$    | Constant—3+ Vehicles             | 0,1     | -17.5    | -5.95  |
| $\beta_{1,1}$ | LN (income)—1 Vehicle            | \$      | 0.607    | 2.26   |
| $\beta_{1,2}$ | LN (income)—2 Vehicles           | \$      | 1.25     | 4.59   |
| $\beta_{1,3}$ | LN (income)—3+ Vehicles          | \$      | 1.73     | 6.24   |
| $\beta_{2,1}$ | LN (household size)—1 Vehicle    | Persons | -0.302   | -0.53  |
| $\beta_{2,2}$ | LN (household size)—2 Vehicles   | Persons | 1.64     | 2.89   |
| $\beta_{2,3}$ | LN (household size)—3+ Vehicles  | Persons | 2.72     | 4.73   |
| $\beta_{3,1}$ | Transit Trips/person—1 Vehicle   | Trips   | -0.0429  | -2.27  |
| $\beta_{3,2}$ | Transit Trips/person—2 Vehicles  | Trips   | -0.0805  | -3.91  |
| $\beta_{3,3}$ | Transit Trips/person—3+ Vehicles | Trips   | -0.0879  | -3.98  |
| $\beta_{4,1}$ | Urban Dummy—1 Vehicle            | 0,1     | 0.0184   | 0.03   |
| $\beta_{4,2}$ | Urban Dummy—2 Vehicles           | 0,1     | -0.233   | -0.41  |
| $\beta_{4,3}$ | Urban Dummy—3+ Vehicles          | 0,1     | -0.616   | -1.09  |
| $\beta_{5,1}$ | LA Region Dummy—1 Vehicle        | 0,1     | 1.69     | 2.09   |
| $\beta_{6,2}$ | LA Region Dummy—2 Vehicles       | 0,1     | 1.5      | 1.86   |
| $\beta_{7,3}$ | LA Region Dummy—3+ Vehicles      | 0,1     | 1.43     | 1.76   |

| Fit Statistics                 | Value     |
|--------------------------------|-----------|
| Number of estimated parameters | 18        |
| Number of observations         | 3614      |
| Number of individuals          | 3614      |
| Null log-likelihood            | -5010.068 |
| Final log-likelihood           | -3256.681 |
| Rho-square                     | 0.350     |
| Adjusted rho-square            | 0.346     |

## Vehicle Miles Traveled Model

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**Table 18: VMT Model Coefficients—Statewide**

| Coef. | Description | Units | 1 Vehicle |        | 2 Vehicles |        | 3 + Vehicles |        |
|-------|-------------|-------|-----------|--------|------------|--------|--------------|--------|
|       |             |       | Estimate  | T-stat | Estimate   | T-stat | Estimate     | T-stat |

|            |   |                    |         |      |         |      |        |      |
|------------|---|--------------------|---------|------|---------|------|--------|------|
| $\alpha_1$ | Intercept                                       | --                 | 8.583   | 26.0 | 8.569   | 35.7 | 8.980  | 29.1 |
| $\beta_1$  | Natural Log of Household Size                   | Persons            | 0.056   | 1.2  | 0.093   | 2.7  | 0.142  | 3.1  |
| $\beta_2$  | Natural Log of Full-Time Equivalent Workers + 1 | Persons            | 0.349   | 5.7  | 0.308   | 9.7  | 0.257  | 6.4  |
| $\beta_3$  | Number of Vehicles Greater Than 3               | Vehicles           | --      | --   | --      | --   | -0.036 | -2.0 |
| $\beta_4$  | Natural Log of Income                           | \$                 | 0.020   | 0.7  | 0.017   | 0.9  | -0.025 | -1.0 |
| $\beta_5$  | Vehicle Age                                     | Years              | 0.004   | 0.4  | -0.005  | -1.1 | -0.018 | -4.5 |
| $\beta_6$  | Vehicle Age <sup>2</sup>                        | Years <sup>2</sup> | -0.0008 | -1.8 | -0.0004 | -2.5 | 0.000  | 0.0  |
| $\beta_7$  | Natural Log of Fuel Cost Per Mile*              | \$/mile            | -0.024  | NA   | -0.024  | -0.6 | -0.065 | -1.4 |

\*Cost per mile for 1-vehicle households is constrained.

| Fit Statistics         | 1 Vehicle | 2 Vehicles | 3 + Vehicles |
|------------------------|-----------|------------|--------------|
| Number of observations | 1105      | 2882       | 2027         |
| Number of parameters   | 7         | 7          | 8            |
| R-squared              | 0.063     | 0.078      | 0.106        |
| Adjusted R-squared     | 0.058     | 0.076      | 0.103        |

**Table 19: VMT Model Coefficients—Statewide with Urban Variable**

| Coef.      | Description                                     | Units              | 1 Vehicle |        | 2 Vehicles |        | 3 + Vehicles |        |
|------------|---|--------------------|-----------|--------|------------|--------|--------------|--------|
|            |   |                    | Estimate  | T-stat | Estimate   | T-stat | Estimate     | T-stat |
| $\alpha_1$ | Intercept                                       | --                 | 8.580     | 26.1   | 8.569      | 35.7   | 9.000        | 29.1   |
| $\beta_1$  | Natural Log of Household Size                   | Persons            | 0.055     | 1.2    | 0.092      | 2.7    | 0.142        | 3.1    |
| $\beta_2$  | Natural Log of Full-Time Equivalent Workers + 1 | Persons            | 0.370     | 6.0    | 0.311      | 9.8    | 0.263        | 6.6    |
| $\beta_3$  | Number of Vehicles Greater Than 3               | Vehicles           | --        | --     | --         | --     | -0.036       | -2.0   |
| $\beta_4$  | Natural Log of Income                           | \$                 | 0.023     | 0.8    | 0.018      | 0.9    | -0.026       | -1.1   |
| $\beta_5$  | Vehicle Age                                     | Years              | 0.005     | 0.5    | -0.005     | -1.1   | -0.018       | -4.5   |
| $\beta_6$  | Vehicle Age <sup>2</sup>                        | Years <sup>2</sup> | -0.0008   | -1.8   | -0.0004    | -2.4   | 0.000        | -0.1   |
| $\beta_7$  | Natural Log of Fuel Cost Per Mile*              | \$/mile            | -0.027    |        | -0.027     | -0.7   | -0.068       | -1.4   |
| $\beta_8$  | Urban Dummy                                     | 0,1                | -0.149    | -3.3   | -0.038     | -1.5   | -0.078       | -2.3   |

\*Cost per mile for 1-vehicle households is constrained.

| Fit Statistics         | 1 Vehicle | 2 Vehicles | 3 + Vehicles |
|------------------------|-----------|------------|--------------|
| Number of observations | 1105      | 2882       | 2027         |
| Number of parameters   | 8         | 8          | 9            |
| R-squared              | 0.079     | 0.109      | 0.072        |
| Adjusted R-squared     | 0.073     | 0.107      | 0.068        |

**Table 20: VMT Model Coefficients—Regional**

| Coef. | Description | Units | 1 Vehicle |        | 2 Vehicles |        | 3 + Vehicles |        |
|-------|-------------|-------|-----------|--------|------------|--------|--------------|--------|
|       |             |       | Estimate  | T-stat | Estimate   | T-stat | Estimate     | T-stat |

|              |   |                    |         |      |         |      |        |      |
|--------------|---|--------------------|---------|------|---------|------|--------|------|
| $\alpha_1$   | Intercept                                       | --                 | 8.303   | 23.9 | 8.210   | 32.6 | 8.669  | 27.0 |
| $\beta_1$    | Natural Log of Household Size                   | Persons            | 0.063   | 1.3  | 0.086   | 2.5  | 0.136  | 2.9  |
| $\beta_2$    | Natural Log of Full-Time Equivalent Workers + 1 | Persons            | 0.349   | 5.7  | 0.313   | 9.9  | 0.261  | 6.5  |
| $\beta_3$    | Number of Vehicles Greater Than 3               | Vehicles           | --      | --   | --      | --   | -0.037 | -2.0 |
| $\beta_4$    | Natural Log of Income                           | \$                 | 0.032   | 1.0  | 0.035   | 1.8  | -0.006 | -0.2 |
| $\beta_5$    | Vehicle Age                                     | Years              | 0.004   | 0.5  | -0.004  | -1.0 | -0.018 | -4.5 |
| $\beta_6$    | Vehicle Age <sup>2</sup>                        | Years <sup>2</sup> | -0.0008 | -1.8 | -0.0005 | -2.5 | 0.000  | 0.0  |
| $\beta_7$    | Natural Log of Fuel Cost Per Mile*              | \$/mile            | -0.050  |      | -0.050  | -1.2 | -0.078 | -1.7 |
| $\beta_8$    | LA Region Dummy                                 | 0,1                | 0.102   | 1.9  | 0.123   | 3.9  | 0.066  | 1.6  |
| $\beta_9$    | San Diego Region Dummy                          | 0,1                | 0.167   | 2.1  | 0.052   | 1.1  | -0.029 | -0.5 |
| $\beta_{10}$ | Sacramento Region Dummy                         | 0,1                | 0.195   | 2.1  | 0.163   | 3.5  | 0.060  | 0.9  |
| $\beta_{11}$ | Central Valley Region Dummy                     | 0,1                | 0.024   | 0.3  | 0.240   | 4.9  | 0.242  | 3.9  |
| $\beta_{12}$ | Rest of State Region Dummy                      | 0,1                | 0.162   | 1.7  | 0.117   | 2.4  | 0.133  | 2.3  |

\*Cost per mile for 1-vehicle households is constrained.

| Fit Statistics         | 1 Vehicle | 2 Vehicles | 3 + Vehicles |
|------------------------|-----------|------------|--------------|
| Number of observations | 1105      | 2882       | 2027         |
| Number of parameters   | 12        | 12         | 13           |
| R-squared              | 0.070     | 0.088      | 0.116        |
| Adjusted R-squared     | 0.061     | 0.085      | 0.111        |

**Table 21: VMT Model Coefficients—Regional with Urban Variable**

| Coef.        | Description                                     | Units              | 1 Vehicle |        | 2 Vehicles |        | 3 + Vehicles |        |
|--------------|---|--------------------|-----------|--------|------------|--------|--------------|--------|
|              |   |                    | Estimate  | T-stat | Estimate   | T-stat | Estimate     | T-stat |
| $\alpha_1$   | Intercept                                       | --                 | 8.318     | 24.0   | 8.217      | 32.7   | 8.698        | 27.1   |
| $\beta_1$    | Natural Log of Household Size                   | Persons            | 0.059     | 1.3    | 0.085      | 2.5    | 0.135        | 2.9    |
| $\beta_2$    | Natural Log of Full-Time Equivalent Workers + 1 | Persons            | 0.370     | 6.0    | 0.316      | 10.0   | 0.270        | 6.7    |
| $\beta_3$    | Number of Vehicles Greater Than 3               | Vehicles           | --        | --     | --         | --     | -0.036       | -2.0   |
| $\beta_4$    | Natural Log of Income                           | \$                 | 0.035     | 1.1    | 0.035      | 1.8    | -0.006       | -0.3   |
| $\beta_5$    | Vehicle Age                                     | Years              | 0.005     | 0.5    | -0.004     | -1.0   | -0.018       | -4.6   |
| $\beta_6$    | Vehicle Age <sup>2</sup>                        | Years <sup>2</sup> | -0.0008   | -1.8   | -0.0004    | -2.5   | 0.000        | 0.0    |
| $\beta_7$    | Natural Log of Fuel Cost Per Mile*              | \$/mile            | -0.053    |        | -0.053     | -1.3   | -0.080       | -1.7   |
| $\beta_8$    | Urban Flag                                      | 0,1                | -0.151    | -3.2   | -0.033     | -1.2   | -0.086       | -2.4   |
| $\beta_9$    | LA Region Dummy                                 | 0,1                | 0.071     | 1.3    | 0.115      | 3.6    | 0.046        | 1.1    |
| $\beta_{10}$ | San Diego Region Dummy                          | 0,1                | 0.177     | 2.2    | 0.055      | 1.1    | -0.024       | -0.4   |
| $\beta_{11}$ | Sacramento Region Dummy                         | 0,1                | 0.195     | 2.1    | 0.159      | 3.4    | 0.054        | 0.8    |
| $\beta_{12}$ | Central Valley Region Dummy                     | 0,1                | 0.051     | 0.6    | 0.245      | 5.0    | 0.251        | 4.1    |
| $\beta_{13}$ | Rest of State Region Dummy                      | 0,1                | 0.146     | 1.5    | 0.114      | 2.3    | 0.122        | 2.1    |

\*Cost per mile for 1-vehicle households is constrained.

| <b>Fit Statistics</b>  | <b>1 Vehicle</b> | <b>2 Vehicles</b> | <b>3 + Vehicles</b> |
|------------------------|------------------|-------------------|---------------------|
| Number of observations | 1105             | 2882              | 2027                |
| Number of parameters   | 13               | 13                | 14                  |
| R-squared              | 0.078            | 0.089             | 0.118               |
| Adjusted R-squared     | 0.068            | 0.085             | 0.112               |

## Commercial Vehicle Choice Model

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### Industry Type

The primary commercial demographic variable examined was industry type. There are, in many cases, differences in preferences among industry types for attributes such as vehicle type and fuel type. Several different specifications were tested to account for this taste heterogeneity among industries, including using industry interaction terms with various stated preference variables and estimating separate model segments for several different groups of industries.

Table M-22 lists the industry classifications based on the NAICS sector. The detailed NAICS classifications were reassigned to three broad industry groups. Table M-23 summarizes the number of companies and available choice sets from each industry group.

**Table 24: Industry Classifications**

| <b>Industry Group</b>   | <b>Industries Included</b>   |
|---|--|
| <b>Industry Group 1</b>                                       | Agriculture, Forestry, Fishing, and Hunting  |
|   | Mining, Quarrying, and Oil and Gas Extraction  |
|   | Utilities (i.e., Electric, Gas, Water)   |
|   | Construction   |
|   | Manufacturing  |
| <b>Industry Group 2</b>                                       | Wholesale Trade  |
|   | Retail Trade   |
|   | Transportation and Warehousing   |
| <b>Industry Group 3</b>                                       | Information (i.e., Communications, Information Services, Publishers, Telecommunications) |
|   | Finance and Insurance  |
|   | Real Estate and Rental and Leasing   |
|   | Professional, Scientific, and Technical Services (i.e., Lawyers, Engineering, Marketing) |
|   | Management of Companies and Enterprises  |
|   | Administrative and Support and Waste Management and Remediation Services                 |
|   | Educational Services (i.e., Schools, Colleges, Universities)                             |
|   | Health Care and Social Assistance  |
|   | Arts, Entertainment, and Recreation  |
|   | Accommodations and Food Services   |
|   | Public Administration  |
|   | Repair Service   |
| A/O Professional, Scientific, and Technical Services Mentions |  |

**Table 25: Industry Distribution of the Sample**

| <b>Industry Group</b>   | <b>Number of Companies</b> | <b>Number of Observations</b> |
|-------------------------|----------------------------|-------------------------------|
| <b>Industry Group 1</b> | 325                        | 2,600                         |
| <b>Industry Group 2</b> | 281                        | 2,248                         |
| <b>Industry Group 3</b> | 1,106                      | 8,848                         |
| <b>Total</b>            | 1,712                      | 13,696                        |

### **Industry Group and Vehicle Group Interaction**

This term represents the interaction between the industry group and the vehicle group. Industry group 1 was treated as the reference case. The vehicles were grouped into the following categories:

- SUV: Small SUV, midsize SUV, and large SUV.
- Truck: Small pickup truck and full-size pickup truck.
- Van: Full-size van.
- Other (reference case): Small car, midsize car, full-size car, and small van.

The coefficients for the interactions with industry group 1 or with vehicle group “other” were constrained to be zero.

### **Industry Group and Fuel Group Interaction**

This term represents the interaction between the industry group and the vehicle group. The industry group 1 was treated as the reference case. The fuel types were grouped into the following categories:

- Gasoline: Gasoline-only.
- Alt fuel: Not gasoline-only.

The coefficients for the interactions with industry group 1 or with fuel group gasoline were constrained to be zero.

### **Number of Vehicles in Fleet**

An additional set of variables was included in the commercial model to capture the likelihood of a respondent to choose vehicles of a similar body type to the vehicles in his or her existing fleet. Vehicles were grouped into four types: cars, SUVs, pickup trucks, and vans:

- Number of cars in fleet: Subcompact car, compact car, midsize car, large car, sports car
- Number of SUVs in fleet: Small crossover, midsize crossover, small SUV, midsize SUV, large SUV
- Number of trucks in fleet: Standard pick-up truck, Full-size pick-up truck
- Number of vans in fleet: Small van, full-size van

The number of fleet vehicles in each of these groups was included as a variable in the model. The interpretation of this is that respondents with a large number of one type of vehicle in their existing fleets are more likely to replace or add a vehicle of the same type in the future.

## Commercial Vehicle Choice Model Coefficients

Table M-24 presents the base commercial vehicle choice model coefficients, while Table M-25 presents the coefficients including fleet size interactions, and Table M-26 presents the coefficients including industry interactions and fleet size interactions.

**Table 26: Commercial Vehicle Choice Model**

| Type               | Coef.          | Description             | Units | Value  | T-Value |
|--------------------|----------------|-------------------------|-------|--------|---------|
| Vehicle Type       | $\alpha_1$     | Vehicle Type Inertia    | 0,1   | 1      | 30.01   |
|                    | $\beta_{1,1}$  | Subcompact, Fixed       | 0,1   | 0      | --      |
|                    | $\beta_{1,2}$  | Compact                 | 0,1   | 0.0435 | 0.48    |
|                    | $\beta_{1,3}$  | Midsize                 | 0,1   | 0.307  | 3.28    |
|                    | $\beta_{1,4}$  | Large                   | 0,1   | 0.741  | 5.35    |
|                    | $\beta_{1,5}$  | Sports                  | 0,1   | 0.686  | 5.44    |
|                    | $\beta_{1,6}$  | Crossover, Small        | 0,1   | 0.682  | 6.39    |
|                    | $\beta_{1,7}$  | Crossover, Midsize      | 0,1   | 0.977  | 6.77    |
|                    | $\beta_{1,8}$  | SUV, Small/Midsize      | 0,1   | 0.963  | 6.77    |
|                    | $\beta_{1,9}$  | SUV, Large              | 0,1   | 1.07   | 6.99    |
|                    | $\beta_{1,10}$ | Pickup Truck, Std.      | 0,1   | 0.771  | 5.64    |
|                    | $\beta_{1,11}$ | Pickup Truck, Full-Size | 0,1   | 1.48   | 10.8    |
|                    | $\beta_{1,12}$ | Van, Small              | 0,1   | 0.936  | 6.21    |
| $\beta_{1,13}$     | Van, Full-Size | 0,1                     | 1.17  | 4.61   |         |
| Fuel Type          | $\alpha_2$     | Fuel Type Inertia       | 0,1   | 0.581  | 15.61   |
|                    | $\beta_{2,1}$  | Gasoline, Fixed         | 0,1   | 0      | --      |
|                    | $\beta_{2,2}$  | HEV                     | 0,1   | 0.0964 | 0.84    |
|                    | $\beta_{2,3}$  | PHEV                    | 0,1   | 0.167  | 1.25    |
|                    | $\beta_{2,4}$  | E85                     | 0,1   | 0.202  | 1.74    |
|                    | $\beta_{2,5}$  | Diesel                  | 0,1   | 0.01   | 0.08    |
|                    | $\beta_{2,6}$  | Diesel Hybrid           | 0,1   | -0.039 | -0.25   |
|                    | $\beta_{2,7}$  | CNG                     | 0,1   | 0.105  | 0.76    |
|                    | $\beta_{2,8}$  | CNG Hybrid              | 0,1   | 0.419  | 2.47    |
|                    | $\beta_{2,9}$  | BEV                     | 0,1   | 0.575  | 3.23    |
| $\beta_{2,10}$     | Hydrogen       | 0,1                     | 0.185 | 0.94   |         |
| Vehicle Age        | $\beta_{3,1}$  | New                     | 0,1   | 0      | --      |
|                    | $\beta_{3,2}$  | 1–2 Years               | 0,1   | -0.317 | -7.84   |
|                    | $\beta_{3,3}$  | 3+ Years                | 0,1   | -0.455 | -7.78   |
| Purchase Incentive | $\beta_{4,1}$  | No Incentive, Fixed     | 0,1   | 0      | --      |
|                    | $\beta_{4,2}$  | HOV Lane Access         | 0,1   | 0.244  | 3.04    |

| Type                                  | Coef.          | Description                     | Units          | Value     | T-Value |
|---------------------------------------|----------------|---------------------------------|----------------|-----------|---------|
|                                       | $\beta_{4,3}$  | Cash Rebate                     | \$             | 0.0000317 | 1.71    |
|                                       | $\beta_{4,4}$  | Tax Credit                      | \$             | 0.000047  | 4.24    |
| <b>Refueling Locations</b>            | $\beta_5$      | Time to Station                 | Mins.          | -0.00327  | -1.18   |
| <b>Range</b>                          | $\beta_6$      | Vehicle Range                   | Log (miles)    | 0.687     | 13.59   |
| <b>Models</b>                         | $\beta_7$      | Available Makes/Models          | --             | 0.000049  | 0.08    |
| <b>Maintenance</b>                    | $\beta_8$      | Annual Maintenance Cost         | \$ per year    | -0.000785 | -5.68   |
| <b>Fuel Cost</b>                      | $\beta_9$      | Fuel Cost                       | Cents per mile | -0.019    | -8.16   |
| <b>MPGe</b>                           | $\beta_{10}$   | Miles per Gallon Equivalent     | MPGe           | 0.00964   | 6.07    |
| <b>Acceleration</b>                   | $\beta_{11}$   | Acceleration to 60 mph          | Seconds        | -0.0437   | -7.08   |
| <b>Refueling Time</b>                 | $\beta_{12}$   | Refueling Time                  | Minutes        | -0.000485 | -3.21   |
| <b>Cargo</b>                          | $\beta_{13}$   | Trunk/Cargo Space               | Cubic feet     | 0.0016    | 0.72    |
| <b>Vehicle Price</b>                  | $\beta_{14}$   | Vehicle Price                   | Log (\$)       | -0.933    | -15.51  |
| <b>Fuel Type/Vehicle Interaction</b>  | $\beta_{15,1}$ | Alt Fuel, Small Vehicles, Fixed | 0,1            | 0         | --      |
|                                       | $\beta_{15,2}$ | Alt Fuel, Midsize Vehicles      | 0,1            | -0.123    | -1.18   |
|                                       | $\beta_{15,3}$ | Alt Fuel, Large Vehicles        | 0,1            | -0.225    | -2.09   |
| <b>Alternative-Specific Constants</b> | $\alpha_3$     | Option A Constant               | 0,1            | 0.665     | 17.66   |
|                                       | $\alpha_4$     | Option B Constant               | 0,1            | -0.0213   | -0.56   |
|                                       | $\alpha_5$     | Option C Constant               | 0,1            | -0.0253   | -0.69   |

| Fit Statistics                 | Value      |
|--------------------------------|------------|
| Number of Estimated Parameters | 43         |
| Number of Observations         | 13,696     |
| Number of Individuals          | 1,712      |
| Null Log-Likelihood            | -18986.688 |
| Final Log-Likelihood           | -12601.992 |
| Rho-Square                     | 0.336      |
| Adjusted Rho-Square            | 0.334      |

**Table M-25: Commercial Vehicle Choice Model with Number of Vehicles in Fleet**

| Type                | Coef.         | Description          | Units | Value  | T-Value |
|---------------------|---------------|----------------------|-------|--------|---------|
| <b>Vehicle Type</b> | $\alpha_1$    | Vehicle Type Inertia | 0,1   | 0.969  | 28.22   |
|                     | $\beta_{1,1}$ | Subcompact, Fixed    | 0,1   | 0      | --      |
|                     | $\beta_{1,2}$ | Compact              | 0,1   | 0.0385 | 0.43    |
|                     | $\beta_{1,3}$ | Midsize              | 0,1   | 0.313  | 3.36    |
|                     | $\beta_{1,4}$ | Large                | 0,1   | 0.754  | 5.45    |
|                     | $\beta_{1,5}$ | Sports               | 0,1   | 0.685  | 5.45    |
|                     | $\beta_{1,6}$ | Crossover, Small     | 0,1   | 0.697  | 6.52    |

| Type                                 | Coef.          | Description                     | Units          | Value     | T-Value |
|--------------------------------------|----------------|---------------------------------|----------------|-----------|---------|
|                                      | $\beta_{1,7}$  | Crossover, Midsize              | 0,1            | 0.989     | 6.86    |
|                                      | $\beta_{1,8}$  | SUV, Small/Midsize              | 0,1            | 0.975     | 6.85    |
|                                      | $\beta_{1,9}$  | SUV, Large                      | 0,1            | 1.09      | 7.07    |
|                                      | $\beta_{1,10}$ | Pickup Truck, Std.              | 0,1            | 0.803     | 5.87    |
|                                      | $\beta_{1,11}$ | Pickup Truck, Full-Size         | 0,1            | 1.51      | 10.98   |
|                                      | $\beta_{1,12}$ | Van, Small                      | 0,1            | 0.944     | 6.26    |
|                                      | $\beta_{1,13}$ | Van, Full-Size                  | 0,1            | 1.18      | 4.6     |
| <b>Fuel Type</b>                     | $\alpha_2$     | Fuel Type Inertia               | 0,1            | 0.582     | 15.65   |
|                                      | $\beta_{2,1}$  | Gasoline, Fixed                 | 0,1            | 0         | --      |
|                                      | $\beta_{2,2}$  | HEV                             | 0,1            | 0.0963    | 0.84    |
|                                      | $\beta_{2,3}$  | PHEV                            | 0,1            | 0.165     | 1.24    |
|                                      | $\beta_{2,4}$  | E85                             | 0,1            | 0.199     | 1.72    |
|                                      | $\beta_{2,5}$  | Diesel                          | 0,1            | 0.00837   | 0.07    |
|                                      | $\beta_{2,6}$  | Diesel Hybrid                   | 0,1            | -0.04     | -0.26   |
|                                      | $\beta_{2,7}$  | CNG                             | 0,1            | 0.101     | 0.73    |
|                                      | $\beta_{2,8}$  | CNG Hybrid                      | 0,1            | 0.417     | 2.47    |
|                                      | $\beta_{2,9}$  | BEV                             | 0,1            | 0.573     | 3.21    |
|                                      | $\beta_{2,10}$ | Hydrogen                        | 0,1            | 0.186     | 0.95    |
| <b>Vehicle Age</b>                   | $\beta_{3,1}$  | New                             | 0,1            | 0         | --      |
|                                      | $\beta_{3,2}$  | 1–2 Years                       | 0,1            | -0.315    | -7.77   |
|                                      | $\beta_{3,3}$  | 3+ Years                        | 0,1            | -0.455    | -7.76   |
| <b>Purchase Incentive</b>            | $\beta_{4,1}$  | No Incentive, Fixed             | 0,1            | 0         |         |
|                                      | $\beta_{4,2}$  | HOV Lane Access                 | 0,1            | 0.244     | 3.05    |
|                                      | $\beta_{4,3}$  | Cash Rebate                     | \$             | 0.0000326 | 1.76    |
|                                      | $\beta_{4,4}$  | Tax Credit                      | \$             | 0.0000474 | 4.28    |
| <b>Refueling Locations</b>           | $\beta_5$      | Time to Station                 | Mins.          | -0.00316  | -1.14   |
| <b>Range</b>                         | $\beta_6$      | Vehicle Range                   | Log (miles)    | 0.687     | 13.59   |
| <b>Models</b>                        | $\beta_7$      | Available Makes/Models          | --             | 0.0000645 | 0.1     |
| <b>Maintenance</b>                   | $\beta_8$      | Annual Maintenance Cost         | \$ per year    | -0.000792 | -5.73   |
| <b>Fuel Cost</b>                     | $\beta_9$      | Fuel Cost                       | Cents per mile | -0.019    | -8.17   |
| <b>MPGe</b>                          | $\beta_{10}$   | Miles per Gallon Equivalent     | MPGe           | 0.00963   | 6.07    |
| <b>Acceleration</b>                  | $\beta_{11}$   | Acceleration to 60 mph          | Seconds        | -0.0435   | -7.05   |
| <b>Refueling Time</b>                | $\beta_{12}$   | Refueling Time                  | Minutes        | -0.000486 | -3.22   |
| <b>Cargo</b>                         | $\beta_{13}$   | Trunk/Cargo Space               | Cubic feet     | 0.00161   | 0.72    |
| <b>Vehicle Price</b>                 | $\beta_{14}$   | Vehicle Price                   | Log (\$)       | -0.932    | -15.51  |
| <b>Fuel Type/Vehicle Interaction</b> | $\beta_{15,1}$ | Alt Fuel, Small Vehicles, Fixed | 0,1            | 0         | --      |
|                                      | $\beta_{15,2}$ | Alt Fuel, Midsize Vehicles      | 0,1            | -0.115    | -1.1    |
|                                      | $\beta_{15,3}$ | Alt Fuel, Large Vehicles        | 0,1            | -0.22     | -2.05   |
| <b>Vehicles in Fleet</b>             | $\beta_{16,1}$ | Number of cars in fleet         | Vehicles       | 0.0486    | 3.54    |



| Type                                  | Coef.          | Description               | Units    | Value   | T-Value |
|---------------------------------------|----------------|---------------------------|----------|---------|---------|
|                                       | $\beta_{16,2}$ | Number of SUVs in fleet   | Vehicles | 0.0609  | 4.35    |
|                                       | $\beta_{16,3}$ | Number of trucks in fleet | Vehicles | 0.0155  | 3.15    |
|                                       | $\beta_{16,4}$ | Number of vans in fleet   | Vehicles | 0.0546  | 3.82    |
| <b>Alternative-Specific Constants</b> | $\alpha_3$     | Option A Constant         | 0,1      | 0.664   | 17.63   |
|                                       | $\alpha_4$     | Option B Constant         | 0,1      | -0.0221 | -0.58   |
|                                       | $\alpha_5$     | Option C Constant         | 0,1      | -0.0248 | -0.68   |

| Fit Statistics                 | Value      |
|--------------------------------|------------|
| Number of Estimated Parameters | 47         |
| Number of Observations         | 13696      |
| Number of Individuals          | 1712       |
| Null Log-Likelihood            | -18986.688 |
| Final Log-Likelihood           | -12586.559 |
| Rho-Square                     | 0.337      |
| Adjusted Rho-Square            | 0.335      |

**Table M-26: Commercial Vehicle Choice Model with Industry Interactions and Number of Vehicles in Fleet**

| Type  | Coef.          | Description             | Units | Value  | T-Value |
|---|----------------|-------------------------|-------|--------|---------|
| <b>Vehicle Type</b>                               | $\alpha_1$     | Vehicle Type Inertia    | 0,1   | 0.933  | 27.08   |
|   | $\beta_{1,1}$  | Subcompact, Fixed       | 0,1   | 0      | --      |
|   | $\beta_{1,2}$  | Compact                 | 0,1   | 0.0523 | 0.58    |
|   | $\beta_{1,3}$  | Midsize                 | 0,1   | 0.319  | 3.43    |
|   | $\beta_{1,4}$  | Large                   | 0,1   | 0.742  | 5.36    |
|   | $\beta_{1,5}$  | Sports                  | 0,1   | 0.684  | 5.44    |
|   | $\beta_{1,6}$  | Crossover, Small        | 0,1   | 0.696  | 6.51    |
|   | $\beta_{1,7}$  | Crossover, Midsize      | 0,1   | 0.988  | 6.86    |
|   | $\beta_{1,8}$  | SUV, Small/Midsize      | 0,1   | 1.17   | 6.21    |
|   | $\beta_{1,9}$  | SUV, Large              | 0,1   | 1.27   | 6.54    |
|   | $\beta_{1,10}$ | Pickup Truck, Std.      | 0,1   | 1.55   | 9.25    |
|   | $\beta_{1,11}$ | Pickup Truck, Full-Size | 0,1   | 2.16   | 13.07   |
|   | $\beta_{1,12}$ | Van, Small              | 0,1   | 0.959  | 6.36    |
| $\beta_{1,13}$                                    | Van, Full-Size | 0,1                     | 1.77  | 6.11   |         |
| <b>Industry Group / Vehicle Group Interaction</b> | $\beta_{2,1}$  | Group 2–Other           | 0,1   | 0      | --      |
|   | $\beta_{2,2}$  | Group 2–SUV             | 0,1   | -0.291 | -1.75   |
|   | $\beta_{2,3}$  | Group 2–Truck           | 0,1   | -0.753 | -5      |
|   | $\beta_{2,4}$  | Group 2–Van             | 0,1   | -0.262 | -1.32   |
|   | $\beta_{2,5}$  | Group 3–Other           | 0,1   | 0      | --      |
|   | $\beta_{2,6}$  | Group 3–SUV             | 0,1   | -0.181 | -1.29   |
|   | $\beta_{2,7}$  | Group 3–Truck           | 0,1   | -0.953 | -7.93   |

| Type  | Coef.          | Description                     | Units          | Value     | T-Value |
|---|----------------|---------------------------------|----------------|-----------|---------|
|   | $\beta_{2,8}$  | Group 3–Van                     | 0,1            | -0.894    | -5.35   |
| <b>Fuel Type</b>                              | $\alpha_2$     | Fuel Type Inertia               | 0,1            | 0.583     | 15.64   |
|   | $\beta_{3,1}$  | Gasoline, Fixed                 | 0,1            | 0         | --      |
|   | $\beta_{3,2}$  | HEV                             | 0,1            | -0.01     | -0.08   |
|   | $\beta_{3,3}$  | PHEV                            | 0,1            | 0.0541    | 0.36    |
|   | $\beta_{3,4}$  | E85                             | 0,1            | 0.095     | 0.71    |
|   | $\beta_{3,5}$  | Diesel                          | 0,1            | -0.101    | -0.74   |
|   | $\beta_{3,6}$  | Diesel Hybrid                   | 0,1            | -0.151    | -0.9    |
|   | $\beta_{3,7}$  | CNG                             | 0,1            | -0.00723  | -0.05   |
|   | $\beta_{3,8}$  | CNG Hybrid                      | 0,1            | 0.312     | 1.72    |
|   | $\beta_{3,9}$  | BEV                             | 0,1            | 0.472     | 2.48    |
|   | $\beta_{3,10}$ | Hydrogen                        | 0,1            | 0.0757    | 0.37    |
| <b>Industry Group / Fuel Type Interaction</b> | $\beta_{4,1}$  | Group 1–Alt Fuel                | 0,1            | 0         | --      |
|   | $\beta_{4,2}$  | Group 2–Alt Fuel                | 0,1            | 0.0687    | 0.74    |
|   | $\beta_{4,3}$  | Group 3–Alt Fuel                | 0,1            | 0.133     | 1.73    |
| <b>Vehicle Age</b>                            | $\beta_{5,1}$  | New                             | 0,1            | 0         | --      |
|   | $\beta_{5,2}$  | 1–2 Years                       | 0,1            | -0.308    | -7.57   |
|   | $\beta_{5,3}$  | 3+ Years                        | 0,1            | -0.457    | -7.77   |
| <b>Purchase Incentive</b>                     | $\beta_{6,1}$  | No Incentive, Fixed             | 0,1            | 0         | --      |
|   | $\beta_{6,2}$  | HOV Lane Access                 | 0,1            | 0.252     | 3.14    |
|   | $\beta_{6,3}$  | Cash Rebate                     | \$             | 0.0000336 | 1.81    |
|   | $\beta_{6,4}$  | Tax Credit                      | \$             | 0.0000484 | 4.36    |
| <b>Refueling Locations</b>                    | $\beta_7$      | Time to Station                 | Mins.          | -0.00324  | -1.17   |
| <b>Range</b>                                  | $\beta_8$      | Vehicle Range                   | Log (miles)    | 0.692     | 13.68   |
| <b>Models</b>                                 | $\beta_9$      | Available Makes/Models          | --             | 0.00011   | 0.17    |
| <b>Maintenance</b>                            | $\beta_{10}$   | Annual Maintenance Cost         | \$ per year    | -0.000802 | -5.79   |
| <b>Fuel Cost</b>                              | $\beta_{11}$   | Fuel Cost                       | Cents per mile | -0.0191   | -8.19   |
| <b>MPGe</b>                                   | $\beta_{12}$   | Miles per Gallon Equivalent     | MPGe           | 0.00958   | 6.04    |
| <b>Acceleration</b>                           | $\beta_{13}$   | Acceleration to 60 mph          | Seconds        | -0.0433   | -7.02   |
| <b>Refueling Time</b>                         | $\beta_{14}$   | Refueling Time                  | Minutes        | -0.000492 | -3.25   |
| <b>Cargo</b>                                  | $\beta_{15}$   | Trunk/Cargo Space               | Cubic feet     | 0.0016    | 0.71    |
| <b>Vehicle Price</b>                          | $\beta_{16}$   | Vehicle Price                   | Log (\$)       | -0.933    | -15.44  |
| <b>Fuel Type/Vehicle Interaction</b>          | $\beta_{17,1}$ | Alt Fuel, Small Vehicles, Fixed | 0,1            | 0         | --      |
|   | $\beta_{17,2}$ | Alt Fuel, Midsize Vehicles      | 0,1            | -0.114    | -1.09   |
|   | $\beta_{17,3}$ | Alt Fuel, Large Vehicles        | 0,1            | -0.187    | -1.73   |
| <b>Vehicles in Fleet</b>                      | $\beta_{18,1}$ | Number of cars in fleet         | Vehicles       | 0.0449    | 3.35    |
|   | $\beta_{18,2}$ | Number of SUVs in fleet         | Vehicles       | 0.0571    | 4.17    |
|   | $\beta_{18,3}$ | Number of trucks in fleet       | Vehicles       | 0.0141    | 2.8     |
|   | $\beta_{18,4}$ | Number of vans in fleet         | Vehicles       | 0.0499    | 3.58    |

| Type                                  | Coef.      | Description       | Units | Value   | T-Value |
|---------------------------------------|------------|-------------------|-------|---------|---------|
| <b>Alternative-Specific Constants</b> | $\alpha_3$ | Option A Constant | 0,1   | 0.663   | 17.58   |
|                                       | $\alpha_4$ | Option B Constant | 0,1   | -0.0207 | -0.54   |
|                                       | $\alpha_5$ | Option C Constant | 0,1   | -0.0233 | -0.64   |

| Fit Statistics                 | Value      |
|--------------------------------|------------|
| Number of Estimated Parameters | 55         |
| Number of Observations         | 13696      |
| Number of Individuals          | 1712       |
| Null Log-Likelihood            | -18986.688 |
| Final Log-Likelihood           | -12537.888 |
| Rho-Square                     | 0.34       |
| Adjusted Rho-Square            | 0.337      |